

REGULAR BOARD MEETING Thursday; December 11, 2014

BOARD of DIRECTORS PRESENT:

Chairman Baldyga

Bartley Jackson

Robert Hofmann

Milton Morinaga

Vice Chairman Kloppenburg

Eduardo "Champ" Calvo

Theresa Arriola

Norio Nakajima

Judith Guthertz Oscar Miyashita

BOARD of DIRECTORS TELEPHONICALLY:

BOARD of DIRECTORS ABSENT:

Annmarie Muña - Off-island

GVB MANAGEMENT & STAFF PRESENT:

Karl Pangelinan Pilar Laguana Rose Cunliffe
Colleen Cabedo Nadine Leon Guerrero June Sugawara
Meriza Peredo Dee Hernandez Chris Lizama
Gina Kono Nic Yasuhiro Brian Borja
Doris Ada Haven Torres Mark Manglona

Regina Nedlic Kraig Camacho

Guests:

Bobby Sachdej- Trivision Media Group Chris Morato- Trivision Media Group Matt Beck- Trivision Media Group

Proceedings:

Chairman Baldyga called the regular meeting of the board to order at 3:31 p.m.

Approval of previous board minutes dated November 26, 2014.

Exhibit A

Director Jackson made a motion, seconded by Director Guthertz, to approve the minutes of November 26, 2014.

Jennifer Camacho

Motion approved (subject to correction).

Review on Bus Shelter Presentation by Trivision Media Group

• Prior to the board meeting, Trivision presented on two conceptual bus shelter designs. Trivision is tasked to design bus shelters for 12 bus stops around the Tumon/Tamuning tourist districts. So far, 8 bus stops are ready to be worked on, but would have to wait for the other 4 to complete construction. It would take 90 days to manufacture, 30 days for installation, and 45 days for the 8 bus stops to be completed. They hope to complete by next October. Each bus stop will have different occupancy size depending on the shelter location.





Comments from the board:

- There was a consensus for the shelters to be Guam-centric -indicative of the Chamorro culture.
- The board had mixed feelings about advertising. Most were not opposed to the thought of controlled advertising, but agreed that it would be a good medium to promote GVB events and Guam attractions.
- The board was concerned that they didn't want the bus shelters to look to busy with advertisements.
- General Manager will work on getting the pending MOA from GRTA on this program before the next board meeting.
- Trivision assured that the designs were conceptual and the final design will be decided upon the
- Director Nakajima was concerned about who would be responsible for the bus shelters? DPW or GVB? He suggested that the design be simple for less maintenance costs.
- Chairman Baldyga suggested that the final contract should include the removal of the existing bus shelters.
- Chairman Baldyga mentioned to proceed with the advertising component. He asked Trivision to give the board a few weeks or a month because some of the board members will be changing; however, this would be put on the top of the list to talk about.
- Chairman Baldyga would like to reconvene the bus shelter design discussion with the MOA with GRTA.

Chairman's Report:

Thanked everyone for a good year. These past two years everyone has been working very hard and is proud of what has been accomplished.



Exhibit B







PRELIMINARY Visitor Arrivals November 2014 Total: 106,017 (-1.4%)

% Market Mix	Origin	Pax	% to LY
61.3%	Japan	64,939	-3.6%
24.5%	Korea	25,930	8.2%
5.1%	US/Hawaii	5,421	9.7%
2.5%	Taiwan	2,677	-10.6%
1.0%	China	1,103	59.2%
0.4%	Russia	428	-70.9%

- Pointed out that in the past we've seen Japan down double digits. This month we see a decrease of 4. Once again, we thank the diversity in our markets to makeup for the loss in the Japan numbers.
- Korea is pretty steady.
- Tawian and Russia is down due to the lack of charter service.

PRELIMINARY Visitor Arrivals CYTD 2014 (January - November) Total: 1,223,126 (0.6%)

% Market Mix	Origin	Pax	% to LY
60.6%	Japan	741,380	-9.3%
22.5%	Korea	275,703	24.9%
5.2%	US/Hawaii	63,132	18.0%
3.8%	Taiwan	46,066	2.8%
1.2%	China	14,751	38.7%
1.3%	Russia	15,790	136.8%





PRELIMINARY MTD Visitor Arrivals December 1 - 8, 2014 Total: 26,961 (1.2%)

% Market Mix	Origin	Pax	% to LY
60.0%	Japan	16,182	-3.5%
25.8%	Korea	6,959	26.3%
5.3%	US/Hawaii	1,419	29.2%
2.4%	Taiwan	653	-48.0%
1.5%	China	405	200%
0.2%	Russia	56	-83.9%

Japan Marketing News

Guam Original Marriage Registration Form

Official Guarn Markage Registration



- Ranked 4th for most downloaded form, achieved in a 2 week period vs certificates that have been on the site for years.
- · Launching WITH magazine Guam Wedding Guide soon





Japan Marketing News

Japan Guam Tourism Council

- · JGTC meeting held Friday
- Hot Topics
- ESTA
- Capital improvement projects
- New campaigns



• In the JGTC meeting the majority of what was discussed was about ESTA. We had CBP there to answer concerns and questions from JGTC. Director Nakajima reported that from the meeting, there was miscommunication lacking from travel agents and how they were packaging ESTA and selling it to their clientele in Japan versus the reality of it.

