The purpose of this Guidance Memo is to advise the medical community on the actions to take if their patient tests positive for COVID-19 or the patient becomes exposed to an individual with COVID-19. This guidance is in accordance with the recommendations of the U.S. Centers for Disease Control and Prevention (CDC).

The Department of Public Health and Social Services (DPHSS) announces the launch of an additional automated tool to respond to the COVID-19 pandemic. In addition to the Guam COVID Alert and Sara Alert™, the Guam Respond tool provides public health officials with accurate and timely data and workflows to manage case investigations and contact tracing. The tool is used for people who are in home quarantine or who have laboratory confirmed test results of COVID-19.

The Guam Respond is an integrated solution that uses an enhanced version of the Sara Alert™ software developed by MITRE. This free tool uses advanced symptom monitoring and contact tracing through public engagement. DPHSS enrolls confirmed cases and close contacts into the Guam Respond system to conduct exposure monitoring for close contacts, and isolation monitoring for confirmed cases.

Individuals can update DPHSS on their health status on a daily basis during the period of time they are participating in public health monitoring. Those being monitored may either respond by SMS text messaging, email, or by phone call. If DPHSS does not hear back from the monitorees, DPHSS will call those individuals.

The Guam Respond system does not collect or ask for other personal identifying information like social security numbers, bank account numbers or other financial information. This enhanced version of Sara Alert™ is already in use in several other states and territories.
The Guam Department of Labor today ran a special Pandemic Unemployment Assistance batch to pay out cleared claims through Sept. 16. Another $7.1 million of benefits will be disbursed late this week or early next week.

Of the $7.1 million, $5.7 million will be in direct deposits, about $834K will be in paper checks and about $587K will be in federal withholding taxes. This brings the total amount of unemployment benefits paid to about $432 million.

“This is a special payment we ran for this week as we prepare to disburse the supplemental funds provided by the Lost Wages Act. Gov. Lou Leon Guerrero, with the support of FEMA, has given GDOL the greenlight to proceed with the payment of the LWA without the waiver. My team is working diligently to audit the list of claimants who qualify for the LWA. If everything goes well, we hope to batch the payment on Nov. 24,” said Guam Department of Labor Director David Dell’Isola.

The Department previously awaited the president’s signature on a waiver in order to move forward with paying out the federal portion of the LWA.

GDOL aims to pay out all six weeks of this additional money to the tens of thousands who qualify. The LWA was approved via Executive Order by President Donald Trump. It provides qualifying claimants an extra $300 a week of federal money for six weeks, on top of what they receive from PUA. To qualify for LWA, claimants must receive at least $100 in PUA. Dates covered are weeks ending Aug. 1 to Sept. 5. We anticipate close to 25,000 people will qualify.
The Salvation Army will host a balutan-style Thanksgiving Day dinner this year due to the pandemic.

The nonprofit received $1,750 in funds for the dinner but will spend $7,300 to create a bento-box meal for the elderly and the homeless, according to Capt. Kari Rudd, one of the leaders of the Salvation Army Guam.

The organization will send these meals to four mayor’s offices and have the mayors deliver the holiday dishes to senior citizens and special needs communities in Agat, Yigo, Hagåtña and Tamuning.

Guam San Jose Homeless Shelter and Global Dorm Maite will also receive meals.

Dinners will be prepared and served in the same kitchen, then delivered throughout the community.

The dinner will consist of:
• roasted turkey breast with gravy and cranberry sauce;
• fried lumpia;
• gyoza;
• sliced short ribs;
• mashed potatoes;
• corn on the cob;
• vegetables;
• pumpkin pound cake; and
• bottled water
I HAGAN FAMALÂO'AN GUÅHAN, INC LAUNCHES WEBINAR SERIES

I Hagan Famalåo Guåhan, Inc. presents Mo’na: Finding Our Way, a 10-part webinar series for women to examine, analyze, and interpret historical roles of CHamoru women in the Marianas, sustainability practices, and health and indigenous healing practices in a humanities context.

The webinar series will feature presentations led by CHamoru women scholars, activists, experts and cultural practitioners and will also include facilitated discussion and other interactive components.

This project is made possible through a grant from Humanities Guåhan, the National Endowment for the Humanities and a coronavirus relief bill. The nonprofit received the grant award on August 14.

The first event in the 10-part series, entitled “Finding Our Place in History,” with Laura Souder Ph.D and Elyssa Santos, M.A. takes place at 6 p.m. November 19.

