INDUSTRY RECOVERY UPDATE
AS OF JULY 2, 2020
FREEDOM & EQUALITY FOR ALL

Happy Independence Day!
NEW DEVELOPMENTS
THE TSUBAKI TOWER OPENS IN TUMON

Guam’s newest luxury resort, The Tsubaki Tower, opened on July 1 with a ribbon-cutting ceremony to officially welcome guests and celebrate a new milestone in Guam’s tourism history. The Tsubaki Tower is the first newly built hotel in Guam within the past four years.

The Tsubaki Tower’s 340 all-oceanview rooms and suites with their large well-appointed balconies, offer an elevated level of luxury. The 27-story tower is perched at the highest point of Tumon Bay and nestles into five acres of lush greenery and mountainside.

Mr. Mitsuo “Mike” Sato, President of P.H.R. Ken Micronesia, Inc. noted that The Tsubaki Tower aims to serve as an ambassador of Guam. He said, “From the conceptual stage, The Tsubaki Tower was designed to honor the island’s unique culture and sense of place. We wanted to show our commitment to Guam by including its essence in the littlest details.”

The resort also features two types of dining, three bars, lobby lounge, 24-hour deli, takeout cafe, and in-room dining services.

The resort is offering special opening packages. Room reservations can be made through the resort’s website. Dining reservations for Casa Oceano, the resort’s all-day dining restaurant, can be made by email at fbreservations@thetesubakitower.com.

“We are very proud of our newest property in Guam and have been looking forward to welcoming guests to enjoy The Tsubaki Journey. We spent that last six years planning how every detail will include the warmth of Guam’s Håfa Adai spirit.”

Mike Sato, President, PHR Ken Micronesia, Inc.
The World Travel & Tourism Council (WTTC) has recently launched its Safe Travels: Global Protocols & Stamp initiative. The specially designed stamp will allow travelers to recognize governments and companies around the world that have implemented health and hygiene protocols that are aligned with WTTC’s Safe Travels Protocols. GVB will be calling members in the coming weeks to encourage them to join this program.

Help Guam to receive global recognition for its safety and hygiene protocols

GVB INVITES BUSINESSES TO PARTICIPATE IN WTTC PROGRAM

WHAT YOUR PARTICIPATION MEANS FOR GUAM

- **GLOBAL RECOGNITION** from WTTC
- **ELEVATE GUAM** to meet safe, healthy & hygienic protocols
- **'SAFE TRAVELS' EXPERIENCE** for both local residents and visitors

For questions regarding this effort, please contact Gabbie Franquez at gabryel.franquez@visitguam.org or by calling 646-5278.
HOW TO APPLY

Visit https://wttc.org/COVID-19/Safe-Travels-Global-Protocols-Stamp and ensure that your existing business protocols are aligned with the respective WTTC Global Protocols.

The protocols applicable to your business can be viewed and downloaded here: https://bit.ly/WTTCSGPGV.

Some businesses may not fit within a single industry protocol identified by the WTTC. There may be overlaps in the protocol as this is meant to be used as a guide and not to replace current protocols.

Once protocols are aligned, click the link to start the quick four-step application process: https://wttc.org/COVID-19/SafeTravels-Stamp-and-Assets

1. Input your business’ information in the required four fields (Name, Email, Organization, & Website).
2. Agree to WTTC’s Terms and Conditions by filling out the form located on the bottom of the webpage.
3. After submitting the form, you will be redirected to an online folder with the Safe Travels Stamp template. Add your logo in the white square of the template.
4. Add the stamp to your website, location, emails, etc.

For questions regarding this effort, please contact Gabbie Franquez at gabryel.franequez@visitguam.org or by calling 646-5278.
GIAA SHARES ITS SIGN DESIGNS FOR USE ISLANDWIDE

GVB received permission to release these designs to its members to use in their businesses. It will promote consistent messaging to our visitors and community.