Japan Marketing News

Program Outline

- Program title: Cho tokkyu no fujibiji school! Year-end present special!
- Station: CX
- Area: Kanto only
- Airdate: Scheduled for December 29 (Monday). Air time is TBD.
- Content: Guest is GACAPIN & MUKKU, famous characters in Japan playing 50 things you can only do on Guam (based on the Time Out family & kids version).
- · Guam exposure: About 5 minutes
- Viewing rate: 5%
- AD VALUE: JY10,000,000
- Cost: Free









Japan Marketing News

Program Outline

- Program title: Marriage cheering variety. Consultation for your Happy Wedding
- Station: MBS
- Area: Osaka Local
- Airdate: January 4 2015(Sunday) 25:05~.
- Content: The emcee will present different wedding styles on Guam, underwater wedding, night wedding with a starry sky background
- · Guam exposure: About 5 minutes
- AD VALUE: JY6,000,000
- · Cost: Free



Japan Marketing News

Nissin Manufacturing

- "Tweet Quack! and you might win a free trip to Guam"
- Actual prize is ¥200,000 in travel coupons, but using "Guam" in title and imaging
- Cost: Free
- · Ad value: pending







Japan Marketing News

- · Meeting held with JTB MICE and Group planners
- Site inspections throughout the island with PMT and Lam Lam Tours
- · Visited over 20 sites in 2 days
- · New section within JTB -Congress Organizer- focusing on conferences



Korea Marketing News

3 month Forecast

Month	Forecast Pax	Last Year	%Change	Seat Forecast '14	Seat Data '13	% Change Seats
December	29,000	24,873	16.6%	37,456	34,418	8.8%
January	32,000	28,583	12.0%	49,741	34,040	46.1%
February	30,000	23,305	28.7%	46,925	29,800	57.5%

<u> Bight</u>

-KE : I=cheo= 7 pe+weet = 7,665 (\$777-200) -KE : I=cheo= 7 pe+weet= LL,2LS (\$747-400) -BusanKE:Wed, Thirt, Sac, Sur =2,533 (8737-800) (8737-200) -Jin Air (heñeo» 7 per weet = 9,146 (8737-200) 8777-2084) -Jin Air Estra: 12/18" = 1,775 (8777-2084)

Тыш 37 AS6

Total 49,741

-Busten KE:Wed, Thur, Sec, Sure 2,682 (8737-800) -JimAir : Inches = 7 serweet = LL 00S

-KE : Inches = 7 service (= £0,220 (\$747-400) -KE Charter: 2/18 = 276 (8-3330) -Busan KE: Wed, Thirty Sat, Since 2, 384 (8737-800)

-Busan Jaju Air : Thur, Sunte 1,488 (8737-800) -UA : Inches 7 per weet = 4,340 (8737-800)

Total 46,925

¹ Jan Str. 17/17/12535-0005

In January we will see an increase with the new equipment from Jin Air. (from a 737 to a 777)





Korea Outbound Travelers Guam Market Share

		Jan	Peb	Pa	Age	Pay	.bun	au l	Ĥug	Sep	04	Nov	Dec	rotal
	KOdourd	(3500	1,091,636	848,674	847)487	(01+,+03)	1,041533	וערע	(3-7)11	1,013,207	1,033,589	W+DS	(00)66	0,690,700
2011	Garr Artel	15,399	13,0%	\$D0	4,6%	0,779	13,736	16,637	17723	0,609	10,656	8,334	12,000	149,073
	He day Swa	1.1%	13%	10%	08%	1.1%	13%	14%	1.4%	UN	10%	14%	13%	13%
	KOdound	(200712	1,120,334	1,018,963	IDIGES	(094,920)	(89)33	1,305,416	1,334,651	1,057,709	1,19-7-1	(10,000	(669,900	0,734,9%
2012	Guer Artel	14316	13,69	10,758	11,480	11,613	15 IIP	17554	18,164	0,655	16,123	0,04	1(44	10,616
	Heist See	1.4%	13%	LIN	LIN	1.1%	1.4%	13%	1.4%	17%	1,4%	Lass	12%	13%
	KOdound	(45,90	1,16-,607	1,10,5=4	1,097,410	(85,46	(21)-9	1,40,40	(407)84	1,195,226	1,139,143	I,ISe,Ga	(20-,-20	P\$4445
2015	Guer Artel	11,923	16,506	16,337	15,194	8,513	10,35e	33,39	13,146	n _{jet} a	19,247	25,967	14573	146,619
	Heist Sen	14%	12%	19%	14%	14%	13%	Less	14%	Less	14%	15%	1.1%	12%
	Külkund	1,448,903	1313,663	(186.8b)	1,179,865	1,325,003	1,000,439	(49.7%	1,547,1%	(31)%	(40)(0)	1,300,000	1,740,000	158138
2014	Garr Artel	16,983	B,306	11,600	25,633	13,640	1775%	3643	17,347	13,657	34y433	15.89	79,000	34,60
	Head See	19%	18%	196	10%	1.9%	15%	18%	12%	12%	17%	13%	13%	1.9%

⁻ Blue Klautbauna projection

Korea Marketing News

3 month Activities/Programs

· TV Home-shopping

- Dec. : CJ Worldis

- On cable TV for an 1 hour

MICE Group

 Dec.: Kumon - 130 pax (New), Computer society - 100 pax (New), Policy process - 100 pax

