



INDUSTRY RECOVERY UPDATE

AS OF JUNE 19, 2020



NEW DEVELOPMENTS



DPHSS Releases [Guidance Memo 2020-23](#), Minimum Requirements for Bars and Taverns

DPHSS issued an updated guidance for the operation of bars and taverns, which requires additional measures that must be taken to reduce the risk of transmitting COVID-19 from person-to-person spread and touching contact surfaces in bars and taverns.

As of [June 15](#), the following businesses and organizations were authorized to operate during PCOR 2:

- Childcare facilities
- Therapeutic massage establishments
- Movie theaters
- Fishing charter and other similar businesses
- Non-organized , contact physical activities and sports (sporting event, tournaments, and other similar activities are prohibited)

As of [June 19](#), the following businesses and organizations are authorized to operate during PCOR 2:

- Eating and drinking establishments, to include bars and taverns
- Bowling alleys

LINKS TO OTHER DPHSS GUIDELINES:

[Quarantine Protocols, Effective June 1](#)

[Guidance Memo 2020-22 Additional Businesses Operating in PCOR 2 and Updated Occupancy](#)

- Bars & Taverns (50%)
- Childcare Facilities (50%)

[Guidance Memo 2020-21 Minimum Requirements for Operations of Therapeutic Massage](#)

[Guidance Memo 2020-20 Minimum Requirements for the Operation of Childcare Facilities](#)

NEW DEVELOPMENTS - DOL

First batch of PUA benefits on way

With transaction tests successful earlier today, the Department of Labor will be working through the weekend (June 20-21) to deliver the first batch of unemployment benefits to applicants early next week. The total number of claims to be paid will be based on the number of clean claims processed.

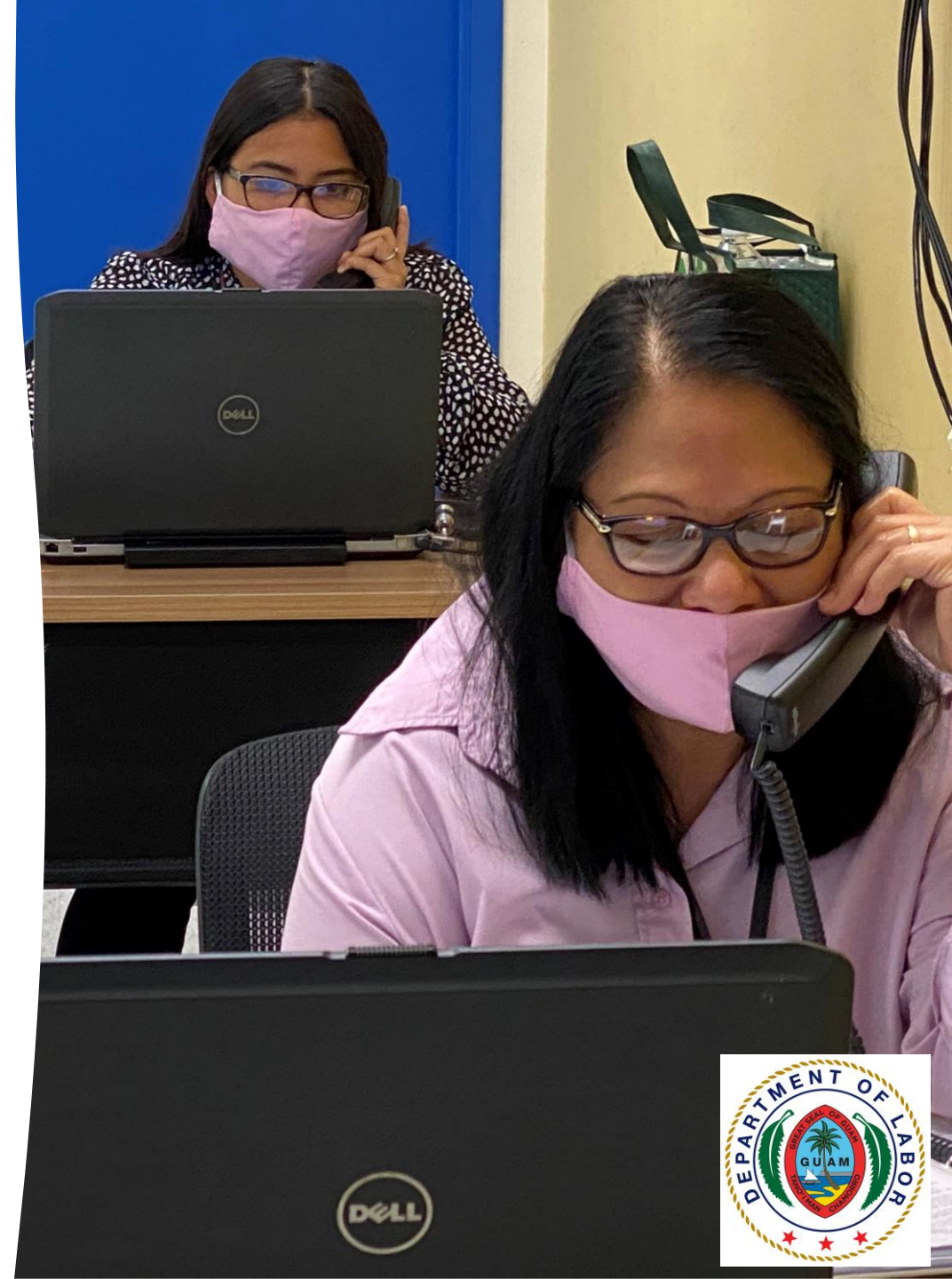
“This is what we have been building up to and working non-stop to make happen,” said Labor Director David Dell’Isola. “Right now the focus is on getting individuals with error-free claims paid right away.”

Electronic transfers and paper checks will be issued to error-free claims on a first in, first out basis. More payments will be issued as PUA staff adjudicate applications.

“The department is making every attempt to ensure the Pandemic Unemployment Assistance program application is available to all who wish to file a claim,” said Dell’Isola. “For anyone with transportation or computer challenges, we have created options for our residents so nobody eligible is left out.”

The Guam Department of Labor released a step-by-step tutorial to guide those applying for the Pandemic Unemployment Assistance program. The video is available on the department’s new YouTube channel:

<https://youtu.be/nfhMljqqTHA>.



HOW TO APPLY

PANDEMIC UNEMPLOYMENT ASSISTANCE (PUA)

IF YOU HAVE NOT FILED YOUR PUA APPLICATION YET, THE GDOL PROCESSING CENTER IS OPEN!



THE MAIN PROCESSING CENTER IS LOCATED AT THE GUAM COMMUNITY COLLEGE BY **APPOINTMENT ONLY FROM 9 AM TO 3 PM (M-F)**. NO WALK-INS ALLOWED.



TO SET UP AN APPOINTMENT, CALL:
(671) 988-3672
(671) 788-0729
(671) 689-1872

*CHECK WITH YOUR EMPLOYER IF THEY CAN HELP YOU FIRST. SATELLITE LOCATIONS ALSO AVAILABLE AT SELECT LIBRARY LOCATIONS. CALL FOR MORE DETAILS.



FOR MORE INFORMATION

DOL.GUAM.GOV



PANDEMIC UNEMPLOYMENT ASSISTANCE (PUA)

ROVING PROCESSING CENTER

IN PARTNERSHIP WITH THE GUAM PUBLIC LIBRARY SYSTEM, GDOL WILL HAVE A MOBILE PROCESSING CENTER BY APPOINTMENT ONLY AT VARIOUS LIBRARY LOCATIONS FROM 9 A.M. TO 3 P.M. FOR THOSE THAT HAVE NOT FILED THEIR CLAIM YET.

LIBRARY LOCATIONS (*SCHEDULE IS SUBJECT TO CHANGE):



DEDEDO - JUNE 15, 22, 25 & 29
HAGÁTÑA - JUNE 16, 23, 27 & 30
MERIZO - JUNE 17, 23, 27 & 30
YONA - JUNE 18, 24, & 26
AGAT - JUNE 19, 24, & 26

TO SCHEDULE AN APPOINTMENT, CALL (671) 988-3672, (671) 788-0729, AND (671) 689-1872. PLEASE HAVE YOUR EMAIL ADDRESS AND PROPER DOCUMENTATION READY.



FOR MORE INFORMATION

DOL.GUAM.GOV





NEW DEVELOPMENTS - DOL

Social Security income does not need to be claimed on PUA

The [Guam Department of Labor](#) announced on June 13 an updated guideline for filing unemployment assistance applications.

Social security income does not need to be reported in Pandemic Unemployment Assistance claims. Though some social security income is taxable, it will not count as earnings in your weekly unemployment certifications.

As PUA is a new program, new guidance comes out regularly. Guam follows the guidelines set forth by Hawaii's Unemployment Insurance program and upon reviewing Hawaii's state law, Labor determined that income from social security is not to be included in PUA.

For more information, call 311 or (671) 735-0527 through 0532. Follow GDOL on social media for Updates on Facebook (@guamdol) and Instagram (@dolguam).

Please keep in mind there is a high volume of calls, however the department is working diligently to help our applicants successfully get through the unemployment claims process.

For login issues, email webadmin@dol.guam.gov. For claim or weekly certification issues, email pua.hotline@dol.guam.gov. Follow GDOL on social media for Updates on Facebook (@guamdol) and Instagram (@dolguam).



GVB & INDUSTRY NEWS





#UGM2020 GOES VIRTUAL



Guam Sports Events, Inc. and United Airlines announced today that Guam’s premier running event is going virtual. The 2020 United Airlines Guam Marathon (UGM) will be converted into a week-long virtual race event held from September 5-13 and will be rebranded as “#UGM2020 Goes Virtual”.

The virtual event is free to all current #UGM2020 registrants and they are automatically entered to participate. In addition, all current #UGM2020 registrants will be automatically deferred to 2021 at no additional cost. New registrants are also welcome to participate in the 5k, 10k, Half

Marathon or Full Marathon virtual run. Online registration will open starting July 1, 2020. Participants in the virtual event can complete their selected race distances within the virtual race event week while following their countries’ social distancing guidelines.

Participants can follow UGM online at unitedguammarathon.com or on Facebook and Instagram (@unitedguammarathon) to learn more about the new virtual event. More information will be shared in the weeks ahead.

“The Håfa Adai experience is what makes this event memorable year after year. While we can’t be physically together this year, we won’t let it stop us from enjoying some fun and sharing our Håfa Adai spirit in the safest way possible.”

*Ben Ferguson, Event Director,
Guam Sports Events, Inc.*

Join Us for the islandwide Give Us A Moment #GUAM Island Pride Beautification Event on June 27

The Guam Visitors Bureau (GVB), in partnership with the Island Beautification Task Force and presenting sponsor T Galleria by DFS, invite businesses, groups and families to participate in the Give Us A Moment #GUAM Island Pride Beautification Event on June 27 beginning at 8:00 a.m. by volunteering to join existing groups or establishing cleanups in your area.

"I'm hoping that we can count on every resident and business to join us on Saturday, June 27th as we clean up our streets, parks and villages and spruce up our homes and businesses. It's time to Get Up and Move to improve our island for each other."