Contributed by: Nicole Quintanilla, GVB Intern

In addition to presenting the webinar series, the nonprofit has dedicated a portion of grant funds to offer laptop and mobile Wi-Fi lending service for women to participate. A limited number of women will receive laptops and mobile Wi-Fi devices in need of these resources. Applications may be filled out and submitted to http://bit.ly/haganguahan

Interested individuals are encouraged to apply as soon as possible. For more information about the webinar series, the lending program, or other nonprofit projects, email haganguahan@gmail.com.
Join the Academy of Our Lady of Guam family in a Thanksgiving drive-by drop off from 8:30 a.m. to 3:00 p.m. Nov. 21 and from 12:00 p.m. to 5:00 p.m. Nov. 22 under the school gym.

Donations collected of non-perishable food items and personal hygiene products will benefit clients of Catholic Social Services and Kusinan Kamalen Karidat. Additional donations may also be made from 8:00 a.m. to 3:00 p.m. November 23-25 in the school’s Main Office.

For more information, call 477-8203 or visit www.aolg.edu.gu.

Contributed by: Nicole Quintanilla, GVB Intern
GUAM WOMEN’S CLUB OFFERS SCHOLARSHIPS

The Guam Women’s Club is announcing two Guam Community College scholarships for the spring semester.

Each scholarship provides $1,000 for tuition, fees, books, and required bookstore supplies.

The scholarships are available to students, male or female, who are graduating from high school and plan on attending Guam Community College or who have completed at least one semester of college.

Funds are awarded for the Spring 2021 semester. Students receiving these scholarships may be pursuing any major offered at Guam Community College.

The scholarship is based on academic merit, community service, and financial need.

The Guam Women’s Club Horecky/Wheeler scholarship application and the Guam Women’s birthday club scholarship application can be found at https://guamcc.edu/scholarships.

For more information, contact Renee Veksler, Guam Women’s Club president, at 647-2351 or the Guam Community College financial aid office at 735-5544, 735-5543, or financialaid@guamcc.edu.

The application deadline is December 14.

Contributed by: Nicole Quintanilla, GVB Intern
MARKETS AT-A-GLANCE
**MARKETS AT-A-GLANCE**

### Japan

**1. COVID-19 News**
- Number of new cases increased by 57% nationwide
- Number of new infected people in Hokkaido exceeded 200 per day
- Medical Association suggests that Japan is at the start of its third wave of infections
- 51% increase in new cases in Tokyo
- Toho University Haneda International Airport Clinic have improved and expanded the PCR testing system
- Peach Aviation will begin post-antigen testing for domestic flight; trial will continue for a month before expanding to other routes

**Market Intelligence**
- Guam and Hawaii tour packages for TOBU resumes departure Nov 16; Rakuten resumes Dec 1; NTA resumes Jan 1; JTB, HIS, and KNT resume in Jan 8; Jalpak resumes Feb 1
- Updates for Japan to Guam flight schedules shown in appendix
- Airline updates for flights from Japan to Hawaii shown in appendix

### South Korea

**1. COVID-19 News**
- New cases increase as cluster infections pile up, prompting health authorities to “seriously” consider raising the country’s social distancing measures by one notch
- Some cities - Cheonan and Asan in South Chungcheong Province; Wonju in Gangwon Province; and Suncheon, Gwangyang and Yeosu in South Jeolla Province - have adopted Level 1.5 due to rising cases

**Market Intelligence**
- Hana Tour implemented paid leave from March to May but shifted to unpaid leave from June except for essential workforces
- Korean Air considers to acquire Asiana Airlines with the support of the Korea Development Bank (KDB)
- Travel bubble between Hong Kong & Singapore will begin on Nov 22
- Airlines launch special product called “skyline tour”; travel the domestic sky without landing anywhere; the average load factor was 85%, with many travelers interested this tour as their desire to travel
- Give Us A Moment – Guam Online Exhibition will take place Nov 18-30

### Taiwan

**COVID-19 and Market News**
- Singapore is actively discussing a travel bubble with Taiwan
- Taiwan is among the countries Australia is considering establishing a travel bubble with
- Ministry of Health and Welfare (MOHW) is recruiting 20,000 volunteers for Phase 2 clinical trials of coronavirus vaccines
- Central Epidemic Command Center (CECC) has given the green light to an “economic bubble” visit with an American electronic company
- Airline operation remain same; shown in appendix

*Details are found in the appendix*
APPENDIX
As of November 18, 2020 and may be subject to change.
JAPAN
HIGHLIGHT NATIONWIDE

- The number of new cases increased by 57% nationwide.
- Medical experts expect the number of new cases in Tokyo to be over 1,000 per day in the coming weeks.
- The number of new infected people in Hokkaido has exceeded 200 per day since November 12.
- Practice basic prevention measures like wearing a face mask and avoid close contacts.
- Medical Association suggests that Japan is now at the start of its third wave of infections.

