DPHSS Guidance Memo 2020-11 Rev10

RE: Additional Guidance Relative to Executive Order No. 2020-34

As part of Guam’s ongoing effort to contain the spread of COVID-19, all individuals entering Guam by air or sea shall be subject to a 14-day quarantine. Arriving passengers must first quarantine at a Government of Guam Quarantine Facility, unless the individual qualified for quarantine at an approved rental lodging or personal residence as authorized by the Guam Department of Public Health and Social Services (“DPHSS”).

In coordination with the Guam International Airport Authority (GIAA), transiting passengers may be asked to remain in a designated section of the airport facility while awaiting connecting flights less than 13 hours from landing time to departure time. Transiting passengers awaiting connecting flights in excess of 13 hours will quarantine at the Government of Guam Quarantine Facility until they are transported to GIAA to transit off Guam.

All persons are required to fill out a Health Declaration form upon arrival in Guam. Individuals subject to Government of Guam quarantine restrictions are requested to voluntarily comply with the Government of Guam quarantine requirements and indicate their willingness by signing a Voluntary Quarantine Acknowledgement form. Individuals who choose not to sign or do not agree to voluntarily comply with quarantine will be subject to Involuntary Quarantine and issued a Directive for Temporary Quarantine. Individuals who are involuntarily quarantined will also be issued a copy of the 10 GCA Chapter 19 Article 6 and Definitions, and notified of their right to legal representation.

Government quarantine facilities, and all services included therein, are provided at no cost to travelers.

Compliance with voluntary quarantine regardless of location is subject to monitoring, verification, and enforcement. The knowing and intentional failure to follow any part of this order constitutes a misdemeanor punishable by a fine of not more than $1,000 or imprisonment of not more than one year or both (10 GCA, Chapter 19, §19604 (c) Cooperation).

This Guidance does not apply to individuals identified as contacts to persons with COVID-19. Contacts will be subject to quarantine based on applicable Guam law, the Guam DPHSS contact investigation and quarantine protocols as well as U. S. Centers for Disease Control and Prevention’s (“CDC”) guidelines, which may extend the quarantine period beyond 14 days.
All travelers are encouraged to download the Guam COVID Alert application on their mobile device.

For questions or concerns regarding this document, please send an email to dphss_quarantine@dphss.guam.gov.

Arrival Protocols:

A. ARRIVING PASSENGERS:

Arriving passengers (air or sea) are subject to a 14-day quarantine period regardless of pre-arrival COVID-19 test results.

By signing a Voluntary Quarantine Acknowledgement form, arriving passengers agree to the following:

1. To comply with the voluntary quarantine order for 14 days from date of arrival;
2. To be transported by the Government of Guam directly from the airport to a Government of Guam Quarantine Facility;
3. To remain in their assigned room while in the designated Government of Guam Quarantine Facility;
4. To not receive any visitors or visit any other rooms in the facility;
5. To be monitored daily for symptoms of COVID-19; and
6. To leave quarantine location only for medical emergencies and approved medical and other appointments.

Individuals departing by air or sea during their quarantine period will be permitted to leave the Government of Guam Quarantine Facility to transit off Guam if they provide verifiable departure information. Transportation will be provided from the Government of Guam Quarantine Facility to A.B. Won Pat Guam International Airport for those traveling by air. However, transportation for individuals departing by sea will be the responsibility of the vessel agent.

Day 6 Test for Transfer Option

Individuals in the Government of Guam Quarantine Facility may receive, subject to availability, a COVID-19 test on day 6 of quarantine administered by DPHSS or another provider designated by DPHSS. In the event the individual receives a negative result, the individual may transfer to quarantine at a rental lodging or personal residence to complete the remainder of their quarantine period. In the event the individual receives a positive result, the individual will be subject to isolation protocols established by DPHSS.
Persons approved to transfer to quarantine at a rental lodging or personal residence must adhere to the following requirements:

1. Must sign a new *Voluntary Quarantine Acknowledgement* form;
2. Must provide:
   a. Their quarantine location address;
   b. A working phone number where they may be contacted; and
   c. A working email address;
3. May only leave the quarantine location for medical emergencies and approved appointments;
4. May not receive any visitors except for contactless delivery of food and supplies;
5. Must adhere to symptom monitoring by the DPHSS; and
6. Must report any signs or symptoms of COVID-19 to DPHSS quarantine monitoring staff.

