



INDUSTRY RECOVERY REPORT

SEPTEMBER 11, 2020



STAY-AT-HOME ORDER EXTENDED THROUGH SEPT. 18

Governor Lou Leon Guerrero signed Executive Order No. 2020-31, relative to extending the Stay-at-Home Order until 12:00p.m. on September 18, 2020. Guam continues to be in Pandemic Condition of Readiness (PCOR) 1.

All persons in Guam are directed to continue to stay at home, subject to limited exceptions such as obtaining food and household necessities, going to and from work at authorized business as identified in applicable Department of Public Health and Social Services (DPHSS) Guidance, seeking medical care, caring for dependents or pets, caring for a vulnerable person in another location or for individual exercise.

Stay-At-Home conditions instituted in Executive Order No. 2020-29 and in applicable DPHSS Guidance shall remain in effect.

For the latest information on COVID-19, visit dphss.guam.gov or guamrecovery.com.

For inquiries on COVID-19, contact 311 through a local number or call the Joint Information Center at 671-478-0208/09/10.

UPDATED MEDICAL TRIAGE HOURS OF OPERATION

1. *Medical questions regarding COVID-19 (DPHSS Nurse Triage)*
 - a) Operational daily from 8a.m. to 10p.m.
2. *DPHSS Division of Public Welfare*
 - a) Operational Monday - Friday, from 8a.m. to 5p.m.
3. *Guam COVID Alert App Support*
 - a) Operational Monday - Friday from 8a.m. - 5p.m.
4. *Report a violation of the Social Isolation Directive (Guam Police Department)*
 - a) Operational 24/7
5. *Counseling crisis hotline (Guam Behavioral Wellness Center)*
 - a) Operational 24/7
6. *Employment and Unemployment Guidance (Department of Labor)*
 - a) Operational Monday - Friday 8a.m. - 5p.m.
7. *General Inquiries (Joint Information Center)*
 - a) Operational Monday - Friday 8a.m. - 5p.m.

The infographic features a dark blue background with white and light blue text. At the top, it displays the logos of the Department of Public Health and Social Services, the Department of Labor, and the Department of Education. Below the logos is a speech bubble icon containing three dots, followed by the text 'COVID-19 INQUIRIES' in light blue and 'DIAL 311' in large white letters. The main title 'UPDATED MENU OPTIONS' is written in large, bold, light blue letters. The menu consists of eight numbered items, each in a light blue circle with a white number, and a corresponding description in white text below it: 1. MEDICAL QUESTIONS REGARDING COVID-19; 2. INQUIRIES ON PUBLIC WELFARE BENEFITS; 3. INQUIRIES ON GUAM COVID ALERT APP; 4. REPORT A VIOLATION OF THE SOCIAL ISOLATION DIRECTIVE; 5. COUNSELING CRISIS HOTLINE; 6. EMPLOYMENT AND UNEMPLOYMENT GUIDANCE; 7. RESOURCES FOR GUAM DEPARTMENT OF EDUCATION PARENTS; 8. GENERAL INQUIRIES. At the bottom, there is a red banner with the 'Team Up For Guam' logo on the left and the text '311 menu options subject to change after 5PM' on the right.

COVID-19 INQUIRIES DIAL 311

UPDATED MENU OPTIONS

1. MEDICAL QUESTIONS REGARDING COVID-19
2. INQUIRIES ON PUBLIC WELFARE BENEFITS
3. INQUIRIES ON GUAM COVID ALERT APP
4. REPORT A VIOLATION OF THE SOCIAL ISOLATION DIRECTIVE
5. COUNSELING CRISIS HOTLINE
6. EMPLOYMENT AND UNEMPLOYMENT GUIDANCE
7. RESOURCES FOR GUAM DEPARTMENT OF EDUCATION PARENTS
8. GENERAL INQUIRIES

Team Up For Guam 311 menu options subject to change after 5PM

GUAM LAUNCHES COVID ALERT MOBILE APP

APPLE GOOGLE TECHNOLOGY PROTECTS USER PRIVACY & HELPS WITH CONTACT TRACING

The Department of Public Health and Social Services (DPHSS), in partnership with the Office of the Governor and Office of Technology, today unveiled the Guam COVID Alert app, an exposure notification app that has the ability to alert users if they have been exposed to other app users who have been diagnosed with COVID-19. Guam is the first U.S Territory to launch an exposure notification app developed by engineers with Apple, Google, and the PathCheck Foundation that uses Bluetooth technology for digital contact tracing.

Guam COVID Alert is based on the PathCheck solution designed to work with Google Apple Exposure Notification (GAEN) application programming interface (API). GAEN uses Bluetooth in iOS and Android mobile phones to securely and confidentially identify when people may have been exposed to COVID-19 through the sharing of random keys that are automatically generated.

This app proactively alerts an individual of an exposure notification, allowing the recipient to be informed and take the necessary steps to self-quarantine, seek medical attention and reduce potential exposure to others over the next 14 days.

Individuals who test positive for COVID-19 will receive a unique randomized code from a DPHSS official which can be entered by the user into the Guam COVID Alert app to verify the positive report. Other app users who may have been in close contact to an individual who reported a positive diagnosis will then get alerted to an exposure notification through the app.

By having a better understanding of who is potentially infected and laying low over the next several weeks, Guam can reduce the rate of transmission between individuals and stop the spread of COVID-19. Digital contact tracing is meant to augment manual contact tracing.

