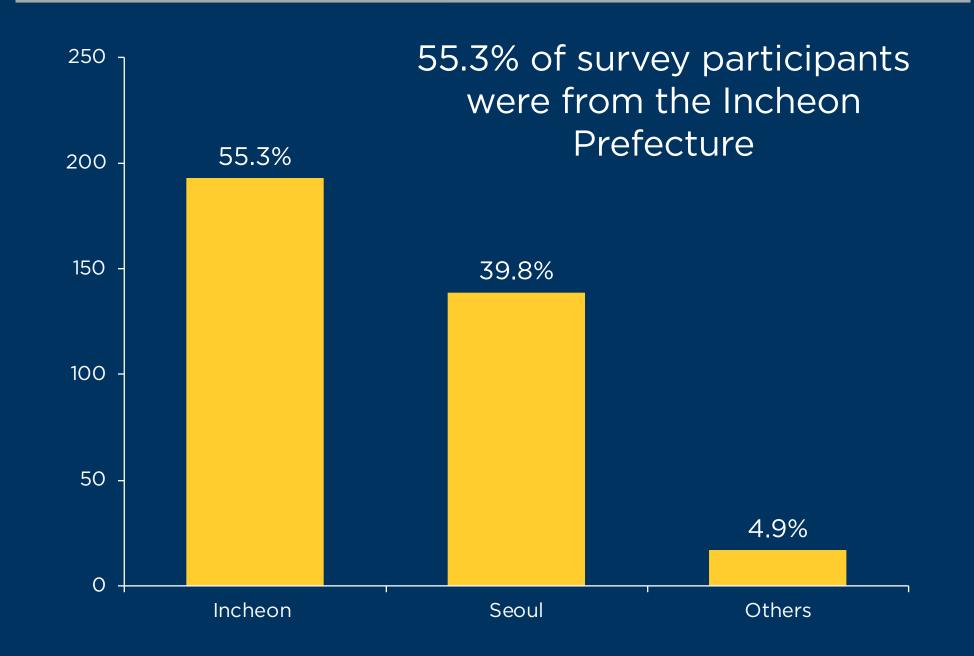
## 2018 HANA INTERNATIONAL TRAVEL SHOW

### CONSUMER SURVEY

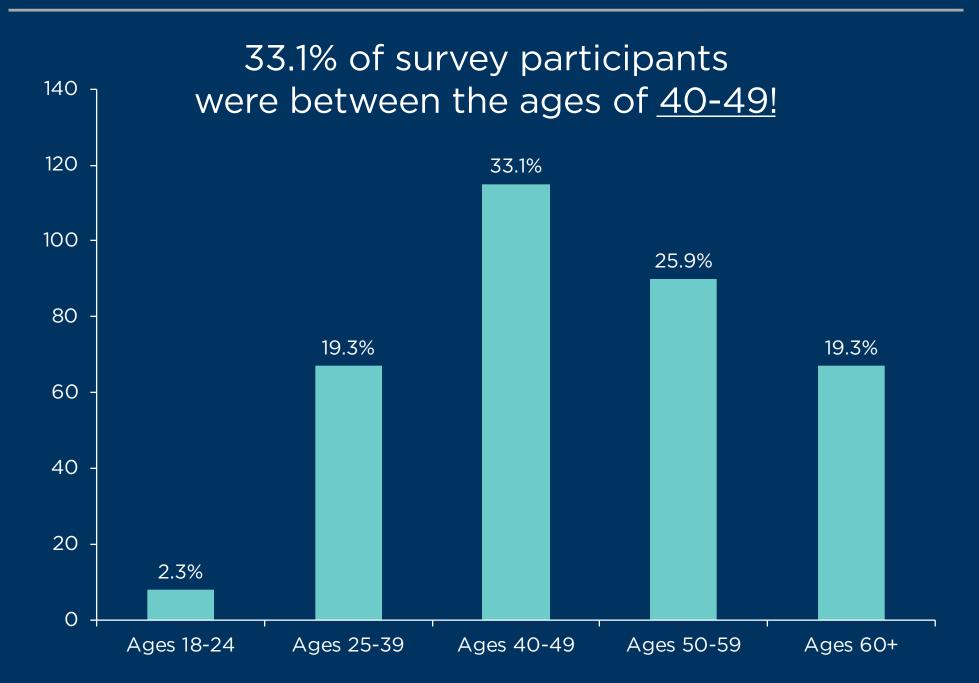
#### BACKGROUND AND APPROACH

- TO PROVIDE FURTHER INSIGHT ON THE KOREAN CONSUMERS PARTICIPATING IN THE 2018 HANA INTERNATIONAL TRAVEL SHOW, THE GUAM VISITORS BUREAU RESEARCH DEPARTMENT CONDUCTED SELF-ADMINISTERED SURVEYS THROUGHOUT THE FOUR DAY EVENT.
