

# **INDUSTRY REPORT**

GUAM VISITORS BUREAU

JUNE 9, 2023





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# DESTINATION UPDATES



### DESTINATION MANAGEMENT

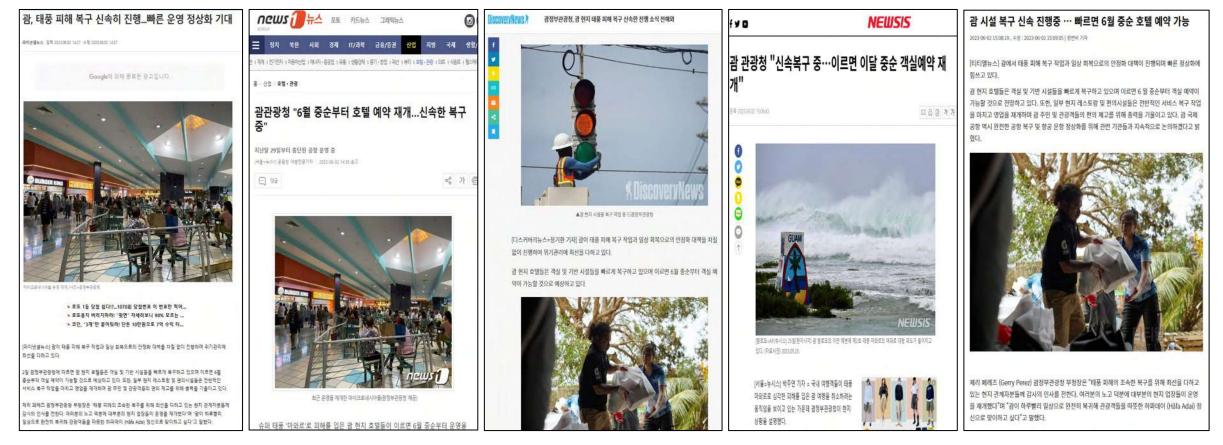






### PRESS RELEASE ON JUNE 02

Guam continues typhoon recovery efforts



June 03 (Sat): Some businesses and facilities in Guam starting to reopen, hotels also looking forward to welcoming new reservations in June.



### JOONGANG TONGYANG BROADCASTING COMPANY (JTBC) JUNE 5, 2023

JTBC is a generalist channel, with programming consisting of television series, variety shows, and news broadcasting.



Interview with Krystal Paco-San Agustin, Director of Communications – Office of the Governor of Guam & Gerry Perez, Vice President – Guam Visitors Bureau



### SUPER INFLUENCER YAMATO

June 4: Posted and mentioned "Love u Guam. What a time"



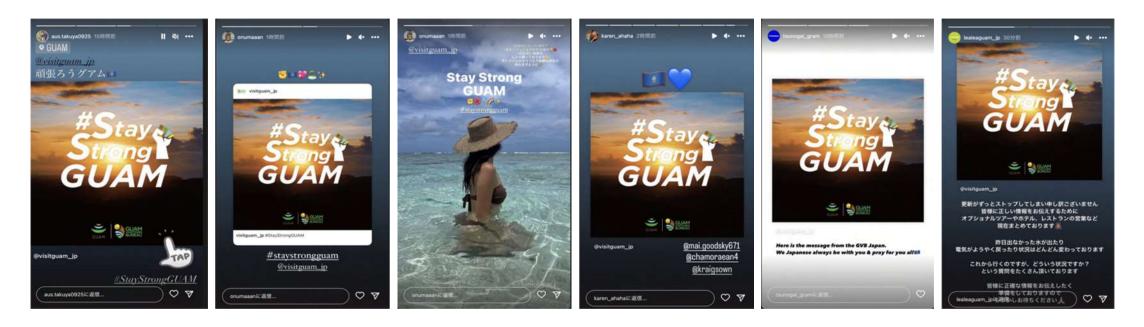


As of June 7: Ambassadors and Tiktokers who participated in the past FAM tours and Tsunogai san reposted the GVB Japan office's #staystrongguam post, and created stories with #staystrongguam

Ambassador: Takuya

Tiktokers: Onumaaan, Karen

Others: Tsunogai, LeaLeaGuam





- KOREA
  - June: 12,780 Air Seats



# • TAIWAN

• June: 531 Air Seats



# • JAPAN

- June: 20,750 Air Seats
- July: 33,778 Air Seats



# • PHILIPPINES

- June: 7,832 Air Seats
- July: 10,220 Air Seats (normal seat capacity)