M&Service - 100 pax (New), KT - 180 pax, Airforce - 130 pax

- Feb.: Construction company - 100 pax (New)

VICI Ventily local

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	lloy	Dec	Total
2014	550	850	1,200	3,500	1,160	1,125	1,825	2,451	3,115	2,750			18,526
2013	1,820	780	910	2,050	1,390	1,250	1,430	1,542	1,350	1,570			14,092





3 month Activities/Programs

- · Golf Tournament
 - Dec. : M. Ba Golf 100 pax (Leo Palace)
- · KGTC Fam with Jin Air on Dec. 12
- · Jeju Air Busan Inaugural flight from Jan. 8
 - 2 times per week, every Thur. & Sun.
 - Pre-launching promotion on Dec. 6
 - Busan Christmas Festival in Busan D/T hall in chung-Gu area
 - Ms Guam and cultural dance team

Korea Marketing News

Mode Tour Guam Study Tour Nov. 26-30



Hana Tour Guam Study Tour Nov. 19-23











UA Media Fam on Nov. 27-Dec. 2



Korea Marketing News

Jeju Air Busan Event : Pre-launching promotion









3 month Activities/Programs

MOU with Korea Professional Baseball Players Association

- GVB signed MOU with KPBPA to promote Guam on Dec. 2, at the KPBPA Annual meeting.
- While Korea's Professional baseball off-season, we can expect KPBPA members to visit Guam for individual training and vacation
- · Goal to develop Guam's baseball infrastructure
- GVB can join KPBPA events
- GVB can have many chances to exposure on media with popular baseball stars
- With this MOU, GVB has huge opportunities for sports marketing in Korea
- Board members of KPBPA are visiting Guam from December 8-10



• GVB has access to over 700 Korean professional baseball players through this program. We can utilize their image and likeness and we can invite them to our booths during our events. It was a nominal fee for which we are Guam is the only exclusive destination sponsor.

Korea Marketing News









유나이티드 항공. 인전-캡 적항 노선 산교 취항





제품보임 (Harm - District) 경 관광경상과 참석자용

District - District - 전 (Harm - District - Distri

Korea Marketing News



인사딸 하는 칼 판결리난 괌 관광용장

[서울·뉴시스] 조성병 기자 = 22일 저녁 서울 중요구 청계전 앞대에서 양한 '2014 서울빛소통육제' 광 관광정 이번의 현장에서 잘 판결검난(Kall A. Pangelinani)랑 관 광창장이 시민들에게 인사람은 학교 있다. 2014.11.22 (사진=서울멜초롱축제 조직위 제공)

[포토] '2014 서울빛초롱축제' 곱 관광청 이벤트

四五昌十一



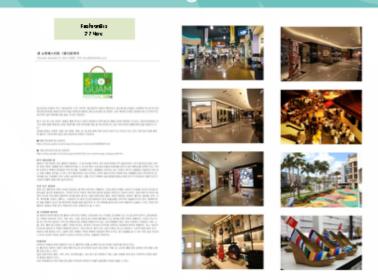
문학부터 되인드리키워니케이션은 이명한 대표, 204 서울빛으롱축제 역제호 충감적, 잘 만질 리난 광 관광장당, 새울빛으롱축제은지위원회 장영학 위원당, 이런수 광한국사무스당, 새울빛 소중축제 드리쉬 제공.







Korea Marketing News







TV filming on Guam for Y-star - Nov. 25-27

- · Ride the Duck
- UnderWater World
- T Galleria by DFS
- · Tumon Beach
- · Content aired on December 5th on Y-Star









Korea Marketing News

Blog Postings







Taiwan Marketing News

3 month Forecast

Month	Seat Forecast 14	Seat Data 13	% Change Seats	Note.
December	4,708	5,013	-8.4%	
January	4,761	6,432	-26%	Since 2014 CNY Holiday was in January and 2015 CNY will start from February
February	5,570	4,761	17%	there is a decrease in January when comparing to the same period in 2014



Taiwan Marketing News

December

· Trade fam tours

Cooperated with both airlines to host trade fam tours in December in order to strengthen agents' ability on coordinating Guam packages through hotels/activities inspection and Guam field trip.

 Tainan International Travel Fair (Dec. 19-22)
 Joined the American Pavilion in TITF to promote Guam in the southern Taiwan. Some TAs will join our booth to sell Guam packages.









Pacific Marketing News

PATA Micronesia Chapter Meeting/Election of Officers for 2015-2016 December 3-5, 2014

New Elected Officers:

- Chairwoman: Pilar Laguaña Guam (2nd Term)
- Vice Chairman: Bermance Aldis FSM
- Secretary: Don Evans Yap
- · Treasurer: Judy Torres CNMI
- · Alternate Director: Monty McDowell Guam





Sports & Events News

21st Annual Junko Friendship Baseball Tournament



- December 6th & 7th
- 150 pax
- Junko Tournament Champions: Toto University Selection Team "A"
- 5 Japan select college teams







<u>Treasurer's Report</u>: (O. Miyashita)