- Lt. Gov. Josh Tenorio

EVENT DATE: JUNE 27

TIME: 8:00 A.M. START

HOW TO PARTICIPATE:

- **Visit**
guamvisitorsbureau.com
- **Send an email to**
hafaadai@visitguam.org
- **Sign up through the volunteer portal**
<https://bit.ly/GUAMBeautificationVolunteers>
- **Follow GVB's social media pages:**
 - **Facebook**
(@guamvisitorsbureau)
 - **Instagram** (@visitguamusa)

THANK YOU TO OUR PARTNERS & VOLUNTEERS



The following major parks, areas and roadways are included in the Give Us A Moment #GUAM Island Pride Beautification event. More locations may be added.

- Adelup Park
- Agana Bay
- Angel Santos Latte Stone Park & Triangle Park (Agana) and segment of the Hagåtña coastline
- Asan Beach Park
- Cetti Bay (Umatac)
- Fish Eye Park and surrounding area
- Fort Apugan Park plus Roadway From Latte Stone Park to Adelup Traffic Light and Highway 7
- Fort Soledad (Umatac)
- Gov. Joseph Flores Memorial Park (Ypao Beach)
- Inarajan Pools
- Liguán Recreational Park 3 (Dededo)
- Matapang Beach Park (Tumon)
- Paseo (Agana)
- Plaza De España
- San Antonio Bridge / Sirena Park (Hagåtña)
- Talo Verde area
- Tanguisson Beach
- Tumon Bay
- Routes 1, 2, 2A, 4, and 34, San Vitores Road, JFK Hill and Santos Hill

THANK YOU TO OUR PARTNERS & VOLUNTEERS



GVB and IBTF thank the following agencies, businesses, groups and individuals who have generously volunteered to cleanup major roadways and paint medians around the island:

- 35th Guam Legislature
- Ahlaena Sabalboro
- Aimun Tasi Outrigger Canoe Team
- Air Reserve Association
- Bank of Guam Employees
- Bank Pacific
- BBMR
- Black Construction
- BSP
- Chief Hurão Academy
- Civil Service Commission
- CLTC
- Comfort Cuts & Ground Maintenance
- Contractors License
- Board
- Cost-U-Less
- CQA
- DCA
- Dept of Administration
- Dept of Agriculture
- DISID
- DLM
- DOC
- DOL
- DOCOMO PACIFIC
- Dominic San Gil
- DPR
- DPW
- DYA
- Dusit Beach Resort
- E. Barlicisa Sablan
- EM Recreations
- Club/Mobile
- Eventide Haze Digital
- Father Duenas Memorial School
- Floriann Dela Cruz
- G Crew Maintenance
- GALC
- GBHWC
- GCC
- GDDC
- GEC
- GEDA
- GEO
- GEPA
- GFD
- GHC
- GIAA
- Gian Magana
- GRTA
- GTA
- Guam Air Guard
- Guam Dept. Revenue & Taxation
- Guam Football Association
- Guam Hotel & Restaurant Association
- Guam Military Affairs - Guam Army
- Guam National Guard
- Guam Office of Public Accountability
- Guam Visitors Bureau
- Guam Women's Chamber of Commerce

THANK YOU TO OUR PARTNERS & VOLUNTEERS



GVB and IBTF thank the following agencies, businesses, groups and individuals who have generously volunteered to cleanup major roadways and paint medians around the island:

- Guma Mahiga
- Haute Dog & Co
- Homeland Security & Civil Defense
- HRRA
- Humanities Guahån
- Inina Lola Rosario Brown
- Isako Ortega
- IT&E Employees
- Japan Guam Travel Association (JGTA)
- Jan Michael Marin
- Jonnie Santos
- Kassandra Doroteo
- Kyle Palomo
- Lion's Club District 204
- Lorie Vida Montague
- Maisa
- Matson and the Adahi I Tano Program
- Marianas Paddle Sport Racing
- Mayors' Council of Guam
- Menzies Aviation
- Mighty Purple
- Mishel Tom
- Monzell Bautista
- Mr. Rubbishman
- Nissan Rent A Car
- Office of the Attorney General
- Office of the Governor & Lt. Governor
- Office of Veterans Affairs
- OTech
- Paradise Fitness
- Pitbull Empire Guam
- Port Authority of Guam
- Renee Ibanez
- Rotary Club of Guam
- S2 Club
- Sanguine Social Media Marketing
- Sen Kelly Marsh Taitano
- Sen. Joe San Augustin (OFB)
- Sen. Pedo Terlaje's Office
- Sen. Regine Biscoe Lee
- Sen. Telena Nelson
- Sentry Hospitality
- Serve Guam
- Shut Up and Fish
- Sky Dive Guam
- Speaker Tina Muña-Barnes
- Sunrise
- Superior Court of Guam
- Tao Designs
- Ton Chargualaf & Family
- Tri Vision
- United Airlines
- UOG
- Via Justine De Fant
- Vincent Salas
- WFLA Marianas

[Click here to volunteer for this event or participate by adopting a new location](#)

Give Us A Moment
Island Pride Beautification Event
SATURDAY • JUNE 27, 2020 • 8 AM

Stay home if you have symptoms such as fever, cough, or difficulty breathing.
You can join us next time when you feel better.

Be mindful as you pass by other people. If you have a cleanup partner that is not living in your household, you will have to maintain the recommended distance of 6ft.

While social distancing will help protect us from airborne transmission, the virus can also be transmitted when we come in contact with a contaminated surface. Be cautious when touching benches, gates, and other public surfaces.

Do not touch your face, and be sure to wash your hands or sanitize afterward.

Bag your trash and dispose of properly when finished.

Practice good hygiene. Use gloves and possibly some other device to avoid touching the litter directly.

hafaadai@visitguam.org

Please maintain all social distancing rules and let's keep each other safe while we cleanup our island.

Give Us A Moment
Island Pride Beautification Event
SATURDAY • JUNE 27, 2020 • 8 AM

WHAT TO BRING

- ✓ Trash Bags (optional)
- ✓ Recycle Bags/Buckets (optional)
- ✓ Hand Sanitizer
- ✓ Personal Protective Equipment (face masks, gloves)
- ✓ Water
- ✓ Snacks
- ✓ Sunscreen/Sunglasses/Hat
- ✓ Closed Toe Shoes
- ✓ Cell phone for UGC contest
- ✓ Portable charger

hafaadai@visitguam.org

Here is a list of items to bring with you to the cleanup.

PROUD PARTICIPANT
OF THE **Give Us A Moment**
ISLAND PRIDE BEAUTIFICATION EVENT

Making Guam a better place to live, work, and visit.
Join us on Saturday, June 27, 2020.

GUAM VISITORS BUREAU | ISLANDWIDE Beautification TASK FORCE | DFS | I GALLERY

Download, post or share this graphic to show your support and participation. ([Facebook](#) | [Instagram](#))

#GUAM ISLAND PRIDE BEAUTIFICATION EVENT



Give Us A Moment

Give Us A Moment #GUAM Island Pride Beautification Event

Islandwide
Beautification
Cleanup

JUNE 27
2020
Go Time: 8 AM

How to participate:

Email: hafaadai@visitguam.org

Contact: Taylor Pangilinan at 671-686-4823

<https://bit.ly/GUAMBeautificationVolunteers>



Photo by Kenneth Lee



Give Us A Moment

Special thanks to:



SPECIAL INDUSTRY OFFERS THIS WEEK



SPECIAL OFFERS THIS WEEK

the beach
RESTAURANT & BAR

Father's Day

ALL WEEKEND SPECIALS

BRUNCH SPECIAL

PRIME RIBEYE SPECIAL

JUNE 20 -21
12PM - 9PM

f @
@BEACHBARGUAM

the Kracked egg

Father's Day Specials

FIT FOR A KING

CALL ME BIG PAPA

TAPA THE WORLD

SMOTHERED PORK CHOPS

TRIPLE MEAT GRIDDLE

STIR FRY TAPA

- SPECIALS -
\$12.95

JUNE 21, 2020

Father's Day

To Go Platter

hotel nikko guam
Reservation, call 647-2804

MENU

Salt and Pepper Pork Spare Ribs Short Pasta w/Tomato sauce
Tempura Shrimp Wedge cut Potato
Sirloin Steak Fried Chicken
Sushi roll

\$70.00

TO PARTICIPATE, SEND YOUR SPECIAL OFFERS TO HAFADA@VISITGUAM.ORG

SPECIAL OFFERS THIS WEEK



Welcome Back!

We're ready and waiting to welcome you back with these special reopening offers

- Overnight stay + \$20 Food and Beverage Credit to be used during your stay
- Early check-in from 11:00 AM
- Late check-out until 3:00 PM

Ocean view room from \$165 per night + 11% occupancy tax*
 Oceanfront room from \$180 per night + 11% occupancy tax*

To book online, visit guam.reGENCY.hyatt.com and use the following codes to receive this special offer. For stays July 1 through July 31, 2020 use group code: G-0720. For stays August 1 through August 31, 2020 use group code: G-0820.

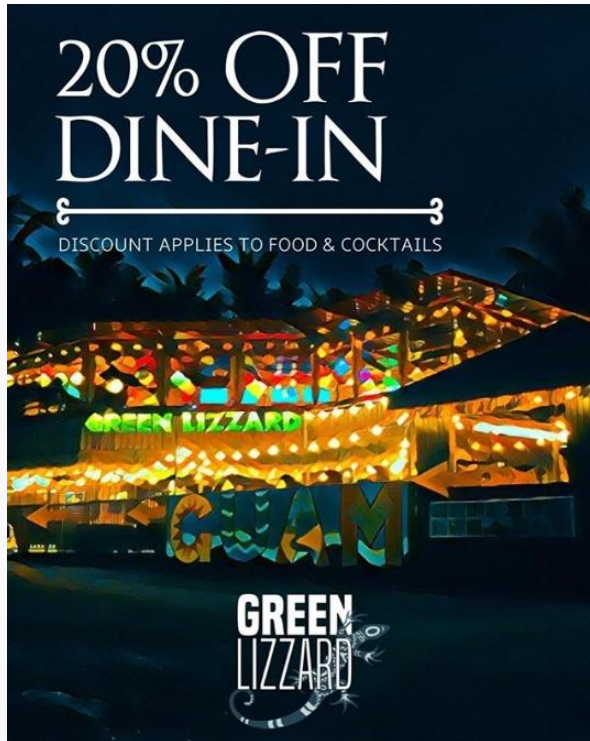
For more information, email room.guam@hyatt.com or call +1 (671) 647-1234

*No further discounts applicable. Rates available for guests with a valid tour or military ID only. Terms and conditions apply.

TERMS AND CONDITIONS
 This Offer Ends 08/31/2020 August 31, 2020. Cancellations must be made 24 hours prior to the stay to avoid the one-night cancellation fee. A credit card guarantee is required. Maximum occupancy is two adults and two children.

Swipe up to check availabilities for July

HYATT REGENCY GUAM
 100 Park San Lorenzo Street
 Agaña, Guam 96912-2000



20% OFF DINE-IN

DISCOUNT APPLIES TO FOOD & COCKTAILS

GREEN LIZZARD



STEAK & SEAFOOD SALE!