The Guam COVID Alert mobile app is now available for download from the App store and Google Play. For more information, visit guamcovidalert.guam.gov



The graphic features a white map of Guam on a light blue background. At the top left are the seals of the Governor of Guam and the Department of Public Health and Social Services. The central text reads "ADD YOUR PHONE TO THE COVID FIGHT" in large, bold letters, with "ADD YOUR PHONE" in blue and "TO THE COVID FIGHT" in black. Below this, it says "HELP GUAM STOP COVID-19" in blue. A QR code is located in the bottom left corner. In the bottom right, there is text about downloading the app, the PathCheck logo, and the Apple/Google Exposure Notifications logo. The website URL "guamcovidalert.guam.gov" is centered at the bottom.

ADD YOUR PHONE TO THE COVID FIGHT
HELP GUAM STOP COVID-19

Download the Department of Public Health and Social Services GUAM COVID ALERT app to help protect our island while protecting your privacy.
guamcovidalert.guam.gov

PathCheck
Apple | Google Exposure Notifications

COVID ALERT MOBILE APP

HOW IT WORKS

GUAM COVID ALERT uses Bluetooth Low Energy (BLE) technology to quickly notify users who have likely been exposed so you can reduce the risk of infection for your friends and family and help Guam stop the spread.



STEP 1

Download the free app [iPhone App Store](#) or [Android Google Play Store](#).



STEP 2

Once you opt-in to the notification system, the Exposure Notifications System will generate a privacy-preserving "random key" for your device. To help ensure these privacy-preserving "random keys" can't be used to identify you or your location, they change every 10-20 minutes.



STEP 3

Your phone and the phones around you will work in the background, without draining your battery or data, to exchange these privacy-preserving random keys via Bluetooth Low Energy (BLE) technology. This is a passive process that begins once you opt-in and functions without the app open.



STEP 4

On a daily basis, your phone downloads a list of all the random keys associated with positive COVID-19 cases and checks them against the list of random keys it has encountered in the last 14 days.



STEP 5

If there's a match, the app will notify you with further instructions from your public health authority on how to keep you and the people around you safe.



FEMA GRANTS GUAM \$22.6 MILLION FOR LOST WAGES ASSISTANCE

The Guam Department of Labor (GDOL) is pleased to announce that the Federal Emergency Management Agency (FEMA) has approved the full amount of Guam's request of \$22.6 million for the Lost Wages Assistance (LWA) program. This funding will enable GDOL to provide an additional \$400 a week for three weeks to approximately 25,000 unemployed individuals, on top of what they receive from Pandemic Unemployment Assistance (PUA).

The extra benefits, authorized by President Donald Trump's Executive Order, comes as the expiration of the Federal Pandemic Unemployment Compensation (FPUC) program that provided an additional \$600 to PUA recipients but ended July 25.

The FEMA funds will cover the federal share of \$300 for three weeks of LWA from July 26 to Aug. 15. The Government of Guam will provide the additional \$100 a week, estimated to total about \$7.5 million. Currently, 44 other states have been approved for the program. Each approved state and territory is liable for fraudulent and over payments.

GDOL has already drawn down \$509 million of federal funds for PUA and FPUC. With this new grant, GDOL brings \$531.6 million of federal funds to help the island's displaced workers get through this crisis.

GDOL is currently working with their software vendor on the logistics of how this new payment will be automated into the system for unemployment applicants. There should be no additional application requirements for qualified claimants. GDOL will release more information as the program progresses and the money is loaded.

To be eligible for additional assistance, individuals must receive at least \$100 a week from PUA. The length of the program is dependent on FEMA's availability of funds and will be determined by FEMA on a weekly basis.

Contact Information

For more information on unemployment assistance programs call 311, 735-0527 or 735-0532 on weekdays.

For login issues, email webadmin@dol.guam.gov

For claim or weekly certification issues, email pua.hotline@dol.guam.gov



Exploring the Role of Tech in Our New Norm

Wednesday, September 16, 2020 | 3PM

REGISTER TODAY
FREE

How can we adapt with and implement technology that assures personal and guest safety?

TOPICS

Opening remarks by Senator Therese Terlaje, Chairperson for Committee on Tourism



Guam COVID Alert App



How Businesses Can Leverage Technology for Guest Experience

guamvisitorsbureau.com/webinars



MARKET INTELLIGENCE REPORT

As of September 11, 2020 and may be subject to change.



MARKETS AT-A-GLANCE

JAPAN

1 Government News

3 candidates compete to be leader of the Liberal Democratic Party; election on Sept 14

2 COVID-19 News

- Infections gradually decline; 23% down during period 8/31-9/6
- Inbound testing at airport (saliva based antigen test)
- MOFA raised travel advice and warning Level 3 for 13 countries

3 Market Intelligence

- AirTrip and Rakuten Travel campaigns shown in appendix
- Departure for tour packages begins Oct 16 for HIS, NTA, Jalpak, and Tobu Top; begins Nov 1 for JTB, KNT, and Rakuten
- JTB acquired the WTTC Safe Travels stamp
- United Airlines flights UA196/197 operate daily in September (except Sept 16/27/30); see appendix for flight suspension dates

TAIWAN

* COVID-19 & MARKET NEWS

- Taiwan recalls half million non medical-grade masks imported from China and relabeled as Taiwanese
- Restrictions for citizens and non-citizens entering Taiwan is shown in appendix
- Coast Guard brings three Taiwanese and two Japanese nationals stranded from Tuvalu
- Taiwanese businessman has COVID-19 after leaving Philippines
- Two new imported cases reported
- Tourism Bureau extends ban on inbound and outbound tour groups indefinitely
- Taipei opens travel fair without presence of international airlines; fair focuses on domestic travel
- Latest list of eligible countries and regions shown in appendix