Signs are translated and will be installed at bus stops, lamp posts, beaches, parks, and the GVB office.
GDOL FURTHER EXPLAINS PUA FRAUD

Guam Department of Labor announced that to qualify for unemployment benefits, individuals must be able and available to work. GDOL reminds the public that Pandemic Unemployment Assistance and Federal Pandemic Unemployment Compensation is not available to employees who refuse to go back to work or who quit in order to receive benefits.

• Under the Coronavirus Aid, Relief, and Economic Security Act, quitting work without good cause to get unemployment benefits is considered fraud.

• If an employer calls an employee back to work and s/he rejects the offer in order to collect benefits, that’s also fraud.

• To qualify for PUA an individual must be out of work or unable to go back to work due to one of the COVID-19 related reasons listed under the Act.

• Employees must understand if their employer fires them for not returning to work and they do not have an approved COVID-19 related reason, they are disqualified from receiving further PUA benefits from the date they were fired.

• Employers can report the firing of an employee to pua.fraud@dol.guam.gov. An immediate hold will then be placed on the employee’s PUA claim.

• Employees who were on leave but still received their full paycheck from their employers (Payment Protection Program, loans, annual leave, sick leave, etc.) are considered fully employed and are not eligible for PUA for those weeks they received their full paychecks. Only those employees who were paid a partial or reduced paycheck are considered eligible, but they still must report all income in their weekly claims.

• For individuals who worked multiple jobs prior to the pandemic, when applying for unemployment benefits, they must report all income and recent work history. Failure to do so may result in a possible fraud case.

For more information on the unemployment assistance programs, call 311, 735-0527 or 735-0532 on weekdays. For login issues, email webadmin@dol.guam.gov. For claim or weekly certification issues, email pua.hotline@dol.guam.gov.
The DPHSS Division of Environmental Health’s Processing Center Section (PCS) has begun its Phase II operations by accepting Health Certificate renewal applications on a limited basis.

PCS will be operating at its temporary site located in the Guam Environmental Public Health Laboratory (Mosquito Lab), Dededo. The hours of operation are 9 a.m.- 4 p.m., Monday-Friday.

Phase II will expand PCS operations by accepting Health Certificate renewal applications for health-regulated establishments approved to operate during Pandemic Condition of Readiness 2 (PCOR2). These establishments are food facilities, dry-cleaners and Laundromat establishments, cosmetic establishments, therapeutic massage establishments, and institutional establishments (childcare centers, adult care, etc.). PCS will also continue to accept new Health Certificate applications, which was the focus during Phase I.

- All Health Certificate applications and instructions are available online. Applicants are encouraged to download and complete their application before arriving to PCS.
- The renewal fee is still $25.00 for food-handlers ($10 for the Health Certificate and $15 for the test) and $10.00 for others, and applicants are encouraged to bring the exact amount if payment is by cash. Currently only cash and check are accepted, credit card payment is not possible at this time.

Food Safety Health Certificate Training Courses will also resume. All new and renewal applicants must attend a food safety presentation and pass a test to receive their annual Health Certificate.

- Applicants attending the food safety training course must bring their photo ID and a pen/pencil.
- The study manual for the food safety training course can be downloaded online.

- As a reminder, PCS is still operating at a limited capacity due to social distancing mandates. Only applicants scheduled to attend the training course or applying/renewing their Health Certificate will be allowed on the premises.
- Applicants who are feeling ill or experiencing any COVID-19 like symptoms are not to enter the premises. Wearing of face masks will be mandatory and social distancing will be implemented.
- Applicants needing special accommodations must call (671) 300-9579 at least 2 days prior to their scheduled date.
Contact tracing call? 5 things to know

A contact tracer from your state health department might call if you’ve been exposed to COVID-19. But scammers are pretending to be contact tracers, too. Here’s how you can spot the scam.

Real contact tracers won’t ask you for money.
Only scammers insist on payment by gift card, money transfer, or cryptocurrency.

