



**Joint Information Center - JIC Release No. 359**  
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### **DPHSS Issues Guidance Memo 2020-39**

*For information on COVID-19 cases, visit the COVID-19 Dashboard and Situation Report at <http://dphss.guam.gov/covid-19/>. The COVID-19 Dashboard is updated on business days.*

#### **DPHSS Issues Guidance Memo 2020-39**

The Department of Public Health and Social Services (DPHSS) issued Guidance Memo 2020-39 to advise the public of restrictions and allowances for business and government operations in accordance with Executive Order No. 2020-34 during the current Pandemic Conditions of Readiness (PCOR) 1, which was declared by Executive Order No. 2020-27.

***This Guidance Memo includes the following updates from previous guidance memos:***

- Authorized Businesses and Services
  - Critical Government of Guam agencies, provided such agencies and departments are able to adequately protect their employees and the public through the implementation of COVID-19 mitigation measures provided by U.S. Centers for Disease Control and Prevention (CDC) and DPHSS Guidance Memo 2020-28.
  - All other Government of Guam agencies may operate at 25% capacity. Business-related customer services may operate on a limited basis. All other customer service functions may occur by appointment.
  - Outdoor Dining at Eating and Drinking Establishments
    - The dining area may be covered to protect from the elements but shall not be enclosed by more than two walls;
    - Adherence to the Guam Food Code;
    - Prohibition of indoor dining;
    - Each party must be comprised of individuals from the same household and not to exceed six (6) people;
    - Customers must wear face masks when speaking with the employees;
    - All tables between different parties must be at least 6 feet apart or have a physical barrier between the parties which is of sufficient height and width;
    - Customers are permitted to enter the establishment to use the restrooms;
    - A written record is maintained as outlined in DPHSS Guidance Memo 2020-39.
  - Other Retail Stores may operate at no greater than 25% capacity and further subject to the following conditions: mandating the wearing of masks and social distancing of at least six (6) feet, providing for easy access to either a hand washing station or hand sanitizer, encouraging all employees and patrons to download the Guam COVID Alert App.
  - Running, walking, biking, and other individual recreation and exercise is permitted on public roadways, beaches, and parks.

- Recreational boating by single household unit.
- Outdoor, non-contact, recreational activities, such as golf, tennis, shooting, scuba diving; provided, the following are implemented:
  - Social distancing of not less than 6 ft. is maintained;
  - Face mask is worn whenever possible
  - Group activities cannot exceed 4 individuals; and
  - Each golfer shall ride in a separate cart.
- The following businesses and services are by appointment only, and must not exceed 25% of the occupancy load:
  - Animal grooming and training establishments;
  - Cosmetology Establishments; must adhere to the following restrictions:
    - Prohibits walk-ins;
    - Prohibits waiting rooms (customers must wait in their vehicles);
    - Separate rooms are utilized or workstations must be 6 ft apart;
    - The employee servicing the customer wears a face mask and a face shield;
    - Cosmetology Establishments comply with DPHSS Guidance Memorandum 2020-26;
    - Therapeutic massage establishments comply with DPHSS Guidance Memorandum 2020-22; and
    - A written record is maintained as outlined in DPHSS Guidance Memo 2020-39
  - Dive shops;
  - Auto wash, detailing, and tinting businesses;
  - Photography services;
  - Financial planning;
  - Advertising and marketing;
  - In-office Consulting;
  - Shopping Centers or Malls with the following requirements:
    - Food courts or Eating and Drinking Establishments are authorized Outdoor Dining and/or take out only—indoor dining is prohibited
    - All common areas that promote congregation are closed; and
    - All Authorized Businesses and Services within shopping centers or malls must comply with specific DPHSS guidance memos related to the associated Authorized Businesses and Services.
  - Previously authorized businesses and services operating at 50% of the occupancy load prior to this guidance memorandum may continue to do so.
- All businesses that require servicing via appointment, as noted in this document, and are required to maintain a written record must keep a log that provides the following information, which must be readily available to DPHSS, when requested:
  - Date and time of the visit;
  - Name of the individual(s);
  - Assigned staff or server and/or table or workstation; and
  - Phone and/or email.
  - The business must verify the name of the individual and maintain this record for a period of 30 days from the date of service.

- All businesses shall follow applicable requirements of DPHSS Guidance Memo 2020-29, which does not contradict or conflict with Executive Orders 2020-27 through 2020-33 and this memorandum, for social distancing; cleaning, sanitization, and/or disinfection of surfaces; posting of signs; face masks; and employee health and hygiene.
- Businesses and Services Not Authorized for On-Site Operations.
  - Government of Guam agencies with customer service functions that are not deemed critical to the health and safety of the community;
  - Indoor dining services at Eating and Drinking Establishments;
  - Educational institutions, including public and private K-12 schools, colleges, and universities;
  - Child care facilities;
  - Theaters and museums;
  - Tourist attraction sites and venues
  - Bars and taverns;
  - Gymnasiums and fitness centers;
  - Movie theaters;
  - Sporting events of all types;
  - Public swimming pools;
  - Indoor firing range;
  - All places of worship, except for parking lot services;
  - Swimming pools, playgrounds, and other shared facilities and rooms in condominiums and apartments; and
  - All government of Guam public parks and beaches, except for individual use for the purpose of exercise, subject to social distancing mandates.

DPHSS Guidance Memorandum 2020-39, and other relevant DPHSS Guidance Memorandums listed above can be viewed in their entirety at [dphss.guam.gov/covid-19](https://dphss.guam.gov/covid-19).

For the latest information on COVID-19, visit [dphss.guam.gov](https://dphss.guam.gov) or [guamrecovery.com](https://guamrecovery.com). For inquiries on COVID-19, contact 311 through a local number, or call the Joint Information Center at (671) 478-0208/09/10.

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