RAW FROZEN WHOLE ROCK LOBSTER (SPLIT)
 \$15.99 PER POUND

COOKED FROZEN PREMIUM LOBSTER MEAT
 \$29.99 PER POUND
 SOLD IN 2 POUND POUCHES

USDA CHOICE RAW FROZEN MEDALLIONS OF FILET MIGNON
 \$12.75 PER POUND
 SOLD IN PACKS OF 6 PIECES OF 3 OZ. CUTS

RAW 16/20 FROZEN HEADLESS BLACKTIGER SHRIMP
 4 POUND BOX - \$39.50
 72-80 PIECES PER BOX
 BUY 1 CASE (6 BOXES) FOR ONLY \$225.15
 (5% DISCOUNT INCLUDED)

AVAILABLE AT BOTH BEACHIN' SHRIMP LOCATIONS
 MICRONESIA MALL (THEATER WING) 989-5226
 FLAME TREE PLAZA (ACROSS P.I.C. HOTEL) 989-5224



ReOpening TODAY

Dine-in
 5PM - 12AM

SHAMROCK'S PUB & EATERY

Tumon

TO PARTICIPATE, SEND YOUR SPECIAL OFFERS TO HAFADA@VISITGUAM.ORG

LOOKING TO BOOST YOUR ONLINE PRESENCE?

Let's safely share unique Guam experiences TOGETHER!

As industry partners, we know there's a lot more to Guam that many locals and visitors might not be aware of! Share, tag or contact us on how we can support your LIVE features.

Categories include

- Recreational Activities
- Nature
- Culture
- Food and Beverage



TO SHARE CONTENT FOR LIVE FEATURES SEND TO
HAFADAI@VISITGUAM.ORG

WE ARE GUAM - WE ARE SAFE!

Share your business protocols and safety measures with us!

GVB is working on communication tools to showcase Guam is ready to welcome visitors. The goals of the content are:

- Showcase what Guam is doing to prepare for visitors to arrive
- Provide reassurance to those concerned about traveling to Guam
- Highlight Guam communities already implementing proper processes and protocols

Preferred specs for videos:

- **File Format: MP4**
- **Aspect Ratio: 1920 x 1080 for wide; 1080x1920 for portrait [Wide is preferred]**
- **Resolution: 1080p/2K/4K**



Si Yu'os Ma'åse' The Tsubaki Tower and P.H.R. Ken Micronesia, Inc. for sharing your beautiful safety protocols video! Click to view.

SUBMIT YOUR GUAM VIDEOS!



Share a moment with us! GVB is looking for video content to feature on various social media and digital platforms.

Here's what we're looking for:

- Video tours of the island or business
- Beauty and nature shots of Guam
- Families and friends safely spending time together, hiking, enjoying outdoors, people laughing, waving etc.
- Frontline workers and community members helping each other during the pandemic, making masks, dropping off food, assisting with protective gear
- Employees working together
- Charitable events
- Participants at the #GUAM Island Pride Beautification event

The preferred specs for videos:

- File Format: MP4
- Aspect Ratio: 1920 x 1080 for wide; 1080x1920 for portrait [Wide is preferred]
- Resolution: 1080p/2K/4K
- Size of the file can vary -depending video length and resolution

TO PARTICIPATE, SEND YOUR VIDEOS TO HAFADA@VISITGUAM.ORG



MARKET INTELLIGENCE REPORT

As of June 18, 2020 and may be subject to change



TOURISM RECOVERY PLAN

TOURISM RECOVERY PLANNING MATRIX

1. ADDRESSING LIQUIDITY ISSUES AND SOURCES OF RELIEF

- Small & large companies
- Tax levies, GEDA, & regulatory burdens

Ongoing

1. Bill 323-35, amendment of Dave Santos Small Business Enhancement Act
 - 3% of gross proceeds of BPT up to \$250,000
2. QC for Recovery
 - Eligible pool, create jobs, and provide a service
 - Utilize the exemption benefits of the QC for businesses

Opportunities

1. Business Incentives/rebate for relief (licensing fees, rent, leases, EBITDA, etc.)
2. Temporary reduction of HOT (1%)
3. GVB Endowment Foundation (non-profit)
4. Public Private Partnership



TOURISM RECOVERY PLANNING MATRIX

2. IMMEDIATE PRIORITIES

- Staycation being reinstated to encourage local spend
- Industry updates and letters encouraging WTTC endorsement for the "Safe travels" stamp for Guam
- Communications with JKT to express interest in travel bubble
- In-country research



3. STRATEGIC PARTNERS

- Working closely GIAA to ensure seamless and safe visitor experience
- UOG PMBA Cohort 16 - providing cultural digital assets

4. DIGITIZED OPERATIONS - \$2M

- Digitize Guam business operations
- Promote local products and services
- Upskilling program to transform Guam's workforce
- Provide new employment and entrepreneurship training
- 5G tourism infrastructure



VIRTUALIZATION DIGITAL OPERATIONS

RECOVERY OPERATION

Help Guam's local business develop better digital operation capability to reach visitors through website, social media, and mobile APP with more flexibility and cost-efficiency.



RECOVERY ON-LOCATION

Help promote Guam's local businesses' products and services to the international tourists visiting on the island to help driving foot traffic and revenue conversions.

EMPOWERMENT DIGITAL UPSKILLING

RECOVERY EMPOWERMENT

Create a digital upskilling program to help transform Guam's workforce to the 21st century virtual and new economy post-COVID-19.

Provide new employment matching and entrepreneurship training for those who lost their jobs due to COVID-19 impacts, and re-introduce them back into the tourism workforce.

NEW ISLAND ECOSYSTEM PLATFORM

RECOVERY NEW ISLAND ECOSYSTEM

Create the next-generation 5G network soft mobility tourism infrastructure in Guam by partnering with leading technology companies to invest in Guam post-COVID-19.

Support new initiatives on digital destination management and product development to extend tourism outside of Tumon and generate economic opportunities for the outer villages to accelerate the pace of recovery for the entire island.

JAPAN



JAPAN COVID-19 SITUATION



June 11
Tokyo alert lifted

**STEP
3**

June 12
Phase 3 Tokyo



June 13
24 new cases



June 14
47 new cases

roadmap for resumption of business

	Phase 0	Phase 1	Phase 2	Phase 3
museums		○△	○	○
sports facilities	×	○△	○	○
amusement parks	×	×	○	○
bars	×	×	×	○
chinko parlors	×	×	×	○
amusement Parks	×	×	×	○
restaurants		Until 20:00	22:00	24:00

June 19
No restriction



Tokyo alerted lifted and will move into Phase 3.



24 new confirmed cases are reported in Tokyo.



47 people were confirmed in Tokyo, 18 people in Shinjuku.



Lift business suspension on June 19 as planned.



Keep a new social behavior.

Confirmed
COVID-19

CASES:
17,668

DEATHS:
935

AS OF JUNE 19, 2020

JAPAN - TRAVEL RESTRICTION

JAPANESE GOVERNMENT PLAN: FOR 4 COUNTRIES (MUTUAL ENTRY)

The government is currently considering relaxing its entry and exit ban on visitors from and to Thailand, Vietnam, Australia and New Zealand.

Strong business ties and low infection rate.	Background
Business travelers	Type of traveler
Negative PCR test result before leaving home country. Waive two-week self-quarantine period if present a plan for stay. (7,500 per month)	Inbound
Take a negative result of PCR test before departure. (Japanese nationals)	Outbound
This summer.	When
Plan to set up a PCR test centers for the expected demand: Japanese Government	Challenge
Type of test upon arrival in Japan (inbound): PCR or any others	Clarification



JAPAN



JAPAN – CONSUMER SURVEY



DIAMOND BIG, Inc., which publishes "Walking on the Earth", conducted a survey of tourists attitudes associated with the new coronavirus.

SURVEY PERIOD

April 24 to May 8
Website Survey

RESPONDENTS

40% of respondents
are considering
traveling abroad this
summer

WHEN

After lifting the entry
&
exit restrictions

When becoming possible to travel abroad

56%
TRAVEL OVERSEAS

32%
DOMESTIC TRAVEL

The number of respondents was 1,397 (590 male, 793 female, 14 unanswered).

Data Source: Diamond Big

Q1: Where do you want to go first when the situation improves in the future?

- Overseas travel : 56%
- Domestic travel with lodging: 32%
- Domestic travel (day trip) : 6%

Q2: When you start to make your next trip plan ?

- Lifted entry restrictions at the destination (country or region) : 23.2%
- Safety announcement by Japanese government or any promotion has started : 18.2%
- WHO's announcement : 18.1%

Q3: What kind of information you need ?

- Entry restrictions and any restrictions at the destination : 58.7%
- MOFA's travel safety information : 11.5%
- Update local information (hotels & restaurants) : 8.5%

JAPAN - TRAVEL TRADE

TOUR OPERATION

	Package Tour	Cancelled until July 15	July 16 ~
	Package Tour	Cancelled until July 15	July 16 ~
	Package Tour	Cancelled until July 31	August 1 ~
	Package Tour	Cancelled until July 31	August 1 ~
	Package Tour	Cancelled until July 31	August 1 ~
	Package Tour	Cancelled until Jul 31	August 1 ~
	Package Tour (DP)	Cancelled until June 30	July 1 ~

TRAVEL AGENCY WEBSITES PROMOTING PACKAGE TOURS

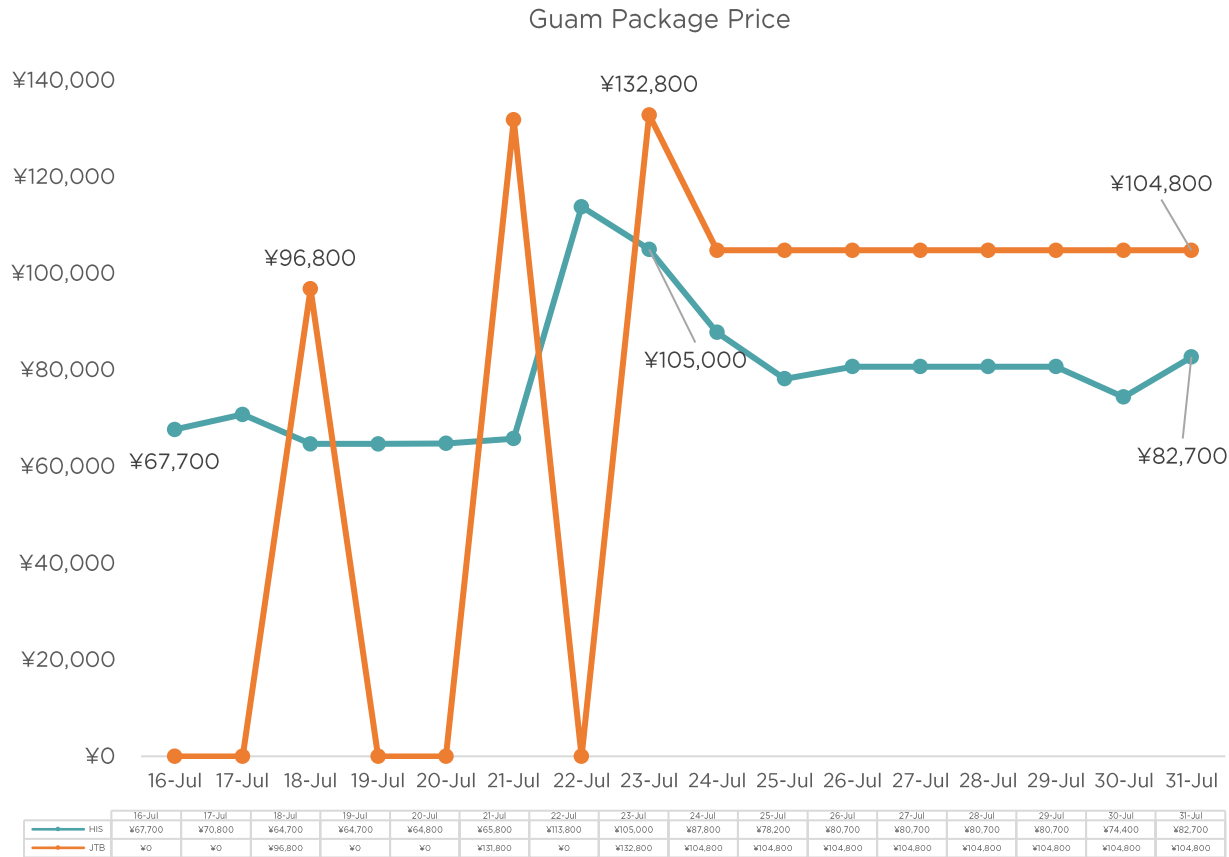


日	月	火	水	木	金	土
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16 79,800	17 79,800	18 76,800
19 76,800	20 76,800	21 84,800	22 112,800	23 109,800	24 102,800	25 102,800
26 102,800	27 102,800	28 102,800	29 102,800	30 102,800	31 102,800	