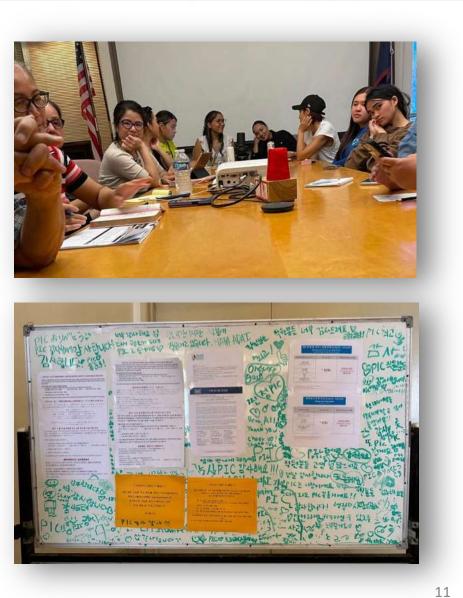


- While TAs are changing their summer programs, groups are postponing instead of canceling
- Programs were planned and are being enhanced to support travel trade and provide added value for visitors
- Source markets familiar with typhoons
- "Digital Ambassadors" expressing concern for Guam and willingness to return
- Media from Korea expressing desire to film Guam episodes
- Japan Trade Mission to 4 cities (Tokyo, Osaka, Nagoya, Fukuoka) planned for June 16 to help UA and JAL

#### as of 9 June 2023

# DÅNGKOLU NA SI YU'OS MA'ÅSE'

- Appreciation to all industry employees who were bifurcated with their time
- Guam is a safe destination even with a super typhoon
- Within 2 3 weeks set to be back in business



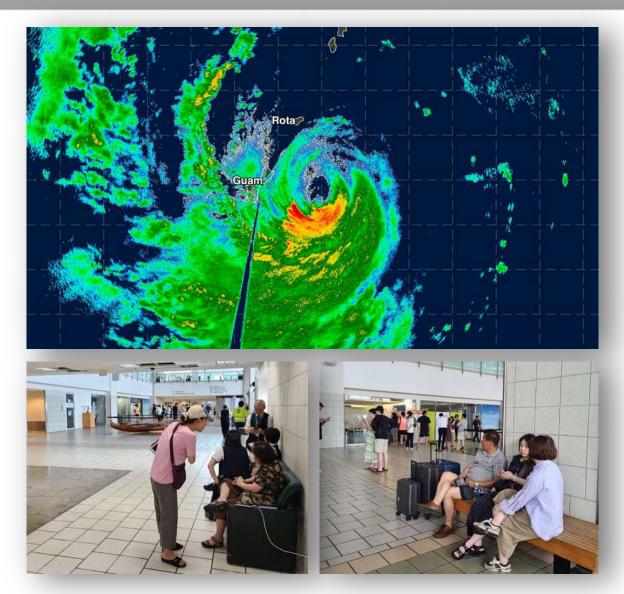


# TYPHOON MAWAR UPDATES



### GVB PROVIDED AID TO ALMOST 5,000 STRANDED VISITORS

- The Guam Visitors Bureau (GVB) provided assistance to almost five thousand stranded visitors impacted by Typhoon Mawar during their stay here in Guam.
- GVB reached out to tour agents, local bus companies, hotels, and industry partners to transport visitors and provide a sense of security by covering a portion of the cost of their lodging and meals as they waited the availability of seats on outbound airlines from Guam.
- GVB worked with Guam Hotel and Restaurant Association (GHRA) in reaching out to the tourism industry with these response efforts.
- The Korean Consulate's Office also formed a partnership with GVB for transportation of visitors who needed immediate medical services and volunteers who assisted with translation and medical inquiries.



## TYPHOON MAWAR UPDATES



#### GUAM MEDICAL ASSOCIATION PROVIDED CLINICS LISTING FOR STRANDED VISITORS

- The Guam Visitors Bureau requested the assistance of the Guam Medical Association (GMA) who provided an available list of medical providers available to assist with stranded visitors impacted by Typhoon Mawar.
- The following clinics provided immediate assistance to visitors. Some had limited access, but others had open access with no appointments to their urgent care.



