



Joint Information Center - JIC Release No. 317
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Guam COVID Alert App Now Available; Updated 311 COVID-19 Hotline

COVID-19 test results are reported from multiple labs at varying times of the day. The Joint Information Center will report cumulative COVID-19 test results once a day, unless unavailable.

For information on COVID-19 cases, visit the COVID-19 Dashboard and Situation Report at <http://dphss.guam.gov/covid-19/>. The COVID-19 Dashboard is updated on business days.

Guam COVID Alert App Now Available

Today, the Department of Public Health and Social Services (DPHSS), in partnership with the Office of the Governor and Office of Technology, launched the Guam COVID Alert app, an exposure notification app that has the ability to alert users if they have been exposed to other app users who have been diagnosed with COVID-19.

The Guam COVID Alert mobile app is now available for download from the App store and Google Play. For more information, visit guamcovidalert.guam.gov.

Updated 311 COVID-19 Hotline

For COVID-19 related inquiries, local numbers can call 311 and be patched through the following menu:

1. **Medical questions regarding COVID-19** (DPHSS Nurse Triage).
 - a. Operational daily, from 6 a.m. - 10 p.m.
2. **DPHSS Division of Public Welfare** (SNAP, Medicaid, MIP, Cash Assistance, Child Care Development Fund)
 - a. Operational Monday through Friday, from 8 a.m. - 5 p.m.
3. **Guam COVID Alert app**
 - a. Operational Monday through Friday, from 8 a.m. - 5 p.m.
4. **Report a Violation of the Social Isolation Directive** (Guam Police Department)
 - a. Operational 24/7
5. **Counseling Crisis Hotline** (Guam Behavioral Health and Wellness Center)
 - a. Operational 24/7
6. **Employment and unemployment guidance** (Department of Labor)
 - a. Operational Monday through Friday, from 8 a.m. - 5 p.m.
7. **Resources for GDOE Parents**
 - a. Operational Monday through Friday, from 8 a.m. - 5 p.m.
8. **General Inquiries** (Joint Information Center)
 - a. Operational Monday through Friday, from 8 a.m. - 5 p.m.

For the latest information on COVID-19, visit dphss.guam.gov or guamrecovery.com. For inquiries on COVID-19, contact 311 through a local number, or call the Joint Information Center at (671) 478-0208/09/10.

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