All persons who quarantine at a rental lodging or personal residence with departing flights during their quarantine period will be permitted to transit off Guam.

B. **ARRIVING PASSENGERS FROM COUNTRIES WITH NO REPORTED CASES**

Arriving passengers (air or sea) with **direct flight/voyage into Guam** that originate from a country with No Reported Cases\(^1\) are not required to have a COVID-19 test and are not required to quarantine. However, such individuals are subject to the following requirements:

1. To observe social distancing, wear protective face coverings, and practice proper hand-washing etiquette;
2. To self-monitor for COVID-19 symptoms, including the following:
   a. Loss of smell or taste,
   b. Fever,
   c. Cough, runny nose, sore throat,
   d. Shortness of breath,
   e. Chills,
   f. Headache/muscle aches;
3. To report signs or symptoms of COVID-19 to their healthcare provider and immediately isolate if they become symptomatic;
4. To be tested for COVID-19 at any private or public clinics if they are symptomatic;
5. To access beaches or parks only for the purpose of individual exercise; and

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6. To adhere to any Executive Order currently in place for Guam as it pertains to the Public Health Emergency.

C. ESSENTIAL HEALTHCARE PROFESSIONALS WITH DPHSS ENDORSEMENT LETTER:

**Essential Healthcare Professionals (EHP).** To qualify for quarantine at an approved rental lodging or personal residence with Restriction of Movement (ROM) guidelines allowing EHPs to report to work during their quarantine period, EHPs are required to present the following at the airport upon arrival: (1) an endorsement letter from the DPHSS Director and (2) an acceptable COVID-19 negative test result collected within 5 days of arrival in Guam. EHPs arriving without an endorsement letter from the DPHSS Director and an acceptable COVID-19 negative test result will be transported by the Government of Guam to the designated Government of Guam Quarantine Facility, where they will remain until they are able to obtain both, or be subject to quarantine for a period of 14 days. DPHSS will facilitate testing at the site as necessary, subject to availability.

In order to qualify as an EHP under this section, persons seeking EHP status based on affiliation with Department of Defense (DoD) operations must obtain an exception to applicable DoD quarantine policies in coordination with cognizant military authorities. (See Section J)

To qualify for quarantine at an approved rental lodging or personal residence, accompanying spouses and dependents of EHPs must arrive on the same flight with such EHPs and present an acceptable COVID-19 negative test result collected within 5 days of arrival in Guam. Accompanying spouses and dependents must adhere to quarantine requirements at their approved rental lodging or personal residence. Accompanying spouses and dependents arriving without an acceptable COVID-19 negative test result will be transported by the Government of Guam to the Government of Guam Quarantine Facility, where they will remain until they receive a negative COVID-19 test result, subject to availability, or be subject to quarantine for a period of 14 days. In the event an EHP is subject to quarantine at the designated Government of Guam Facility, such EHP’s accompanying spouse and dependents will likewise be subject to quarantine at the designated Government of Guam Facility, notwithstanding their presentation of an acceptable COVID-19 negative test result.

In the event the EHP is traveling with dependents who are minors and without a spouse, the minor will be allowed to quarantine alongside the EHP. DPHSS will facilitate testing for minors arriving in Guam without a COVID-19 negative test result.

To request an endorsement letter from DPHSS Director authorizing classification as an Essential Healthcare Professional, please visit the DPHSS website at dphss.guam.gov.

Currently there are two types of diagnostic tests accepted by the DPHSS that detect SARS-CoV-2 (COVID-19): **molecular** test, such as RT-PCR tests, that detect the virus’s genetic material, and **antigen** tests that detect specific proteins on the surface of the virus. These tests
help to identify whether individuals are currently infected with the coronavirus. In each case, the individual’s specimen must have been collected within 5 days of arrival in Guam. At a minimum, test results must include patient name, date of birth, specimen collection date, and the type of test run.