Clinic	Contact Number
American Medical Clinic	(671) 647-8262
Seventh Day Adventist Clinic	(671) 646-8881
Guam Medical Care	(671) 647-4174
Guam Radiology Center	(671) 649-1001
Dr. Shieh's Clinic & Associates	(671) 648-2229
One Love Pediatrics	(671) 588-1588
MPG Pediatrics	(671) 648-5437
Lombard Medical	(671) 989-4747
The Neurology Clinic	(671) 646-6463
FHP Medical Clinic	(671) 646-5825
IHP Medical Clinic	(671) 633-4447





### **GOVERNOR LEON GUERRERO ISSUED EXECUTIVE ORDER NO. 2023-04**

- On June 3, 2023, Governor Lou Leon Guerrero issued Executive Order No. 2023-04, relative to declaring a state of emergency due to the water supply shortage caused by Typhoon Mawar.
  - Pursuant to 9 G.C.A § 55.60, individuals should only use water supplied by GWA for authorized uses pertaining to public health, safety, and welfare.
  - Specific unauthorized uses provided in Section 55.60 include:
    - Washing motor vehicles
    - Windows
    - Streets
    - Sidewalks and buildings
  - Executive Order No. 2023-04 shall be effective immediately and shall continue in effect for a period of fifteen (15) days. It shall expire on June 18, 2023, unless otherwise amended or rescinded by further executive order.

# GVB CONCIERGE SERVICE DESK

- GVB has activated its visitor concierge program to assist with visitors for any emergencies.
- Concierge service desk operating in all languages English, Japanese,
   Korean, and Mandarin Chinese
- Main hotline to call is (671) 588-2020
- GVB's Visitor Safety Officers are also working together with the Department of Parks and Recreation to keep local residents and visitors safe and updated.





## **INFORMATIONAL BROCHURES**



#### CALL OUT TO GVB MEMBERSHIP FOR COMPANY BROCHURES

Requesting for 500 pcs of company brochures in all languages to be displayed at:

- Guam Visitors Bureau
- GVB's Concierge Service Desk





https://www.guamvisitorsbureau.com/docs/about/mem bership/gvb-membership-application-20191111.pdf

If interested in becoming a GVB member, please click to download our membership application

# TOUR GUIDE CERTIFICATION

### CALL OUT FOR ENGLISH & TAGALOG SPEAKING TOUR GUIDES

- GVB monitors Guam tour guides and tour sites.
- Tour Guide Certification Program (TGC) requires the training and certification of all tour guides.
- <u>Guam Community College</u> conducts the instructional portion of the program, while GVB issues identification badges and handles compliance activities.

https://www.guamvisitorsbureau.com/destination/visitor-safetysatisfaction/tour-guide-certification/gvb-tour-guide-certification





# **TESTING AND VACCINATION**



Special Note: After March 27, 2023, Weekly Joint Information Center (JIC) releases, as they relate to COVID-19 results, will be discontinued. JIC releases will be issued only on an as needed basis. To view the most up to date COVID-19 information, including weekday surveillance summary reports, visit http://dphss.guam.gov/covid-19/

#### FREE COVID-19 COMMUNITY TESTING

Fill out a <u>COVID-19 Testing Patient Assessment Form</u> ahead of time: <u>dphss.guam.gov/covid-19-testing</u>. Drive-through sites may close during lightning and inclement weather.

Monday - Friday 9 a.m. by appointment	DPHSS Northern Region Community Health Center (NRCHC), Dededo By appointment only for individuals with COVID-like symptoms. Four adults per vehicle. Call 671- 635-7525/6 to schedule an appointment. Bring a photo ID.
Tuesday & Thursday 9 a.m 12 p.m.	DPHSS Southern Region Community Health Center (SRCHC), Inalåhan By appointment only for individuals with COVID-like symptoms. Four adults per vehicle. Travel- related testing not offered. Call 671-828-7604/5/7518. Bring a photo ID.

#### Predeparture Travel COVID-19 Tests

The Northern Region Community Health Center in Dededo also offers COVID-19 testing for travel predeparture needs at a minimal cost of \$40 and is limited to 10 persons a day. Payments (cash or credit card) are accepted at the (Dededo) clinic cashier's window from Monday to Friday at 8 a.m. Payments will be required on the day of testing. Patients will need to bring a copy of their receipt as proof of payment, along with a valid ID and proceed to the testing site in the NRCHC front parking lot.

Travel Test Available	Cost	Turn-Around Time	Hours
Standard PCR Test	\$40	1-2 days	Monday – Friday 9 a.m.