- A TOTAL OF 350 KOREAN CONSUMERS WERE RANDOMLY ASKED TO PARTICIPATE IN THE SURVEY. SURVEYS WERE ADMINISTERED AT THE GUAM BOOTH.
- The margin of error for a sample of 350 is +/- 5 percentage points with a 95% confidence level. This means that we can be 95% certain that their responses would not differ by more than +/- 5 percentage points.

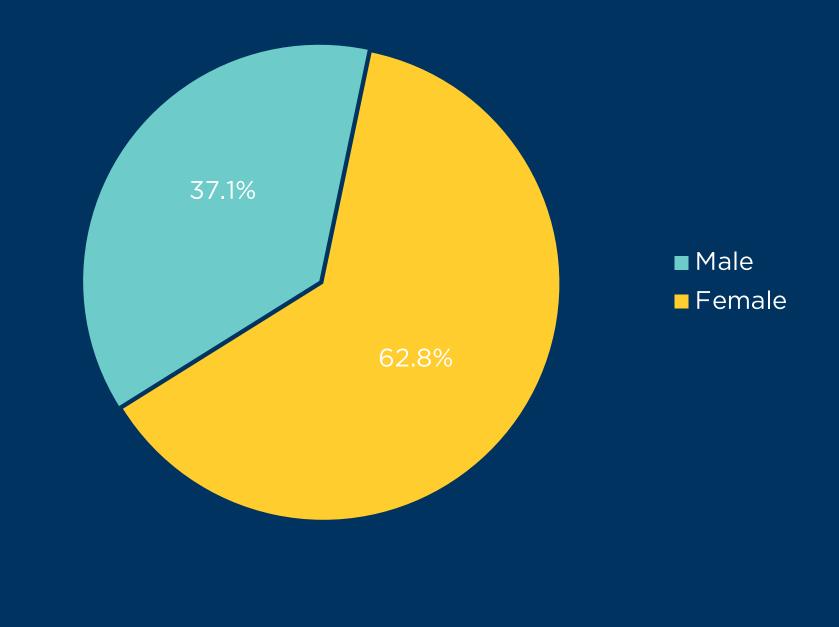
#### WHAT PREFECTURE DO YOU CURRENTLY RESIDE IN?



