

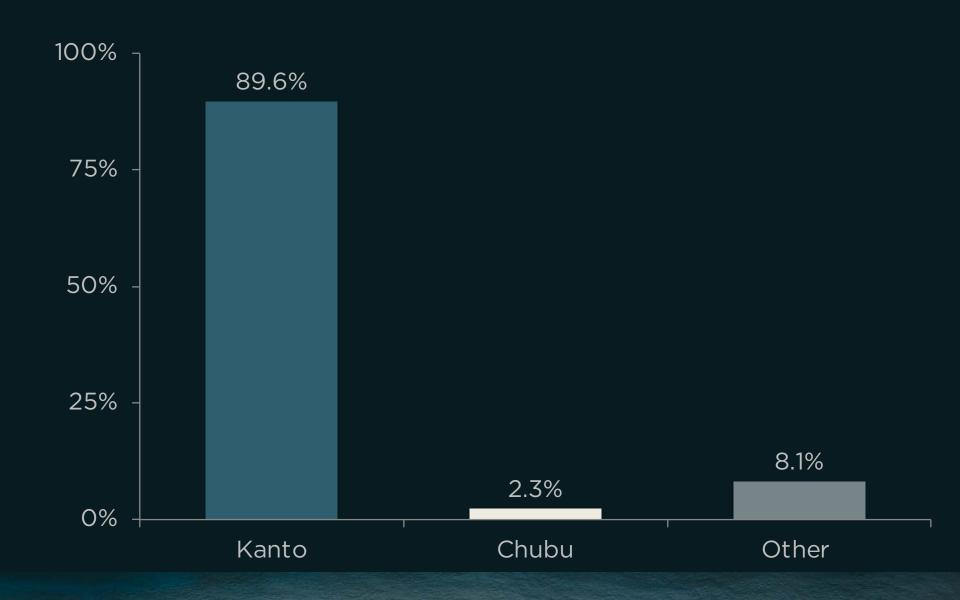


#### BACKGROUND AND APPROACH

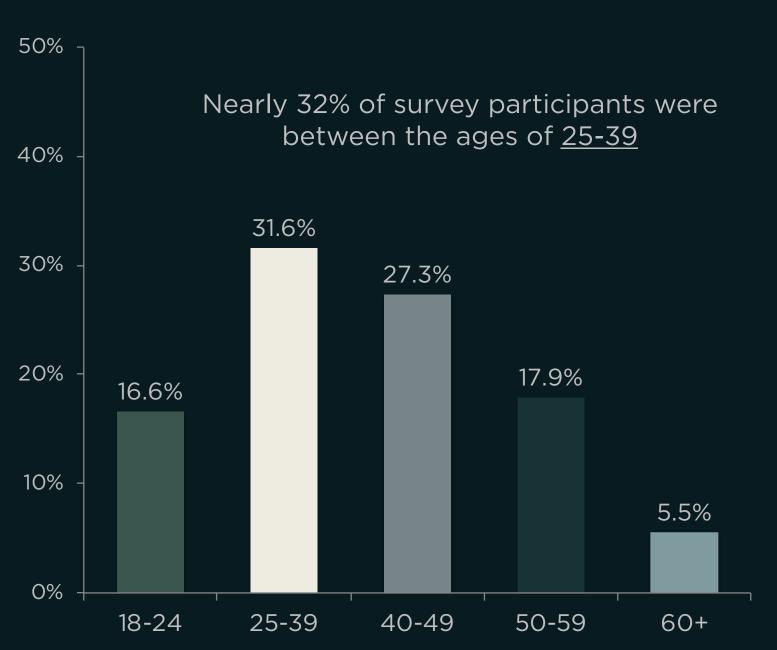
- TO PROVIDE FURTHER INSIGHT ON THE JAPANESE CONSUMERS
   PARTICIPATING IN THE 2018 TOURISM EXPO JAPAN (JATA), THE
   GUAM VISITORS BUREAU'S RESEARCH DEPARTMENT CONDUCTED
   SELF-ADMINISTERED SURVEYS THROUGHOUT THE FOUR DAY EVENT.
- A TOTAL OF 2,450 JAPANESE CONSUMERS WERE RANDOMLY ASKED TO PARTICIPATE IN THE SURVEY. SURVEYS WERE ADMINISTERED AT THE GUAM BOOTH AS WELL AS THROUGHOUT THE FAIR GROUNDS.