SOUTH KOREA

1 COVID-19 News

- Level 2.5 social distancing rules remain in place in the Seoul metropolitan area until Sept 13
- Level 2 social distancing rules extended across the country until Sept 20
- Had the smallest daily rise in coronavirus infections in three weeks with tighter restrictions
- Government advised citizens to stay home for Chuseok holiday
- Foreign Minister called for need to allow essential business trips at 20 nations' ministerial forum

2 Market Intelligence

- Hana Tour Service created a new digital strategy division
- Hana Tours closed Hana T&Media (Traveller Magazine), Hana shop, Tourtips, H&T marketing, & Hanacapital
- Korean full service carriers will be negatively affected in their 3rd quarter revenue
- LCCs continue to encounter more difficulties as social distancing level and travel advisory increased to 2.5
- Jin Air to operate special flights from Incheon to Guam on Sept 9/23/30



APPENDIX

As of September 11, 2020 and may be subject to change.



JAPAN

JAPAN COVID-19 NEWS

JAPANESE GOVERNMENT

Who will be the next leader?

Prime minister, Shinzo Abe announced he has decided to step down to deal with his health. He is Japan's longest-serving leader since late 2012. The New Liberal Democratic Party will elect its new leader on September 14.



Three candidates are competing to become the next leader of the Liberal Democratic Party.

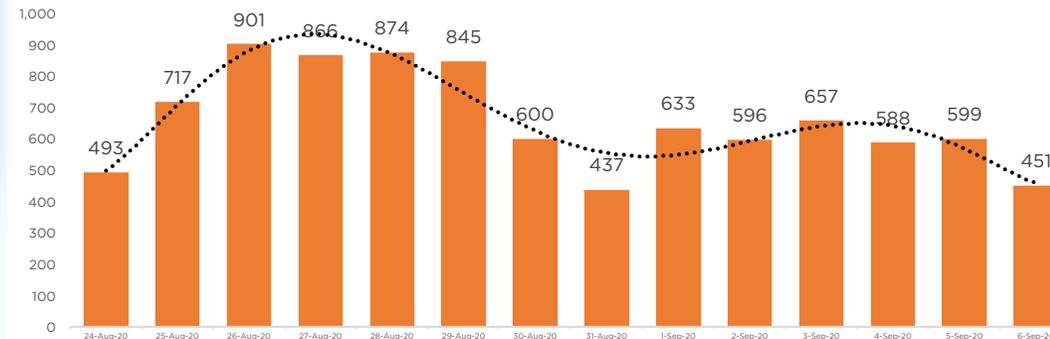


- **Shigeru Ishiba**
former Defense Minister & former Secretary-General
- **Fumio Kishida**
Policy Chief & former Minister for Foreign Affairs
- **Yoshihide Suga**
Chief Cabinet Secretary

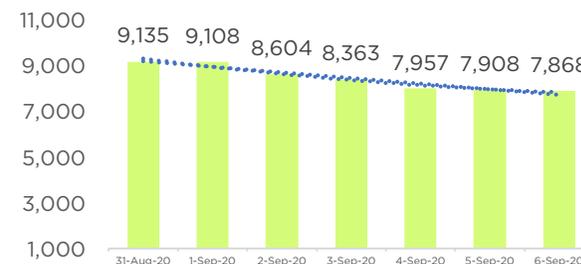
NATIONWIDE

- The number of new infections continues to decline gradually across the country.
- The number of severely ill patients continues to decrease from the end of August.

NEW CONFIRMED CASES: NATIONWIDE



ACTIVE CASES : NATIONWIDE



NEW CONFIRMED CASES	
5,296	Aug 24-30
3,961	Aug 31 to Sept 6
-1,335	(25% down) ↓

Confirmed COVID-19

Cases: 73,221

10% active (6,980)