Contact tracing doesn’t require your bank account or credit card number.
Never share account information with anybody who contacts you asking for it.

Legitimate contact tracers will never ask for your Social Security number.
Never give any part of your Social Security number to anyone who contacts you.

Your immigration status doesn’t matter for contact tracing, so real tracers won’t ask.
If they do, you can bet it’s a scam.

Do not click on a link in a text or email.
Doing so can download malware onto your device.

Talking to a real contact tracer helps stop the spread of COVID-19. Reporting scammers helps stop them, too. Report fake contact tracers to your state and at ftc.gov/complaint.

For more information about contact tracing visit your state health department’s website and ftc.gov/coronavirus/scams.

STAY SAFE & BE AWARE

COVID-19

PREVENTION SAVES LIVES!

Guidance for Close Contacts of Someone with COVID-19:

- If you have been in close contact with someone with COVID-19, a contact tracer from the Department of Public Health and Social Services might call to inform you that you’ve been exposed. They will ask you to stay at home and self-quarantine.
  - Close contact means you were within 6 feet of a person with COVID-19 for at least 15 minutes.
  - You should stay at home and self-quarantine for 14 days, starting from the most recent day that you were possibly exposed to COVID-19. The contact tracer will inform you of the dates of your self-quarantine.
    - Self-quarantine means staying home, monitoring yourself, and maintaining social distancing (at least 6 feet from others at all times). You should remain in a specific room separate from other non-exposed people and pets in your home, and use a separate bathroom, if possible.
    - If you need to be around other people or animals in or outside of the home, wear a cloth face covering. This will help protect the people around you.
    - If you need support or assistance with self-quarantine, your health department or community organizations may be able to provide assistance.
    - Self-quarantine helps slow the spread of COVID-19 and can help keep your friends and neighbors healthy.

Close contacts of someone with COVID-19 should monitor for any symptoms of COVID-19 and notify DPHSS if symptoms develop. Seek medical care if symptoms become severe. Severe symptoms include trouble breathing, persistent pain or pressure in the chest, confusion, inability to wake or stay awake, or bluish lips or face.

For more information, contact: Department of Public Health and Social Services
Monday - Friday • 8 AM - 5 PM • (671) 735-7154 • Guam DPHSS • www.dphss.guam.gov

Attorney General Leevin Camacho on Facebook (left):
“A contact tracer from our local public health department might call if you’ve been exposed to #COVID19. But scammers are pretending to be contact tracers, too. Here’s an infographic from the National Association of Attorneys General that is very helpful.”
MARKET INTELLIGENCE REPORT

As of July 2, 2020 and may be subject to change
MARKETS AT-A-GLANCE
MARKETS AT-A-GLANCE

JAPAN

1. COVID-19 News
   - Domestic travel allowed June 20
   - Travel insurance covers coronavirus

2. Airline Update
   Japan to Guam flight resumption plan

3. Travel Trade
   Most package tours will resume in Aug 2020
   - HIS and JTB tour packages are provided

4. Airline News
   Total air seat capacity forecast for July through December 2020 is 267,479 (1,448 flights)

5. Other News
   - TOBU TOP webinar held June 25
   - JATA Symposium held on June 18
   - Consumer sentiment June 26-29

Details are found in the appendix.

SOUTH KOREA

1. COVID-19 News
   - North Korean leader suspends military action against South Korea
   - Countries under consideration for travel bubble

2. Airline News
   Total outbound air seat capacity for July is 1,708 seats (Jin Air and Air Seoul). Airline and travel agent pricing are provided.

3. Travel Trade
   Competitive destination packages are provided in the appendix

4. Social Media
   - Consumer sentiments about postponement of reopening

TAIWAN

1. COVID-19 News
   MOTC lift transit ban at Taiwan Taoyuan International Airport

2. Taiwan Opens Doors
   Taiwan to allow foreign travelers to enter for business and humanitarian factors from June 29

3. Social Media
   Consumers have been actively interacting on SNS
Japan lifted the state of emergency for all prefectures on May 25. Economic activity is resuming gradually.