NATIONWIDE: NEW CASES

<table>
<thead>
<tr>
<th>AREA / NEW CASES</th>
<th>OCTOBER 26 - NOVEMBER 1</th>
<th>NOVEMBER 2 - 8</th>
<th>NOVEMBER 9 - 15</th>
<th>CHANGES (#) VS LW</th>
<th>CHANGES (%) VS LW</th>
</tr>
</thead>
<tbody>
<tr>
<td>TOKYO</td>
<td>1,187</td>
<td>1,412</td>
<td>2,141</td>
<td>729</td>
<td>51.6%</td>
</tr>
<tr>
<td>OSAKA</td>
<td>830</td>
<td>940</td>
<td>1,605</td>
<td>665</td>
<td>70.7%</td>
</tr>
<tr>
<td>AICHI</td>
<td>406</td>
<td>537</td>
<td>835</td>
<td>298</td>
<td>55.5%</td>
</tr>
<tr>
<td>FUKUOKA</td>
<td>46</td>
<td>50</td>
<td>99</td>
<td>49</td>
<td>98.0%</td>
</tr>
<tr>
<td>OKINAWA</td>
<td>199</td>
<td>148</td>
<td>225</td>
<td>77</td>
<td>52.0%</td>
</tr>
<tr>
<td>NATIONWIDE</td>
<td>4,865</td>
<td>6,449</td>
<td>10,144</td>
<td>3,695</td>
<td>57.3%</td>
</tr>
</tbody>
</table>

NUMBER OF CASES PER 100,000 POPULATION

- Hokkaido: 27.0
- Osaka: 16.8
- Tokyo: 14.8
- Okinawa: 14.3
- Aichi: 10.7
- Fukuoka: 1.7

confirmed COVID-19

Cases: 119,326
10.7% active (12,786)
In Tokyo, an increase of 51% from the previous week.

The number of newly cases in Tokyo has exceeded 300 for four consecutive days since Nov 11.

The governor called on residents to continue practicing prevention measures.

All residents need to act sensibly to protect elderly people and prevent people from falling seriously ill.

Medical expert committee warns that this is the beginning of a rapid spread of infection.

### Transmission Route: Tokyo
**(October 5 - November 15)**

<table>
<thead>
<tr>
<th>Period</th>
<th>Untraceable</th>
<th>Traceable</th>
<th>Total Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct 5 - 11</td>
<td>60%</td>
<td>40%</td>
<td>1,231</td>
</tr>
<tr>
<td>Oct 12 - 18</td>
<td>56%</td>
<td>44%</td>
<td>1,256</td>
</tr>
<tr>
<td>Oct 19 - 25</td>
<td>57%</td>
<td>43%</td>
<td>1,065</td>
</tr>
<tr>
<td>Oct 26 - Nov 1</td>
<td>54%</td>
<td>46%</td>
<td>1,187</td>
</tr>
<tr>
<td>Nov 2 - 8</td>
<td>57%</td>
<td>43%</td>
<td>1,412</td>
</tr>
<tr>
<td>Nov 9 - 15</td>
<td>56%</td>
<td>44%</td>
<td>2,141</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>57%</td>
<td>43%</td>
<td><strong>8,292</strong></td>
</tr>
</tbody>
</table>

**TRANSMISSION ROUTE: TOKYO**

- Shopping center, hospital etc
- Workplace
- Household
- Lunch & dinner
- Night clubs etc

**TOKYO: NEW CASES**

<table>
<thead>
<tr>
<th>Period</th>
<th>Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>October 5 - 11</td>
<td>1,231</td>
</tr>
<tr>
<td>October 12 - 18</td>
<td>1,256</td>
</tr>
<tr>
<td>October 19 - 25</td>
<td>1,065</td>
</tr>
<tr>
<td>October 26 - November 1</td>
<td>1,187</td>
</tr>
<tr>
<td>November 2 - 8</td>
<td>1,412</td>
</tr>
<tr>
<td>November 9 - 15</td>
<td>2,141</td>
</tr>
</tbody>
</table>

**PERIOD**

- Oct 5 - 11
- Oct 12 - 18
- Oct 19 - 25
- Oct 26 - Nov 1
- Nov 2 - 8
- Nov 9 - 15