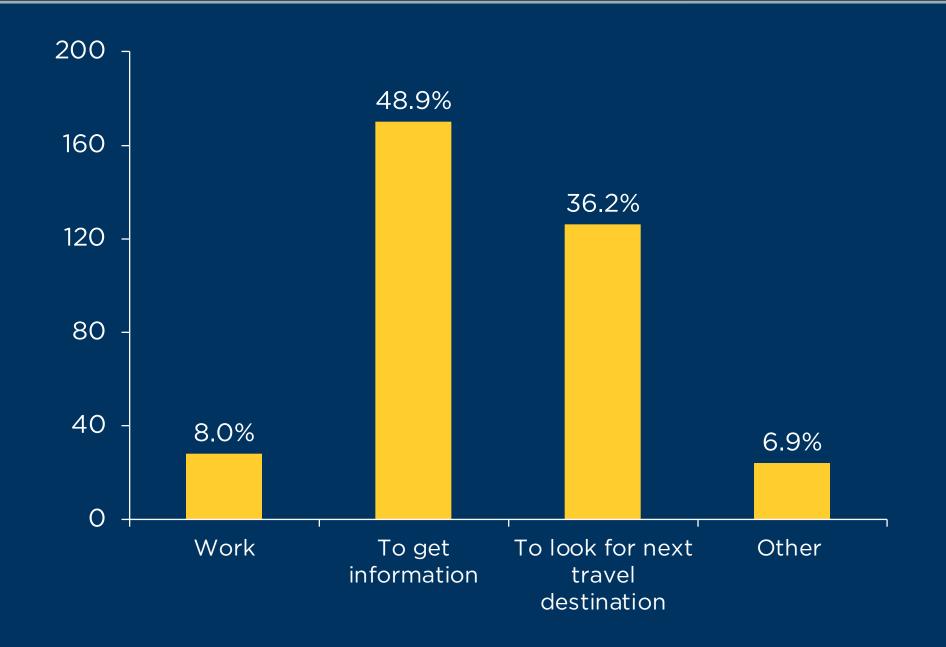
#### 2018 HITS SURVEY RESULTS: AGE



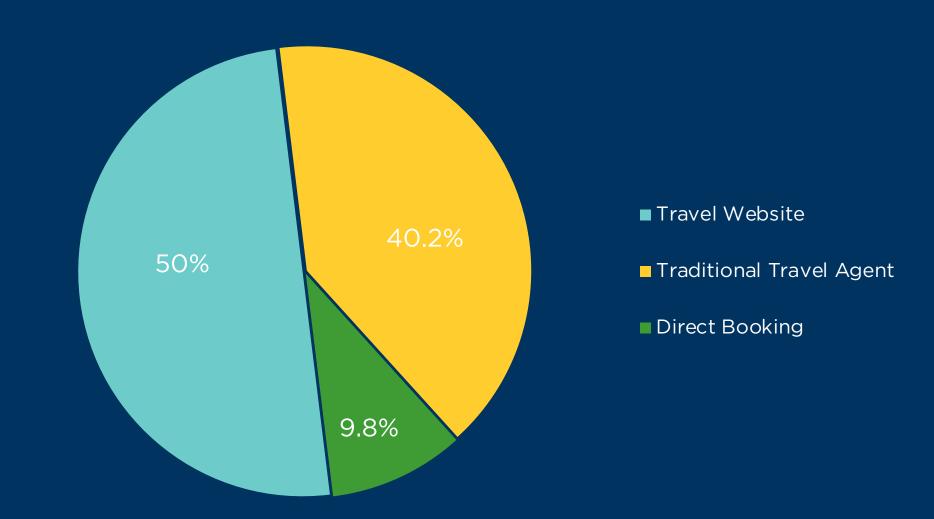
#### 2018 HITS SURVEY RESULTS: GENDER



#### WHAT MOTIVATED YOU TO ATTEND THE HITS 2018?

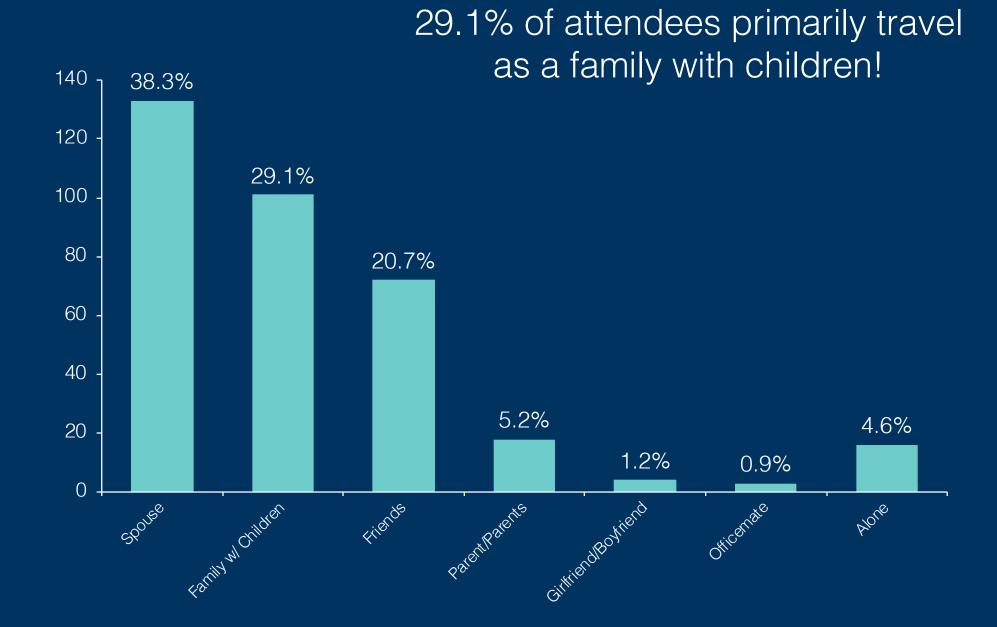