Confirmed COVID-19 CASES: 18,874
Deaths: 975

JAPAN TRAVEL INSURANCE
Currently, many insurance companies are expanding the coverage of new the coronavirus until treatment is started within 30 days after the trip ends.

CASE 1:
Insurance is applied if the traveler is infected with the new coronavirus during travel and then go to the hospital within 3 days after returning home and the treatment starts.

CASE 2:
Insurers coverage is extended to those who are infected with coronavirus during travel and who start treatment within 30 days after the travel is completed.

CASE 3:
If receiving medical treatment while traveling, the insurance covers medical treatment cost, transportation in Guam and travel costs (return to Japan) etc. within 180 days of receiving treatment.

Amount covered by insurance and the conditions will vary depending on the company.
JAPAN AIRLINE UPDATE / TRAVEL TRADE

JAPAN TO GUAM FLIGHT RESUMPTION (PLAN)

United: August 4 (differ by flight & route)
164,870 (917 flights)

Japan Airlines: August 1
44,775 (225 flights)

T'Way: August 1
28,917 (153 flights)

JEJU Air: August 1
28,917 (153 flights)

CAPACITY FORECAST
267,479 (1,448 flights)

PACKAGE TOURS CANCELLATION

TOUR OPERATION

<table>
<thead>
<tr>
<th>Tour Operator</th>
<th>Canceled until</th>
<th>Start Date</th>
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<tr>
<td>JTB Package Tour</td>
<td>August 6</td>
<td>August 7</td>
</tr>
<tr>
<td>HIS Package Tour</td>
<td>August 1</td>
<td>August 1</td>
</tr>
<tr>
<td>KNT Package Tour</td>
<td>August 15</td>
<td>August 16</td>
</tr>
<tr>
<td>NTA Package Tour</td>
<td>August 15</td>
<td>August 16</td>
</tr>
<tr>
<td>JALPAK Package Tour</td>
<td>August 15</td>
<td>August 16</td>
</tr>
<tr>
<td>TOBU Top Package Tour</td>
<td>August 15</td>
<td>August 16</td>
</tr>
<tr>
<td>RAKUTEN Travel Package Tour</td>
<td>July 15</td>
<td>July 16</td>
</tr>
</tbody>
</table>
JAPAN - AIRLINES UPDATE

JAPAN TO GUAM FLIGHT
AIR SEAT CAPACITY FORECAST: BY PORT

Number of seats by port: regular (July to December 2020)

142,151 (Narita)
42,516 (Nagoya)
74,244 (Kansai)
8,568 (Fukuoka)

JAPAN TO GUAM FLIGHT
AIR SEAT CAPACITY FORECAST: BY AIRLINE

Number of seats by airline: regular (July to December 2020)

164,870 (United)
44,775 (Japan Airlines)
28,917 (Tway)
28,917 (JEU Air)

142,151 (693 flights)
42,516 (266 flights)
74,244 (421 flights)
8,568 (68 flights)
267,479 (1,448 flights)
164,870 (917 flights)
44,775 (225 flights)
28,917 (153 flights)
28,917 (153 flights)
267,479 (1,448 flights)
## JAPAN TO GUAM FLIGHT: AIR SEAT CAPACITY FORECAST