**TOTAL COUNT**

- Oct 5 - 11: 1,231
- Oct 12 - 18: 1,256
- Oct 19 - 25: 1,065
- Oct 26 - Nov 1: 1,187
- Nov 2 - 8: 1,412
- Nov 9 - 15: 2,141
- **Total:** 8,292

**PERIOD**

- Oct 5 - 11
- Oct 12 - 18
- Oct 19 - 25
- Oct 26 - November 1
- Nov 2 - 8
- Nov 9 - 15

**UNTRACEABLE**

- Oct 5 - 11: 60%
- Oct 12 - 18: 56%
- Oct 19 - 25: 57%
- Oct 26 - Nov 1: 54%
- Nov 2 - 8: 57%
- Nov 9 - 15: 56%
- **Total:** 57%

**TRACEABLE**

- Oct 5 - 11: 40%
- Oct 12 - 18: 44%
- Oct 19 - 25: 43%
- Oct 26 - Nov 1: 46%
- Nov 2 - 8: 43%
- Nov 9 - 15: 44%
- **Total:** 43%

**TOTAL COUNT**

- Oct 5 - 11: 1231
- Oct 12 - 18: 1256
- Oct 19 - 25: 1065
- Oct 26 - November 1: 1187
- Nov 2 - 8: 1412
- Nov 9 - 15: 2141
- **Total:** 8292
JAPAN COVID-19 NEWS

HANEDA AIRPORT PCR TEST
Toho University Haneda International Airport Clinic have improved and expanded the PCR testing system.

PCR CENTER
• Toho University Haneda Airport Clinic has expanded the inspection system PCR tests for overseas travelers

HOW TO
• Advance reservation is required.
• Telephone: 080-7885-5109
• https://www.e-s-assist.com/patient-front/M00090100/patient/reservation

SAMPLE COLLECTION
• Open 9AM to 11:30AM
• Open 1PM to 5:30PM

CERTIFICATE ISSUANCE
• Open 9AM to 11:30AM
• Open 1PM to 10PM

PCR TEST
• PCR saliva test (RT-PCR)

COST: ¥ 38,500 (including tax) (~$385.00)

SAMPLE COLLECTION TO ISSUING A CERTIFICATE → MINIMUM TWO HOURS

Toho University Haneda Airport Terminal 3 Clinic

SARS-CoV-2 PCR test result

Date of issue: / (2020)

Name: 
Date of Birth: / / Sex: M / F
Passport No: 
Nationality: 
Clinic ID: 

Test method: Real-Time PCR test for SARS-CoV-2
Sample: Saliva
Laboratory result: NEGATIVE
Sampling Date and Time: AM / (ST) / / 2020
Result Date: / / 2020

Physician’s Name: 
(Signature)

Sample Certificate
PEACH AVIATION TRIAL PROJECT: PRE-ANTIGEN TESTING

Peach Aviation will begin post-antigen testing for domestic flight.

- Trial period: November 20 to December 19
- Application: November 13 to December 14
- Target route: Kansai – Miyazaki & Kansai – Amami
- Conduct a trial for 5 people a day for a month.
- Peach and Osaka Prefecture will subsidize the cost of the antigen test.
- Support: ¥ 3,000 per pax (approximately $30.00).
- The trial will continue for a month to decide whether to expand to other routes.

