

# **INDUSTRY REPORT**

FEBRUARY 28, 2025



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# DESTINATION UPDATES



# PROMOTIONAL FARE: GUAM TO TAIPEI

#### UNITED AIRLINES GUM-TPE SPECIAL FARE

United Airlines is launching a new nonstop service between **Guam** and **Taipei**, **Taiwan**, starting **April 2**, **2025**. Special roundtrip economy fare are available. Be among the first to experience this new connection and discover exciting adventures in Taipei.

Book your tickets by **March 2, 2025** at <u>united.com</u>, the United app, your local travel agency, or visit the United City Ticket Office in Tiyan.

Additional fees for baggage and other optional services may apply.

Remember to select **Basic Economy/Restricted Fares** when booking through the United app to access these special rates. Terms and conditions apply.

#### UNITED A STAR ALLIANCE MEMBER Up, up and away to Taipei Starting April 2, fly nonstop twice weekly from Guam with United. United Economy<sup>8</sup> Round trip starting as low as: Special roundtrip economy fares (G class) starting as low as \$381\* (includes estimated taxes) for travel beginning April 2 through June 30, 2025. Tickets must be purchased at time of booking and no later than March 2, 2025. JOO From/To **Flight No** Departure Arrival Frequency Aircraft 10:30 a.m. TPE-GUM UA 165 4:20 p.m. Wed, Sat B737-800 GUM-TPE **UA 166** 7:00 a.m. 9:25 a.m Wed, Sat B737-800 **Travel period** For travel beginning April 2, 2025, through June 30, 2025. Travel restrictions apply. **Travel duration** Maximum stay 30 days. Book your flight at united.com. Select Basic Economy/Restricted Fares to view How to book the special fares when booking through the United<sup>®</sup> app. Last ticket date March 2, 2025

Terns and Conditions: Fares includes carrier-imposed fees and taxes of approximately \$150.00. Taxes subject to currency adjustments and applicable taxes, passenger facility, charges and scendity fees. Fares, taxes, and carrier-imposed fees are subject to charge bitter must be purchased at the time of booking, but no flater than March 2, 2025. Travel must originate in Guam. Valid for roundtrip travel from Guam to Taipel. Fares are subject to availability of Economy G class on United aircraft only. Seats are capacity-controlled and may not be available on all fights and/or dates. The maximum stay is 20 days before departure from free only in Taipel. Charrestructures Open return is no permitted. All segments must be confirmed at time of Uckteding. No wallst allowed. Other discounts and travel cortificates are not applicable. Texists are nonrefundable in case of cancel, no-thow, or returnel (except in accordance with United's 24-hour booking pale/). Reservations must be canceliable before original scheduled fight or VONREF/UVALUAFTDPT/VOHFEE— in the endorsement box. Service fee applies for truck issuance through reservations and United City Ticket Office. 0 2025 United Mines, Inc. & all grifts reserved.

# 2025 TUMON BAY MUSIC FESTIVAL



### TUMON BAY MUSIC FESTIVAL CELEBRATES 20 YEARS

The Guam Philharmonic Foundation, Incorporated invites the community to experience the **2025 Tumon Bay Music Festival** from **February 26 to March 8, 2025**, which will take place at various locations throughout Guam.

Most events are **FREE & OPEN TO THE PUBLIC**. The latest festival information can be found at TBMFGUAM.org





### **FEB 26**

**Prelude to CHamoru Month** Center Court of Micronesia Mall

# FEB 27-28

Handbell and Choir Festival KAHIDA, Guam Plaza Resort

# MAR 01

**Solo & Small Ensemble** *Episcopal Church of St. John* 

# MAR 03-04

**Band & Orchestra Festival** Grand Ballroom of the Hyatt Regency Guam

# MAR 08

Finale Concert & Award Ceremony Center Court of Micronesia Mall

# MAR 05-07

Jazz, Rock & Beyond

Ypao Amphitheater

**Condoria; Tumon Bay International Wind Orchestra** *Center Court of Micronesia Mall* 



# 2025 KO'KO' WEEKEND

### **REGISTRATION NOW AVAILABLE**

Join us this Ko'ko' Weekend at the Governor Joseph Flores Memorial Park in Tumon. The countdown begins for Guam's elite running event. The Guam Ko'ko' Kids Fun Run is a fun-filled family event for children ages 4-12 years old. The Guam Ko'ko' Road Race features a four-person 5K relay and a Half Marathon.