**Essential Healthcare Professionals must adhere to the following requirements:**

1. Must sign a *Voluntary Quarantine Acknowledgement* form;
2. Must provide:
   a. Their quarantine location address;
   b. A working phone number where they may be contacted;
   c. The employer name and location where the EHP will be working; and
   d. A working email address;
3. May only leave the quarantine location for the following purposes: to attend work, purchase groceries, exercise individually outdoors, pick up curbside/drive-through food services, and for medical emergencies and approved medical appointments;
4. Must adhere to symptom monitoring before each shift and at least four (4) hours after starting each shift by their healthcare organization’s infection control staff;
5. Must report any signs or symptoms of COVID-19 to their healthcare organization’s infection control staff, and immediately stop working and isolate if they become symptomatic; and
6. May elect to quarantine at the Government of Guam Quarantine Facility alongside spouse and dependents (in the event they are sent to the Government Facility). If electing to quarantine at the Government of Guam Quarantine Facility, EHPs will not be allowed to leave for work.

Individuals departing by air or sea during their quarantine period will be permitted to leave the Government of Guam Quarantine Facility to transit off Guam if they provide verifiable departure information. Transportation will be provided from the Government of Guam Quarantine Facility to A.B. Won Pat Guam International Airport for those traveling by air. However, transportation for individuals departing by sea will be the responsibility of the vessel agent/employer.

**D. CRITICAL SERVICES WORKER (CSW) WITH DPHSS ENDORSEMENT LETTER:**

*Critical Services Worker (Mission Essential):* To qualify for quarantine at an approved rental lodging or personal residence with Restriction of Movement (ROM) guidelines allowing CSWs to report to work during their quarantine period, CSWs are required to present the following at the airport upon arrival: (1) an endorsement letter from the DPHSS Director and (2) an acceptable COVID-19 negative test result collected within 5 days of arrival in Guam. CSWs arriving without an endorsement letter from the DPHSS Director and an acceptable COVID-19 negative test result will be transported by the Government of Guam to the designated Government of Guam Quarantine Facility, where they will remain until they are
able to obtain both, or be subject to quarantine for a period of 14 days. DPHSS will facilitate testing at the site as necessary, subject to availability.

In order to qualify as a CSW under this section, persons seeking CSW status based on affiliation with DoD operations must obtain an exception to applicable DoD quarantine policies in coordination with cognizant military authorities. (See Section J)

To qualify for quarantine at an approved rental lodging or personal residence, accompanying spouses and dependents of CSWs must arrive on the same flight with such CSW and present an acceptable COVID-19 negative test result collected within 5 days of arrival in Guam. Accompanying spouses and dependents must adhere to quarantine requirements at their approved rental lodging or personal residence. Accompanying spouses and dependents arriving without an acceptable COVID-19 negative test result will be transported by the Government of Guam to the Government of Guam Quarantine Facility, where they will remain until they receive a negative COVID-19 test result, subject to availability, or be subject to quarantine for a period of 14 days. In the event a person seeking CSW status is subject to quarantine at the designated Government of Guam Quarantine Facility, such CSW’s accompanying spouse and dependents will likewise be subject to quarantine at the designated Government of Guam Facility, notwithstanding their presentation of an acceptable COVID-19 negative test result.

To request an endorsement letter from DPHSS Director authorizing classification as a Critical Services Worker, please visit the DPHSS website at dphss.guam.gov.

Currently there are two types of diagnostic tests accepted by the DPHSS that detect SARS-CoV-2 (COVID-19): molecular test, such as RT-PCR tests, that detect the virus’s genetic material, and antigen tests that detect specific proteins on the surface of the virus. These tests help to identify whether individuals are currently infected with the coronavirus. In each case, the individual’s specimen must have been collected within 5 days of arrival in Guam. At a minimum, test results must include patient name, date of birth, specimen collection date, and the type of test run.

Critical Services Workers must adhere to the following requirements:

1. Must sign a Voluntary Quarantine Acknowledgement form;
2. Must provide:
   a. Their quarantine location address;
   b. A working phone number where they may be contacted;
   c. The employer name and location where the CSW will be working; and
   d. A working email address;
3. May only leave the quarantine location for the following purposes: to attend work, purchase groceries, exercise individually outdoors, pick up curbside/drive-through food services, and for medical emergencies and approved medical appointments;
4. Must adhere to symptom monitoring by the DPHSS;
5. Must report any signs or symptoms of COVID-19 to DPHSS quarantine monitoring staff, and immediately stop working and isolate if they become symptomatic; and

6. May elect to quarantine at the Government of Guam Quarantine Facility alongside spouse and dependents (in the event they are sent to the Government Facility). If electing to quarantine at the Government of Guam Quarantine Facility, CSWs will not be allowed to leave for work.