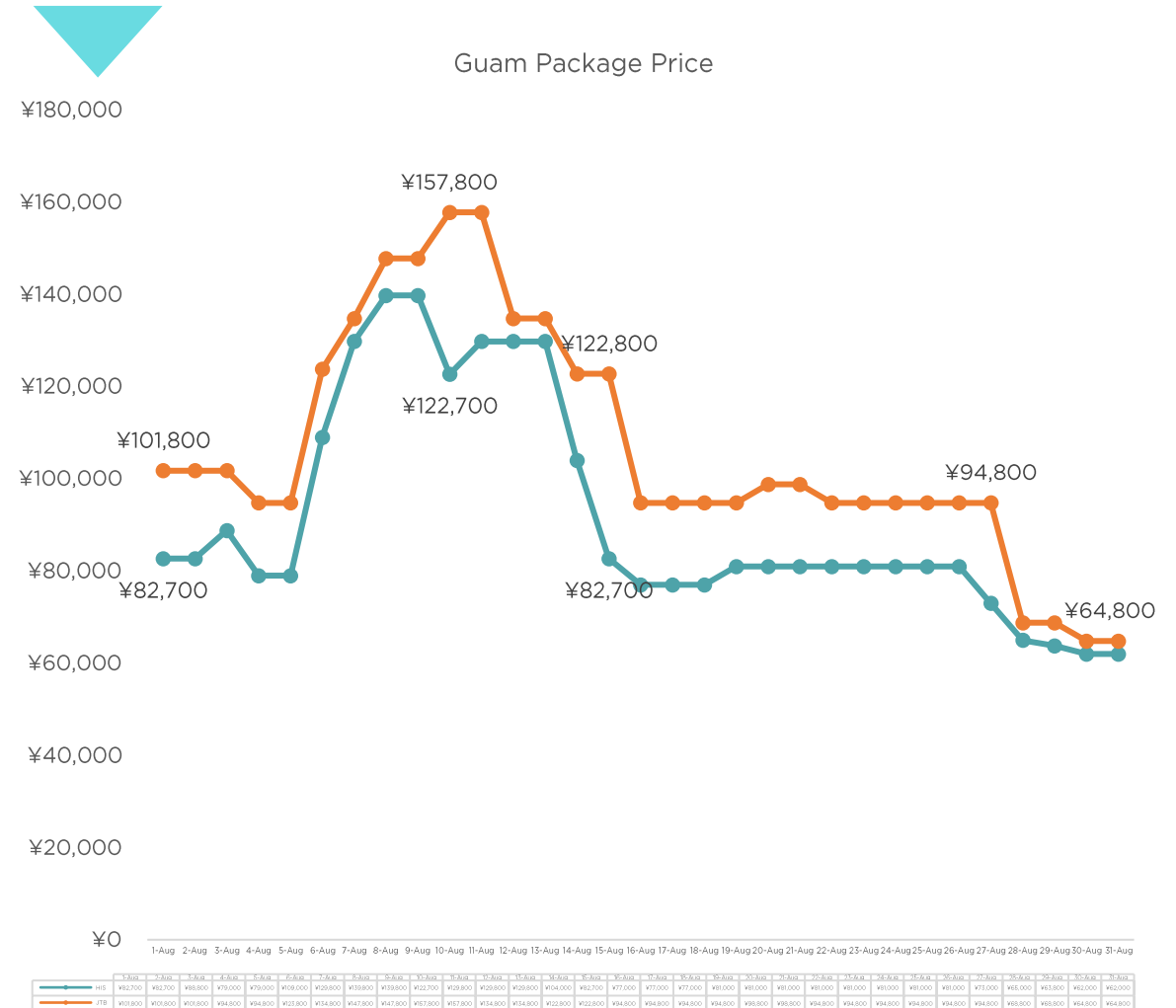


日	月	火	水	木	金	土
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16 ¥86,800	17 ¥86,800	18 ¥82,800
19 ¥82,800	20 ¥82,800	21 ¥86,800	22 ¥154,800	23 ¥164,800	24 ¥159,800	25 ¥114,800
26 ¥114,800	27 ¥114,800	28 ¥114,800	29 ¥114,800	30 ¥114,800	31 ¥114,800	

JAPAN - MARKET INTELLIGENCE



TOUR PRICE COMPETITION: GUAM (3 NIGHTS, 4 DAYS) Aug 1- Aug 31



TOUR PRICE COMPETITION: GUAM (3 NIGHTS, 4 DAYS) July 16- July 31

(as of 14 June 2020)
(12:30 - 13:00 JST)

Data Source: TRAVELKO

JAPAN - MARKET INTELLIGENCE

NARITA AIRPORT: INFECTION PREVENTION MEASURE



Departing passenger
(domestic)



Installation of fill
board



Disinfection of
baggage cart



Web check-in



Self-baggage check-in

(OFFICIAL NOTICE)






Future efforts : Check-in to boarding

Plan to introduce a boarding procedure (One ID) using a so-called "face pass" that utilizes face recognition technology.



JAPAN – AIR SEAT CAPACITY

AIR SEAT CAPACITY FROM JULY TO DECEMBER 2020

CAPACITY FORECAST	FLIGHT SUSPENSION	FLIGHT PLAN (RESUME)
 165,248	August 3 Differ by flight	August 4 Differ by flight
 44,775	July 31	August 1 (plan)
 34,776	June 30	July 23 (plan)
 34,776	June 30	Depending on Travel restriction
 279,575 (1,513 flights)	Officially announced	Forecast only

FY20: AIR SEAT CAPACITY FORECAST

Total capacity: 566,507 seats -34.3% vs FY19
 Regular flight: 476,413 seats -33.0% vs FY19
 Charter flight: 90,094 seats -40.4% vs FY19

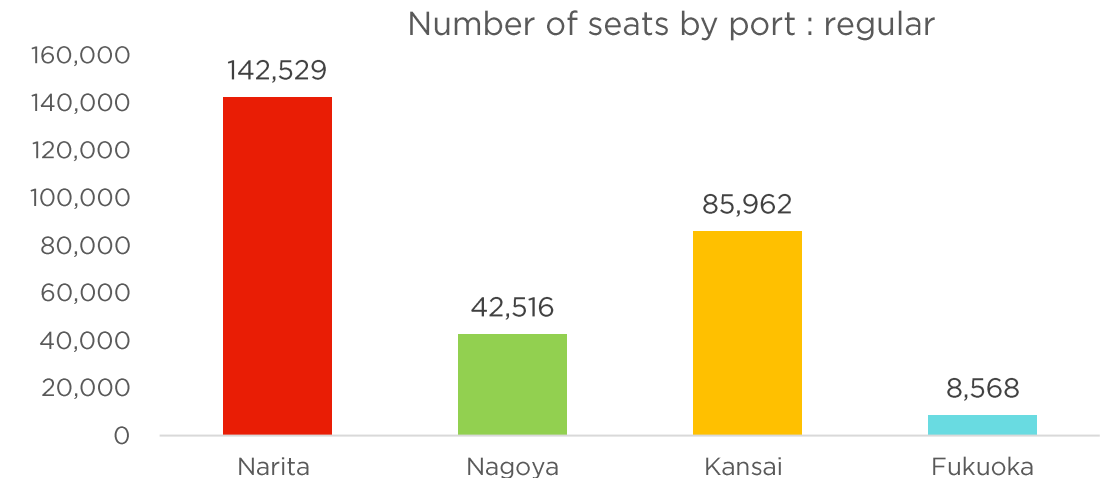
CY20: AIR SEAT CAPACITY FORECAST

Total capacity: 541,582 seats -38.1% vs CY19
 Regular flight: 467,435 seats -35.4% vs CY19
 Charter flight: 74,147 seats -51.1% vs CY19



AIR SEAT CAPACITY FORECAST (JULY ONWARD)