Register online at VISITGUAM.COM/KOKO. For more details contact GVB at 646-5278.

#### KO'KO' HALF MARATHON & 5K EKIDEN RELAY Sunday, April 13, 2025

- Half Marathon (13.1 miles): \$40 •
- Ekiden Relay Race (3.1 miles): \$80 (\$20/person)

- .6K Ages 4 to 6
- 1.6K Ages 7 to 9

KO'KO' KIDS FUN RUN Saturday, April 12, 2025

3.3K – Ages 10 to 12

\$10 registration per child









# GUAM-CNMI ETA



### LESS PAPERWORK REQUIRED FOR TRAVEL TO GUAM OR CNMI UNDER VISA WAIVER PROGRAM

If you're eligible under the Guam-CNMI Visa Waiver Program, here's what you need to do:

- 1. Apply for a G-CNMI Electronic Travel Authorization (eTA), or
- 2. Complete Form I-736 before traveling.

#### Benefits of the eTA:

- Faster entry: No paperwork upon entry to Guam-CNMI.
- **Support available**: Email and online help are available from U.S. Customs and Border Protection (CBP).
- Increased security: CBP can pre-screen travelers prior to their arrival.

#### When to Apply:

• Recommended to apply <u>at least</u> **5 days before departure**.

#### eTA Validity:

- Valid for **2 years** or until the **passport expires**.
- A new eTA is needed if you get a new passport or change your name, gender, or nationality.
- Passports expiring in less than 6 months are not eligible for an eTA.

#### AS OF NOVEMBER 30, 2024 HARDCOPIES OF THE i-736 FORM ARE <u>NO LONGER AVAILABLE OR</u> ACCEPTED



Guam is just a click away with the new electronic travel authorization.







#### MANDATORY ELECTRONIC DECLARATION FORM

As of February 4, 2025, the Guam EDF is now MANDATORY upon entry into Guam. All persons arriving in Guam must comply with United States and Guam laws prior to their arrival. For your convenience, the form may be completed up to 72 hours prior to arrival date.



Access the Guam EDF from our GVB website or the Guam CQA website.

https://www.guamvisitorsbureau.com/ https://cqa.guam.gov/

### **EXPLORE GUAM - MAP**





Walley of the Latte, LLC Big Cruises **Big Sunset Cruise** Blue Persuasion Dive Boutique Coco Paim Garden Beach O Duice Nombre de Maria Cathedral-Basilica FaiFai Powder Sand Beach Fish Eye Marine Park Fish Eye Tours Guarri Adventures Guam Bikini Island Club Com Guam Museum Guam Ocean Park C Guarn Plaza Resort & Spa Guam Tropical Dive Station Guam Zoological, Botanical & Marine Gardens 1 Iruka (Dolphin) Watching Adventure D Puntan Dos Amantes SandCastle, Inc. Skydive Guam Inc. G Star Tour 5 Super American Circus

- 1 Talofofo Falls Resort Park
- 3 Tropical Beach House Guam
- Turtle Tours
- O UnderWater World
- 2 Valley of the Latte Adventure Park Guam