Individuals departing by air or sea during their quarantine period will be permitted to leave the Government of Guam Quarantine Facility to transit off Guam if they provide verifiable departure information. Transportation will be provided from the Government of Guam Quarantine Facility to A.B. Won Pat Guam International Airport for those traveling by air. However, transportation for individuals departing by sea will be the responsibility of the vessel agent/employer.

E. UNACCOMPANIED MINORS

A minor is defined as a person under the age of majority, which legally demarcates childhood from adulthood. The age of majority in Guam is eighteen (18). Therefore, persons below the age of 18 are minors.

An unaccompanied minor is defined as a minor who travels into Guam without the presence of a parent or legal guardian. Upon arrival into Guam, the airline will follow its protocols for Unaccompanied Minor Service. In the event that an unaccompanied minor is not received at the airport by a parent, guardian, or authorized representative, Child Protective Services will be notified.

An unaccompanied minor shall complete a 14-day quarantine period at the rental lodging or personal residence identified by the parent, legal guardian, or authorized representative who presents at the airport to assume responsibility for the minor. Such parent, legal guardian, or authorized representative must meet the minor at the airport and provide photo identification in order to receive minor. DPHSS will facilitate testing for minors arriving in Guam without a COVID-19 negative test result.

The parent, legal guardian, or authorized representative will be requested to sign a Voluntary Quarantine Acknowledgement form indicating their willingness to comply with the quarantine requirements on behalf of the minor.

By signing a Voluntary Quarantine Acknowledgement form, the arriving minor’s parent, legal guardian or authorized representative agrees to the following:

1. The minor shall comply with the voluntary quarantine order for 14 days from date of arrival;
2. To not receive any visitors at the quarantine location during the quarantine period;
3. The minor shall remain at the quarantine location for the duration of the quarantine
period;
4. The minor shall be monitored daily for symptoms of COVID-19 by DPHSS;
5. The parent, legal guardian, or authorized representative shall report any signs or symptoms observed in the minor to DPHSS quarantine monitoring staff; and
6. The minor shall leave the quarantine facility only for medical emergencies and approved medical appointments.

Minors under this section with departing flights during their quarantine period will be permitted to transit off Guam.

F. AIRLINE CREW MEMBERS AND FEDERAL AVIATION ADMINISTRATION (FAA) STAFF

Airline Crew Members and Federal Aviation Administration Staff are considered critical for the functioning of Guam.

Air Crew: A crew member arriving “by air” is defined as flight crew working on the arriving flights or commuting to work on an upcoming passenger or cargo flights. Crew members must be listed on the “General Declaration” as provided by the Airline or pre-listed by DPHSS.

FAA Staff is defined as FAA employees who travel to Guam for the specific purpose of performing official duties in maintaining critical air transportation services. These persons must be non-residents performing official duties in Guam or residents returning from performing official duty.

Airline Crew Members and FAA Staff must adhere to the following upon arrival in Guam:

1. Must sign a Voluntary Quarantine Acknowledgement form;
2. Must provide:
   a. A valid physical address;
   b. A working phone number where they can be contacted; and
   c. A working email address.

Resident Airline Crew/FAA Staff are further subject to the following requirements:

1. Must adhere to the general protocols outlined by their employing organization, designed to mitigate COVID-19 transmission;
2. Must observe social distancing, wear face coverings and practice proper hand-washing etiquette;
3. Are not required to quarantine or undergo COVID-19 testing;
4. Must adhere to any Executive Order currently in place for Guam as it pertains to the Public Health Emergency; and
5. Must self-monitor for symptoms of COVID-19, and immediately notify their primary healthcare provider if symptoms develop.