	EE COVID-19 VACCINATION CLINICS OOSTERS AVAILABLE - Pfizer-BioNTech, Moderna, Johnson & Johnson, Novavax*
Monday - Thursday: 9 a.m 11:30 a.m. By Appointment 4 p.m 6 p.m. Walk-in	DPHSS Northern Region Community Health Center (NRCHC), Dededo Until May 31, or until supplies last, NRCHC is offering a special COVID-19 vaccination schedule on a walk-in basis, in addition to taking appointments. To schedule an appointment for COVID-19 vaccination at NRCHC, call 671-635-7525 or 671-635-7400. Curbside vaccination available for people with disabilities. Last vaccination will be administered 30 minutes before closing. Bring a photo ID.
Saturday 9 a.m 11:30 a.m. By Appointment 2 p.m 5 p.m. Walk-in	*Novavax COVD-19 primary dose and monovalent booster available only at the Community Health Center in Dededo.
Monday - Friday BY APPOINTMENT ONLY	DPHSS Southern Region Community Health Center (SRCHC), Inalåhan Call 671-828-7604/5/7518 to schedule an appointment. Bring a photo ID.
	*Novavax COVD-19 primary dose and monovalent booster available only at the Community Health Center in Dededo.
<b>Monday – Friday</b> 10 a.m 4 p.m.	Paseo de Susanna, Parks and Recreation Conference Room, Hagåtña Last vaccine will be administered 30 minutes before closing. Walk-ins only. Bring a photo ID. Available for adults and children 6 months and older.



**MARKET INTELLIGENCE REPORT** 



As June 9, 2023 and may be subject to change.

# TRAVEL PROTOCOLS



# TRAVEL PROTOCOLS BY MARKET



#### JAPAN

Traveler entering Japan from Guam will no longer be required to submit negative certificate (as of May 12, 2023).

### SOUTH KOREA

All travelers entering South Korea are no longer required to provide COVID-19 testing before departure (as of September 3, 2022) or upon arrival (as of October 1, 2022).

#### REQUIREMENTS

All travelers entering South Korea must register their travel information on KDCA's Q-Code website: <u>cov19ent.kdca.go.kr/cpassportal</u>.

### TAIWAN

There are no more COVID-19 restrictions to enter into Taiwan (national and non-nationals).

### P H I L I P P I N E S

**Effective October 4, 2022,** as per IATF Resolution No. 2 (s. 2022) on the ENTRY, QUARANTINE and TESTING requirements of inbound travelers to the Philippines:

#### FULLY VACCINATED (Filipino and Foreign Travelers)

No pre-departure COVID-19 Test requirement - Must have received the 2nd dose in a 2dose series or a single dose COVID-19 vaccine more than fourteen (14) days prior to the date and time of departure from the country of origin/port of embarkation.

#### UNVACCINATED or PARTIALLY VACCINATED (Filipino and Foreign Travelers)

- 1. Travelers 15 years and older shall present a remotely supervised/laboratory-based Rapid Antigen Test administered and certified by a healthcare professional in a healthcare facility, laboratory, clinic, or other similar establishment taken 24 hours prior to the date and time of departure from country of origin/first port of embarkation in a continuous travel to the Philippines, excluding lay-overs; provided that, he/she has not left the airport premises or has not been admitted into another country during such lay-over.
- 2. Travelers 15 years and older who fail to present a negative pre-departure testing shall be required to undergo a laboratory-based Antigen Test UPON ARRIVAL at the airport.
- 3. ACCOMPANIED minors below 15 years of age who are NOT VACCINATED for any reason whatsoever shall follow the quarantine protocols of their parent/s or an accompanying adult/guardian traveling with them.
- 4. UNACCOMPANIED minors below 15 years of age who are NOT VACCINATED for any reason whatsoever shall follow the protocols set forth in Section B (1) and (2) above. NOTE:- Any inbound traveler, whether Filipino or Foreign national, who shall test positive for COVID-19 through rapid antigen test shall be subjected to the latest prevailing quarantine and isolation protocols of the DOH.

# MARKETS AT-A-GLANCE



## MARKETS AT-A-GLANCE



### JAPAN

- Total outbound seat capacity for June at 20,750; and July at 33,778.
- Japan Airlines summer 2023 flight schedules shown in appendix.
- Guam Typhoon Coverage in Japan
- Food program at Tokyo, Ikebukuro
- Shown in appendix are: SNS performance summary; content calendar; SNS highlights; YouTube SNS Always On and TikTok Ads report; Weekly Guam and GLAM digital PR articles; and media performance

### SOUTH KOREA

- Korea drops COVID-19 isolation mandate, closes temporary testing centers.
- Yangyang airport faces uncertain future as sole airline files for receivership.
- May June airline outbound seat capacity changes details shown in appendix: May was at 38,170; and June remains 12,780.
- Shown in appendix are: media monitoring press release; SNS weekly activity; and content calendar

#### **PHILIPPINES**

- Bivalent jabs now available
- COVID-19 positivity rate in NCR declines to 22%
- Changes in PAL's Manila (NAIA) terminal assignments
- Seat sale alert: Philippine airlines offers P125 flights until June 25
- United Airlines and Philippine Airlines continue to fly daily in July 2023.
- Shown in appendix: marketing activities and social media highlights.