(Data Source: Airlines and other MI)
**JAPAN MARKET INTELLIGENCE**

**JAPAN TO GUAM FLIGHT OPERATION**

<table>
<thead>
<tr>
<th>AIRLINES</th>
<th>DEPARTURE</th>
<th>FLT NBR</th>
<th>JPN TO GUM</th>
<th>FLT NBR</th>
<th>GUM TO JPN</th>
<th>FREQUENCY</th>
<th>CAPACITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>UNITED</td>
<td>NRT (Narita)</td>
<td>UA827</td>
<td>11:00 15:45</td>
<td>UA828</td>
<td>07:00 09:55</td>
<td>Daily</td>
<td>126 or 166 or 364</td>
</tr>
<tr>
<td>UNITED</td>
<td>NRT (Narita)</td>
<td>UA197</td>
<td>17:35 22:35</td>
<td>UA196</td>
<td>12:00 14:55</td>
<td>Daily</td>
<td>126 or 166</td>
</tr>
<tr>
<td>UNITED</td>
<td>NRT (Narita)</td>
<td>UA874</td>
<td>21:05 01:45+1</td>
<td>UA873</td>
<td>17:05 19:50</td>
<td>Daily</td>
<td>126 or 166 or 364</td>
</tr>
<tr>
<td>UNITED</td>
<td>NGO (Nagoya)</td>
<td>UA136</td>
<td>11:30 16:10</td>
<td>UA137</td>
<td>07:25 10:15</td>
<td>Daily</td>
<td>126 or 166</td>
</tr>
<tr>
<td>UNITED</td>
<td>NGO (Nagoya)</td>
<td>UA172</td>
<td>20:50 01:25+1</td>
<td>UA171</td>
<td>17:00 19:55</td>
<td>Daily</td>
<td>126 or 166</td>
</tr>
<tr>
<td>UNITED</td>
<td>KIX (Kansai)</td>
<td>UA150</td>
<td>11:05 15:45</td>
<td>UA151</td>
<td>07:10 10:10</td>
<td>Daily</td>
<td>126 or 166</td>
</tr>
<tr>
<td>UNITED</td>
<td>FUK (Fukuoka)</td>
<td>UA166</td>
<td>11:05 15:55</td>
<td>UA165</td>
<td>07:15 10:10</td>
<td>Daily</td>
<td>126</td>
</tr>
<tr>
<td>JAPAN AIRLINES</td>
<td>NRT (Narita)</td>
<td>JL941</td>
<td>09:30 14:15</td>
<td>JL942</td>
<td>16:50 19:35</td>
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<td>199</td>
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<tr>
<td>TWAY</td>
<td>KIX (Kansai)</td>
<td>TW311</td>
<td>10:45 15:10</td>
<td>TW312</td>
<td>16:10 19:00</td>
<td>Daily</td>
<td>189</td>
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<tr>
<td>JEJU AIR</td>
<td>KIX (Kansai)</td>
<td>7C3174</td>
<td>10:10 14:50</td>
<td>7C3173</td>
<td>15:50 18:55</td>
<td>Daily</td>
<td>189</td>
</tr>
</tbody>
</table>

(Data Source: Airlines and other MI)

- UA196/197: daily operation
- UA828/827: suspended until Jan 4
- UA873/874: suspended until Jan 4
- UA171/172: suspended until Jan 4
- UA137/136: suspended until Jan 4
- UA165/166: suspended until Jan 4

**KIX:**
- 7C3174/3173: suspended until Dec 31

(Data Source: Airlines and other MI)
**JAPAN MARKET INTELLIGENCE**

### AIRLINE UPDATE: GUAM & HAWAII

<table>
<thead>
<tr>
<th>Date</th>
<th>JAPAN - HNL</th>
<th>Flight number</th>
<th>Capacity</th>
<th>Dep Time</th>
<th>Arr Time</th>
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</thead>
<tbody>
<tr>
<td>24-Dec-20</td>
<td>JL8781</td>
<td>HNL8941</td>
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<tr>
<td>29-Dec-20</td>
<td>JL8782</td>
<td>HNL8942</td>
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<td>13:50</td>
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<tr>
<td>26-Dec-20</td>
<td>JL8783</td>
<td>HNL8943</td>
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<td>JL8784</td>
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<tr>
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<td>29-Nov-20</td>
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<tr>
<td>27-Nov-20</td>
<td>JL8789</td>
<td>HNL8949</td>
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<tr>
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<td>11:30</td>
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<tr>
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<tr>
<td>22-Nov-20</td>
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<td>HNL8956</td>
<td>186</td>
<td>18:00</td>
<td>19:30</td>
</tr>
<tr>
<td>19-Nov-20</td>
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<td>HNL8957</td>
<td>186</td>
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<td>21:30</td>
</tr>
<tr>
<td>18-Nov-20</td>
<td>JL8798</td>
<td>HNL8958</td>
<td>186</td>
<td>22:00</td>
<td>23:30</td>
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<td>17-Nov-20</td>
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<td>HNL8959</td>
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<td>01:30</td>
</tr>
<tr>
<td>16-Nov-20</td>
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<td>HNL8960</td>
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<td>03:30</td>
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<td>15-Nov-20</td>
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<td>05:30</td>
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<tr>
<td>14-Nov-20</td>
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<td>186</td>
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<tr>
<td>13-Nov-20</td>
<td>JL8803</td>
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<td>186</td>
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<td>HNL8969</td>
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</table>

**GUAM: HND-HNL v.v. Total: 597 seats (from Japan)**

**HAWAII: HND-HNL v.v. Total: 2,710 seats (from Japan)**

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**HAWAII NEWS: JAPAN TO HAWAII**