Exhibit C





CASH, RECEIVABLES, & PAYABLES POSITION FY 2014 & FY 2015 COMPARATIVE REPORT

CITIESNO									
CITTERNO	FY 2	014 (12/10/2013)		Balance		FY 2	2015 (12/9/2014)		Balance
DANE	K OPERATION			\$429,144.27	BANK OF GU	IAM			\$6,548,476.0
BANK OF	GUAM			\$6,252,461.87	FIRST HAWA	IIAN BANK -	Membership		\$106,505.8
FIRST HA	AWAIIAN BANK	Membership		\$66,265.31	RESONA BAN	TK.			\$581,091.4
RESONA E	BANK			\$510,786.58	BOG - TAF	ACCOUNT			\$2,246,394.4
CITIBANK - TAF		\$68,033.30	BOG - RAIN	Y DAY FUND			\$1,915,972.9		
BOG - TAF ACCOUNT \$		\$452,262.98	BOG - FEST	PAC Trust A	Account		\$1,589,612.2		
BOG - RAINY DAY FUND \$1,		\$1,690,624.25	MORGAN STA	NLEY - CD	**		\$2,512,143.8		
BOG - FESTPAC Trust Account		\$1,165,423.90	BOG - 2/12	Memorial H	Fund		\$0.0		
MORGAN STANLEY - CD **		\$2,509,183.49	TOTAL CA	SH IN BANKS	AS OF 12/9/2014		\$15,500,196.8		
BOG - 2/	/12 Memorial D	Fund		\$49,725.71	**Morgan S	tanley CD N	farket value as of	11/30/2014	
TOTAL	CASH IN BANK	S AS OF 12/10/2013		\$13,193,911.66					
**Morgan	Stanley CD Max	rket value as of 11/30/13			FY 2014 BU	DGET P.L.	32-068		\$ 19,422,134.00
					OPERATIO	NS - \$15,	487,134.00		
FY 2013	BUDGET P.L.	31-233		\$16,018,239.00	TAF Spec	ial Project	ss - \$2,000,000.0	00	
GVB - \$1	15,238,239.00				PASS THE	U APPROPRIZ	ATIONS - \$1,935,0	00.00 (amende	ed per PL 32-181)
OPERAT	TIONS - \$14,0	22,384.00							
TAF Sp	pecial Project	ts - \$1,215,855.00			OPI	RATIONS	TAF Special Proj	ects Pas	ss-thru
_	_	ATIONS - \$780,000.00			11/14/13 \$1		\$ 150,000.00		\$ 58,125,00
OTHER A	PPROPRIATIONS	S:			11/15/13 \$1	.161.535.00	\$ 150,000.00		\$ 58,125.00
	31-270/281			\$320,958.00	11/29/13 \$	-0-	\$ -0-		\$ 7,500.00
	32-057/058/0	59		\$227,000.00	12/11/13 \$1	_	\$ 150,000.00		\$ 63,750.00
				4	12/24/13 \$	-0-	\$		\$ 3,750.00
	OPERATIONS	TAF Special Projects	Pass-thru		01/10/14 \$1	-	\$ 150,000.00		\$ 26,250.00
	\$1,420,199.55	\$121,585.00	\$ 55,253.00		01/21/14 \$1	-0-	\$ 130,000.00		\$ 2,500.00
	\$1,362,725.00	\$121,585.00	\$ 55,253.00		01/21/14 \$ 02/11/14 \$	_	\$ 150.000.00		\$ 22,500.00
	\$1,011,749.00	\$121,585.00	\$ 19.834.00		02/11/14 \$,	\$ 150,000.00		\$ 96,000.00
	\$ 842,725.00	\$121,585.00	\$ 19,834.00		03/17/14 \$1		\$ 150,000.00		\$ 80.250.00
			\$ 55,253.00			,,			,
	\$1,602,237.00	\$121,585.00			05/09/14 \$		\$ 150,000.00		\$ 56,250.00 \$ 56.250.00
	\$1,891,749.00	\$121,585.00	\$ 55,253.00		06/19/14 \$1		\$ 150,000.00		
	\$1,262,725.00	\$121,585.00	\$ 19,834.00		08/04/14 \$1	,	\$ 150,000.00		\$ 56,250.00
	\$2,060,995.00	\$121,585.00	\$ 97,756.00		08/12/14 \$1		\$ 150,000.00		\$ 56,250.00
06/19/13		\$ -0-	\$ 14,126.00		08/26/14 \$1		\$ 150,000.00		- 0 -
	\$ 945,975.00	\$142,893.30	\$190,552.00		09/09/14 \$1		\$ 150,000.00		\$ 56,250.00
	\$1,082,237.00	\$ -0-	\$ 55,253.00		10/03/14 \$		-0-		\$ 25,000.00
	\$ 520,000.00	\$ -0-	\$459,800.74		11/05/14 \$		-0-	_	\$ 70,500.00
11/14/13		\$ -0-	\$ 7,520.00		\$1	1,900,903.55	\$1,950,000.00		\$ 795,500.00
11/15/13		<u>\$ -0-</u>	\$ 12,000.00						
	\$14,003,316.55	\$1,115,573.30	\$1,090,603.74						
					Total FY		tment Received to D	Date:	\$17,646,403.5
		ment Received to Date:		\$16,209,493.59	Accour	ts Receival	ole FY 2014		\$1,775,730.4
Le	ess prior yea	r appropriations receiv	red:	(\$1,297,250.04)					\$1,775,730.4
Le	ess prior yea		red:		FY 2015 BU	DGET P.L.	32-181		\$1,775,730.4 \$ 23,847,696.00
	ess prior yea Accounts	r appropriations receiv Receivable FY 2013	red:	(\$1,297,250.04)	FY 2015 BU	DGBT P.L. 3	32-181 .115,000.00		
	ess prior yea	r appropriations receiv Receivable FY 2013		(\$1,297,250.04)	FY 2015 BU	DGBT P.L. 3	32-181	00.00	
FY 2014	ess prior yea Accounts	r appropriations receiv Receivable FY 2013 32-068		(\$1,297,250.04) \$1,653,953.45	FY 2015 BU Operation Destinat Capital	DGMT P.L. : ons - \$20, ion Develop Improvement	32-181 .115,000.00 oment - \$1,085,00 oment - \$1,412	2,696.00	
FY 2014 OPERAT	Accounts BUDGHT P.L. :	r appropriations receiv Receivable FY 2013 32-068		(\$1,297,250.04) \$1,653,953.45	FY 2015 BU Operation Destinat Capital	DGMT P.L. : ons - \$20, ion Develop Improvement	32-181 115,000.00 oment - \$1,085,00	2,696.00	
FY 2014 OPERAT TAF Sp	Accounts BUDGET P.L.: TIONS - \$15, pecial Project	r appropriations receiv Receivable FY 2013 32-068 ,487,134.00		(\$1,297,250.04) \$1,653,953.45	FY 2015 BU Operation Destinat Capital	DGMT P.L. : ons - \$20, ion Develop Improvement	32-181 .115,000.00 oment - \$1,085,00 : Projects - \$1,412 ATIONS - \$1,235,0	2,696.00	
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- Director Miyashita pointed out that we still have receivables remaining from the FY2014 allotment. He noted that management is aware and is doing their best to collect.
- General Manager assured that whatever was appropriated to GVB will go to GVB and will not be lost to another bill.