#### TAIWAN

- Series COVID-19 cases up 30% as Taiwan enters 4<sup>th</sup> Omicron wave.
- Fourth Omicron wave causes spike in Taiwan COVID cases
- Notification period for severe pneumonia adjusted from 24 hours to 72 hours.
- 17 new confirmed cases of Monkeypox (Mpox).
- Shown in appendix are: current airline routes for other destinations and airline updates, restrictions for entering Taiwan (effective March 20); CECC updates; social media calendar; GTO marketing activities

#### DETAILS ARE FOUND IN THE APPENDIX



# **APPENDIX**

As of June 9, 2023 and may be subject to change.







### JAPAN COVID-19 NEWS



### **ENTRY PROTOCOLS**

- As of June 12, 2022, the submission of a negative PCR test certificate upon departure from Japan will no longer be required.
- Effective October 11, 2022, the daily entry limit was eliminated.
- For return to Japan, as of April 29, 2023, the requirement to submit a vaccination certificate and the results of a PCR test (negative proof) taken within 72 hours has been abolished.
- As of May 12, visitors will no longer be required to present vaccination certificates for entry into Guam, thus removing any restrictions and returning to the same status as before the pandemic.

#### QUARANTINE AFTER RETURNING TO JAPAN

(Effective from April 29 for those returning to Japan) No need to submit proof of vaccination or negative PCR test within 72 hours



(Regardless of vaccination status / For both Japanese and foreigners)

# TYPHOON MAWAR



### GUAM TYPHOON COVERAGE IN JAPAN

- Since May 25, several news organizations and web news outlets have reported on Typhoon Mawar in Guam.
- The typhoon situation was reported using video footage from the area, interviews with tourists, and information from social networking sites as sources.
- On May 28, reports on humanitarian aid began to appear in media providing a glimpse of the movement towards recovery.



### JAPAN MARKET INTELLIGENCE



### AIRLINE OPERATION

### JAPAN AIRLINES SUMMER 2023 FLIGHT SCHEDULE (FROM MARCH 18, 2023)

-Announced flight extension to Oct 28

	OPERATION DATE		SEAT CAPACITY
March	18, 21, 23, 25, 26, 28, 30	7	1,393
April	1, 2, 4, 27, 29, 30	6	1, 19 4
Мау	2, 3, 4, 6, 7	5	995
June	-	0	0
July	15, 16, 18, 20, 22, 23, 25, 27, 29, 30	10	1,990
August	1, 3, 5, 6, 8, 10, 11, 13, 15, 17, 19, 20, 22, 24, 26, 27, 29, 31	18	3,582
September	2, 3, 5, 7, 9, 10, 12, 14, 16, 17, 18, 21, 23, 24, 26, 28, 30	17	3,383
October	1, 3, 5, 7, 8, 9, 12, 14, 15, 17, 18, 21, 22, 24, 26, 28, 29, 31	18	3,582
	TTL		16,119



### Food Programs at Tokyo Ikebukuro

- From May 22 to May 28, a limited edition CHamoru Plate sales event was held in Tokyo's Ikebukuro Station
- Fifty plates were prepared for each day, but were sold out within two hours each day.



Purchasers said, "It reminded me of what Guam tasted like and made me want to go back." They also commented that the food was "very delicious" and "I really want to go to Guam this summer."