Non-Resident Airline Crew/FAA Staff are further subject to the following requirements:

1. Must adhere to the general protocols outlined by their employing Airline, designed to mitigate COVID-19 transmission;
2. Must self-quarantine within their personal residence or rental lodging;
3. May only leave the quarantine location for the following purposes: to perform all official duties necessary to maintain critical air transportation services for Guam, purchase groceries, exercise individually outdoors, pick up curbside/drive-through food services, and for medical emergencies and approved medical appointments;
4. Must observe social distancing, wear face coverings and practice proper hand-washing etiquette; and
5. Must self-monitor for symptoms of COVID-19, and immediately notify their primary healthcare provider if symptoms develop.

G. VESSEL CREW MEMBERS

Vessel Crew is defined as crew working on the arriving/departing vessel or commuting to work on an upcoming passenger or cargo ocean vessel. Crew members shall adhere to the general protocols outlined by their Maritime employer, designed to mitigate COVID-19 transmission. Vessel crew working on Department of Defense (DoD) vessels are subject to the DoD quarantine guidance. Refer to section J.

Vessel Crew Members: To qualify for quarantine at an approved rental lodging or personal residence the following conditions must be met: (1) Crew names must be provided to DPHSS 24 hours prior to arrival in Guam by an authorized local vessel agent/employer; (2) a representative of the authorized local vessel agent/employer must be present to provide transportation or have made arrangement with the Department of Public Works to provide transportation of the vessel crew member to the approved rental lodging or personal residence; (3) the vessel crew member must transit to a scheduled vessel or flight departing within 72 hours of arrival in Guam; (4) the vessel crew member must present an acceptable COVID-19 negative test result collected within 5 days of arrival in Guam.

Vessel Crew Members who do not meet these criteria will be transported by the Government of Guam to the designated Government of Guam Quarantine Facility, where they will quarantine for a period of 14 days.

Individuals departing by air or sea during their quarantine period will be permitted to transit off Guam if they provide verifiable departure information. Transportation must be arranged by the vessel agent/employer.
Vessel Crew Members must adhere to the following requirements:

1. Must sign a *Voluntary Quarantine Acknowledgement* form;

2. Must provide:
   a. Their quarantine location address;
   b. A working phone number where they may be contacted;
   c. The employer name and location where the EHP will be working; and
   d. A working email address;

3. Must adhere to the home quarantine Restriction of Movement guidelines that will be provided at the point of entry;

4. Must observe social distancing, wear face coverings and practice proper hand-washing etiquette; and


H. MEDICAL REFERRALS

*Medical Referral Passengers (MRP)*: To qualify for quarantine at an approved rental lodging or personal residence with Restriction of Movement (ROM) guidelines allowing MRPs to leave their quarantine location to attend urgent medical appointments, MRPs must meet the following criteria: (1) the MRP must submit a request to quarantine at approved rental lodging or personal residence to DPHSS prior to arrival at [dphss.guam.gov](http://dphss.guam.gov); (2) such request must attach supporting documentation, including a medical referral from an off-island provider; (3) the MRP must present an acceptable COVID-19 negative test result collected within 5 days of arrival in Guam. If test results are not provided, the individual must agree to schedule and receive a COVID-19 test within 24 hours of arrival.

Individuals with serious or acute medical conditions who do not have a medical referral to receive care on Guam should follow the guidelines in [Section I (Emergency Hardship)](#).

MRPs must adhere to the following requirements:

1. Must sign a *Voluntary Quarantine Acknowledgement* form;

2. Must provide:
   a. Their quarantine location address,
   b. A working phone number where they may be contacted, and
   c. A working email address;

3. Must adhere to the home quarantine ROM guidelines that will be provided at the airport;

4. Must adhere to any Executive Order currently in place for Guam as it pertains to the Public Health Emergency; and
5. Must report any signs or symptoms of COVID-19 to DPHSS quarantine monitoring staff.

Individuals with departing flights during their quarantine period will be permitted to transit off Guam if they provide verifiable departure information.

To qualify for quarantine at an approved rental lodging or personal residence with applicable Restriction of Movement, care providers and traveling companions of MRPs must present an acceptable COVID-19 negative test result collected within 5 days of arrival in Guam. If test results are not provided, the individual must agree to schedule and receive a COVID-19 test within 24 hours of arrival. Care providers and traveling companions will adhere to the same quarantine requirements as the MRPs that they are accompanying. In the event an MRP is subject to quarantine at the designated Government of Guam Facility, such MRP’s care provider and traveling companion will likewise be subject to quarantine at the designated Government of Guam Facility, notwithstanding their presentation of an acceptable COVID-19 negative test result.