THE MARGIN OF ERROR FOR A SAMPLE OF 2,450 IS +/- 2
PERCENTAGE POINTS WITH A 95% CONFIDENCE LEVEL. THIS MEANS
THAT WE CAN BE 95% CERTAIN THAT THEIR RESPONSES WOULD NOT
DIFFER BY MORE THAN +/- 2 PERCENTAGE POINTS.

# WHAT PREFECTURE DO YOU CURRENTLY RESIDE IN?



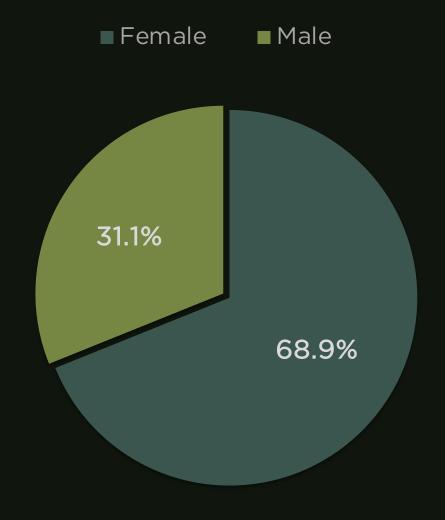
#### 2018 JATA SURVEY RESULTS: AGE





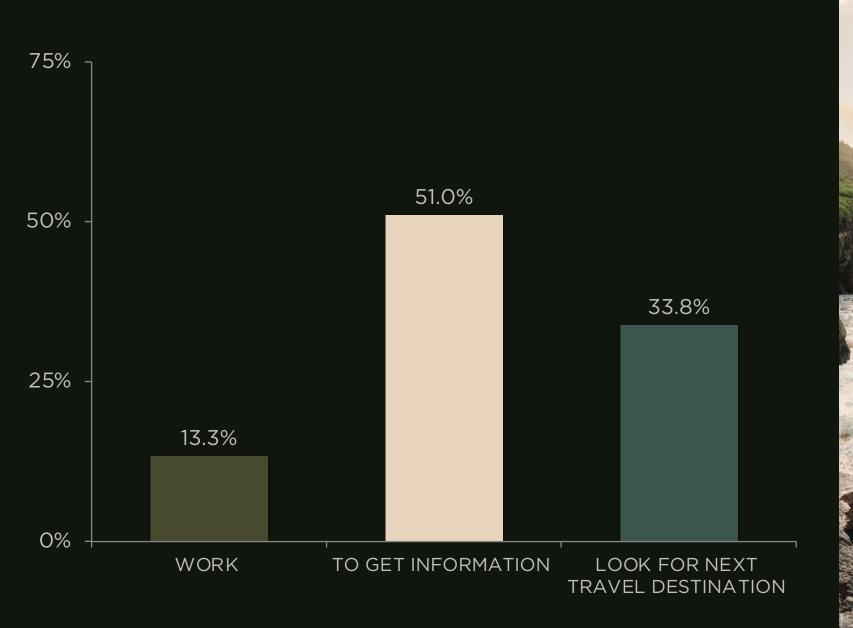


### 2018 JATA SURVEY RESULTS: GENDER

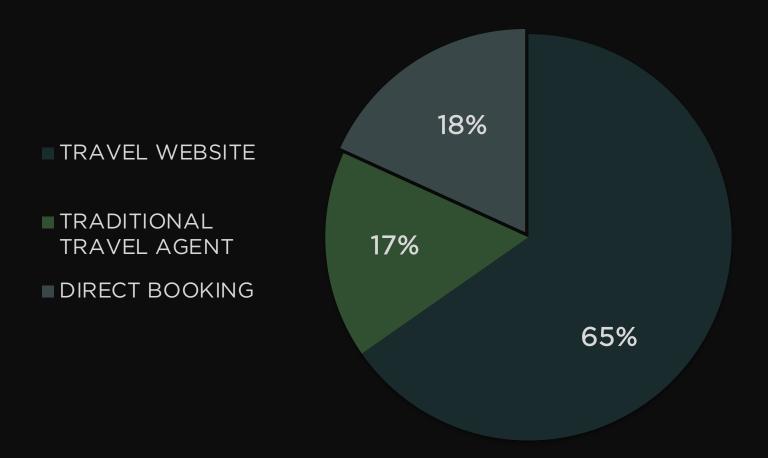


Almost <u>7 out of 10</u> survey participants were female.