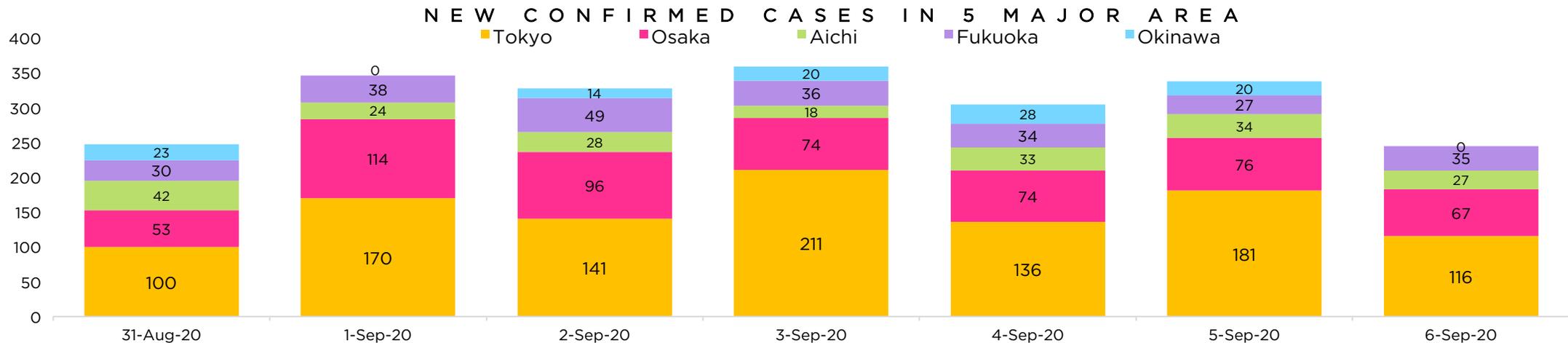
AS OF SEPT 11, 2020

JAPAN COVID-19 NEWS

BY AREA

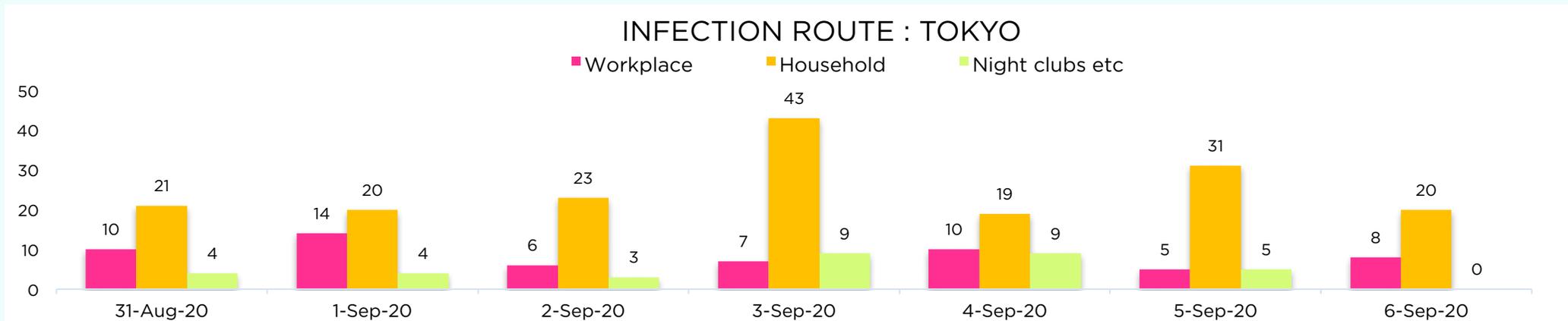
TOKYO	OSAKA	AICHI	FUKUOKA	OKINAWA
<ul style="list-style-type: none"> Household infection 150 beds: seriously ill 200 beds: moderate 	<ul style="list-style-type: none"> The number of cases has been decreased by 37% Disease cluster at hospitals and elderly care facilities 	<ul style="list-style-type: none"> Infection downtrend. More than 200 cases at the care facilities 	<ul style="list-style-type: none"> More than 50% declined Household infection has been increased 	<ul style="list-style-type: none"> Lifted a state of emergency (since August 1) Infection downtrend Number of cases per 100,000 population: 10.3

AREA / NEW CASES	August 24 - August 30	August 31 - September 6	Changes (#)	Changes (%)
Tokyo	1,384	1,055	-329	-24% ↓
Osaka	650	554	-96	-15% ↓
Aichi	307	206	-101	-33% ↓
Fukuoka	450	249	-201	-45% ↓
Okinawa	231	105	-126	-55% ↓
All Japan	5,296	3,961	-1,335	-25% ↓



TOKYO

- Metropolitan government has requested restaurants and bars to close by 10PM (up to August 31)
- The government has decided to extend it for establishments in Tokyo's 23 wards until September 15.
- Household infection has been increasing rather than other identified cases.



How to prevent domestic infection. (Ministry of health)

3

Separate the room between infected and other family members as much as possible

6

The person who takes care of the infected person is limited (1 person)

1

Everyone wear a mask

4

Gargling and washing hands

7

Ventilate as much as possible

2

Disinfect common parts such as handles and doorknobs

5

Wash dirty clothes

8

Discard trash frequently

NEW CASES TOKYO

- Aug 31: 100
- Sep 1: 170
- Sep 2: 141
- Sep 3: 211
- Sep 4: 136
- Sep 5: 181
- Sep 6: 116

UNTRACEABLE CASES TOKYO

- Aug 31: 49
- Sep 1: 94
- Sep 2: 83
- Sep 3: 120
- Sep 4: 81
- Sep 5: 104
- Sep 6: 55

(Data Source: Ministry of Health)

JAPAN COVID-19 NEWS

TRAVEL RESTRICTION:



INBOUND:

- Added foreigners who have stayed in 13 new countries to entry refusal.

13 countries: Belize, Bhutan, Ethiopia, Gambia, Lesotho, Malawi, Nigeria, Rwanda, South Sudan, Trinidad and Tobago, Tunisia, Zambia, Zimbabwe

- Total 159 countries

- All nationals arriving from the countries and regions listed within 14 days prior to their application for landing into Japan are subject to conducting of PCR tests for the time being.
- All arriving including Japanese nationalities are requested to wait 14 days at a location designated by the quarantine station chief and to refrain from using public transportation for the time being.