- Director Miyashita reported that Accounting had included in their smart goals for FY15, a
 better way of financial reporting to track budget vs annual by each market and by each
 department, to tie into the general ledger of accounts. This is something that should be looked
 at every 3 months by, perhaps, the executive board members.
- Chairman Baldyga suggested including in the Accounting FY2015 smart goal to have the Executive Committee meet every couple of months for and in-depth review of GVB's financials.

Report of the Board Committees:

A. EXECUTIVE COMMITTEE (B. Kloppenburg)

GVB Membership Mixer

Vice Chairman Kloppenburg made a motion, seconded by Director Calvo, to ratify Executive Committee's approval to fund up to \$8,500.00 for the GVB Membership Mixer held on December 5, 2014.

Motion Approved.

Background: In lieu of a quarterly membership meeting, GVB traditionally hosts a Membership Appreciation party as an expression of thanks to members for their support of GVB.

Issue: Time sensitive and board approval required.

Jin Air 777 Launch

Vice Chairman Kloppenburg made a motion, seconded by Director Calvo, to ratify Executive Committee's approval for the travel of either the GVB General Manager or his designee, Vice Speaker BJ Cruz, and a marketing staff to Seoul, Korea to join Jin Air's launch of its Boeing 777 direct service to Guam from Incheon on December 10-13, 2014. Cost is \$2,683.80 from Acct# #KO-SMD023.

Motion Approved.

Marketing	Lodging-Busan	M&IE-Busan	Total
Vice Speaker BJ Cruz	\$299.00 x 2 nites	\$192.40 x 2 days	\$982.80
Deputy GM Nathan Denight	\$291.25 x 2 nites	\$185.00 x 2 days	\$945.00
Marketing Officer	\$230.00 x 2 nites	\$148.00 x 2 days	\$756.00
Airfare	Jin Air Comp. R/T		Comp.
	TOTAL		\$2,683.80

Background: Jin Air is upgrading its aircraft on the Seoul-Guam route from a B737 with about 180 seats to a B777 with 355 seats.

Jin Air's President Mr. Won Ma is inviting a small delegation from GVB/Guam to travel to Seoul, Korea to join the inaugural B777 flight back to Guam.

Vice Speaker Cruz, Deputy General Manager Denight, and team will also be making courtesy visits to Korean Air, Jin Air, and Jeju air.

Joining the flight back to Guam will be members of the KGTC who are coming to Guam for meetings with GVB.





Issue: Board approval for travel required.

B. ADMINISTRATION & GOV'T RELATIONS (J. Guthertz)

· Skipped to discuss smart goals.

C. SPORTS & EVENTS (J. Camacho/N. Taimanglo)

Nothing to report.

D. MEMBERSHIP DEVELOPMENT (J. Camacho)

- Director Camacho reminded the board that the Membership elections would be held on Tuesday, January 6.
- Mentioned to the board that Doris and Meriza would be meeting to work on the details of that event.

E. RESEARCH

Nothing to report.

F. JAPAN MARKETING (M. Morinaga / N. Nakajima)

- Director Nakajima recapped the General Manager's report on the JGTC meeting.
- He reported that on the meeting on December 5, JGTC members discussed the issue with the removal of the ESTA line at the airport. CBP was there to answer any concerns that they had.
- Director Nakajima wished Director Miyashita for a fruitful KGTC meeting the following week.
- Regarding the ESTA issue, Director Nakajima said that the travel agents must push for ESTA.
 They really need to express the benefits of obtaining it. We also should find additional ambassadors at the airport for better queue management.
- In addition, there will be Japan charter flights from coming in. 32 charter flights beginning of 2015. 6,249 seats includes two flights from Haneda by Korean Air; December 28 and seconded flight December 31. 261 seat capacity.