# WHAT MOTIVATED YOU TO ATTEND JATA 2018?



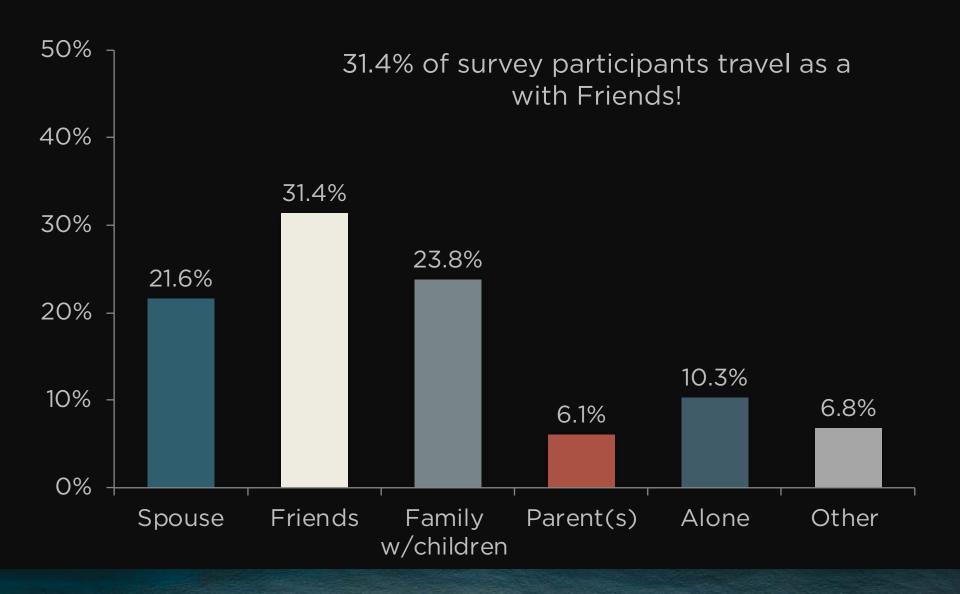
#### WHAT MEDIUMS DO YOU USE TO PLAN YOUR TRIPS?



Online travel bookings continue to rise over the use of Traditional Travel Agents with <u>only 17%</u> of consumers using Traditional Travel Agents for their travel plans.