### Capacity Forecast: Capacity July to December 2020

<table>
<thead>
<tr>
<th>Port</th>
<th>Monthly Capacity</th>
<th>July</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Narita</td>
<td>UA</td>
<td>1890</td>
<td>15</td>
<td>12,122</td>
<td>87</td>
<td>12,540</td>
<td>90</td>
<td>16,290</td>
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<tr>
<td>Nagoya</td>
<td>UA</td>
<td>0</td>
<td>0</td>
<td>4,644</td>
<td>29</td>
<td>8,636</td>
<td>53</td>
<td>9,480</td>
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<tr>
<td>Kansai</td>
<td>UA</td>
<td>0</td>
<td>0</td>
<td>5,258</td>
<td>23</td>
<td>4,426</td>
<td>31</td>
<td>4,260</td>
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<tr>
<td>Fukuoka</td>
<td>UA</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>882</td>
<td>7</td>
<td>3,780</td>
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<tr>
<td>Nanta</td>
<td>JL</td>
<td>0</td>
<td>0</td>
<td>6,169</td>
<td>31</td>
<td>6,766</td>
<td>34</td>
<td>7,562</td>
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<tr>
<td>Kansai</td>
<td>TW</td>
<td>0</td>
<td>0</td>
<td>5,859</td>
<td>31</td>
<td>5,670</td>
<td>30</td>
<td>5,859</td>
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<tr>
<td>Kansai</td>
<td>7C</td>
<td>0</td>
<td>0</td>
<td>5,859</td>
<td>31</td>
<td>5,670</td>
<td>30</td>
<td>5,859</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>1890</td>
<td>15</td>
<td>34,623</td>
<td>209</td>
<td>42,542</td>
<td>260</td>
<td>50,930</td>
</tr>
</tbody>
</table>

### vs LY

- Narita: 96.2% increase
- Nagoya: 95.0% increase
- Kansai: -48.2% decrease
- Fukuoka: -30.6% decrease
- JL: 54.1% increase
- TW: -10.7% decrease
- 7C: 22.6% decrease
- Total: 3.3% increase
- Overall: 6.8% increase

### Capacity Forecast: Flight Times July to December 2020

- Narita: 28%
- Nagoya: 16%
- Kansai: 53%
- Fukuoka: 5%
JAPAN NEWS

TOBU TOP WEBINAR

GBV held the TOBU Top Webinar on June 25.

Provided updated information.

Infection prevention measures.

JATA SYMPOSIUM

Collaboration with JATA

June GVB has participated in a round-table meeting with JATA, JOTC (JTB) and Wing travel (travel media) on June 18.

JATA Online Travel Mart in July (GBV x JATA x Travel trade)

Webinar with travel trade in July (GBV x JGTC members)

Webinar with partner airlines (GBV x airlines)

Attendees:
Shuichi Endo, Chairperson, Japan Outbound Tourism Council, JATA (Managing Executive Officer Head of Overseas Purchasing & Product Management, JTB Corp)
Masahiko Inada, Director, Outbound Travel Promotion Division Japan Outbound Tourism Council, JATA
Hiroshi Kaneko, Guam Visitors Bureau, Country Manager Japan
Yoshihito Ishihara, Moderator, President Wing Travel
JAPAN SOCIAL MEDIA

Meltwater
PUBLIC SENTIMENT ASSESSMENT: JUNE 26 – JUNE 29
55 news mentions of Guam

TOP NEWS POSTS TOPIC:
Postponement of the resumption of tourism. Seeing this news also being distributed on various blog platforms (low reach; distribution).

TOP SNS POSTS TOPIC:
Still seeing active travel promotions and people expressing desire to travel to Guam. Very few mentions of the postponement at this time. Current trending negative topic is the large use of marijuana on Guam.

[Extra] Guam Public health emergencies are extended until next month, tourism is officially postponed
[Tourism postponement is postponed]
Reach: 2k

HIS shared Tabibro News article:
INFUSION COFFEE & TEA blog.his-j.com/guam/2020/06/infusion-coffee-tea.html Introducing INFUSION, one of Guam’s popular cafes 🌿 Please give me
Reach: 3k

Is a picolaser day, so it’s even more important to come back to Suppin. By the way, this year’s summer vacation. Guam, which is scary of domestic travel, should be canceled because I think it is almost useless. Outrigger Guam, the name has changed. Overseas, I can not go unless the isolation period is unbound.
Reach: 1k
• South Korea’s new coronavirus cases fell down to below 50.

• Of the locally transmitted cases, 18 cases were reported in densely populated Seoul and nearby metropolitan areas.