**SCHEDULE & ARRIVAL UPDATES**

- **JAPAN AIRLINES**: 6 flights in Dec and 4 flights in Jan (out of Japan)
- **ALL NIPPON AIRWAYS**: 8 flights in Dec and 9 flights in Jan (out of Japan)
- **HAWAIIAN AIRLINES**: Haneda & Kansai operation will start from Dec
- **UNITED**: All flights cancelled in Dec
- **DELTA**: All flights cancelled in Dec

**HAWAIIAN ADDITIONAL FLIGHTS**

- **Kansai-Honolulu route**: 3 times a week from Dec 19
  - From Kansai: Mon, Thur, Sat
  - From Honolulu: Tue, Thur, Sat
- **Haneda-Honolulu route**: 3 times a week from Dec 21
  - From Haneda: Wed, Fri, Sun
  - From Honolulu: Mon, Wed, Fri
- **Narita-Honolulu route**: increase to twice a week from Nov 19
  - From Narita: Thu, Sat
  - From Honolulu: Tue, Thur
- **HNL ARRIVAL**

<table>
<thead>
<tr>
<th>Date</th>
<th>Japan route</th>
<th>On-board Pax</th>
<th>Arrival at HNL airport</th>
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</thead>
<tbody>
<tr>
<td>6-Nov-20</td>
<td>NH186</td>
<td>HNDHNL</td>
<td>64</td>
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<td>7-Nov-20</td>
<td>HAB22</td>
<td>NRTHNL</td>
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<td>10-Nov-20</td>
<td>JL8782</td>
<td>HNHNL</td>
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</table>

**Total: 5,000 pax**

(Data Source: Airlines and other MI.)
### JAPAN MARKET INTELLIGENCE

#### HAWAII NEWS: JAPAN TO HAWAII

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<thead>
<tr>
<th>Day</th>
<th>Airline</th>
<th>Dep</th>
<th>Arr</th>
<th>Flight Number</th>
<th>Capacity</th>
<th>Dep Time</th>
<th>Arr Time</th>
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**All Nippon Airways: NRT or HND-HNL v.v.**
21 round-trip
Total: 4,763 seats

- Narita 20 round-trip: 3,892 seats
- Haneda 7 round-trip: 1,946 seats
- Kansai 8 round-trip: 2,224 seats
South Korea’s new coronavirus cases hovered above 200 for a third consecutive day on November 16 as cluster infections across the country piled up, prompting health authorities to “seriously” consider raising the country’s social distancing measures by one notch.

The government said the recent spread of COVID-19 in various community settings poses serious challenges to antivirus efforts, saying it is considering upping the social distancing scheme from Level 1 to Level 1.5 to slow down the spread of COVID-19.

Some cities, including Cheonan and Asan in South Chungcheong Province; Wonju in Gangwon Province; and Suncheon, Gwangyang and Yeosu in South Jeolla Province, have already adopted Level 1.5 to cope with rising cases in the regions.
HANA TOUR UNPAID LEAVE TO ALL WORKFORCES

- Hana Tour implemented paid leave from March to May but shifted to unpaid leave from June except for essential workforces.
- However, Hana Tour will implement unpaid leave to ALL employees from December to March next year due to prolonged COVID-19 pandemic. This is the first time ever to take unpaid leave for all employees.
- Hana Tour outbound sales for Q3 decreased by 99.9% compared to the last year.

KOREAN AIR CONSIDER TO TAKEOVER ASIANA AIRLINES

- Korean Air is considering to acquire Asiana Airlines with the support of the Korea Development Bank (KDB).
- The most likely option is that the KDB invests in Hanjin Kal, the holding company of Hanjin Group, through a paid-in capital increase method allocated to a third party, and Hanjin Kal buys a 30.77 percent stake in Asiana Airlines.

If the big deal is made, Korean Air and Asiana Airlines to hold more than 65.5% and 48% of the market share for domestic and overseas market respectively. For United States routes, 75% of market share will be taken by both airlines. Then other LCCs might be negatively impacted by monopolization.
HONG KONG – SINGAPORE TRAVEL BUBBLE

- Travel bubble between Hong Kong and Singapore will begin on November 22.
- Hong Kong’s Commerce Secretary and Singapore’s Transport Minister made an agreement to allow only one daily flight and 200 passengers on each flight.
- If the weekly average of confirmed cases exceed five per day on either side, the bubble will be suspended.