Capacity: 279,575 seats
 Frequency: 1,513 flights

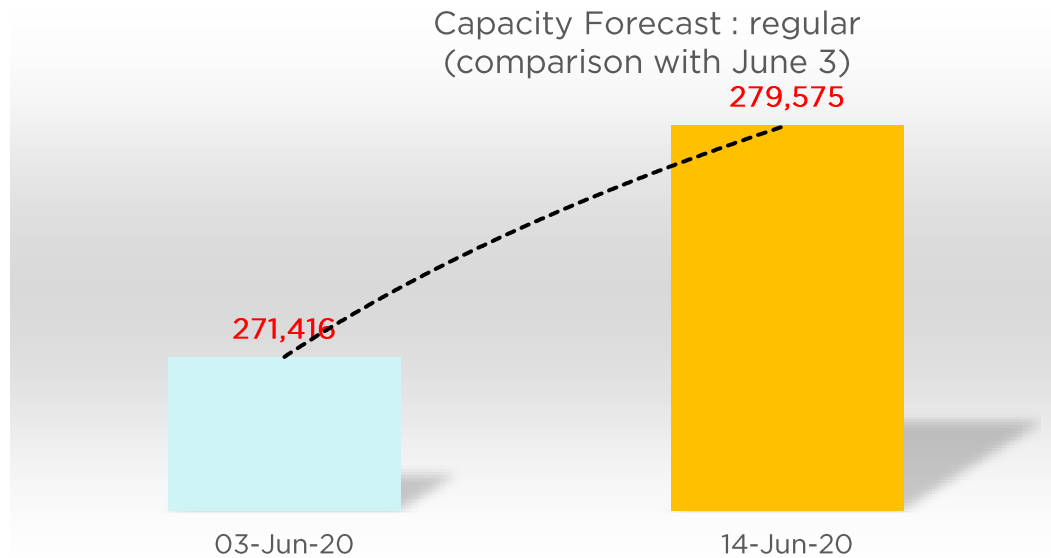


JAPAN - AIR SEAT CAPACITY

AIR SEAT CAPACITY FORECAST

June 3: 271,476 seats

June 14: 279,575 seats

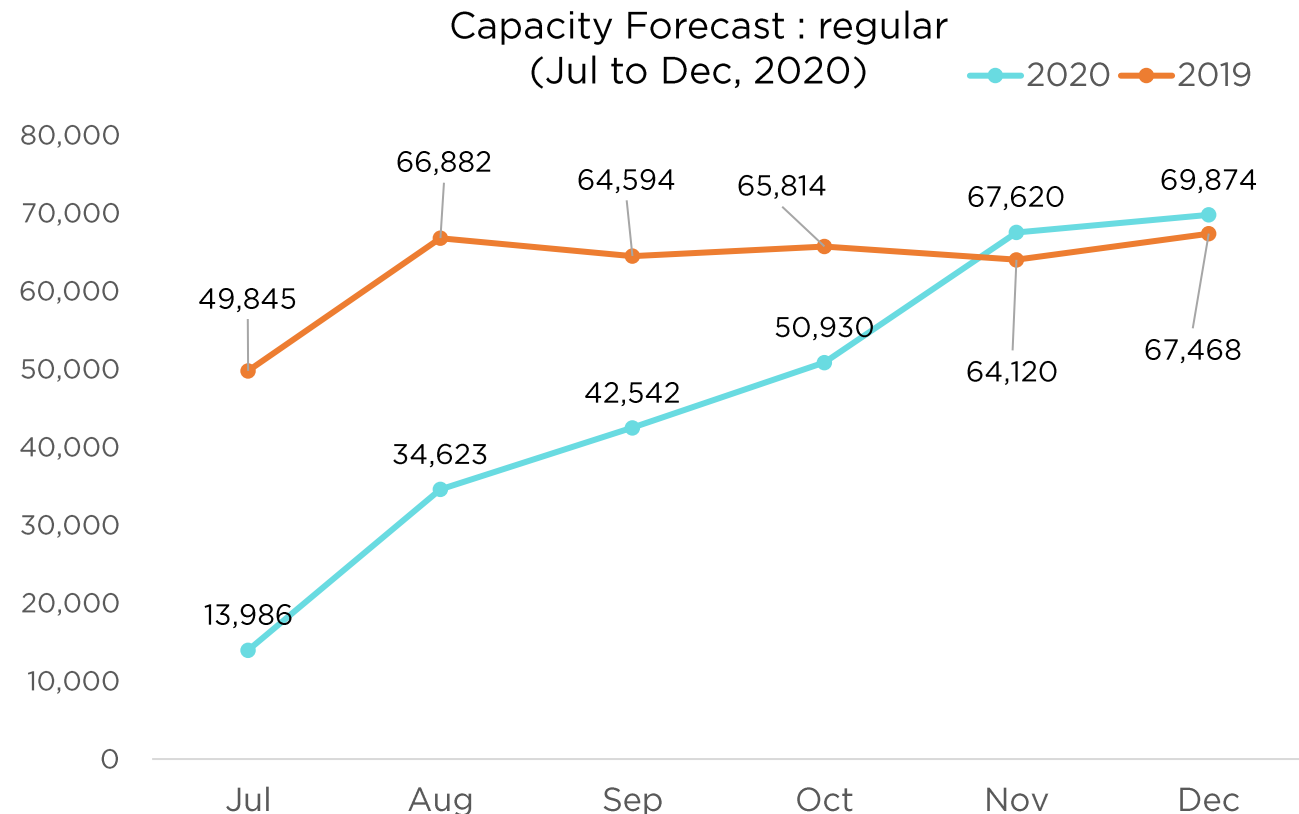


Date	NRT	NGO	KIX	FUK	Total
03-Jun.20	134,370	42,516	85,962	8,568	271,416
14-Jun.20	142,529	42,516	85,962	8,568	279,575
Diff	8,159	0	0	0	8,159

REGULAR AIR SEAT CAPACITY FORECAST (JULY - DEC)

Capacity: 279,575 seats

Frequency: 1,513 flights

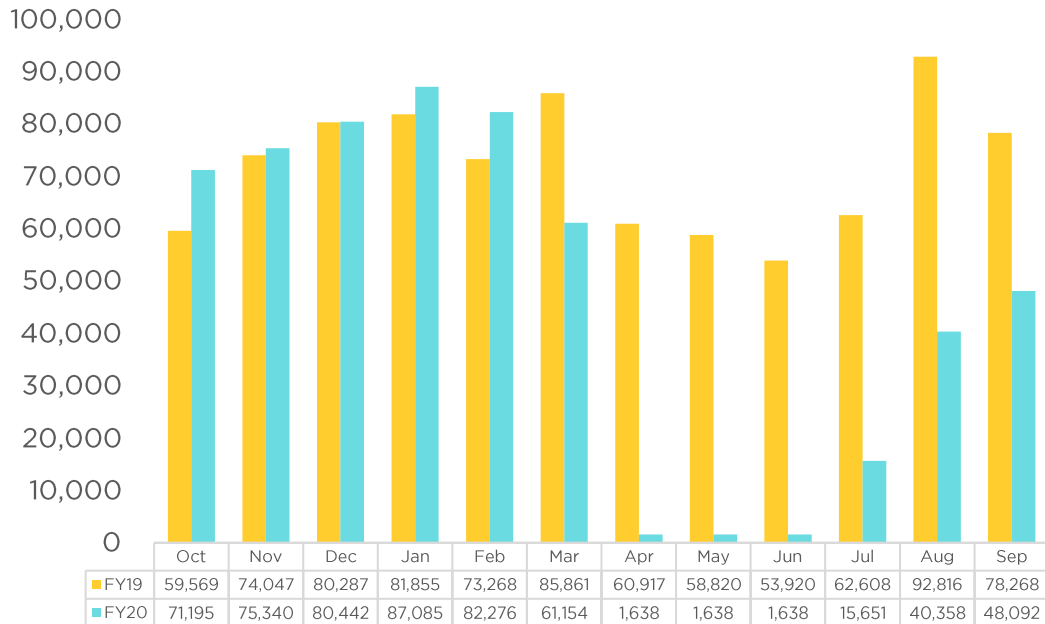


JAPAN – SOCIAL MEDIA MONITORING

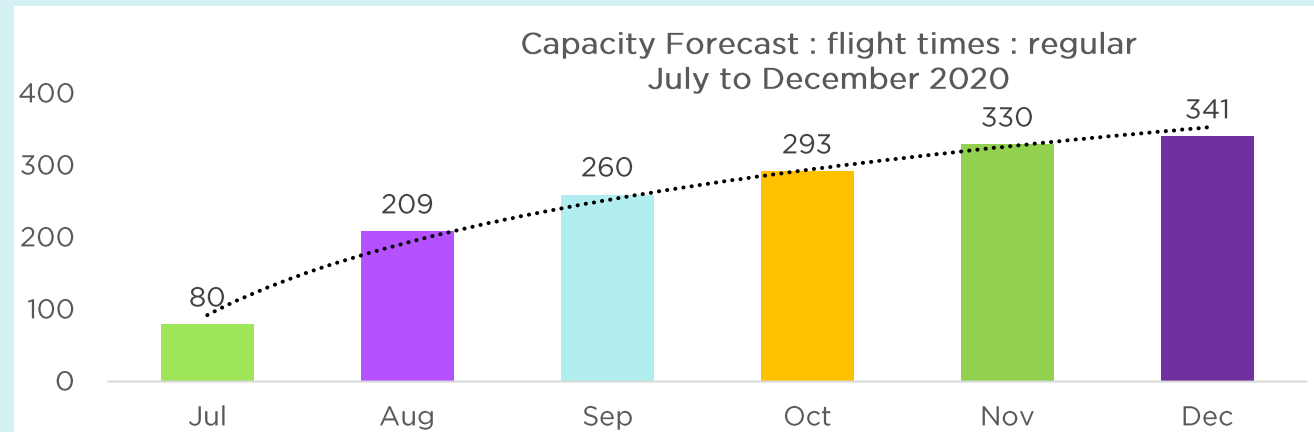
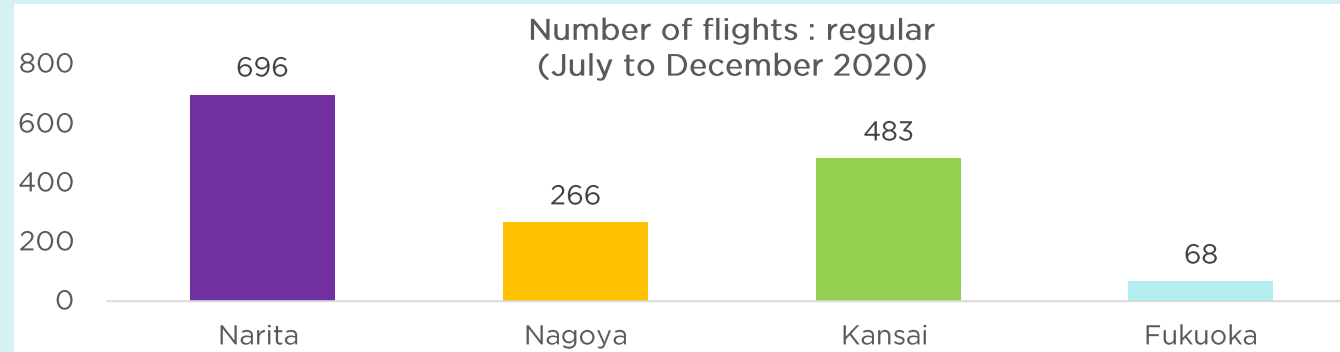
AIR CAPACITY FORECAST FY20: OVERALL

FY20: 566,507 (2,872 flights)
 FY19: 862,236 (4,502 flights)
 Diff: -34.3%

Capacity Forecast FY20 : Overall



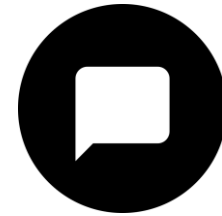
AIR CAPACITY FORECAST (JULY - DEC)



JAPAN – SOCIAL MEDIA MONITORING

MONITORING: JUNE 1 – JUNE 15 SOCIAL MEDIA POSTS SNAPSHOT

- Local vendor's + Japan TA's postings are increasing
- Travel promotions and tour promotions are being picked up from Leo Palace, Alupang Beach Club, KNT, HIS, and more.