• The country is also struggling to stem cases coming in from overseas.

• Recently, cluster infections on a Russia-flagged cargo ship docked in the southeastern city of Busan have been reported.

North Korean leader Kim Jong-Un’s decision to suspend military action plans against South.

China passes sweeping Hong Kong national security law.

The foreign ministry has extended for another month the special travel advisory until July 19.
TRAVEL BUBBLE

Travel Bubble Destinations
Countries Under Consideration
- Thailand
- Indonesia

Travel Bubble Destinations
Implementing Travel Bubble
- The Baltic states: Lithuania, Estonia and Latvia (May 15)
- Denmark-Norway (June 15)

SNS Post - Postponement of Guam’s Reopening

- Posted regarding issue on June 26, 2020
- (Instagram/Facebook/Naver Blog/Kakao Friends)
- Most of the users were expressing their sadness and worries about the news, we could also observe some users cheering up Guam’s decision.

"I understand the new announcement if it’s for safety. Someday Guam will completely re-open. Cheer up, Guam."

"I really miss last August on Guam. I want to visit Guam again."

"Do you mean visitors should still be quarantined after enter Guam, right?"

"I really miss you, Guam."

"Safety and secure are the top priority. Guam made a good decision."
## Korea Market Intelligence

### Airline Schedule / Status Monitoring - July

#### 1. Incheon - Guam

<table>
<thead>
<tr>
<th>Airlines</th>
<th>Flight No.</th>
<th>Days</th>
<th>DEP Time</th>
<th>ARR Time</th>
<th>Seat Capacity</th>
<th>Max. Flight Capacity (70%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jeju Air</td>
<td>7C3100</td>
<td>Daily (8/1-)</td>
<td>6:25</td>
<td>12:00</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>7C3102</td>
<td>Daily (8/1-)</td>
<td>10:40</td>
<td>16:05</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>7C3106</td>
<td>Daily (8/1-)</td>
<td>20:20</td>
<td>02:00+1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Jin Air</td>
<td>LJ641</td>
<td>Daily (7/9, 7/23-)</td>
<td>9:40</td>
<td>15:05</td>
<td>1,860</td>
<td>1,300</td>
</tr>
<tr>
<td>T'way</td>
<td>TW301</td>
<td>Daily (8/1-)</td>
<td>18:00</td>
<td>23:40</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Air Seoul</td>
<td>RS103</td>
<td>Daily (7/29-)</td>
<td>20:45</td>
<td>02:15+1</td>
<td>585</td>
<td>408</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>2,445</td>
<td>1,708</td>
</tr>
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</table>

#### 2. Busan - Guam

<table>
<thead>
<tr>
<th>Airlines</th>
<th>Flight No.</th>
<th>Days</th>
<th>DEP Time</th>
<th>ARR Time</th>
<th>Seat Capacity</th>
<th>Max. Flight Capacity (70%)</th>
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</thead>
<tbody>
<tr>
<td>Jeju Air</td>
<td>7C3154</td>
<td>Daily (8/1-)</td>
<td>22:05</td>
<td>03:05+1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Jin Air</td>
<td>LJ647</td>
<td>Daily (8/1-)</td>
<td>8:00</td>
<td>13:15</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Total Outbound Seat Capacity (July): 1,708 seats**

*70% of seat capacity with social distancing measures

*LJ641 – A charter flight on July 9

**Schedules and seat capacity are subject to change (as of June 29)

### Guam Product Price

#### Flight Fare: Airline

<table>
<thead>
<tr>
<th>Route</th>
<th>Airline</th>
<th>Fare (Round trip)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ICN-GUM</td>
<td>Jeju Air</td>
<td>$795-$833 (Aug 1-31)</td>
</tr>
<tr>
<td></td>
<td>Jin Air</td>
<td>$366-$568 (Jul 9-Aug 31)</td>
</tr>
<tr>
<td></td>
<td>T’way</td>
<td>$618-$758 (Aug 1-31)</td>
</tr>
<tr>
<td></td>
<td>Air Seoul</td>
<td>$258-$528 (Jul 29-Aug 31)</td>
</tr>
<tr>
<td>PUS-GUM</td>
<td>Jeju Air</td>
<td>$813-$876 (Aug 1-31)</td>
</tr>
<tr>
<td></td>
<td>Jin Air</td>
<td>$373-$783 (Aug 1-31)</td>
</tr>
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</table>