#### WHAT MEDIUMS DO YOU USE TO PLAN YOUR TRIP?

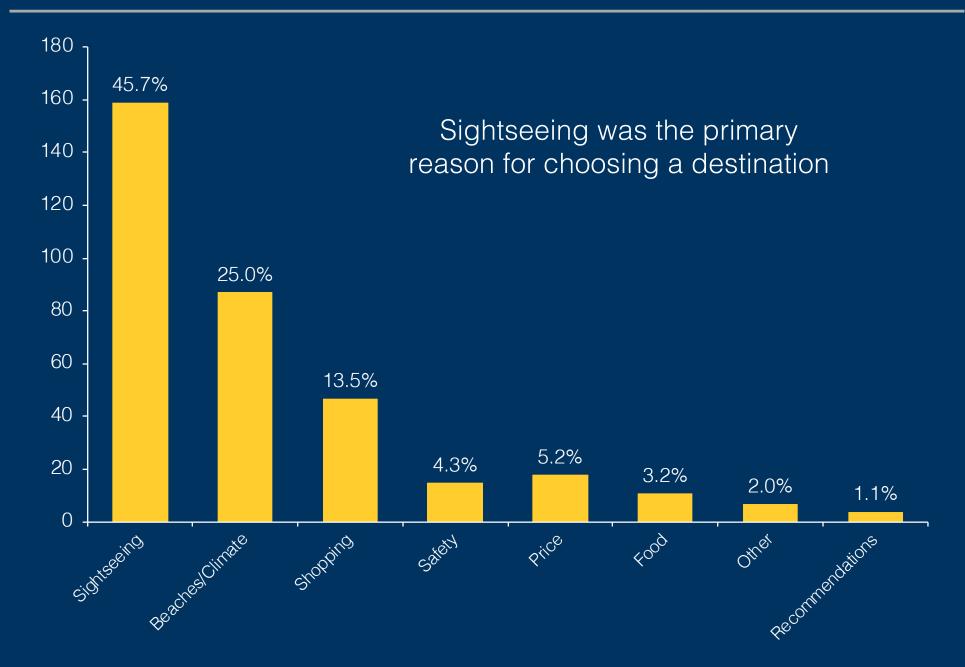


Online travel bookings continue to rise over the use of Traditional Travel Agents with **nearly 60%** of consumers using online travel websites and direct bookings for their travel transactions.