Valley of the Latte, LLC

71) 789-3342

Valley of the Latte delivers a unique and once in a lifetime experience. As you travel along the Talofofo and Ugum Rivers, you will be transported to another time at the heart of Guam. Knowledgeable, friendly, and entertaining guides will share the rich history and culture of the Ancient Latte site, the local waters, the local wildlife, and ensure that you are smiling from start to finish. You will be welcomed by our living village, and guided through a breathtaking botanical garden and watch as canoes are hand crafted by Ulitao. The experience only gets better as our guides demonstrate how ancient Chamorros started their fires and show you traditional basket weaving techniques. The longer you are here, the more you realize, that this is the best way to experience Guam. Valley of the Latte is Guam's most popular eco-friendly destination, providing excellent service and quality, funfilled activities for travelers of all ages. Valley of the Latte was awarded the Golden Latte Award for the Most Outstanding Optional Tourism Tour on Guam 2016 and the Certificate of Excellence 2017, 2018, and 2019 from TripAdvisor. The Valley is the place chosen by the people of Guam to celebrate the rich cultural heritage of the island and share it's beauty with visitors of all ages. Over the years, thousands of guests and visitors to Guam have loved exploring the heart of the island and the Talofofo and Ugum rivers with us! We take pride in being Guam's only true eco-friendly and sustainable island extravaganza filled with all of the adventures one can imagine on land and in the waters. The Valley offers a variety of safe and exciting tropical adventures for the intrepid traveler, romantic couple escape, or childhood adventure of a lifetime. It is sure to keep you returning for more. We have also served as venue to special days such as weddings, school field trips, birthdays, company retreats, and more. Feel free to email info@vallevofthelatte.com for more information and if you have any questions. Find us: https://www.valleyofthelatte.com/valley-latte-mapcontact/



### **INDUSTRY PARTNERS:** PLEASE UPDATE YOUR INFORMATION

Give visitors better access to your business, with GVB's digital map.

EXAMPLE 85'\* 10\* TRAVE, TRADE MICE MICEA WEDDNICE ABOUT GUAM CHAMORIO CLATURE EVENTS GUAM PLACES TO STAY THINGS TO DO PLANNING

Valley of the Latte, LLC

Q Route 4 Talototo River, Talototo, GU, 96915

Phone: (67) 789-3342 Email info@valleyofheiate.com Add To Tri

Viels We

#### ABOUT VALLEY OF THE LATTE, LLC

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Valley of the Latte delivers a unique and once in a lifetime experience. As you travel along the Talofofo and Ugum Rivers, you will be transported to another time at the heart of Guam. Knowledgeable, friendly, and entertaining guides will share the rich history and culture of the Ancent Email your updated info to: taylor.pangilinan@visitguam.com

# CALLOUT FOR TOUR GUIDES



### CONNECT WITH OUR VISITORS: BECOME AN ENGLISH OR TAGALOG SPEAKING TOUR GUIDE

- Participate in the Tour Guide Certification Program (TGC)
- <u>GUAM COMMUNITY COLLEGE</u> conducts the instructional portion of the program, while GVB issues identification badges and handles compliance activities

If interested, please click link for more info https://www.guamvisitorsbureau.com/destination/visit or-safety-satisfaction/tour-guide-certification/gvb-tourguide-certification

# MEMBERSHIP BENEFIT



### CALLOUT FOR BROCHURES

GVB will display and distribute your company brochures to visitors at the Bureau's front office and concierge service desks located at the Guam International Airport and the Guam Premium Outlets.

If interested, please provide at least 500 brochures (each language).

PLY ONLIN	CUAM
ranet. (The invoice may not be read invoice, please kindly let us know)	CUAM benkip Extended. After submitting the application form below, the invoice can be found in the membership ily available as it is being processed. Please log-in at a later time to check again. If you still are unable to locate The invoice in PDF format is also available for download from the extranet. www.cms.com/ (Bookmark this link) We will grant you access if you have never logged-in before.) enhiptimistiguam.com if you do not have an account/access, cannot locate your PY2024 Membership Invoice.
rease let us know the second special assistance.	
	Account Information
Account Type:	-NOM-
Application Type:	✓ -Nore NEW VENALER
Last Valid Membership Year.	BENEWING MEMBER
Account Name:	
Formerly	
Business Email	

Download our membership application from our GVB website.

https://www.visitguam.com/membership-application/



# **MARKET INTELLIGENCE REPORT**



As of February 28, 2025 and may be subject to change.

# MARKETS AT-A-GLANCE



# MARKETS AT-A-GLANCE



#### JAPAN

- Total outbound seat capacity for March remains at 41,693; and April at 35,352.
- Shown in appendix: marketing activities, SNS performance summary and highlights; and Weekly Guam digital PR articles

#### TAIWAN

- Taiwan's China Airlines, Tourism Administration sponsor San Francisco marathon
- Tourism demand boosts Taiwan airlines' sales
- Shown in appendix: airline updates; marketing activities; etc.