Give Us A Moment: GLOBAL MARKETING CAMPAIGN TOTALS

- Japan SNS is performing extremely well with positive reception by followers
- Due to overwhelming response received on 1st photo contest, 2nd photo contest is starting on Monday 6.15.20 to increase engagement, keep Guam top of mind, and encourage bookings to Guam

GUAM

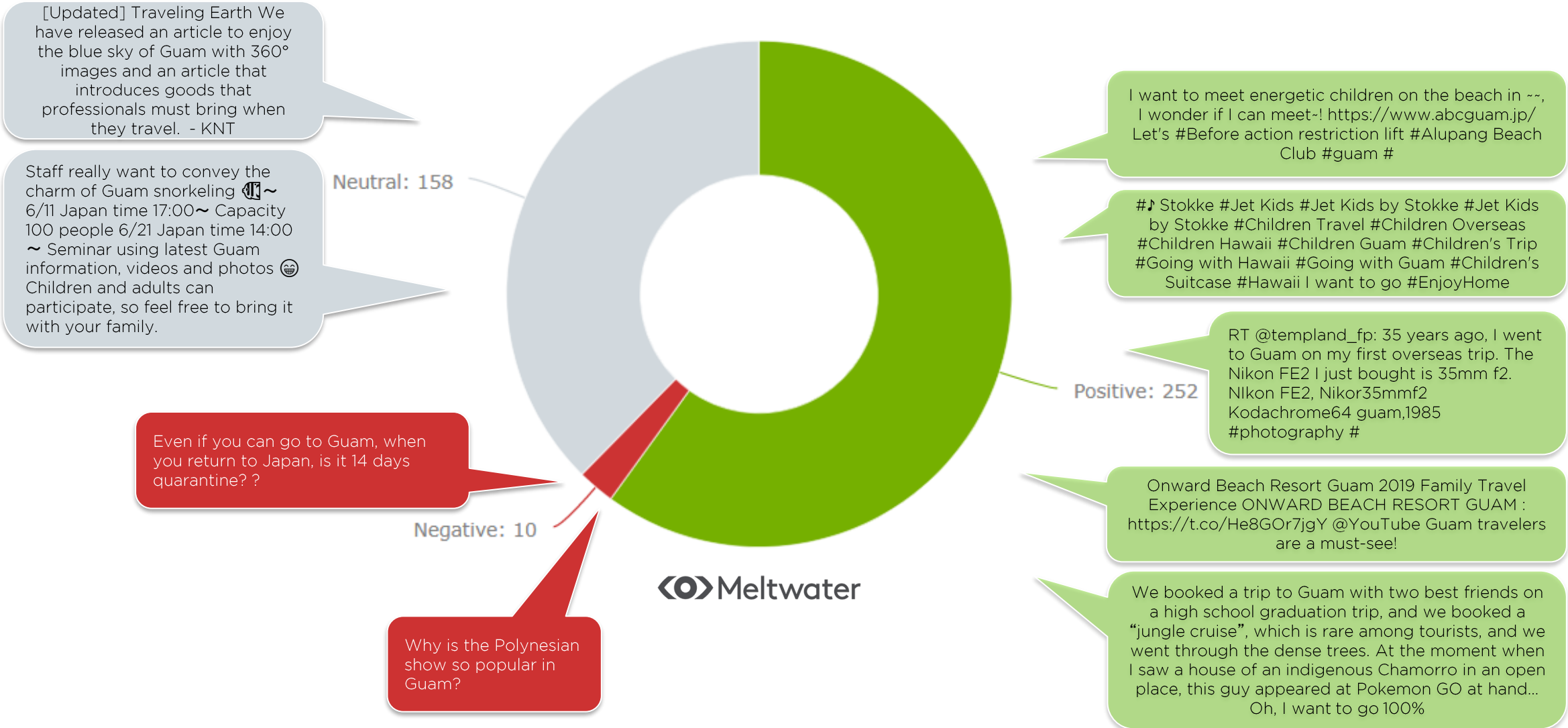
- 175 Mentions +65% (previous 2 weeks)

GUAM TRAVEL

- 42 Mentions +43% (previous 2 weeks)

JAPAN – SOCIAL MEDIA MONITORING

PUBLIC SENTIMENT ASSESMENT: JUNE 1 – JUNE 15



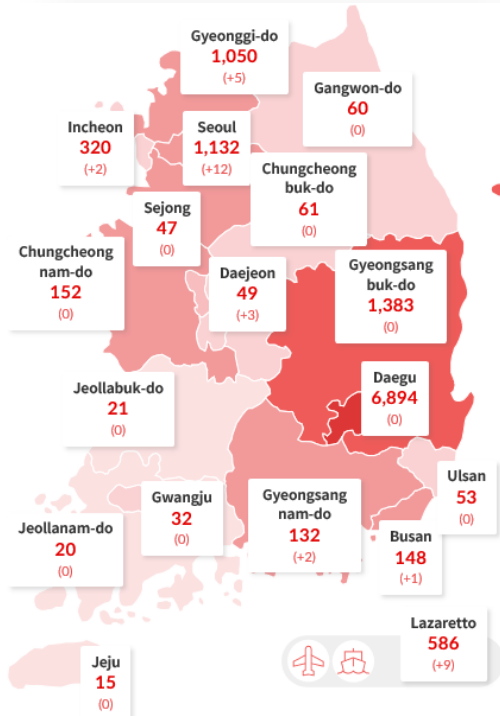
SOUTH KOREA



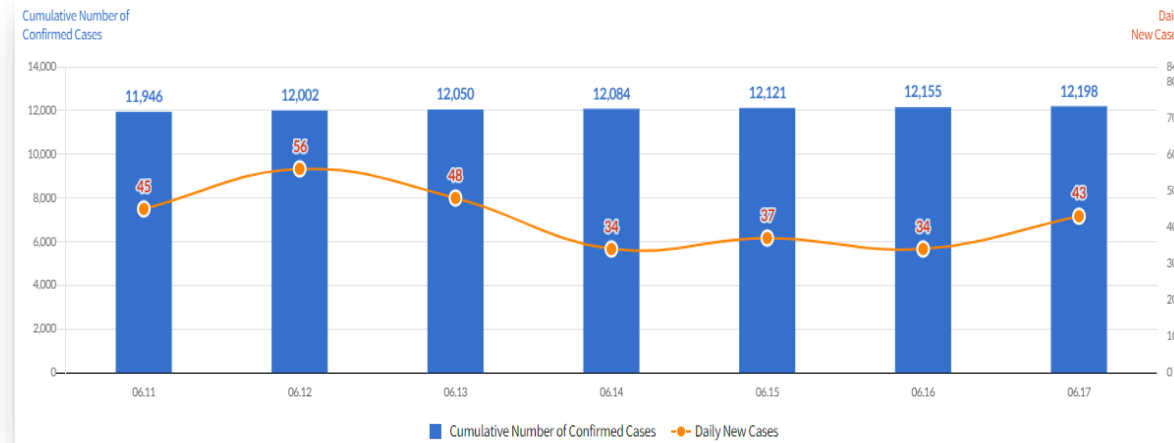
KOREA COVID-19 SITUATION



- Locally transmitted cases on June 15, were mostly reported from the Seoul metropolitan area.
- This week will be a critical point in deciding whether to maintain the tightened distancing measures in the capital area.
- Visitors to gyms, cram schools, bars and other crowded establishments are exposed to higher risk of COVID-19 infections.
- The government continuously makes effort to stop the spread of the virus in the capital region.



Status of Confirmed Cases by Region



Source: Central Disaster and Safety Countermeasures Headquarters; as of June 17

**Confirmed
COVID-19**

**CASES:
12,306**

**DEATHS:
280**

AS OF JUNE 19, 2020

KOREA – MARKET INTELLIGENCE

COVID-19 PEST UPDATE



SOCIAL

- People who are fully recovered from COVID-19 to sign up to donate plasma is recently increased.
- People who have fully recovered from COVID-19 have antibodies in their plasma that can attack the virus. This convalescent plasma is being evaluated as treatment for patients with serious or immediately life-threatening COVID-19 infections, or those judged by a healthcare provider to be at high risk of progression to severe or life-threatening disease.



POLITICS

- Gyeonggi Province announced on June 7 that it will provide up to 50 percent of diagnosis and inspection expenses for businesses to prevent cluster infections and closure of workplaces from COVID-19.



POLITICS

- North Korea blows up liaison office in Kaesong used for talks with South Korea
- North Korea to deploy troops into former inter-Korean cooperation zones



CONSUMER

- Travelers in COVID-19 pandemic era are focusing more on practicing 'self-control'.
- Consumers also showed more concerns on hygiene when it comes to food and accommodation. For the length of stay, consumers tend to pick either very short or very long-term stay.

AIRLINE SCHEDULE STATUS MONITORING - JUNE

1. INCHEON - GUAM

*As of June 17

Airlines	Flight No.	Days	Seat Capacity per month
Korean Air	KE113	WED/FRI/ SAT/SUN	0
Jeju Air	7C3102	Daily	189
	7C3106	Daily	0
Jin Air	LJ641	Daily	189
T'way	TW301	Daily	0
Air Seoul	RS103	Daily	0
TOTAL			378

- 7C3102 - canceled from March 20 to June 30
(A charter flight to transport Korean residents back on June 5, **ICN-GUM LF: 28pax**)
- LJ641 - canceled from March 12 to June 30
(A charter flight to transport Korean residents back on June 5, **ICN-GUM Ferry flight**)

2. BUSAN - GUAM

Airlines	Flight No.	Days	Seat Capacity per month
Jeju Air	7C3154	Daily	0
Jin Air	LJ647	Daily	0
	LJ649	Daily	0
Air Busan	BX614	Daily	0
TOTAL			0

KOREA - MARKET INTELLIGENCE



AIRLINE SCHEDULE / STATUS MONITORING - JULY

1. Incheon - Guam

Airlines	Flight No.	Days	DEP Time	ARR Time	Seat Capacity	Max. Flight Capacity (70%)
Jeju Air	7C3100	THU/SUN(7/26~)	6:25	12:00	372	260
	7C3102	Daily(8/1~)	10:40	16:05	0	0
	7C3106	Daily(8/1~)	20:20	02:00+1	0	0
Jin Air	LJ641	THU/SUN (7/1-12) Daily(7/24~)	9:40	15:05	2,604	1,820
T'way	TW301	Daily(7/24~)	18:00	23:40	1,488	1,040
Air Seoul	RS101	Daily (7/29~)	20:45	02:15+1	585	408
TOTAL					9,141	3,528

2. Busan - Guam

Airlines	Flight No.	Days	DEP Time	ARR Time	Seat Capacity	Max. Flight Capacity (70%)
Jeju Air	7C3154	Daily (8/1~)	22:05	03:05+1	0	0
Jin Air	LJ647	Daily (8/1~)	8:00	13:15	0	0
TOTAL					0	0

Total Outbound Seat Capacity (July): 3,528 seats
70% of seat capacity with social distancing measures

GUAM PRODUCT PRICE

Flight Fare : Airline

Route	Airline	Fare (Round trip)
ICN-GUM	Jeju Air	\$338-\$459
	Jin Air	\$366-\$718
	T'way	\$318-\$638
	Air Seoul	\$218-\$450
	Jeju Air	\$338-\$415
PUS-GUM	Jin Air	\$317-\$753

Guam Tour Package: Travel Agency

Route	TA	Period	Price (Approx.)
ICN-GUM	Hana Tour	3N4D	\$680-\$2,490
	Modetour	3N5D	\$649-\$1,600
	Online Tour	3N5D	\$549-\$1,549
	Very Good Tour	4N5D	\$617-\$1,862
PUS-GUM	Hana Tour	3N4D	\$700-\$1,944
	Mode Tour	3N5D	\$611-\$1,402
	Online Tour	3N5D	\$1,089-\$1,949
	Very Good Tour	4N5D	\$899-\$1,729

*Currency: USD

**Travel Period: July 1 - August 31 (tentative)

*Currency: USD

**Travel Period: July 1 - 31

NOTES:

- All Airline schedules are subject to change.
- Guam products are opened on website but there's no booking due to unfixed airline schedules and quarantine measure in Korea.
- All airlines have no booking in July except for Jin Air Seoul.
- Jin Air booking for July: 550pax (subject to cancel depends on the flight operation decision due to quarantine measure in Korea).