#### NEWS PICKUP

#### Travel Voice: Published June 1, 2023

Guam Visitors Bureau summarizes hotels that reopened after the typhoon (as of June 1); public facilities are working around the clock to restore operations; aggressive expansion to capture summer demand



グアム政府観光局(GVB)は2023年6月1日、台風2号の影響と現状をまとめた。 現地では、台風の直撃により甚大な被害が発生。空港の閉鎖など滞在する観光客 も大きな影響を受けていた。 グアム国際空港は5月29日から通常運航を再開。GVBによると、公共機関は24時間 体制でサービス復旧に向けた作業をおこなっている。グアムホテル&レストラン 協会(GHRA)は、台風後に営業を再開し、ダイニングやテイクアウトを提供して いる施設を発表(下記に掲載)。多くのホテルが、6月中旬までに新規予約の受付 ができるよう、取り組んでいる。

GVBでは「Stay Strong」をスローガンに掲げ、観光誘致に取り組んでいく。現 在、夏の需要喚起に向けた「GOGO! GUAM SUMMERキャンペーン」を実施中 で、地域の旅行会社向けのセミナーやユナイテッド航空とのSNSやテレビ番組を 活用したプロモーションなども展開。日本航空が9月~10月にも成田/グアム線を 週4便運航することも発表していることから、さらなる夏のリゾート旅行の需要強 化をはかる。6月17日にはグアムの現地企業と日本航空と共同で、消費者向けイベ ントの開催も予定している。

#### 営業を再開したホテルと飲食店

※2023年6月1日23時時点(GVBサイトより)

クラウンプラザ、デュシットビーチリゾート、デュシタニグアムリゾート、ジョ イナス、ヒルトンリゾート&スパ、ルーツグリルハウス、ハイアットリゾート、 ビーチンシュリンプ、コーヒースラット、カリフォルニアピザキッチン、イース トリートグリル、IHOP Guam、ジャマイカングリル、ジェフズパイレーツコー ブ、ラブクレープ、ミ・サゾン、モサズ・ジョイント、パリスコ・パティスリ ー、ピオロギー、プロアレストラン、スパログアム、TGI Fridays、アップルビー ズ、パンタイ、カプリチョーザ、チリズ、G&G's BBQ、ハウスオブチンフェ、イ ンフュージョンコーヒー&ティー、ペイレススーパーマーケット、ジャマイカン グリル、ジョリビーグアム、KFC グアム、キングスレストラン、ロングホーンス テーキハウス、マクドナルド、オリーブガーデン、アウトバックステーキハウ ス、ポノハワイアングリル、トミーズビザ、トニーローマ、ウェンディーズグアム



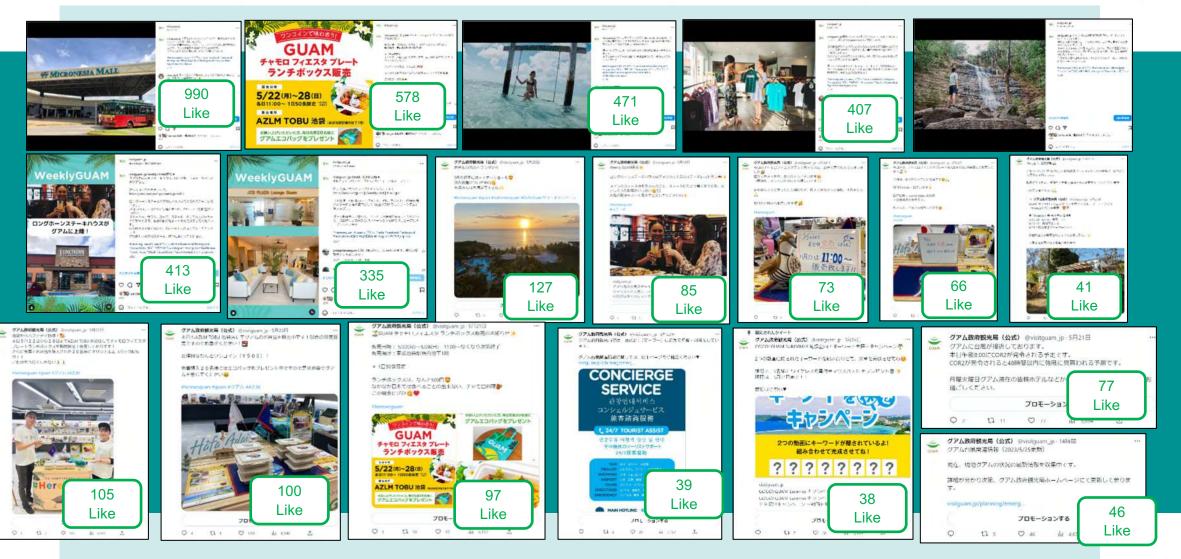


### SNS PERFORMANCE SUMMARY

- Mainly posted information about the typhoon.
- Regular posts were on hold.
- Future posts to focus on Guam recovery, along with key message (#StayStrongGuam).