### SOUTH KOREA

- 2025 tourism market trend
- Total outbound seat capacity for March remains at 32,591; and April at 30,363.
- Shown in appendix: media monitoring of press releases; and SNS weekly activity

#### **PHILIPPINES**

- United Airlines and Philippine Airlines continue to fly daily in March 2025 and are offering specials
- Shown in appendix: marketing activities and social media insights



# **APPENDIX**

As of February 28, 2025 and may be subject to change.







# JAPAN MARKETING ACTIVITIES



### PECO AS AMBASSADOR FOR 'GOGO GUAM HÅFA ADAI CAMPAIGN 2025'

- January 30, 2025
- The GOGO GUAM Håfa Adai Campaign began with celebrity Peco, with over 2.5M followers, as its ambassador.
- Peco praised Guam as Japan's closest U.S. destination, perfect for both travel and learning English.
- Moving forward, she will actively promote the island through social media.



### KO'KO' ROAD RACE PROMOTIONS

- February 2, 2025
- GVB Japan promoted the Ko'ko' Road Race at an Osaka Full/Half Relay Marathon
- Winners will receive 2 round-trip tickets to Guam + free entry to the Ko'ko' Road Race in April



# JAPAN MARKETING ACTIVITIES



### RUN TRIP TO KO'KO' ROAD RACE 2025

- HIS launched a special tour package for Japanese runners, centered around the upcoming Ko'ko' Road Race on April 13, 2025 in Guam.
- The 3-4 day tour is priced at ¥129,000–¥174,000 (approx. \$870–\$1,170) per person, based on double occupancy.
- Special guests include Myako, an ultra marathon runner, and Haruka Shimoida, a yoga instructor and runner.
- The tour aims to increase Japanese participation in the Ko'ko' Road Race and promote Guam as a destination for sports tourism.

### PR VIDEO SHOOTING FOR GUAM WEDDING PROGRAM

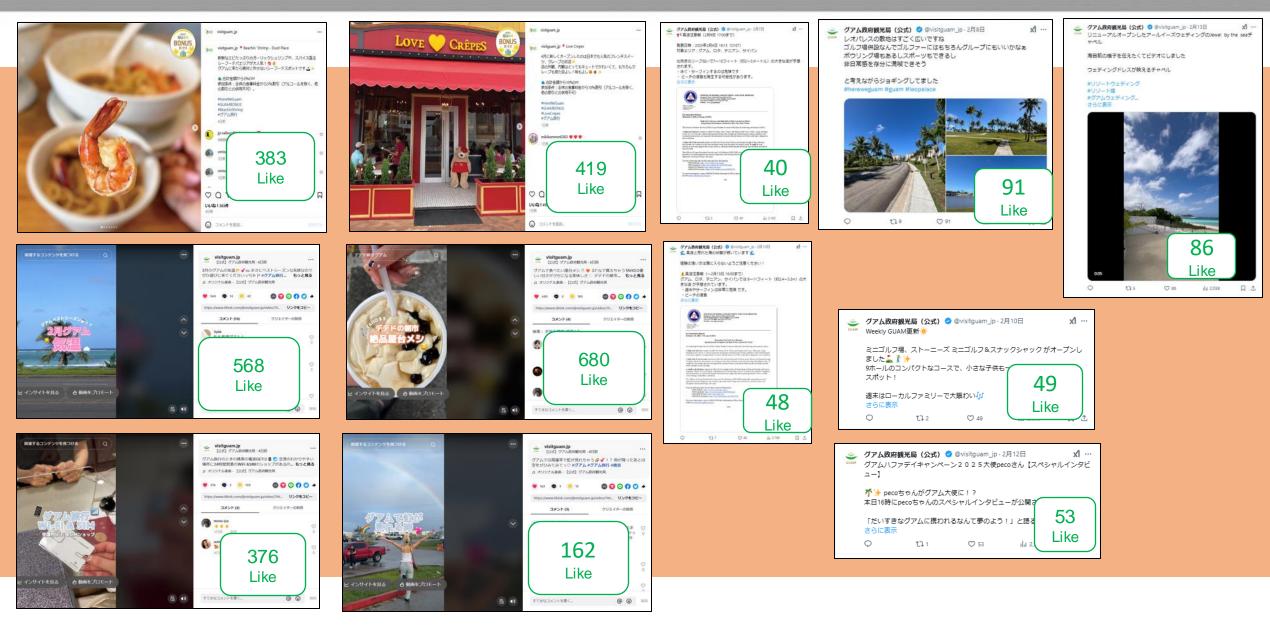
- February 18-19, 2025
- GVB Japan team visited various locations in Guam to capture content for its wedding campaign.
- The content focused on the *Jewel by the Sea* chapel and experiences for wedding groups visiting Guam.
- Promotional material to be distributed across various platforms by mid-April 2025.





