March 28, 2020

**DPHSS Guidance Memo. 2020-02**

RE: Additional Guidance Relative to Executive Order Nos. 2020-04, 05, 06, and 07

This Guidance supplements guidance offered by the Guam Department of Public Health and Social Services on March 19, 2020, which is now referred to as DPHSS Guidance Memo. 2020-01.

In accordance with Section 5 of EO No. 2020-05, the following guidance is provided:

Pursuant to Executive Order No. 2020-04 and DPHSS Guidance Memo 2020-01, essential businesses may continue to operate. **Continued operations are contingent on such businesses complying with the following directives, all of which are effective at 8:00 AM on Monday, March 30, 2020:**

1. Retail operations and any other customer-facing services must enforce social distancing measures by requiring that customers or patrons be separated by at least six (6) feet from other customers or patrons within the retail space. Persons accompanying one another (e.g., a family) may be within six (6) feet of one another but must be separated from other individuals or groups of individuals by at least six (6) feet.

   a. In order to ensure compliance with social distancing directives, businesses should control the number of individuals who enter their facility at any given time and post personnel for the purpose of guiding customers/patrons accordingly.

2. Provide access to both employees and customers/patrons to hand washing facilities with soap and water or with hand sanitizer that contains at least sixty percent (60%) alcohol.

3. Post a sign at a conspicuous place at all public entries that persons who are experiencing respiratory illness, including fever or cough, are prohibited from entering.
4. Frequently clean and disinfect all “high-touch” surfaces such as tabletops, desktops, refrigeration doors, cash register counters, restroom fixtures, toilets, doorknobs, trashcans, and phones.

5. Employers are instructed that if an employee has possible or confirmed COVID-19 infection –
   a. Any employee with cough, fever, or shortness of breath should not come to work. If symptoms occur while at work, the employee should be immediately isolated and sent home.
   b. Employees may return to work when they meet BOTH of the following criteria.
      i. At least three (3) days after resolution of fever (without utilization of fever reducing medications like acetaminophen or ibuprofen) AND improvement in respiratory symptoms; AND
      ii. At least seven (7) days have passed since symptoms started.
   c. Employees who are household contacts of a confirmed COVID-19 case and do not become ill must stay home and self-isolate for seven (7) days after isolation has been discontinued for the ill household member.
   d. With the exception of employees working in healthcare operations or facilities, employees who have had close contact with a confirmed COVID-19 case in a non-household setting must stay at home and self-isolate for fourteen (14) days after their last contact with the case even if they do not develop symptoms. Close contact is defined as:
      i. Being within approximately six (6) feet of a COVID-19 case for a prolonged period of time (more than ten minutes)
      ii. Having direct contact with infectious secretions of a COVID-19 case (e.g., being coughed on)
   e. Employees who were in the same indoor environment with a COVID-19 case, but not meeting the criteria for a close contact (i.e., being in the same room but more than six (6) feet away from the case) should self-monitor for symptoms for fourteen (14) days after their last contact with the case and isolate if symptoms develop.
   f. Employees who have had contact with someone who has been exposed to a COVID-19 case or possible case are not directed to isolate unless that person develops symptoms or is diagnosed with COVID-19.
6. Employers are instructed that employees with mild illness due to suspected COVID-19 infection should stay home and do not require testing. **Employers should not require proof of COVID-19 testing either to qualify for sick leave or to return to work.** There is an insufficient number of tests available to test individuals with mild illness.

The public is reminded that **all government of Guam public parks and beaches are closed pursuant to Executive Order No. 2020-06, except for individual use.** Individuals exercising in such public spaces must adhere to social distancing directives by staying at least six (6) feet from others.

The Department of Revenue and Taxation and DPHSS, in coordination with the Guam Police Department when necessary, will enforce the provisions of Executive Order Nos. 2020-03 through 2020-07. Such enforcement may include fines and termination of business licenses.

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