CNC	follo	wer	Week	Reach	Week Eng	gagement	
SNS	26 May,2023	3 Jun,2023	26 May,2023	3 Jun,2023	26 May,2023	3 Jun,2023	
	26,137	26,165	3,926,130	85,750	3,589	609	
	0.11%		-97.8	32%	-83.0	03%	
	23,594	23,601	9,063	10,333	2,231	1,326	
f	0.0	3%	14.0	)1%	-40.56%		
	16,357	16,357	131,094	601,497	6,990	8,406	
	0.0	0%	358.8	83%	20.26%		
	58,909	58,883	1,141,712	92,805	4,687	2,334	
TikTok	-0.04%		-91.8	37%	-50.20%		
	-	-	-	-	-	-	
	-		-		-		
Visitguam.jp	Unique	e User	Page	View	Ave Time	on Page	
<b>š</b>	16,158	20,413	36,774	46,738	0:01:27	0:01:19	
GUAM	26.3	3%	27.1	0%	-9.2	0%	





#### SNS POST-HIGHLIGHTS





#### SNS POST-HIGHLIGHTS



#### Digital Ads (GOGO! SUMMER Campaign) May 8 – June 30

\*Advertisements have been suspended since May 25 due to the typhoon. GVB Japan will resume advertising as they monitor the situation.

#### Instagram

Campaign	Impr.	Clicks	CTR	CPC	CPM	Video View	Video 100%	Reach	Frequency	Cost
Here We Guam	3,891,080	1,337	0.03%	¥404.4	¥138.94	3,756,878	14,956	2,847,236	1.37	¥540,623

#### ■Youtube

Campaign	Impr.	Clicks	CTR	CPC	СРМ	Video View	Video 100%	Reach	Frequency	Cost
Here We Guam	3,421,505	1,240	0.04%	¥1,314.5	¥476.39	1,170,468	1,185,551	4,370,163	0.78	¥1,629,960

#### ■Tver

Campaign	Impr.	Clicks	CTR	CPC	CPM	Video View	Video 100%	Reach Frequency	Cost
Here We Guam	375,719	236	0.06%	¥6,822.7	¥4,285.55	375,526	361,744	-	¥1,610,161

#### Abema

Campaign	Impr.	Clicks	CTR	CPC	CPM	Video View	Video 100%	Reach	Frequency	Cost
Here We Guam	-	-	-	-	-	934,060	879,907	474,589	1.97	-

#### Total

 Campaign Here We Guam	Impr. 7.688.304	Clicks 2,813	CTR	CPC		6,236,932			Frequency	
II M/- C	7 600 704	2 0 1 7	0 0 4 9/	VITAAA	VAO1 7E	C 37C 073	7 447 100	7 001 000	100	¥3,780,744

#### GOGO! SUMMER Campaign ad







### WEEKLY GUAM

#### Rustic, beautiful, and supremely delicious bakery - Frances Bakehouse.

- Opened in February 2023, Frances Bakehouse has a reputation for being "just delicious!"
- Located next to The Westin Resort Guam in Tumon.
- Items include breads, croissants, bagels and pastries such as canelés, financiers, cookies, and more.

素朴で美しく、最高に おいしいパン屋さん。 フランセス・ベイクハウ ス





#### Popular Local Apparel Brand -Opake

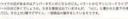
- Established in 2012
- Opake sells originally designed Tshirts, long-sleeved shirts, outerwear, and other items that incorporate Guam's culture and lifestyle.
- Located in upper Tumon, a 10-15 minute walk from Kmart.

人気のローカルアパレル ブランド、オペイク





カウンターではスタッフが忙しけた作用をしています。 思いてみると専乱に気けた意用品の目光 の仕的が特徴としているところ。 厳事時、成年前れる人の大学がこれ注意した商品を取りにあ ているようでした。







部内はこんが参加。ちょうと意味品が大利したばかうで、予約の意思だというのに入め がかかりあります。 したし時品の時間にかったりしていて「こんのウナスにあなのう」なしてら知してしまい



が、これなジースカナットがアンムボント シングになったが、中心学校、ためできた、そう、キャング・シーム・レース・シーム・レース・シーム・レース・シームの「シーム」 シングになったが、中心学校、ロース・ディースト・ディートはか、ここのは、アンジーンを行った。 日本の日本のよう、アンジーンを行うアーア・ストライン・アングーンでは、アンジーンを行うアーア・ストライン・シーム

ダブムの企業やクラフトビールプランドとコンポレーショング手毛など、高く使きれ親しまれてい 各ポペイク、おと鹿にボベイクカビレーンはいたがですか?