CHECK LIST

- Must to be Hong Kong and Singapore passport holders. No travel history other than Singapore or Hong Kong in the last 14 days prior to departure
- Undergo COVID-19 test to provide a negative result within 72 hours before departure
- Allow only designated bubble flight (Singapore Airlines and Cathay Pacific)
- Submit health, travel history and accommodation declarations via online before departure
- Undergo COVID-19 test again upon arrival (should be pre-arranged)
- Download Trace Together App before arrival in Singapore, keep activating while stay in Singapore

FLIGHT SEARCH AND SALES INCREASED AFTER SINGAPORE-HONG KONG TRAVEL BUBBLE AGREEMENT

- Singapore Transport Minister expressed interest in Travel Bubble with Hong Kong on October 6.
- According to the travel analytics company ForwardKeys’s data, the flight searches for travel from Singapore to Hong Kong, which had been flat since the beginning of the COVID-19 crisis, increased to 50% and booking increased to 30% compared to last year when travel bubble agreement has discussed.
- Most of booking period is in the middle of December for Christmas season, and more than 80% of consumers made booking for leisure and family visit purposes.
**TRAVEL TRADE NEWS**

**NUMBER OF PASSENGERS TO OVERSEAS BY KOREAN AIRLINES (OCTOBER)**

<table>
<thead>
<tr>
<th>Airline</th>
<th>2019 Oct</th>
<th>2020 Oct</th>
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<tbody>
<tr>
<td>Korean Air</td>
<td>1,653,215</td>
<td>1,193,713</td>
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<tr>
<td>Asiana Airlines</td>
<td>1,193,713</td>
<td>658,255</td>
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<tr>
<td>Jeju Air</td>
<td>316,847</td>
<td>239,674</td>
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<tr>
<td>Jin Air</td>
<td>358,945</td>
<td>315,887</td>
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<tr>
<td>T’way</td>
<td>2,001</td>
<td>1,775</td>
</tr>
<tr>
<td>Air Busan</td>
<td>218,666</td>
<td>218,083</td>
</tr>
<tr>
<td>Air Seoul</td>
<td>121,056</td>
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<tr>
<td>Estar Jet</td>
<td>358,945</td>
<td>218,083</td>
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<tr>
<td>Fly Gangwon</td>
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</table>

**TOTAL NUMBER OF KOREAN PASSENGERS TO OVERSEAS IN OCTOBER**

- **2019 October:** 4,735,820 pax
- **2020 October:** 126,468 pax  (97.3% decrease)

**SKYLINE TOUR BY AIRLINES AMID COVID-19**

- **Airlines** has launched a special product called “skyline tour” - travel the domestic sky without landing anywhere to overcome difficulties amid prolonged COVID-19 pandemic.
- Despite the first trial on special product sales amid COVID-19, the average load factor was 85% and many travelers are interested in this product to accommodate their travel desire.

**Date:** Oct 23  
**Aircraft:** B737-800  
**Seat Supply:** 121  
**LF:** 121 pax

**Date:** Oct 24, 25, 31  
**Aircraft:** A380  
**Seat Supply:** 1380 (4 days)  
**LF:** 988 pax (4 days)

**Date:** Oct 30, 31  
**Aircraft:** B737  
**Seat Supply:** 121  
**LF:** 112 pax

**Date:** Nov 14  
**Aircraft:** A321  
**Seat Supply:** 132  
**LF:** 211 pax (2 days)
# AIRLINE SCHEDULE - NOVEMBER

## Incheon - Guam

<table>
<thead>
<tr>
<th>Airlines</th>
<th>Flight No.</th>
<th>Days</th>
<th>DEP Time</th>
<th>ARR Time</th>
<th>Seat Capacity</th>
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<td>7C3102</td>
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<td>7C3106</td>
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<td>T'way</td>
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<td>Air Seoul</td>
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<td><strong>TOTAL</strong></td>
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</table>

*JEJU Air - scheduled to operate weekly flight on November 4, 11, 18, and 25.

## Busan - Guam

<table>
<thead>
<tr>
<th>Airlines</th>
<th>Flight No.</th>
<th>Days</th>
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Total Outbound Seat Capacity (November): 756 seats

*Schedules and seat capacity are subject to change (as of November 16)*

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### GIVE US A MOMENT: GUAM ONLINE EXHIBITION

**PERIOD:** November 18 – 30, 2020  
**TARGET:** General Public, Travel Trade  
**WEBSITE:** [http://guamexhibition.com/](http://guamexhibition.com/)

**SCHEME:**  
GVB Korea is preparing “Give Us A Moment: Guam Online Exhibition” to target both travel trade and consumers. To keep Guam top of mind, GVB keeps providing up-to-date information and beautiful photos and videos of Guam through online exhibition.