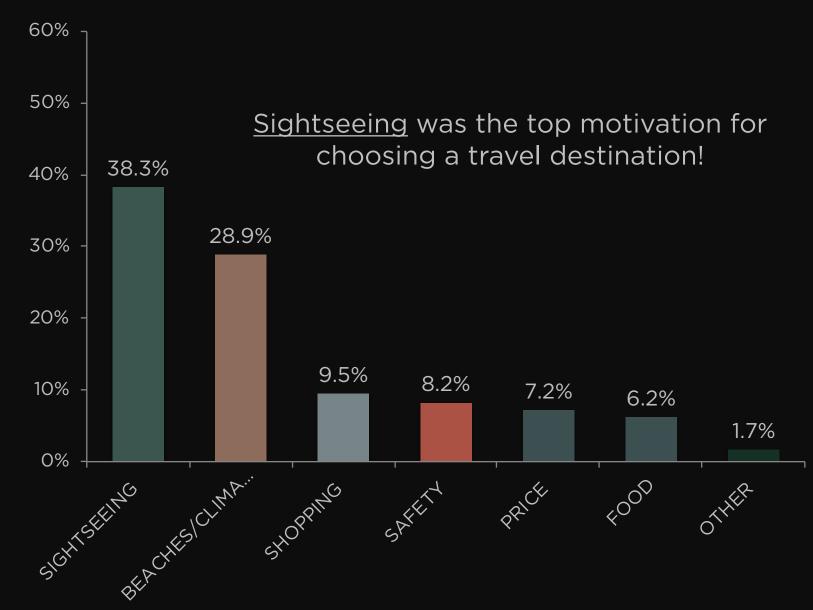


#### WHO DO YOU USUALLY TRAVEL WITH?

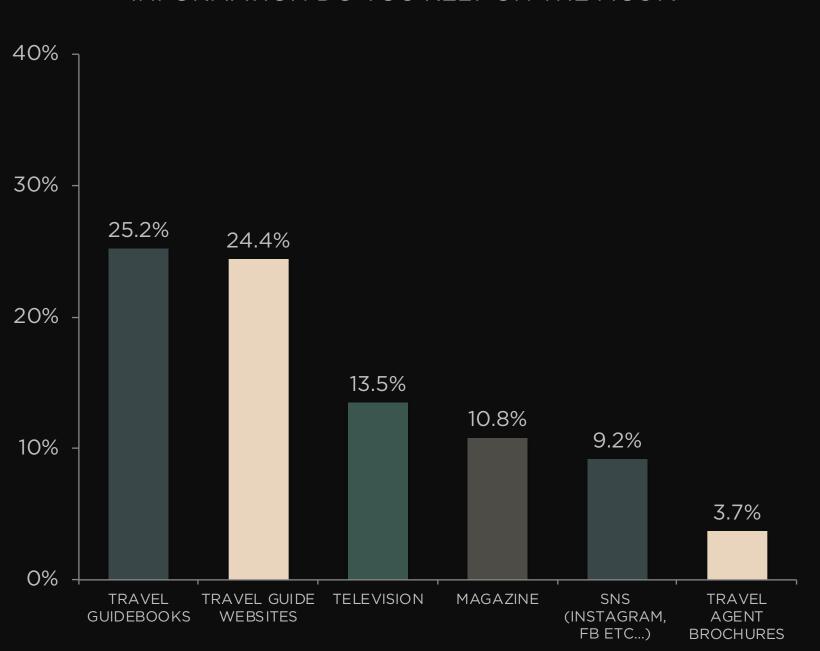




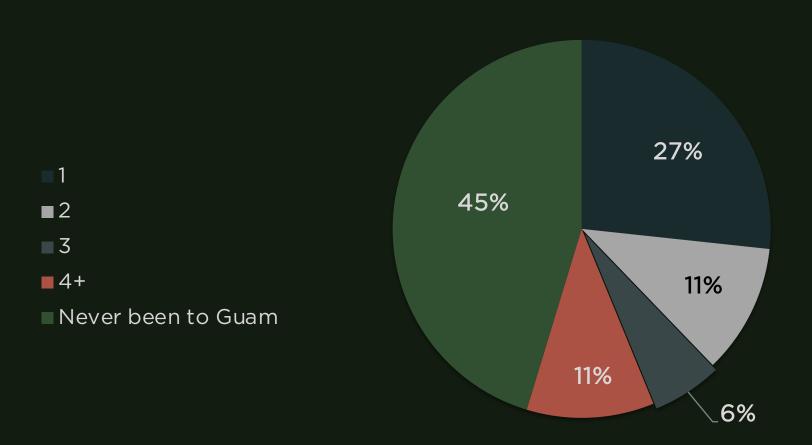
# WHAT IS YOUR PRIMARY MOTIVATION FOR CHOOSING A TRAVEL DESTINATION?



# WHEN YOU PLAN YOUR TRAVEL, WHAT SOURCE OF INFORMATION DO YOU RELY ON THE MOST?

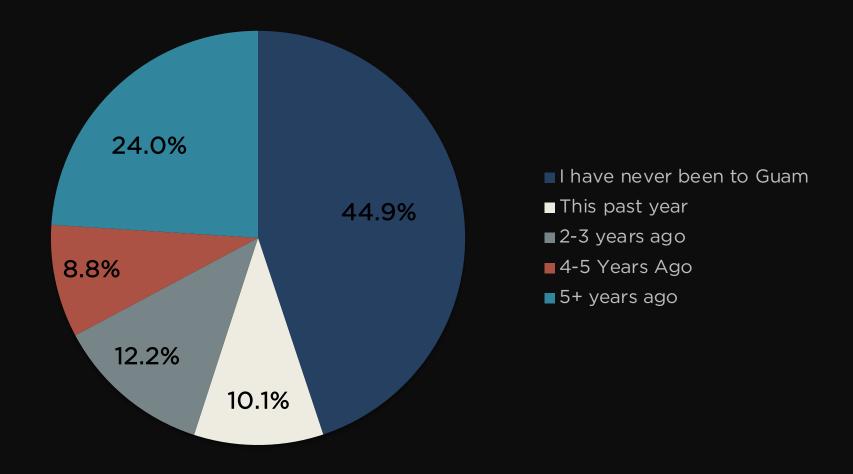


# HOW MANY TIMES HAVE YOU VISITED GUAM?



Around 28% of survey participants have visited Guam more than once!

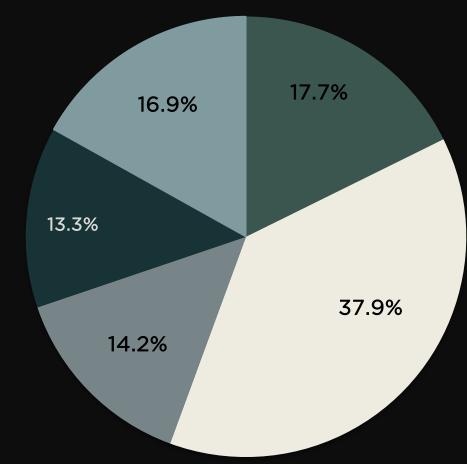
#### HOW RECENTLY HAVE YOU VISITED GUAM?