Data Source: **Ministry of Foreign Affairs of Japan**
 外務省

SALIVA-BASED ANTIGEN TESTS TEST CAPACITY AT AIRPORT: INBOUND

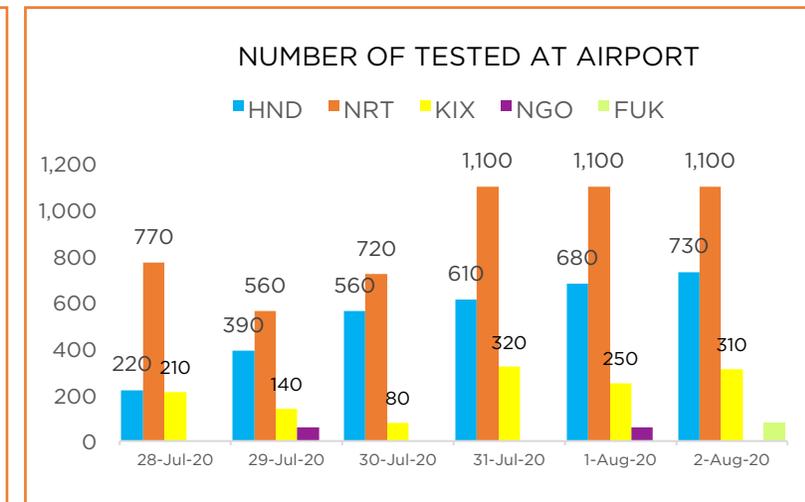
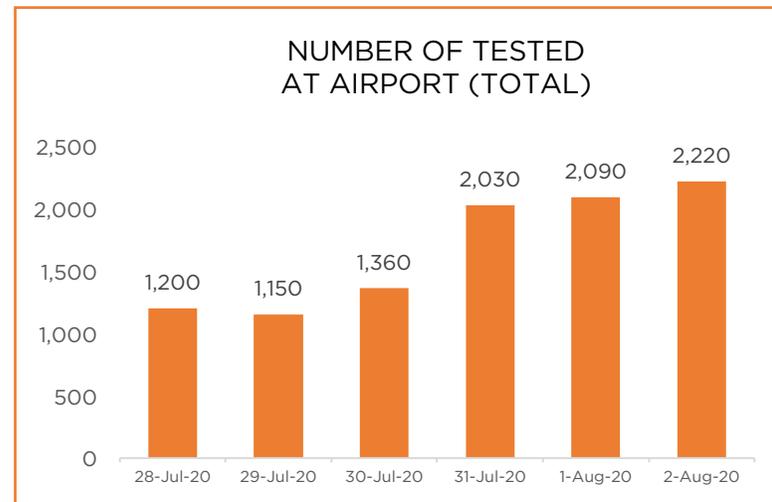
Government target for airport quarantine:

Testing Capacity
(Narita, Haneda, Kansai)

Up to July 31:
2,300
(Daily testing capacity limit)

From August 1:
4,300

In September:
10,000



Note: Information regarding number of tested at airports is not disclosed (Ministry of Health)

JAPAN COVID-19 NEWS

TRAVEL RESTRICTION:



OUTBOUND:

- Effective from August 30 until further notice
- Total: 159 countries and regions

MOFA has Raised Travel Advice and Warning to level 3 for 13 new countries on August 26.

13 countries: Belize, Bhutan, Ethiopia, Gambia, Lesotho, Malawi, Nigeria, Rwanda, South Sudan, Trinidad and Tobago, Tunisia, Zambia, Zimbabwe

Travel Advice & Warning (MOFA)

LEVEL 1

Japanese nationals traveling to and residing in the country or area are advised to stay alert to the security situation.

LEVEL 2

Japanese nationals are advised to avoid non-essential travel & to stay alert to the security situation.

LEVEL 3

All Japanese nationals are urged to avoid all travel regardless of purposes.

LEVEL 4

All Japanese nationals are urged to evacuate immediately from the country or the area.

Information source: **Ministry of Foreign Affairs of Japan**



OUTBOUND CAPACITY

NARITA:	700
HANEDA:	500
KANSAI:	600
TOKYO Downtown:	800
OSAKA Downtown:	300
TOTAL (about):	3,000

INTERNATIONAL DEPARTURE

- Establishment of PCR test centers at five locations nationwide.
- Business travelers
- Capacity: about 3,000 people per day



Body-temperature check by thermography has not been conducted at the security checkpoint.

No thermography is installed at:

Narita Airport | Haneda - Tokyo International Airport | Kansai International Airport | Centrair | Fukuoka Airport | New Chitose Airport Terminal

JAPAN MARKET INTELLIGENCE

AirTrip エアトリ

Shop Guam Sales
Tway Ticket Sales Campaign
(11/10 - 2/10, 2020)

Guam Special Bargain
& DP (on-going)

PCR Business
August 27 ~

Air

PAST CAMPAIGN
SHOP GUAM TWAY TICKET SALES

UNITED
Sept 1 - onward

JAL
Oct 1 - onward

PCR BUSINESS
PCR, Antigen, and Anti-body testing

大特価バーゲンSALE 早い者勝ち! 超おトクな限定商品が満載!

海外航空券 | 海外航空券+ホテル | 海外ツアー | 海外ホテル

東京発 | 大阪発 | 名古屋発 | 福岡発 | 北海道・東北発 | 中国・四国発 | 九州・沖縄発 | 関東・中部発

グアム

AIRTRIP : PCR BUSINESS : OUTBOUND

Air Tori has opened a PCR test reservation site on August 27.