KOREA - TRAVEL TRADE

TRAVEL PRODUCT SALES & PROMOTION GUAM PACKAGE SALES

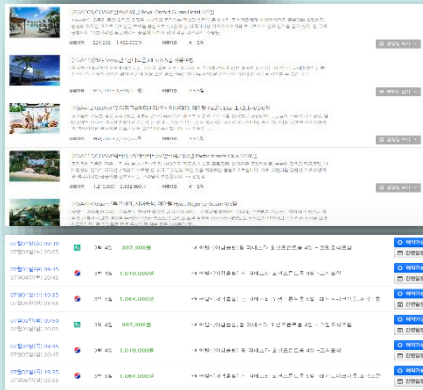


<Hana Tour website>

2020년 7월						
일	월	화	수	목	금	토
			1	2	3	4
			249만	249만	249만	249만
5	6	7	8	9	10	11
249만	108만 최저가	108만 최저가	111만	111만	111만	111만
12	13	14	15	16	17	18
108만 최저가	108만 최저가	108만 최저가	111만	111만	111만	111만
19	20	21	22	23	24	25
108만 최저가	113만	128만	132만	135만	148만	150만
26	27	28	29	30	31	
155만	155만	155만	166만	166만	166만	



<Online Tour website>



<Modetour website>

Some travel agencies have started Guam product sales for July-August 2020 on their websites (*subject to change).

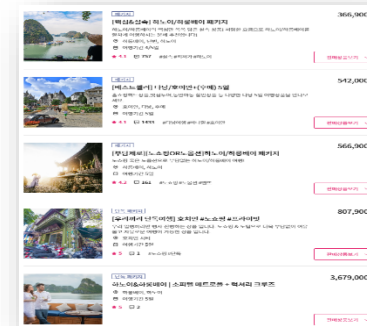
- Major travel agencies (such as Hana Tour, Modetour, Lotte JTB, Lotte Tour, etc.) opened sales of Guam products for July on their websites with lifting entry restriction of Guam.
- Very Good Tour have started sales for Guam products starting August on their websites.

- Online Tour is ongoing a promotion that travel period starting August with exclusive fares, change/cancel fee free for safe travel.

COMPETITIVE DESTINATION PACKAGE SALES

Travel agencies started other markets' product sales for July 2020, even though entry restrictions have not been lifted.

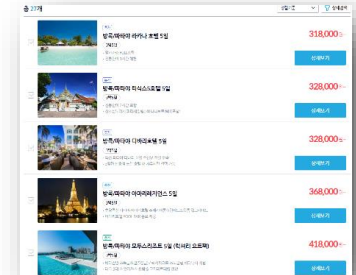
- As Vietnam declared end of COVID-19 in April 30, Most of travel agencies started sales of Vietnam products with expectation that flights will be resuming soon.
- Saipan announced reopening plan of its tourism starting July 15. In line with airlines opening sales for ICN-Saipan route from July 24, travel agencies also have started sales for it.
- Thailand and Philippines haven't lifted entry restriction for Korean visitors. However, Airlines started sales starting July 24, 2020.



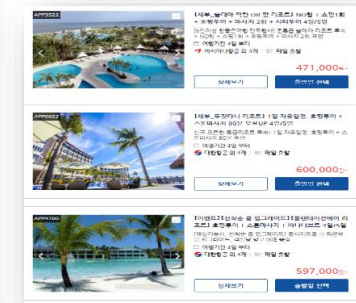
<Vietnam products on Hana Tour website>



<Saipan products on Modetour website>



<Singapore products on Online Tour website>



<Philippines products on Very Good Tour website>

KOREA – AIRLINE UPDATE

KOREAN AIR

- To more effectively recover cargo volume, Korean Air adopted a ‘cargo seat bags’ in passenger aircraft cabins.
- Korean Air’s cargo volume grew 13.5% last month compared to a year ago.
- Korean Air implements ‘Back to Front’-style Zone Boarding from June 10 on all routes to minimize contact among passengers.
- **Zone Boarding:** boarding which subdivides the zones in the aircraft and sets the order for passengers’ boarding according to the zone.
- Zone is divided by aircraft size, and the zone number is printed on the boarding pass so that passengers can easily check their boarding order.



KOREAN AIR		ECONOMY		탑승권		BOARDING PASS	
NAME	KIM/DAEHAN MR			NAME	KIM/DAEHAN MR		
FLIGHT	KE 081	JUN20 TO JFK NEW YORK		FROM	SEOUL/INCHEON		
				TO	NEW YORK		
				DATE	JUN20 X		
DEP TIME	10:00						
BOARDING	09:20		GATE				
탑승시간			탑승구				
Boarding ends 10 minutes prior to departure time. (항공기 출발 10분 전에 탑승이 마감됩니다.)				SEAT	52A	FLIGHT	KE 081
				좌석		편명	
				WINDOW			
				ZONE 2			

KOREA - SOCIAL MEDIA

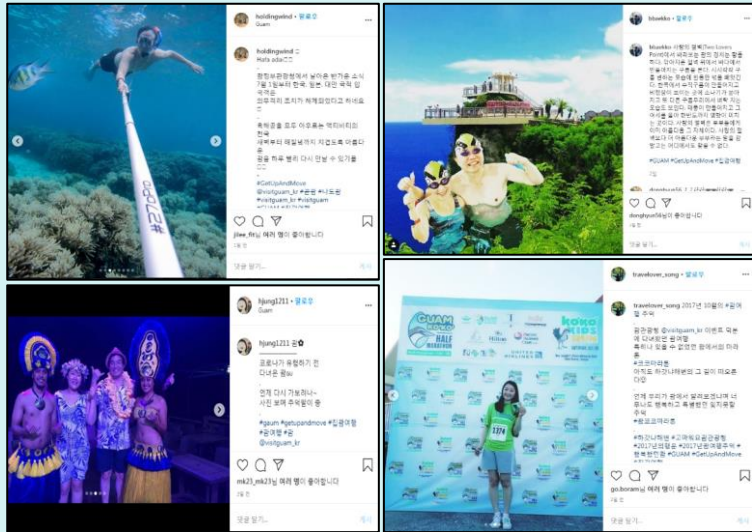


GET UP AND MOVE CAMPAIGN UPDATE

EVENT: Get Up And Move Instagram Challenge Guam
CHANNEL: GVB Korea official Instagram
PERIOD: June 8, 2020 - July 2, 2020
 (Winner Announcement: July 3)
SCHEME: Instagram users to post a picture related to Guam
 (Guam souvenirs, food, past travel pics)

GET UP AND MOVE CAMPAIGN EXPOSURE

- Get Up And Move Logo & Campaign Press Releases
- GVB KOREA disseminated the GUAM(Get Up And Move) logo guidelines to airlines, travel agents, media and influencers to maximize its campaign promotion.



Event Participants' Postings on Instagram

Instagram			
Online Impressions	Social Media Reach	Engagement	Social Media Likes
5,550	4,487	395	303



Instagram Posting Insight

7월부터 광 하늘 길 열린다...한국인 의무격리 해제
 뉴스 | 2020.05.29. 네이버뉴스 | [기사 보기](#)

오는 7월부터 한국인들의 광 방문이 다시 가능해진다. 광정부관광청은 오는 7월 1일부터 한국·일본·대만인 방문객의 여행을 재개하기로 했다고 29일 밝혔다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와...

- ▶ 7월 1일부터 '광' 한국인 여행 가능해져 | 디지털조선일보 | 2020.05.29.
- ▶ 광정부관광청, '광' 여행 오는 7월 1... | 투어타임즈 | 2020.05.29.
- ▶ 7월 1일부터 광 하늘길 한국인 통해... | 헤럴드경제 PICK | 2020.05.29. 네이버뉴스
- ▶ 광 하늘 길, 7월 1일부터 다시 열린다... | 투어코리아뉴스 | 2020.05.29.

관련뉴스 7건 전체보기 >

7월부터 광 하늘 길 열린다...한국인 의무격리 해제
 NEWSIS | 2020-05-29 15:56

(서울=뉴스1) 박정규 기자 = 오는 7월부터 한국인들의 광 방문이 다시 가능해진다. 광정부관광청은 오는 7월 1일부터 한국·일본·대만인 방문객의 여행을 재개하기로 했다고 29일 밝혔다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다고 29일 밝혔다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다.

Newsis; May 29

7월부터 광 하늘 길 열린다...한국인 의무격리 해제
 TOUR TIMES | 2020-05-29 15:56

광정부관광청은 오는 7월 1일부터 한국인들의 광 방문이 다시 가능해진다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다고 29일 밝혔다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다.

Tour Times; May 29

7월부터 광 하늘 길 열린다...한국인 의무격리 해제
 HANKOOK TV | 2020-05-29 15:56

광정부관광청은 오는 7월 1일부터 한국인들의 광 방문이 다시 가능해진다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다고 29일 밝혔다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다.

Hankook Economy TV; June 9

광, 한국인 등 외국인에 7월부터 의무격리 및 격진 절차 없앤다
 헤럴드경제 | 4시간 전 | 네이버뉴스 | [기사 보기](#)

광은 7월 1일부터 한국, 일본, 대만 관광객에 대해 의무적 시설격리 및 격진 절차를 해제한다고 9일 밝혔다. 코로나 확산을 막기 위해 관광객에 대한 격리 조치를 내렸던 광이 단계적인 정상화에 돌입했다. 지난 5월...

- ▶ 관광객 맞을 준비하는 광, 7월부터... | 파이낸셜뉴스 | 5시간 전 | 네이버뉴스
- ▶ 광, 6월 초 관광객 맞을 준비 한창... | 투어코리아뉴스 | 3시간 전
- ▶ 관광객 맞을 준비하는 광, 내일부터... | 한국경제TV | 4시간 전 | 네이버뉴스
- ▶ 천혜의 휴양지 광, 내달 7월 부터 외... | 투어타임즈 | 5시간 전

관련뉴스 7건 전체보기 >

7월부터 광 하늘 길 열린다...한국인 의무격리 해제
 FINANCIAL NEWS | 2020-05-29 15:56

광정부관광청은 오는 7월 1일부터 한국인들의 광 방문이 다시 가능해진다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다고 29일 밝혔다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다.

Financial News; June 9

7월부터 광 하늘 길 열린다...한국인 의무격리 해제
 TTL NEWS | 2020-05-29 15:56

광정부관광청은 오는 7월 1일부터 한국인들의 광 방문이 다시 가능해진다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다고 29일 밝혔다. 광 정부는 7월부터 이들 3개국 방문자의 의무적 시설격리와 관련 절차를 완화하기로 했다.

TTL News; June 9

연금은 미래에셋펀드
 새시 리포트 펀드 - 미래에셋자산투자

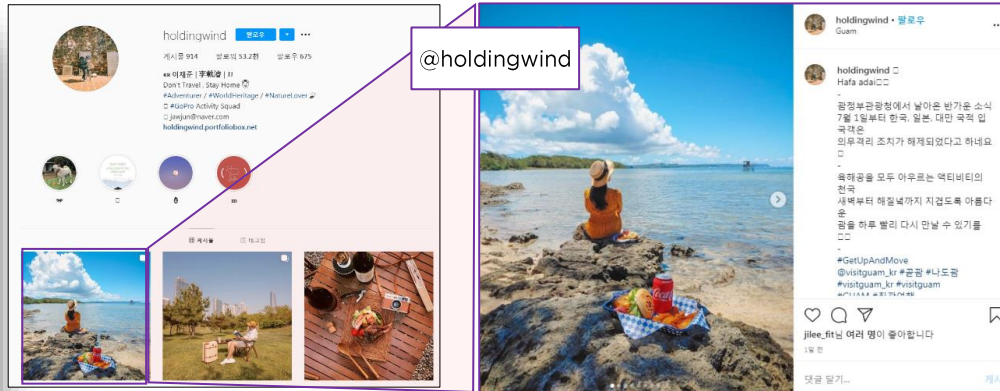
연금에 투자하는 것은 미래를 위한 최고의 선택입니다. 미래에셋자산투자는 다양한 연금 상품과 펀드를 통해 고객님의 연금 목표를 지원합니다. 미래에셋자산투자는 고객님의 연금 목표를 지원합니다.