#### Guam Tour Package: Travel Agency

<table>
<thead>
<tr>
<th>Route</th>
<th>TA</th>
<th>Period</th>
<th>Price (Approx.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>ICN-GUM</td>
<td>HanaTour</td>
<td>3N4D</td>
<td>$704-$2,249</td>
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<tr>
<td></td>
<td>Modetour</td>
<td>3N5D</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>Online Tour</td>
<td>3N5D</td>
<td>$699-$1,499</td>
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<tr>
<td></td>
<td>Very Good Tour</td>
<td>4N5D</td>
<td>$810-$2,000</td>
</tr>
<tr>
<td>PUS-GUM</td>
<td>HanaTour</td>
<td>3N4D</td>
<td>$701-$2,164</td>
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<tr>
<td></td>
<td>ModeTour</td>
<td>3N5D</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>Online Tour</td>
<td>3N5D</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td>Very Good Tour</td>
<td>4N5D</td>
<td>$709-$1,119</td>
</tr>
</tbody>
</table>

**Currency: USD
**Travel Period: July 1 – August 31 (tentative)

### Notes

- All Airline schedules are subject to change.
- Guam products are opened on website but there’s no booking due to unfixed airline schedules and quarantine measure in Korea.
- There are some "trial" reservation records on Jin Air’s booking system for July, but it will be canceled.
- Jin Air will operate cargo charter flights for a while considering the current situation.
KOREA MARKET INTELLIGENCE

COMPETITIVE DESTINATION PACKAGE SALES

- **Bangkok**
  - 3N5D
  - July-
  - $479-

- **Hanoi**
  - 3N4D
  - July-
  - $496-

- **Cebu**
  - 3N5D
  - July-
  - $379-

- **Saipan**
  - 3N4D
  - September-
  - $589-

- **Hawaii**
  - 4N6D
  - September-
  - $1,869-

*Open date for sale vary per travel agencies.

- **Vietnam**: declared end of COVID-19 in April 30. Travel agencies started sales of products with expectation that flights will be resuming.
- **Thailand & Philippines**: haven’t lifted entry restriction for Korean visitors. However, Airlines started sales starting August 1, 2020.
- **Saipan**: Travel agencies started its sales for Saipan from September.
- **Hawaii**: All passenger arriving at Hawaii are required for quarantine for 14 days. But those who submit the COVID-19 negative confirmed result can enter Hawaii without quarantine from August 1.
# TAIWAN COVID-19 NEWS

<table>
<thead>
<tr>
<th>PR Date</th>
<th>Taiwan Government News</th>
</tr>
</thead>
<tbody>
<tr>
<td>June 29</td>
<td>EVA Air applies to operate to Palau with two flights per week.</td>
</tr>
<tr>
<td>June 29</td>
<td>Taiwan to open doors to foreign visitors June 29. For the first time in 3 months, Taiwan will allow foreigners to apply for entry, with exception of tourists.</td>
</tr>
<tr>
<td>June 27</td>
<td>Taiwan’s StarLux Airlines to double flights to Penang in July. Services to Cebu scheduled to start in late October.</td>
</tr>
<tr>
<td>June 27</td>
<td>Taiwan recognized as top adventure destination by Global Traveler. Country expected to seize on laudable coronavirus response to promote tourism.</td>
</tr>
<tr>
<td>June 25</td>
<td>Taiwan Allows Transit Flights to Resume June 25. Some Foreign Nationals Allowed Entry from June 29.</td>
</tr>
<tr>
<td>June 22</td>
<td>China Airlines (CAL) announced on 6/18 that it will require all passengers to board its flights via the current online check-in service from June 22, to reduce the spreading of COVID-19.</td>
</tr>
<tr>
<td>June 18</td>
<td>CECC announced the conditions under which short-term business travelers can apply for reduced amount of time of home quarantine. As COVID-19 pandemic has continued to subside in Taiwan, the CECC had several consultation meetings with relevant government agencies in a bid to reopen borders for international business and trade activity.</td>
</tr>
</tbody>
</table>