START FROM AUG 27

Target: Anyone
Three types of tests:
PCR, Antigen, & Antibody
Document: Negative proof
document issue

Official Notice:

<https://www.skygate.co.jp/pickup/pcr/>

- Carry out PCR tests at the partner clinics of Pikapaka Co., Ltd.
- Reservation iavailable on Airtrip site
- Able to book test at partner clinics
- PCR test: ¥ 38,000 (with negative proof document)
- PCR test: ¥ 28,000 (without negative proof document)
- Antibody test: ¥ 11,000
- Antigen test: ¥ 18,000

PACKAGE SALES BY MAJOR WHOLESALEERS



TOUR
SELLING
(DEPARTURE
DATE)

	JTB Package Tour	Canceled until October 31	November 1 ~
	HIS Package Tour	Canceled until October 15	October 16 ~
	KNT Package Tour	Canceled until October 31	November 1 ~
	NTA Package Tour	Canceled until October 15	October 16 ~
	JALPAK Package Tour	Canceled until October 15	October 16 ~
	TOBU Top Package Tour	Canceled until October 15	October 16 ~
	RAKUTEN Travel Package Tour	Canceled until October 31	November 1 ~

JAPAN MARKET INTELLIGENCE



Rakuten Travel

SUPER SALE PERIOD
Sept 4 to Sept 13

TRAVEL PERIOD
Nov 1 to Mar 4, 2021

RAKUTEN COUPON
¥ 30,000 max

Rakuten Travel
スーパーSALE
×
GoToトラベル
キャンペーン

GUAM DP
PRODUCT:
HOTEL & AIR

UNITED
¥ 78,000 ~
(3night/4days)

JAL
¥ 100,700 ~
(3night/4days)

TWAY/JEJU
¥ 55,000 ~
(3night/4days)

JTB: WTTC SAFE TRAVELS STAMP

JTB has acquired the "Safe Travels Stamp" issued by the World Travel & Tourism Council (WTTC). Approved only for tourism-related companies and organization that comply with WTTC's safety standards and Safe Travel Protocols.

JTB Group, as of August 27, 2020

- Tour East Group,
- JTB Hawaii Travel, LLC.,
- MC & A Group



海外ツアー
30,000円OFF
クーポンを獲得する



"I have strongly believed that WTTC Safe Travels global protocols would be ideal common guidelines for all stakeholders of the tourism sectors in the age of new normal."

Hiroimi Tagawa
Senior Executive Adviser, Member of the Board, JTB Corp



JAPAN MARKET INTELLIGENCE

OPERATION STATUS

	UNITED : NARITA •Narita: 828/827 suspended until Sept and will operate 7 times in Oct •Narita: 873/874 suspended until Oct 31	828/827: NOV 1- 873/874: OCT 16- 196/197: operating
	UNITED : CHUBU •Nagoya: 137/136 suspended until Oct 31 •Nagoya: 171/172 suspended until Oct 31	NOV 1 ~
	UNITED : KANSAI •Kansai 151/150 suspended until Oct 31 •Kansai 177/178 suspended until Dec 31	NOV 1 ~
	UNITED : FUKUOKA •Fukuoka 165/166 suspended until Oct 31	NOV 1 ~
	JAPAN AIRLINES: NARITA •Narita: 941/942 suspended until Sept 30	OCT 1 ~
	TWAY: KANSAI •311/312 extended suspension until Oct 24	OCT 25 ~
	JEJU AIR: KANSAI •3174, 3184/3173, 3183 suspended until Sept 30	OCT 1 ~

JAPAN TO GUAM FLIGHT OPERATION



UA196/197 will operate daily in September (except Sept 16/27/30)

The following flights have been suspended until end of October:

- UA873/874
- UA137/136 & UA171/172
- UA151/150
- UA165/166

UA828/827 will operate only on October 16/18/20/23/25/27/30 (7 times)

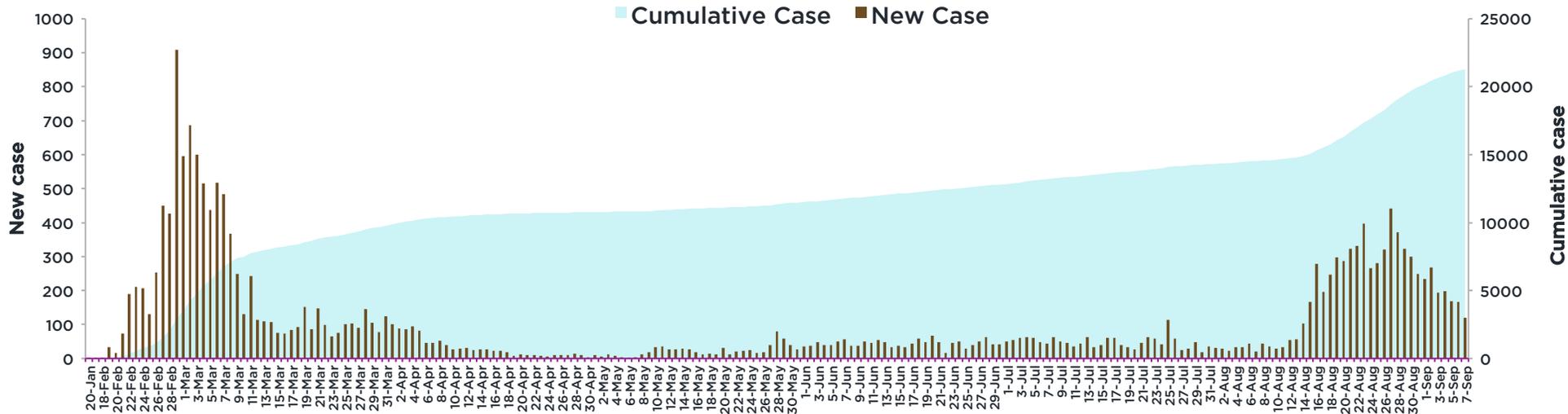


TW311/312 have been suspended until October 24

SOUTH KOREA

KOREA COVID-19 NEWS

• DAILY AND CUMULATIVE NUMBER OF CONFIRMED CASES SINCE FIRST CASE



Confirmed
COVID-19

CASES:
21,919

18% active
(3,953)

- Level 2.5 social distancing rules will remain in place for another week in the Seoul metropolitan area until Sept 13.
- The level of social distancing in the Seoul metropolitan area was raised to Level 2 on Aug. 16 and to Level 2.5 on Aug 30.
- Level 2 social distancing rules, which had already been in place nationwide, were extended across the country until Sept 20.