G. KOREA MARKETING (O. Miyashita)

- Director Miyashita reported that the KGTC will arrive on Guam for a meeting with board meeting on Friday at 5pm. Milton will be joining to share concerns regarding ESTA from JGTC.
- KGTA meeting next Tuesday.

Jeju Air Inaugural Flight

Director Miyashita made a motion, seconded by Director Guthertz, to approve travel for the Lt. Governor, GVB General Manager, GVB Marketing Staff, GVB PIO and a Miss Guam to attend Jeju Air's Busan-Guam Inaugural flight from Busan, South Korea during January 6-9, 2015. Cost is approximately \$9,850.45 from FY2015 Acct. #KO-SMD023 (\$7,981.45) and FY2015 Acct. #DM-CP0002 (\$1,869.00).

Motion Approved.





Marketing	Lodging/MI&E-Seoul	Total
Lt. Governor of Guam	\$1,194.70	\$1,194.70
General Manager	\$1,346.25	\$1,148.75
GVB Marketing Staff	VB Marketing Staff \$919.00	
GVB PIO	\$919.00	\$919.00
Miss Guam	\$919.00	\$919.00
Airfare (5 pax x \$950.00)		\$4,750.00
	TOTAL	\$9,850.45

Background: Jeju Air will fly its inaugural flight from Busan, South Korea to Guam with twice weekly direct service departing Busan's Gimhae Airport on January 8 and arriving on Guam on the morning of January 9, 2015.

Jeju Air is inviting a small delegation from GVB to join the flight and help celebrate this historic occasion. Jeju Air will join Korean Air with direct service from Korea's second largest city of Busan adding much needed seat capacity from this region to the continually growing Korean market.

While in Busan, the team will also be meeting with Air Busan officials to discuss opportunities using either Incheon, Busan or Daegu as gateway options.

Issue: Board approval for travel required.

H. NORTH AMERICA & PACIFIC MARKETS (A. Muna)

- Marketing Manager Pilar Laguana reported that she returned from the DEMA show with several local dive tours.
- Meet with a Chamorrro club in San Diego to let them know about the anticipated Guam package that we are formulating with United regarding FestPac.
- In March will be attending the Che'lu event and will have tour operators sell some packages and our upcoming signature events

National Tour Association (NTA)

Director Guthertz made a motion, seconded by Director Miyashita, to approve travel for the GVB Marketing Manager and (1) GVB staff to attend the National Tour Association (NTA) Convention in New Orleans, LA from January 16-24, 2015. Cost is approximately \$9,000.00 from the FY2015 North America Sales Marketing Development Acct# SMD023.

Motion Approved.

Director morinaga had stepped out

Airfare (\$2,100 x 2 pax)	\$4,200.00
Per Diem (New Orleans) - Lodging (\$151/day x 7 nites x 2 pax)	\$2,114.00
Per Diem (New Orleans) - M&IE (\$71/day x 8 days x 2 pax)	\$1,136.00
Per Diem (LA) - Lodging (\$138/day x 2 nites x 2 pax)	\$552.00
Per Diem (LA) - M&IE (\$71/day x 2 days x 2 pax)	\$284.00
Excess Baggage	\$200.00
Unanticipated Expenses/Business Meetings	\$514.00
	\$9,000.00

Background: As an active NTA member, GVB plans to join other NTA members and over 50 major U.S. outbound tour operators at the convention, along with key Russian and Chinese travel/trade representatives.





GVB Marketing Manager Pilar Laguaña is the Chairperson for NTA's China Outbound Taskforce and has been invited to participate in panel discussions at the Travel Exchange on China. Focus will be on how U.S. destinations can tap in the China inbound market.

Miss Laguaña will also be in negotiations with the NTA leadership to convince them to bring an NTA Chinese Buyers Group to Guam before or after COTTM (April 14-16, 2015).

The delegation will also lay over in Los Angeles, California to meet with Dynamic Airways after the NTA event to discuss cooperative marketing.

The National Tour Association (NTA) is a trade organization of thousands of tourism professionals involved in the growth and development of the packaged tour industry. The organization is made up of tour operators, tour suppliers, and Destination Marketing Organizations (DMO's). The 2015 convention will be held in New Orleans, Louisiana, from January 18-22, 2015, where NTA's 2,500 travel professionals will join over 500 travel buyers and more than 200 tour operators and travel trade media in a weeklong series of one-on-one meetings and seminars. Aside from the meetings with the many NTA members, the GVB delegation has confirmed appointments with almost 50 NTA members in a Buyer-To-Buyer meeting format. The GVB delegation will also have meetings with NTA officials to provide updates on the U.S. marketing efforts in China and how GVB can use NTA's resources to further its outreach in China and Russia.

Issue: Board approval required for travel.

I. GREATER CHINA MARKETING (B. Kloppenburg)

- Vice Chairman Kloppenburg reported that we have a new China rep that will be arriving on Saturday.
- There will be a China Committee Meeting that will be out of the office. The venue will be determined, but invited the board to attend.
- Chairman Baldyga brought up that the United-Shanghai flights don't look so sustainable so far.
- Markerting Manager Pilar Laguana and General Manager Pangelinan mentioned that it's a good time for our new China reps to arrive. We need to bring untied to the table to possibly include them in our discussions.