문의: 1577-0101 | 미래에셋자산투자

KOREA - SOCIAL MEDIA

GET UP AND MOVE CAMPAIGN EXPOSURE

Channel: Influencers' Instagram & Blog Channel
 Content: Get Up And Move Campaign Promotion



@holdingwind



@jin_ss2

Instagram Posting by Influencers

NEW MANAGEMENT EXPOSURE

GVB Interim President / CEO and Vice President Press Releases

- GVB KOREA disseminated the news regarding former Governor Carl T.C. Gutierrez and Dr. Gerald S.A. Perez to lead the Guam Visitors Bureau to airlines, travel agents, media to emphasize Guam has experienced leaders with solutions to overcome the crisis.

필라 라구나나 관광부장관 청 은희... 칼 구티에레스 전 주지 사임식 현장

필라 라구나나 청장은 지난해부터 관광부장관직으로 활동해 왔다. 1977년부터 관광부 관공실에서 근무한 그는 1987년부터 관광부장관직을 맡아 2013년부터 2019년까지 지속적인 방문객 성장이 이뤄졌으며 한국인 관광객은 45%로 증가할 1위를 차지 41%인 일본 시장을 앞선 것으로 나타났다. 지난해 관광청이 조사한 설문 결과에는 지방문 고객들이 30-40%가량까지 줄어들었다는 것으로 확인되기도 했다.

코로나19바이러스 감염증의 관측으로 관광산업에 타격을 받은 후에는 5월1일 웨비나(web seminar)를 개최해 여행-관광 산업 정상화를 위한 방안의 일환으로 "잠시 시간을 주세요 - Give Us A Moment" 캠페인을 준비하고 있으며, 5월 중으로 한달간 예정이라고 전하기도 했다.



소스 구티에레스(Former Governor Carl Gutierrez)_postgram 캡처

관광부장관청, 칼 T.C. 구티에레스 임시 청장 임명

구티에레스는 2013년부터 2019년까지 관광부 장관으로 근무했으며, 2019년 11월 15일 취임한 이래 2020년 1월 15일 현재까지 관광부 장관으로 근무하고 있다. 구티에레스는 2013년부터 2019년까지 관광부 장관으로 근무했으며, 2019년 11월 15일 취임한 이래 2020년 1월 15일 현재까지 관광부 장관으로 근무하고 있다.



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관광부장관청, 칼 T.C. 구티에레스 임시 청장 임명



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TTL News; June 15

The Travel News; June 15

Tour Times; June 15

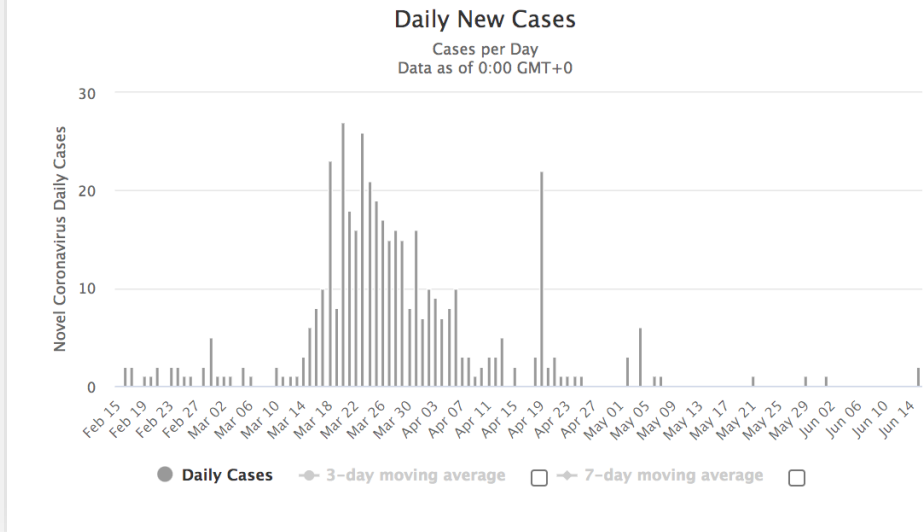
TAIWAN



TAIWAN COVID-19 SITUATION

- Taiwan remains closed to foreign visitors until new standards are set
- Effective July 1, triple value vouchers are available for purchase to stimulate economy
- Occupancy limit at public recreation and sports facilities has been increased
- TECO (Taiwan Economic & Cultural Office) to reopen in Guam in July 2020

Daily New Cases in Taiwan



Confirmed
COVID-19

CASES:
446

DEATHS:
7



Taipei metro and public bus services no longer requires use of face mask during transit if social distance is kept

AS OF JUNE 17, 2020

- Ban on all overseas tours extended until end of June
- Travel agencies focusing on domestic travel
- Association of travel agents mainly hosting training seminars for employees and can receive compensation
- Safe travel bubble arrangement between Taiwan and Guam under consideration

AIRLINE UPDATE



China Airlines to resume flights
October 2, 2020



Eva Air initiating application process to resume 2x weekly flights to Guam (Wednesday and Saturday)

TAIWAN – SOCIAL MEDIA

Consumers have been actively interacting with GVB TW on SNS, and are looking forward to travel to Guam again as they miss the warm sunshine and beautiful sunsets.



Sunset at Tumon Bay

Sunset with orange tone is reflecting itself on the ocean, looking like a piece of artwork. Happy Wednesday <3.

I miss Guam so much!

Guam is already waiting for Taiwan...

Reflection of Guam's sunset
The moment when the sun merges with the horizon, then connects with its reflection on the ocean. It's amazing!



I want to visit Guam again

AIRLINE NEWS



AIRLINE NEWS THIS WEEK

- United: Mandatory face mask policy on all flights [Pacific News Center](#) (June 18, 2020)
- Philippines Airlines resumed Guam flights [Pacific Daily News](#) (June 18, 2020)
- JAL flights remain suspended [Pacific Island Times](#) (June 16, 2020)
- Latest United Airlines flight skeds for Guam, Saipan, Palau, Micronesia [Stars and Stripes Japan](#) (June 13, 2020)
- Airlines gearing for skies as lockdowns ease [Pacific Daily News](#) (June 13, 2020)
- 'We're all in trouble' without tourism, jobs [Guam Daily Post](#) (June 15, 2020)
- GVB works to show Guam tourism ready to reopen [Guam Daily Post](#) (June 15, 2020)

RESOURCES

REPUTABLE SOURCES OF INFORMATION

All COVID-19 official notices and the most up-to-date information can be found through these websites:

- [Centers for Disease Control and Prevention](#)
- [World Health Organization](#)
- [Department of Public Health and Social Services](#)
- [Guam Homeland Security/Office of Civil Defense](#)
- [Gov. Lou Leon Guerrero's Facebook Page](#)
- [Guam Visitors Bureau COVID-19 Resource Page \(Website Repository\)](#)

Resources for businesses:

- [Guam Economic Development Authority](#)
- [Small Business Administration - Coronavirus \(COVID-19\): Small Business Guidance & Loan Resources](#)
- [Department of Revenue and Taxation online services](#)

ADDITIONAL GVB RESOURCES

[Weekly Industry Updates](#)

[GVB'S Weekly Tourism Works Column \(PDN\)](#)

Social media pages that share GVB Members' content:

[Facebook](#)

[Instagram](#)

HELPFUL CONTACT INFORMATION

MEDIA INQUIRIES SHOULD BE DIRECTED TO:

Joint Information Center

(671) 478-0208/09/10

Monday through Friday, 8:00 a.m. to 5:00 p.m.

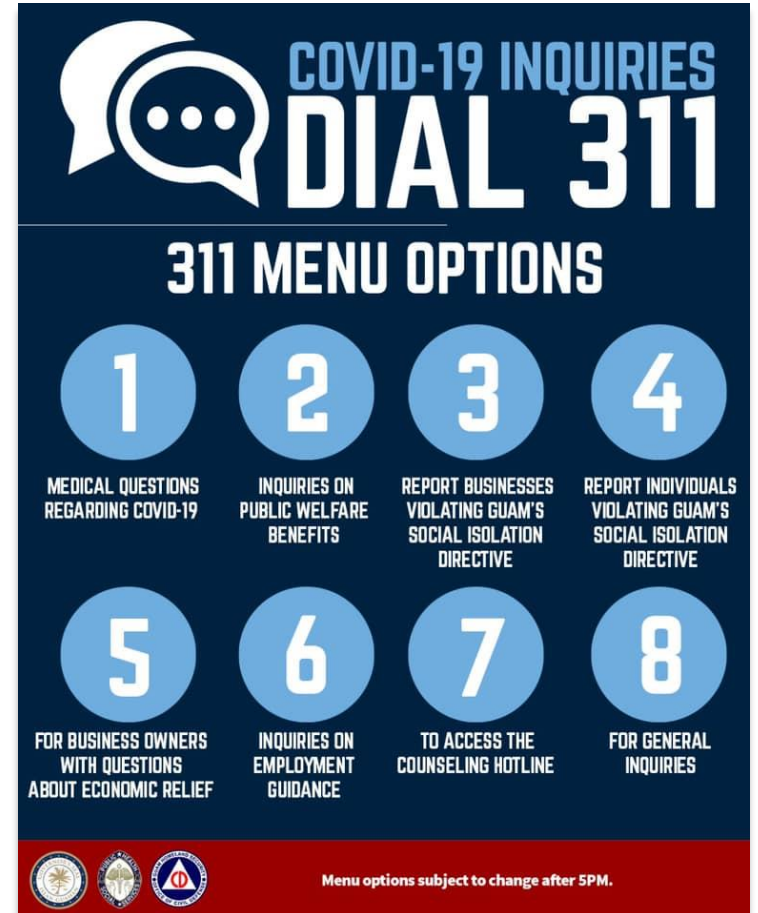
GVB'S TOURISM VOICE BOX FOR COMMENTS AND QUESTIONS:

Express your concerns, ask questions, request assistance. We want to know how your business is navigating through the effects of the COVID-19 pandemic.

[\(Click here\)](#)

GVB'S COVID-19 COMMUNICATIONS CHANNEL FOR TOURISM INDUSTRY:


communityrelations@visitguam.org



COVID-19 INQUIRIES
DIAL 311

311 MENU OPTIONS

1 MEDICAL QUESTIONS REGARDING COVID-19	2 INQUIRIES ON PUBLIC WELFARE BENEFITS	3 REPORT BUSINESSES VIOLATING GUAM'S SOCIAL ISOLATION DIRECTIVE	4 REPORT INDIVIDUALS VIOLATING GUAM'S SOCIAL ISOLATION DIRECTIVE
5 FOR BUSINESS OWNERS WITH QUESTIONS ABOUT ECONOMIC RELIEF	6 INQUIRIES ON EMPLOYMENT GUIDANCE	7 TO ACCESS THE COUNSELING HOTLINE	8 FOR GENERAL INQUIRIES

 Menu options subject to change after 5PM.