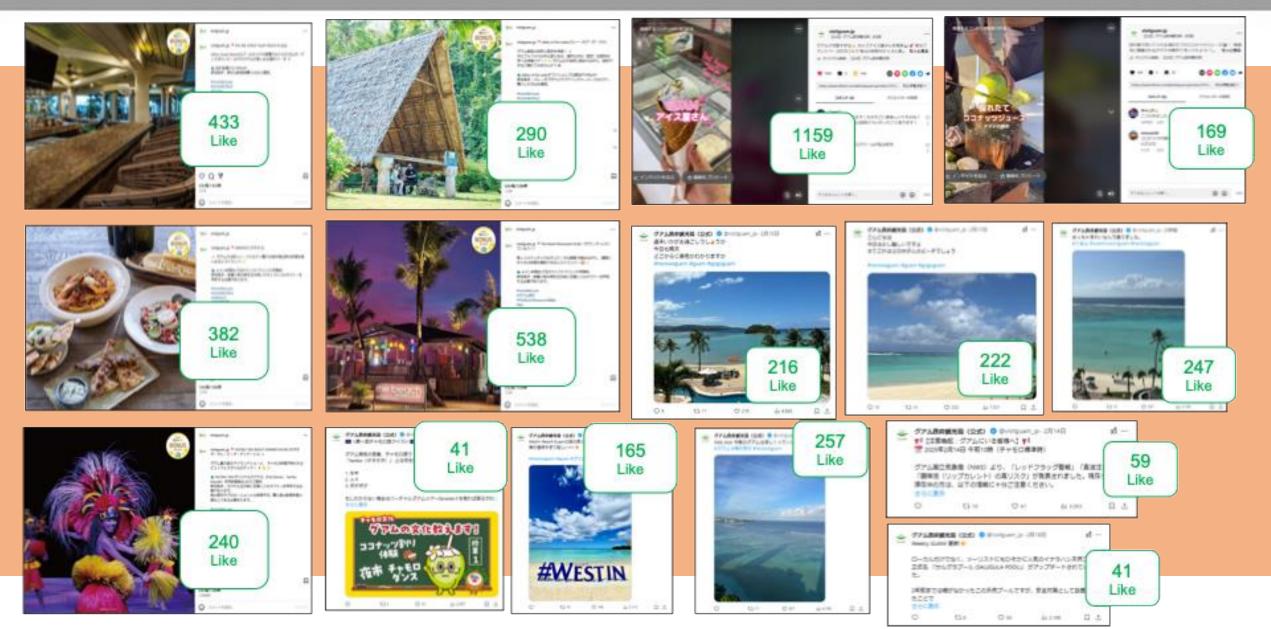
# **SNS HIGHLIGHT**





### **SNS HIGHLIGHT**





# JAPAN MARKETING ACTIVITIES



グアムのカードゲームコ

### WEEKLY GUAM

#### Updates at Inalåhan Natural Pools and Popular Photo Spots in Guam

Southern Guam is known for its beautiful nature and historical landmarks. The Inalåhan Natural Pool is a hidden gem popular not only among locals but also tourists. In the last two years, the natural pool has received updates such as safety barriers, making it a family-friendly spot perfect for relaxation.

Recently, photo spots such as the "I  $\heartsuit$ " series and vibrant stone sculptures have appeared across Guam, adding to the island's appeal.

With beaches and other sites now equipped with familyfriendly amenities, Guam is a wonderful place to have a safe and enjoyable experience.