**Section 1. Guam Online Travel Exhibition**  
Display Guam photos for online exhibition and UGC exposure.
Section 2. Guam Live Message
Speeches of GVB HQ & travel trade speakers, member’s promotional video will be played on Guam Live message section.

Section 3. Explore Guam
Travel information, general information, Instaspot, COVID-19 situation on Guam will be exposed.
Also, will exhibit digital assets from co-op influencers to maximize Guam exposure.
Section 4. Event
Conduct consumer events to celebrate Guam online Exhibition and attract more public for engagement.

Event 1. Travel Guam on Online

PERIOD:
Nov 18 - 30, 2020

SCHEME:
Visit “Give Us A Moment: Guam Online Exhibition” and share screen shot of website on personal social media.

PRIZES:
1st: Guam Travel Voucher for 2ea (1 pax; Jeju Air, Sheraton 3 night)
2nd: Camping Chair (5 pax)
3rd: Gift Card $50 (10 pax)
4th: Coffee & Cake Gift Card (30 pax)
5th: Guam Travel Kit (100 pax)

Event 2. Hafa Adai #GuamChallenge

PERIOD:
November 18 - 30, 2020

SCHEME:
Use Hafa Adai Ssong; create viral video on Guam

PRIZES:
1st: Guam Travel Voucher for 2ea (1 pax; Korean Air, Tsubaki Tower 3 night, Fish Eye Snorkeling & Dinner show, Skydive)
2nd: PIC 4N with Gold card (1 pax)
3rd: Sheraton Laguna Guam Resort 3N (2 pax)
4th: Gift Card $100 (10 pax)
5th: Coffee & Cake Gift Card (30 pax)
6th: Guam Travel Kit (100 pax)
TAIWAN COVID-19 NEWS

SINGAPORE EYEING TRAVEL BUBBLE WITH TAIWAN

Taiwan's Minister of Transportation and Communications (MOTC) Lin Chia-lung (林佳龍) on Wednesday (Nov. 11) told legislators that Singapore is actively discussing a travel bubble with Taiwan.

The Civil Aviation Authority of Singapore (CAAS) on Wednesday announced that an air travel bubble will open between Singapore and Hong Kong starting on Nov. 22. The condition is that would-be travelers must first receive a negative result on a polymerase chain reaction (PCR) test for the Wuhan coronavirus within 72 hours before their flight, and upon arrival at the airport, they must also test negative for the virus before they can venture out.

AUSTRALIA CONSIDERING ‘TRAVEL BUBBLE’ WITH TAIWAN

Taiwan is among the countries Australia is considering establishing a “travel bubble” with, according to Australian representative to Taipei Gary Cowan on Wednesday (Nov. 11).

Prime Minister Scott Morrison on Tuesday (Nov. 10) said that he was considering easing travel restrictions to let tourists from low-risk Asian countries such as Taiwan, Japan, Singapore, and some Chinese provinces visit Australia, CNA reported. If Australia decides to ease border restrictions, Cowan told media in Taipei on Wednesday that New Zealand and other Pacific countries would be first on the list.
The Ministry of Health and Welfare (MOHW) announced Wednesday (Nov. 11) that it is recruiting 20,000 volunteers for Phase 2 clinical trials of coronavirus vaccines developed by Taiwanese researchers.

During a press conference on Taiwan’s latest pandemic efforts, Health Minister Chen said all three vaccine makers in the country are expected to complete their Phase 1 clinical trials soon. Since a lot more volunteers will be needed for the Phase 2 studies, he said an online platform has been launched to move ahead with the recruitment process.

Health Minister Chen confirmed Wednesday that the Central Epidemic Command Center (CECC) has given the green light to an “economic bubble” visit, the first of its kind in Taiwan since the COVID-19 pandemic started.

The Ministry of Economics Affairs (MOEA) revealed on Tuesday that an American electronics company will be the first allowed to visit Taiwan under “economic bubble” rules, which exempt them from required quarantine procedures, after CECC approval.

The MOEA is also required to present a plan detailing the legal responsibility of the host party to keep visitors separate from the local population, Chen said, and that the health ministry will review such plans and help with their execution. The group will also be accompanied by ministry personnel for the duration of their stay.
## AIRLINE NEWS

### EVAIR

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### China Airlines

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### Cathay Pacific Airways

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"V" | current flight operations
"X" | no flight service

Not yet announced, actual operation will depend on the schedule.