The MOTC has decided to lift the transit ban at Taiwan Taoyuan International Airport, and transit passengers will be allowed at the airport starting from 00:00 Taipei Standard Time on June 25. [https://www.taiwan.gov.tw/content5.php?p=27&c=42](https://www.taiwan.gov.tw/content5.php?p=27&c=42)
Taiwan to Allow Foreign Travelers From June 29

Considering the essential business communication and humanitarian factors, CECC Taiwan is allowing foreign travelers to entry with conditions:

• Foreign travelers: Travelers can apply for visits other than tourism and regular social purposes
• Hong Kong and Macau travelers: Travelers can only apply for special humanitarian needs and emergencies, business exercise, international enterprise transfer of personnel, spouse with Taiwan ARC (Alien Resident Certificate), children and business interaction (residence for work, investment, and innovation & entrepreneurship)
• Upon entering Taiwan, all foreign nationals must present an English-language certificate of a negative COVID-19 test taken within three days of boarding the flight to Taiwan and undergo a 14-day home quarantine period.

Visitors of the following categories can be exempted from negative COVID-19 test:

1. Personnel on diplomatic or official business,
2. Migrant workers, and students (whose entry is managed by the MoFA, Ministry of Labor, and Ministry of Education and who represent manageable risk levels
3. People coming to Taiwan for emergency situations and crewmembers on vessels arriving in Taiwan (for whom it may be difficult to obtain a certificate of a negative COVID-19 test).

FAQ for foreign nationals' entry to conduct government or trade business in Taiwan (pdf link for FAQ found at the bottom of article): https://www.mofa.gov.tw/en/News_Content_M_2.aspx?n=1EADDCEF4C6EC567&s=CD55A0D12EA00EA7
Consumer Sentiments

Consumers have been actively interacting with GVB TW on SNS and are looking forward to travel to Guam again as they miss the warm sunshine and beautiful sunsets.

“Nice weather during weekend on Guam. The sky and the ocean are just perfect together.”

“This is so tempting.”

The trees swing as the wind blow. Waves come after waves from the far end of the ocean. Guam is getting up.

Residents on Guam are in this together strong. The island has also received much help from the world including mask donation from Taiwan.

Give us a little more time for us to meet again. Give Us A Moment Together <3

“So beautiful.”

“When is Taiwanese going to be permitted entry to Guam?”
All COVID-19 official notices and the most up-to-date information can be found through these websites:

- Centers for Disease Control and Prevention
- World Health Organization
- Department of Public Health and Social Services
- Guam Homeland Security/Office of Civil Defense
- Gov. Lou Leon Guerrero’s Facebook Page
- Guam Visitors Bureau COVID-19 Resource Page (Website Repository)

Resources for businesses:
- Guam Economic Development Authority
- Department of Revenue and Taxation online services
MEDIA INQUIRIES SHOULD BE DIRECTED TO:
Joint Information Center
(671) 478-0208/09/10
Monday through Friday, 8:00 a.m. to 5:00 p.m.

GVB’S TOURISM VOICE BOX FOR COMMENTS AND QUESTIONS:
Express your concerns, ask questions, request assistance. We want to know how your business is navigating through the effects of the COVID-19 pandemic.
(Click here)

GVB’S COVID-19 COMMUNICATIONS CHANNEL FOR TOURISM INDUSTRY:
communityrelations@visitguam.org