UNDER THE LEVEL 2 RULES: 12 types of high-risk businesses including nightclubs and karaoke rooms should be shut down and indoor gatherings of more than 50 people are banned along with outdoor gatherings of more than 100 people, among other measures.

UNDER THE LEVEL 2.5 RULES: Operating hours were slashed for restaurants, bakeries and bars, with only takeout and delivery services allowed after 9 p.m. Only takeaway and delivery services allowed in franchise coffee shop. One-third of all employees working in the government, state-run agencies and public institutions are required to work from home.

COVID-19 CASES SINK TO THREE-WEEK LOW AMID TIGHT RESTRICTIONS

- South Korea on September 7 reported the smallest daily rise in coronavirus infections in three weeks as tighter restrictions cap a second wave.
- “With stricter social distancing rules, COVID-19 cases have continued to drift down and we expect to see drops in new cases,” a spokesman for the South Korean Ministry of Health and Welfare said.
- The measures have included unprecedented restrictions on eateries in the Seoul area, where the spread is concentrated, banning onsite dining after 9 p.m. and limiting coffee and bakery franchises to takeout and delivery all day.
- The government on September 4 extended the curbs until Sept. 13, saying more time is needed to induce sharper drops in new infections.



UPCOMING HOLIDAY: CHUSEOK (KOREAN THANKSGIVING)



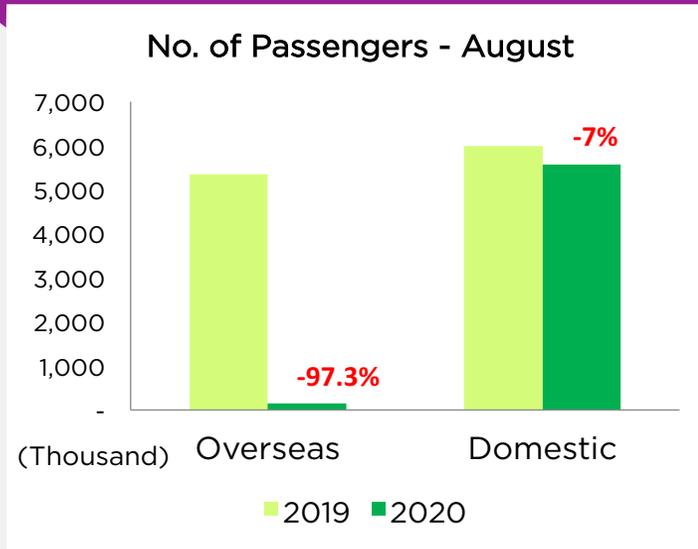
- South Korea government advised citizens to stay home this year for Chuseok, warning that the yearly mass migration of people around the country for family events during the national holiday could spark new COVID-19 outbreaks.
- Ahead of the six-day national holiday slated for Sept. 30-Oct. 4, the Health Ministry said it would limit sales of tickets for the KTX trains and enforce physical distancing at motorway service stations.
- Prime Minister Chung Sye-kyun, who heads the government task force for COVID-19 response, urged Koreans to avoid outings and travel over the big holiday earlier the same day. “We ought to remain alert over dangers of the coronavirus,” he said.



NEED FOR ALLOWING ESSENTIAL BUSINESS TRAVELS

- South Korean Foreign Minister called for the need to allow essential trips by businesspeople, while countries maintain quarantine measures on COVID-19 outbreak, during a Group of 20 nations’ ministerial forum.
- Korea has implemented a “fast-track” entry program with several countries, which allows essential trip by businesspeople in exception to coronavirus entry restrictions.
- So far, Korea launched “fast-track” program with China, the United Arabs Emirates, Indonesia and Singapore.

LOW COST CARRIER



- According to Air portal, Korean LCCs transported 144,762 passengers to overseas in August, 2020 decreased by 97.3% compared last year due to pandemic.

- The overseas travel demand turned to domestic. LCCs transported 5,580,536 passengers to domestic in August, 2020 decreased by 7% compared to the last year.
- LCCs started expanding the domestic routes because there is no other ways to make revenue. However, despite of increased passengers, LCCs are still in loss because of a keen competition in ticket rates.
- The operation fee, oil prices, and miscellaneous expenses on domestic flight service by LCCs is approximately USD10,000 per flight but its revenue is approximately less than USD4,000 only.
- Due to social distancing level, increased to 2.5 mode and travel advisory, LCCs will encounter more difficulties in operation.

LOW COST CARRIER



- Jin Air has planned to operate flights from Incheon to Guam every Wednesday in September but canceled flights on September 2 and 16 due to new quarantine requirement for travelers entering Guam effective August 21, 2020.
- Jin Air will only operate special flights from Incheon to Guam on September 9, 23, and 30.

KOREA MARKET INTELLIGENCE

FULL SERVICE CARRIER



The Ministry of Land, Infrastructure, and Transport approved Korean Air's request to remove seats on B777-300ER passenger jets to change cargo. In June, Korean Air began to carry cargo in cargo seat bags, which attach to the seats of passenger jets, as the pandemic drove down travel demand.