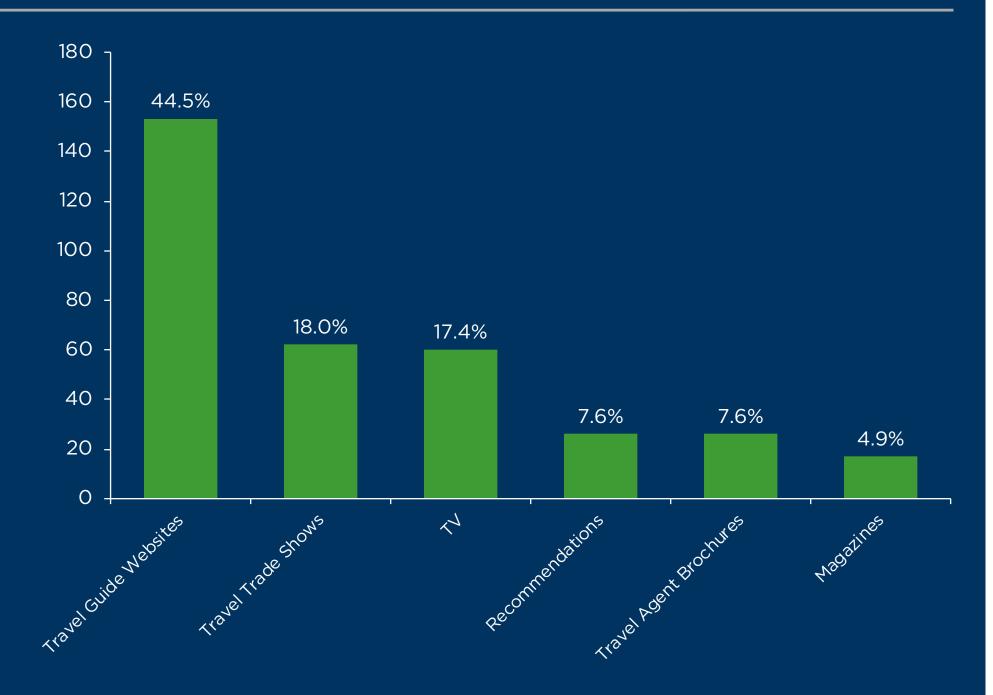
#### WHO DO YOU USUALLY TRAVEL WITH?



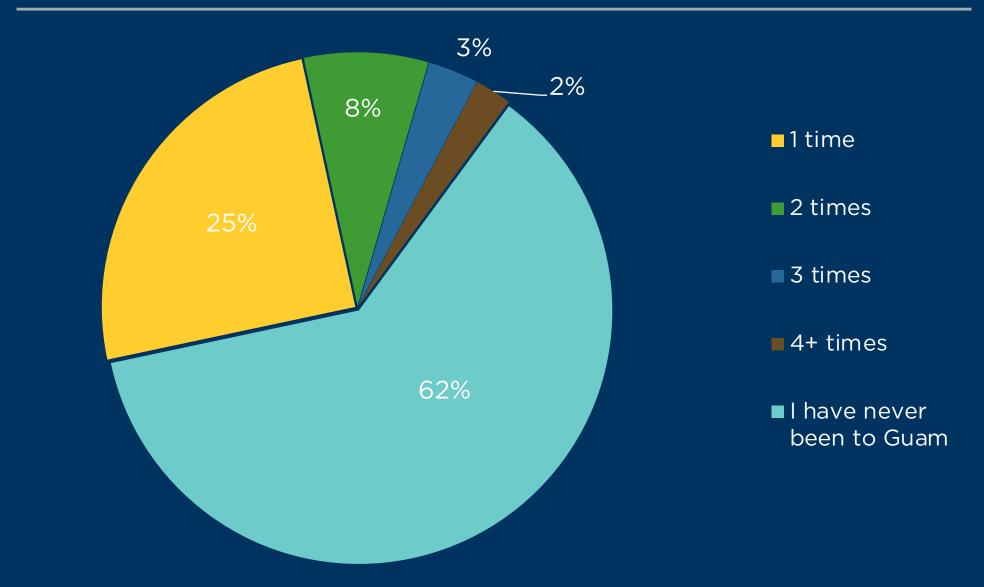
# WHAT IS YOUR PRIMARY MOTIVATION FOR CHOOSING A TRAVEL DESTINATION?