Brand USA Ningbo & Hefei, China Road Show

Vice Chairman Kloppenburg made a motion, seconded by Director Guthertz, to approve travel for two (2) GVB Marketing Staff to attend the Brand USA Ningbo & Hefei Road Show in Ningbo & Hefei, China from January 11-17, 2015 (Cost approximately \$7,938.00 to be paid from FY2015 China Sales Market Development Account CI-SMD023.)

Motion Approved.

Director Morinaga had stepped out

Travel Expense:

Airfare: Roundtrip: GUM/SHANGHAI/GUM: \$1,000 x 2 pax \$ 2,000.00

Train cost: Shanghai-Ningbo-Hefei-Shanghai: \$200 x 2 pax \$400.00

Per Diem: GVB Marketing Staff \$4,538.00

Shanghai Lodging: \$237 x 5 nights x 2 pax = \$2,370 Shanghai M&IE: \$93 x 5 days x 2 pax = \$930 Ningbo Lodging: \$143 x 1 night x 2 pax = \$286 Ningbo M&IE: \$103 x 2 days x 2 pax = \$412





Hefei Lodging: \$152 x 1 night x 2 pax = \$304 Hefei M&IE: \$118 x 1 day x 2 pax = \$236

Unanticipated expenses: Excess baggage fees & communication fees

\$1,000.00

Total \$7,938.00

Background: There were over 1.8 million non-resident visitations from China to the U.S. in 2013, an increase of 22.6% from the previous year. To maintain sustainable growth in China in the longer term, we need to explore beyond the traditional key core markets. Feedback from the market shows that Chinese travelers have an increasing demand for in-depth and high quality travel, especially to new itineraries and products. To satisfy this demand and match the trends, Brand USA is organizing more extensive promotions and to work with tourism bureaus to develop more diversified products to meet potential travelers' needs.

This Brand USA road show will offer Guam exposure to key travel agencies and media in each city of Ningbo and Hefei. Target for Chinese participants is 120 to 150 in each city. This road show offers good opportunity with the announcement of the 10-year multiple-entry U.S. visa policy and direct flights from Shanghai-Guam.

Issue: Board approval for travel required.

J. RUSSIA & NEW MARKETS (B. Jackson) Committee Minutes dated December 2, 2014

Exhibit D

- Director Jackson reported that H.I.S. has suspended flights from Russia between February and March.
- Realistically, if there is a change in the ruble it probably will not happen. The ruble has gone from 36 to 54. More than half of Russian flights have been canceled. They are still coming in for the new years, but not like we've seen before.
- It's too expensive for them to fly. HIS said that they had 4 full bookings to Guam and none to Saipan, and with that information they had canceled.

Moscow International Travel & Tourism Exhibition (MITT) 2015 & MICE Forum 2015

Director Jackson made a motion, seconded by Director Arriola, to approve travel for two (2) GVB marketing staff to attend the 2015 Moscow International Travel & Tourism Exhibition and 2015 MICE Forum in Moscow, Russia from March 14 - 22, 2015. (Cost approximately \$15,500.00, Acct. No. RU-TTC081).

Motion Approved.

Background: MITT is Russia's leading and largest travel exhibition. With over 2,056 participating companies and 198 destinations, it is the key meeting place for the industry and an opportunity to catch up with colleagues and clients. In addition, it enables participants to increase awareness of their destination, gain a real feel for the Russian travel market and gauge demand for their services. 2015 marks MITT's 22nd edition, held since 1994, the event has become the main industry forum for travel professionals.

MITT welcomes both trade and consumer visitors, with specific 'trade only' days. In 2014, the event recorded an attendance of 37,436, 74% of whom were travel trade professionals. As the demand for travel services in Russia grows and the spending power of Russian travelers becomes well known, the popularity of the event has continued to grow.





Travel Expense:

Airfare: \$2,000.00 x 2 pax = \$4,000.00

Per Diem: \$565/day x 9 days x 2 staff = \$10,170.00

Misc. (excess baggage, communications expenses, & visa fee) \$15,500.00

Issue: Board approval required for travel.

K. <u>DESTINATION MANAGEMENT</u> (R. Hofmann)

Nothing to report.

L. CULTURAL HERTITAGE & COMMUNITY OUTREACH (T. Arriola)

Nothing to report.

OLD BUSINESS

- The board cleaned up action items.
- Round table discussion on FY2015 smart goals and results of smart goals of FY2014.

RUSSIA:

FY'15 Recommendations:

- Budget for Russian marketing to be discussed next board meeting.
- Director Jackson suggests that the goal pax for FY15 be 5,000.

DESTINATION MANAGEMENT:

FY'15 Recommendations:

- Director Hofmann suggests including "pardon our progress" signs in areas that are under construction.
- Chairman Baldyga suggested that Director Hofmann include the smog test legislation, paint initiative, bus shelters, law amended for VSO officers, new signage law, loitering, and touting law, and TAF wish list together.
- Director Hofmann will work with Director Guthertz on these.
- Director Calvo suggested asking DPR to take down the old graffitied signs at the beach.

<u>TIR</u>

FY'15 Recommendations:

- Director Jackson suggested looking into homestay regulations.
- Chairman Baldyga asked TIR to tighten the goals to be more measurable.