The move is in line with global airlines, which are now using their passenger planes for cargo flights, either by using cargo seat bags or removing seats. However, there is a keen competition in cargo services by global airlines. The cargo rate will be decreased as cargo supply is increasing. In view of this, Korean full service carriers will be negatively affected in their revenue in the 3rd quarter.

TRAVEL INDUSTRY



Hana Tour Service announced it has newly created a digital strategy division. The latest reshuffle is in line with Hana Tour Service's move to transform into a digital travel platform business like Trip.com.

Hana Tour closed business are Hana T&Media (Traveller Magazine), Hana shop, Tourtips, H&T marketing, & Hanacapital as of now.

TAIWAN

TAIWAN RECALLS HALF MILLION MASKS



Masks thrown onto street by protestors outside Carry Mask factory in New Taipei on Friday, Sept. 4. (CNA photo)

The first day of a recall of non-medical-grade masks imported from China and relabeled as Taiwanese products by a local company brought in more than half a million masks.

The total number of Carry Masks to be recalled could exceed 5 million. Most of the masks were distributed in New Taipei City, with some reaching Taipei and Yilan County. Consumers have until Sept 11 to return any masks they believe were involved in Carry Mask's scheme to pharmacies or health offices.

RESTRICTION TO CITIZENS/NON-CITIZENS ENTERING TAIWAN

• ARC means R.O.C. (Taiwan) Resident Certificate

Traveler Type	Credential		Eligible to Enter Taiwan?	Requirement
Foreign National	Holder of ARC <i>* migrant worker must also hold re-entry permit</i>		Yes	After entry: home quarantine 14 days <i>*short term business traveler see note 1</i>
	Non-ARC holder	Foreign nationals may apply to enter Taiwan for reasons other than tourism and regular social visits.	Yes	1. Before boarding: certificate of negative COVID-19 RT-PCR test <i>*note 2</i> 2. After entry: home quarantine 14 days <i>*short term business traveler see note 1</i>
		Purpose of entry to be tourism and regular social visits	No	
Hong Kong/ Macao Resident	Holder of Entry Permit to R.O.C.	1. Special humanitarian reasons or emergency situations (e.g. entry for bereavement or family who is in catastrophic illness) 2. To fulfill contractual obligations, or as part of internal transfers within multinational enterprises	Yes	1. Before boarding: certificate of negative COVID-19 RT-PCR test <i>*note 2</i> 2. After entry: home quarantine 14 days <i>*short term business traveler see note 1</i>
	Holder of ARC	1. Spouse or child of Taiwan national <i>*note 3</i> 2. Entry for commercial and trade exchanges (e.g. holder of Employment Gold Card or ARC related to employment/ investment/ entrepreneurship)		After entry: home quarantine 14 days <i>*short term business traveler see note 1</i>
	All others		No	
Mainland Chinese	Holder of ARC as spouse of Taiwan national		Yes	After entry: home quarantine 14 days
	All others		No	

Confirmed COVID-19

CASES: 496

3% active (14)

AS OF SEPT 11, 2020

COAST GUARD BRINGS FIVE STRANDED FROM TUVALU



A Coast Guard Administration (CGA) patrol vessel that returned to Taiwan on Sunday following a month-long patrol mission in the Pacific Ocean, has brought back three Taiwanese and two Japanese nationals who were stranded in Tuvalu due to COVID-19, according to the Ministry of Foreign Affairs (MOFA).

Following the outbreak of COVID-19, the ministry has tried its best to bring back all 88 conscripts to the nation's 15 diplomatic allies in October last year since June, as the conscripts had completed their service overseas, but were thwarted by border closures in many countries.

TAIWANESE BUSINESSMAN HAS COVID-19 AFTER LEAVING PHILIPPINES

A Taiwanese businessman who lives in the Philippines tested positive for COVID-19 after returning to Taiwan recently, bringing the total number of cases in Taiwan to 493, the Central Epidemic Command Center (CECC).



CECC spokesman Chuang Jen-hsiang

TWO NEW IMPORTED COVID-19 CASES

A Filipino migrant worker and a Taiwanese woman, both in their 30s, were diagnosed with COVID-19.



Taiwan Taoyuan International Airport in the early days of the coronavirus pandemic (CNA photo)

The Tourism Bureau has decided to extend the ban on inbound and outbound tour groups indefinitely, reports said Wednesday, Aug 26.

The Ministry of Transportation's department said it was basing its decision on advice from the Central Epidemic Command Center (CECC) and on its analysis of the international situation.

Taipei opens travel fair without the presence of international airlines. The annual Taipei Tourism Expo (TTE) focus turns to domestic travel due to the COVID-19 pandemic.

The number of stands at the event's 14th edition was only half those of its previous incarnations. Even so, about 250,000 travel-hungry visitors are expected to turn up.



Taipei Tourism Expo opened Aug. 28 with focus on domestic travel. (CNA photo)

LATEST LIST OF ELIGIBLE COUNTRIES/REGIONS:

- ✓ **Low-risk countries/regions:** New Zealand, Macao, Palau, Fiji, Brunei, Thailand, Mongolia, Bhutan, Laos, Cambodia, Myanmar, Sri Lanka, Nauru, East Timor, Mauritius
- ✓ **Medium-risk countries/regions:** Malaysia, Singapore, Vietnam

OTHER NEWS:

- Palau to open tourism exclusively to Taiwanese travelers in September
- Scoot to resume Taoyuan-Tokyo flights in September
- KLM to resume Amsterdam-Taipei service from Sept 1