Almost of quarter of survey participants have not visited Guam in over 5 years!

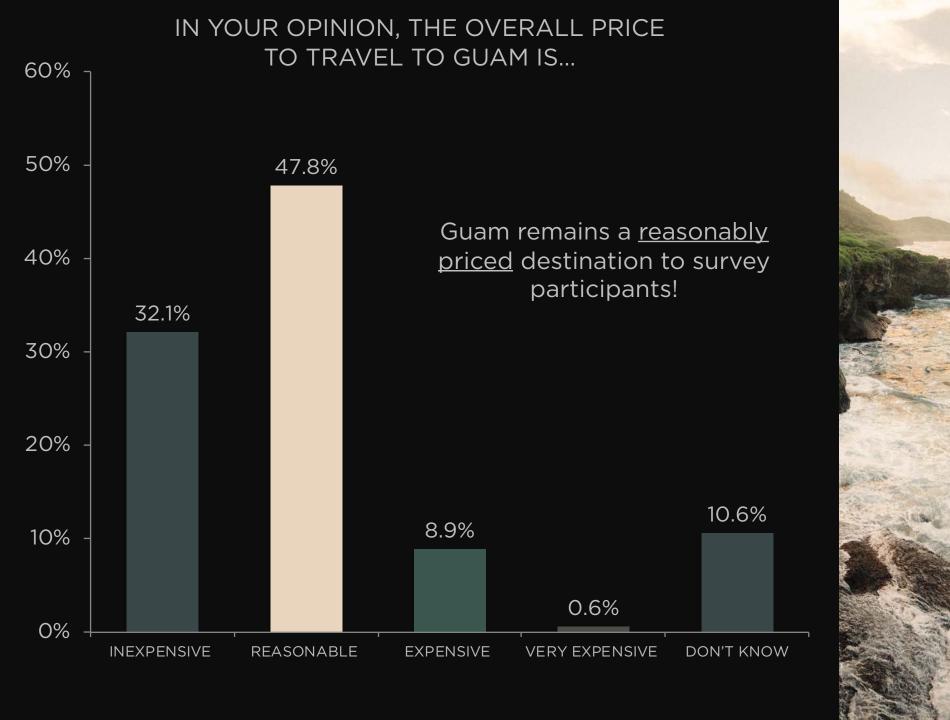
#### WHEN DO YOU PLAN ON TRAVELING TO GUAM?

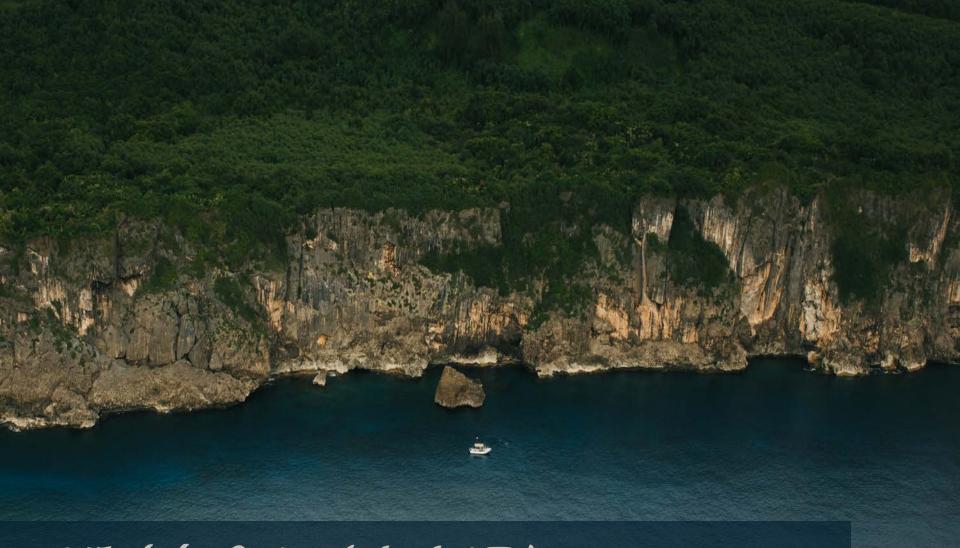
- This Year
- 2-3 Years
- 4-5 Years
- 5+ Years
- I do not plan on traveling to Guam



About 38% of survey participants plan to travel to Guam within the next 2-3 years!







SI YUOS MA ASE!