#### イナラハン天然プールが アップデート



思プールの右側には小 のこと、イナラハン湾







#### **Guam's Card Game Community**

GEEKOUT, previously known to only sell cards and collectibles, now has a second location – Geek Out: Next Level. This new location serves as a gathering place for local young people to enjoy trading cards, board games, and tabletop role playing.

The spacious store is filled with collectible items such as anime figures, stuffed animals, card games, miscellaneous goods, rare and limited edition items, as well as, popular standard items.

At Geek Out: Next Level, there is a community space specifically for card game enthusiasts. Tournaments are held regularly, allowing beginners and experts to participate. Participation fees vary depending on the tournament, but those who want to play outside of the tournaments can use the space for free.

Visit Geek Out: Next Level to witness how Japanese anime is spreading beyond borders all the way in Guam.





1月中で聞きれるカードゲームの簡気が、ここグアムでもヒートアップしています!日: いが国境を超えて広がっていくのは本当にすごいですね。

# SOUTH KOREA



# KOREA MARKET INTELLIGENCE



#### **2025 TOURISM MARKET TREND**



#### Season-Stretching

Travelers are increasingly drawn to 'seasonstretching' — also known as off-peak or shoulderseason travel.

More travelers want to avoid extreme weather, overcrowding, and rising costs. This shift is driven by both practical concerns and the appeal of more affordable travel.



#### **Destination Dupes**

Travelers seek lesser-known yet similar alternatives to overcrowded and expensive hotspots.

Social media and travel operators are driving this shift, highlighting hidden gems that offer comparable experiences at a lower cost.



#### **Frontier Tourism**

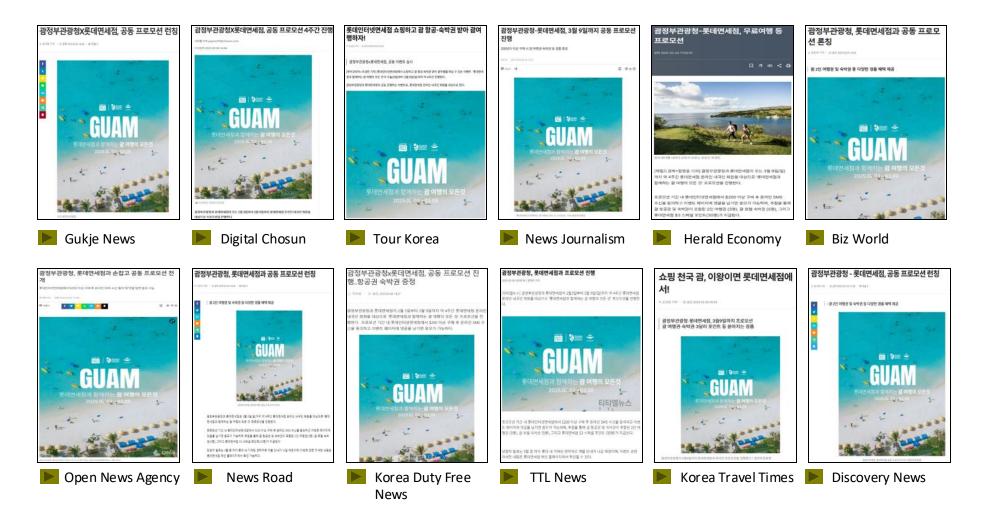
Travelers seek remote, nature-rich destinations driven by a growing desire for open spaces and outdoor experiences.

Influenced by cultural trends, activities like horseback riding and camping under the stars are gaining popularity.



#### **MEDIA COVERAGE**

#### Guam Visitors Bureau and Lotte Duty Free Launch Joint Promotion





#### **MEDIA COVERAGE**

#### Guam Visitors Bureau accomplished 2025 Maekyung-KPGA Golf Expo





blog



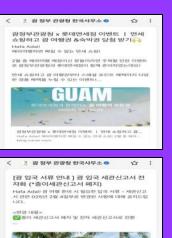






Hafa Adait





괌 입국 세관신고서 전자화

좀이세관신고서 돼지 / 전자세관신고서 필수

[광 입국 서류 안내] 광 입국 세관신고서 전자파 (\*종이-

시 필요한 일국 사람 - 세강티고서 관한



9 서류 안내) 몸 입 9 세관성 2 세 관지되 (생아세관선 2 세 패지(전지세)