## WHEN YOU PLAN YOUR TRAVEL, WHAT SOURCE OF INFORMATION DO YOU RELY ON THE MOST?

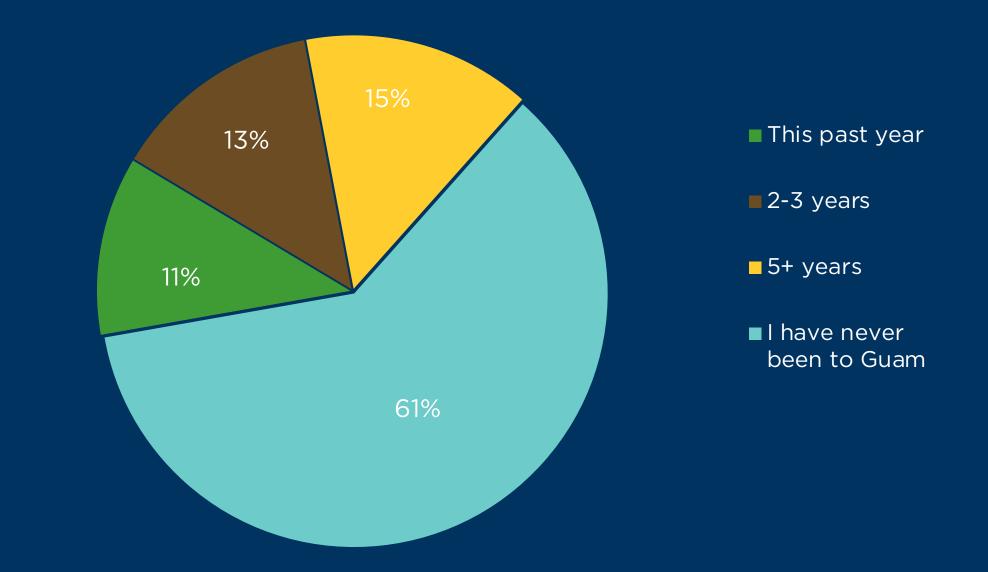


#### HOW MANY TIMES HAVE YOU VISITED GUAM?



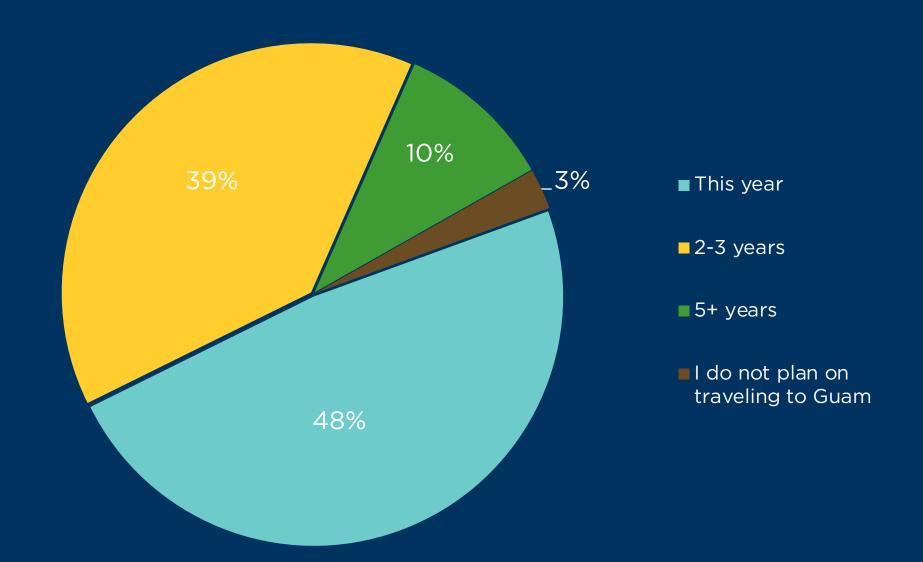
62% of survey participants have never been to Guam!

#### HOW RECENTLY HAVE YOU VISITED GUAM?



Only <u>11%</u> of survey participants visited Guam within the past year.

#### WHEN DO YOU PLAN ON TRAVELING TO GUAM?



Only <u>3% of survey participants do not plan on traveling to Guam.</u>

# SI YU'US MA'ASE!