CHaCO:

FY'15 Recommendations:

- Chairman Baldyga suggested developing the thought of the One Village One Product program. He would like to see what the other 12 villages would feature.
- Chairman Baldyga suggested working with DCA on integrating a standard sense of the Chamorro culture in the hospitality industry.
- Since the museum is in the process of opening, GVB should naturally assist with the museum, focusing on how the museum could be visitor friendly.
- Chairman Baldyga suggested meeting w/ DCA's Mr. Artero-Cameron to discuss the plans for the museum.





NEW BUSINESS

- General Manager Pangelinan mentioned that G4S is seeking to amend the existing VSO program to include lifeguards.
- In response, the board mentioned that the lifeguards are apart of DPR's jurisdiction. If anything, we should speak to DPR to find out the issue and to see how we could help.
- Director Arriola commented that since the VSO recently kicked-off this past year, it would be too premature to extend their scope.
- Chairman Baldyga suggested to reconvene the discussion of the proposed VSO extension to include lifeguards to the next board meeting. In the meantime, management should work with DPR to see if they need our assistance.

EXECUTIVE SESSION

- The board went into executive session from 5:15pm to 5:44pm.
- Topic of discussion (not confidential) the resignation of General Manager Pangelinan addressed to the board members.
- Attendees: General Manager Pangelinan, Chairman Baldyga, Vice Chairman Kloppenburg, Director Calvo, Director Miyashita, Director Arriola, Director Camacho, Director Nakajima, Director Morinaga, Director Hofmann, Director Guthertz, and Director Jackson.

ANNOUNCEMENT

Upcoming Board Meetings:

- o Thursday, January 8, 2015 at 4:00pm, GVB Main Conference Room.
- o Thursday, January 22, 2015 at 4:00pm, GVB Main Conference Room.

Events:

- o December 25, 2014 = Christmas (GVB Closed)
- January 1, 2015 = New Years (GVB Closed)
- o January 6, 2015 = Membership Election at Sheraton Laguna Guam, from 11:30am 2:00pm.

ADJOURNMENT

Director Calvo made a motion, seconded by Director Jackson, to adjourn the meeting. Meeting adjourned at 5:46 p.m.

Motion Approved.

Ms. Theresa C. Arriola, Secretary of the Board of Directors

Board Minutes respectively submitted by Colleen Cabedo, Executive Secretary

Action Items:

BY MANAGEMENT





- o General Manager Pangelinan to come up with a plan and budget to improve the welcoming experience at the airport. (7/10/14) Also, to make a list of public signs that needs improvement. (7/24/14)
- Management to schedule the breakfast briefing for incoming Senators (8/14/14).
- Management to direct the vendor to utilize a single shade of gray and green and to paint a full surface when covering over graffiti to avoid "patches" of mis-matched color (8/14/14).
 - Chairman Baldyga would like to have a paint palette and guideline for consistent colors. (12/11/14)
- o Chairman Baldyga noted that he would like to have a Paint Guam initiative when rainy season is over. Would like to take it upon us to spruce up retaining walls that need water-blasting/cleaning and painting. Would like to pick one or two colors to uniformly paint the retaining walls in Tumon. Perhaps, use this as a springboard to go to the Lieutenant Governor's Office to see if he could support us by getting the paint stores to offer us discounts. Chairman Baldyga would like to see this take action from January March 2015. (9/11/14)
- Management to work with agriculture on replanting trees next spring. (9/11/14)
 - Mayor Hofmann suggested to not replenish until the rhino beetle issue has been solved. (12/11/14)
- Chairman Baldyga would like to see a snapshot of each committee's budget breakdown for FY15. (10/9/14)
- o Addressed that we have \$1.5 million approved for capital improvement projects, but would like to have a breakdown of what our projects may be by next board meeting. (10/9/14)
- He wants to make it a priority to have a banner and loiter law enacted by the end of the year. (10/9/14)
- o Vice Chairman Kloppenburg to craft proposed emission legislation. (10/9/14)
- Chairman Baldyga suggested on coming up with a list of projects and to put together bills indicating that when the TAF money is available, it would be used to fund those projects. (11/13/14)
- o Chairman Baldyga would like to have a detailed discussion on our finances. (11/13/14)
- o Chairman Baldyga suggested a smart goal for Accounting include a departmental P&L (actual vs budget by department and committee) (11/26/14)
- o Chairman Baldyga would like to also take action on a draft loitering legislation. (11/26/14)
- Chairman Baldyga would like to get started on a draft touting legislation and to amend the law to include VSO officers to issue citations and fines. (11/26/14)
- After GVB board elections, appointment, and the assignment of responsibilities, Chairman Baldyga would like to have a transition meeting with outgoing and incoming board members. (11/26/14)
- Chairman Baldyga would like to receive feedback on updating best practices for Executive Committee and board. (11/26/14)





- General Manager will work on getting the pending MOA from GRTA on this program before the next board meeting. (12/11/14)
- Chairman Baldyga would like to reconvene the bus shelter design discussion with the MOA with GRTA. (12/11/14)
- Chairman Baldyga suggested including in the Accounting FY2015 smart goal to have the Executive Committee meet every couple of months for and in-depth review of GVB's financials. (12/11/14)
- Chairman Baldyga suggested reconvening the discussion of the proposed VSO extension to include lifeguards to the next board meeting. In the meantime, management should work with DPR to see if they need our assistance. (12/11/14)