I. EMERGENCY/HARDSHIP (EH)

Emergency/Hardship: Persons arriving in Guam who do not qualify under any of the aforementioned exemptions may request for EH status due to the following: a family emergency; a serious, acute medical condition; a behavioral health condition; a recent medical procedure or surgery.

Persons seeking EH status must adhere to the following requirements:

1. Must go directly from the airport to a Government of Guam Quarantine Facility;

2. Must agree to be assessed by the Medical, Behavioral Health, or Public Health staff at the Government of Guam Quarantine Facility to determine necessary services, which may include an option to leave quarantine on a time-limited basis for a specific EH event/activity or transfer to home quarantine;

   a. Individuals must offer documentation and information regarding the emergency/hardship to Medical, Behavioral Health, or Public Health staff;

   b. Reviews for emergency/hardship may take several days depending on the completeness of documentation and availability of COVID-19 testing;

3. Must receive a COVID-19 negative test result (post-arrival); and

4. Government of Guam Quarantine Facility Medical, Behavioral Health, and Public Health staff will determine whether a person’s emergency/hardship situation qualifies for an option to leave quarantine for a time-limited activity or transfer to home quarantine on a case-by-case basis.

Failure to satisfy any of the requirements listed above will result in being subject to the original voluntary quarantine order and any accompanying documents.
Persons who are approved to leave quarantine for a specific time-limited EH event/activity, must agree to the following:

1. Return to the Government of Guam Quarantine Facility at the conclusion of the approved EH event/activity;
2. Wear personal protective equipment as directed by Public Health staff and adhere to social distancing requirements during the entire EH event/activity;
3. Be transported to and from the Government of Guam Quarantine Facility and supervised by authorized Government of Guam staff (e.g., law enforcement officers, National Guard, other authorized DPHSS or Department of Public Works staff, etc.) during the EH event/activity; and
4. Authorized event/activity will typically be approved for two (2) hours in duration.

Persons who are approved to quarantine at approved rental lodging or personal residence must agree to the following:

1. Must sign a new Voluntary Quarantine Acknowledgement form;
2. Must provide:
   a. Their quarantine location address,
   b. A working phone number where they may be contacted, and
   c. A working email address;
3. Must not leave the quarantine location for any purpose, except to attend to the emergency/hardship at authorized times;
4. Must adhere to symptom monitoring by DPHSS; and
5. Must return to the Government of Guam quarantine facility if found to be non-adherent to symptom monitoring and/or quarantine.

Individuals departing by air or sea during their quarantine period will be permitted to leave the Government of Guam Quarantine Facility to transit off Guam if they provide verifiable departure information. Transportation will be provided from the Government of Guam Quarantine Facility to A.B. Won Pat Guam International Airport for those traveling by air.

J. DOD-AFFILIATED PERSONNEL

Active Duty military and dependents, DoD civilians and dependents, and DoD contractors arriving by commercial air or sea are subject to the following requirements:

1. Active Duty military and dependents, DoD civilians and dependents, and DoD contractors who are on the Joint Task Force listing at the point of entry will follow quarantine guidelines and restriction of movement as established by the DoD.
2. Active Duty military and dependents, DoD civilians and dependents, and DoD contractors who are not on the Joint Task Force listing at the point of entry will follow the arriving passengers protocols for the general public established in Section A.

3. Active Duty military and dependents, DoD civilians and dependents, and DoD contractors with any questions or concerns regarding applicable military regulations should contact the Naval Base Guam Emergency Operations Center at M-GU-NBG-EOC-BTLWTCH@fe.navy.mil or the Andersen Air Force Base Joint Reception Team at 36WG.JRT.ResponseSection@us.af.mil.

*** SUBJECT TO CHANGE WITHOUT NOTICE***

Please join us in keeping our people and community healthy and safe.

Submitted & Approved by:

\[Signature\]

ARTHUR U. SAN AGUSTIN, MHR
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