#### SNS WEEKLY ACTIVITY: FEBRUARY 3-7, 2025

THEME: EDF UPDATE/ LOTTE DUTY FREE PROMOTION/ GUAM GOLF CLUB & 2025 MAEKYUNG KPGA GOLF EXPO







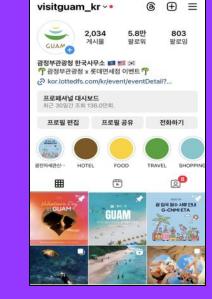






















### SNS WEEKLY ACTIVITY: FEBRUARY 10-14, 2025

THEME: 2024 GUAM TRAVEL AWARDS HOTEL/ VALENTINE'S DAY EVENT







#### TAIWAN'S CHINA AIRLINES, TOURISM ADMINISTRATION SPONSOR SF MARATHON

China Airlines and the Tourism Administration are sponsoring the 2025 San Francisco Marathon to promote Taiwan as a premier sports tourism destination, making Taiwan the only official travel destination associated with the event.

As the official airline partner, China Airlines aims to attract international runners to participate in its Starlight Road Race and the New Taipei City Wan Jin Shi Marathon in 2026, further strengthening Taiwan's position in the global marathon scene.

With over 30,000 participants, the San Francisco Marathon's scenic route covers iconic landmarks such as the Golden Gate Bridge, Golden Gate Park, and Fisherman's Wharf, offering an unparalleled race experience.





#### **TOURISM DEMAND BOOSTS TAIWAN AIRLINES' SALES**

Taiwan's major airlines saw record-breaking revenue in January, with China Airlines (CAL) hitting NT\$19.29 billion in consolidated sales and EVA Air reaching NT\$20.045 billion, fueled by strong tourism demand during the Lunar New Year and winter vacation peak season. Regional and long-haul routes performed exceptionally well, with EVA Air's load factor on North American and European routes nearing 90%, and flights to Japan and South Korea exceeding 85%, driven by CES visitors and holiday travel demand.

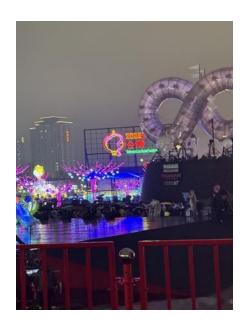
# TAIWAN MARKETING ACTIVITIES



#### **2025 TAIPEI LANTERN FESTIVAL**

- February 12, 2025
- The 2025 Taiwan Lantern Festival opening ceremony was held in Taoyuan, with GTO attending as an invited guest from its sister city.
- President Lai Ching-te delivered the opening speech, extending blessings with the theme "Six Harmonies and Spring Serpents Bringing Prosperity."





#### DAC TRADE SEMINAR IN KAOHSIUNG

- February 20, 2025
- GTO participated in the trade seminar in Kaohsiung to promote Guam and announce the launch of the direct flight to local travel agents.
- Also hosted three lucky draw prizes for the participants, enhancing interaction and excitement at the event.
- Met with Mr. Samuel Goffman, Deputy Branch Chief at AIT Kaohsiung Branch Office, and other AIT officers to express gratitude for their continued support and hospitality.



Samuel Goffman, Deputy Branch Chief at AIT Kaohsiung Branch Office, Felix, Director of GTO

# TAIWAN MARKETING ACTIVITIES



#### **NR Monitor**

For the past week (February 15-21), a total of 6 exposures were monitored.

1 of the news reported that Unbeatable Holiday Travel Deal! Fly Direct from Taipei to Guam Starting at NT\$10,000 – No Visa Required!

#### (1)



「2025台北燈節」友好燈區展出花燈數量再創新高!臺北市政府觀光傳播局指出,今年 共16個友好城市國家響應,其中印度、日本和歌山縣更是首次参展,共同打造一場盛大的 國際藝術響宴;此外,今年也首度與日本搖滾天團GLAY主唱兼藝術家TERU合作,以故鄉 函館為靈感創作「等待豐收的樹」作品,承載了TERU對臺日友好關係的美好願景,邀請 國內外遊客即日起至2月16日,搭乘捷運到臺北西門町賞花燈。



(圖/台北市政府)

# PHILIPPINES



# PHILIPPINES MARKET INTELLIGENCE





**Philippine Airlines** 

#### Manila-Guam-Manila: Terminal 1

• Daily PR110 Depart MNL 22:30 / Arrive GUM 04:15 PR111 Depart GUM 05:45 / Arrive MNL 07:30

#### Popular PAL Flights Deals to Guam!

<b>MNL to GUM</b>	<b>MNL to GUM</b>	CEB – GUM
Mar 11-13, 2025	Mar 14-23, 2025	Apr 16-21, 2025
From US \$335	From US \$335	From US \$518
Round-trip  Economy	Round-trip  Economy	Round-trip   Economy

https://flights.philippineairlines.com/en/flights-to-guam

\*Fares displayed have been collected within the last 48 hrs and may no longer be available at time of booking. Quoted fairs includes taxes, fees, and surcharges except PH Travel Tax paid at the airport.



#### Manila-Guam-Manila: Terminal 3

#### • Daily

UA184 Depart MNL 22:55 / Arrive GUM 04:40 UA183 Depart GUM 19:55 / Arrive MNL 21:50

#### • Tues/Fri

UA192 (via Koror) Depart MNL 22:40 / Arrive GUM 06:30 UA193 (via Koror) Depart GUM 19:55 / Arrive MNL 23:50

#### Featured Daily Fairs for Flights from MNL to GUM

Mar 2025	Apr 2025	May 2025
From US \$353*	From US \$353*	From US \$353*
Round Trip   Economy	Round Trip   Economy	Round Trip   Economy

https://www.united.com/en-ph/flights-from-manila-to-agana-guam https://www.united.com/en-ph/flights-to-agana-guam?redirecturl=true

\*Prices have been available for round trips within the last 48 hours and may not be currently available. For Economy class, fares listed may be Basic Economy, which is our most restrictive fare option and subject to additional restrictions.

The eTravel Registration is required for all passengers entering or leaving the Philippines by air or sea, including Philippine passport holders. https://etravel.gov.ph/



### AVION EXPRESS PHILIPPINES TO LAUNCH ACMI OPERATIONS

Avion Express Philippines is set to introduce its ACMI (Aircraft, Crew, Maintenance, and Insurance) services to the Philippines. The announcement was made during a high-profile industry event held on February 20. The new ACMI provider is designed to meet the Philippines' seasonal aircraft capacity needs. The intent is for airlines to optimize operations, explore new routes, and ultimately provide better travel experiences for passengers.

### TRAVEL OUTLOOK FOR 2025

During an ANC Prestige interview, Philippine Travel Agencies Association (PTAA) President Mariegel Tankiang-Manotok discussed travelers' evolving preferences and behaviors amidst the rapidly changing tourism landscape. Ms. Meriegel was very optimistic about the Philippines' travel outlook for 2025. Despite inbound arrivals not matching up to its pre-covid numbers, visitor spend has increased and is a factor that the Philippines tourism industry is focusing on.







### MANILA BULLETIN GUAM FEATURE

On February 20, 2025, Manila Bulletin posted an article feature highlighting luxury in Guam, from accommodations, shopping and dining, to spa treatments and personalized tours. The article was published within MB's *lifestyle section* in both print and online. February's artcard focused on Guam's rich history and unique culture that is still practiced today.



MANILA BULLETIN ruary 10 at 5-00 PM Beyond its natural beauty, Guam is rich in history, deeply rooted in community and cultura fitions that continue to thrive today



### MONTHLY NEWSLETTER

- February 12, 2025 ٠
- Monthly newsletter was sent out to a total of 657 contacts, which included new connections made at the recent PTAA B2B event
- EDM highlighted places to visit and activities to experience in ٠ Guam
- Delivery rate 98.33%; Open rate 42.11% ٠











charm of Guam. A drive through lust through the ocean while marveling at coral life and tropical fish. Learning to fr simple: there are a few companies that c







Go to visitguam.ph to begin preparing your NEW DESTINATION itinerar