For more information, contact Yusuke Imazu of Leap Corporation imazu@leapcorporation.com





### GLAM Digital PR

#### Ranking of 9 Hotels in Guam! The key points for choosing a hotel.

- Guam is an American resort popular among Japanese people, and can be reached in about 3.5 hours from Japan.
- Three points to consider when choosing a hotel in Guam:
  - Location
  - Proximity to the beach
  - Price
- Guam Hotels Ranking Top 9
  - Guam Reef Hotel
  - The Tsubaki Tower
  - Hotel Nikko Guam
  - PIC Guam (Pacific Islands Club Guam)
  - Guam Plaza Resort & Spa
  - Dusit Beach Resort Guam
  - Hyatt Regency Guam
  - Hilton Guam Resort & Spa
  - Royal Laguna Guam Resort

GL	AM					00
PICK UP	FASHION	BEAUTY	LIFESTYLE	ENTERTAINMENT	TRAVEL	ARTMAKE
GLA	M Editorial					

2023.05.16(Tue) LIFESTYLE EDITOR'S PICK グアムのホテルランキング9選!ホテル選びのポイントも解説」



日本から約3時間半で行けるグアムは、日本人に人気のアメリカンリゾートです。グアム旅行はアクティビティや食事、観光な ど幅広く楽しめる場所でもありますが、ホテルも楽しみの1つです。

ダアムにはリゾート地らしく、すてきなホテルが多くあります。そこで、実際にダアムに混転した筆者が、ダアムのホテルの 選び方やおすすめホテルを紹介します。ぜひ、グアム旅行の計画を立てるのに役立ててください!



画像出典:<u>リーガロイヤル・ラグーナ・グアム・リゾート</u>

2022年4月にリプランドしてオープンした<u>リーガロイヤル・ラグーナ・グアム・リゾート</u>は、美しいハガニア湾を一望できま す。

都会の喧騒から離れたタムニングに位置し、レストランやパー、アクティビティなど、リゾート感が溢れたホテルです。

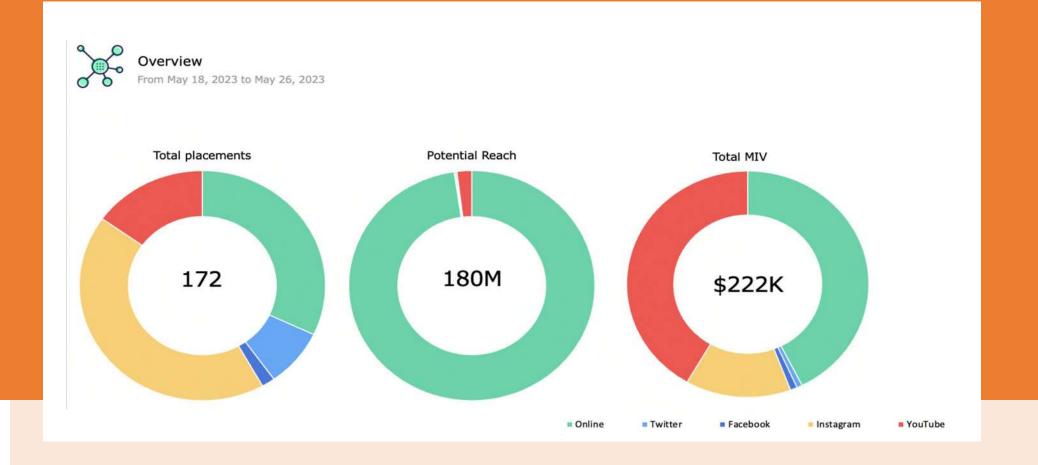
ホテルには、海ビー体になったかのようなインフィニティブールのほか、大人も子どもも楽しめるファミリーブールも撮わっ ています。





### MEDIA PERFORMANCE

• Typhoon Mawar information was featured.





## Typhoon Information – Visitguam.jp

https://www.visitguam.jp/planning/emergency-contact-number/typhoon/





## Typhoon Information – News



#### Top 10 Online & Blogs Placements by MIV

	1014-2 <b>10</b>	Date	Location	Potential Reach	MIV (\$)
NIKKEI	Nikkei - JP 台風直撃のグアム、空港閉鎖で観光客足止め 30 日再開	5/28/2023	Japan	25.8M	\$8.5K
A	オレ的ゲーム連報@刃 - Jin115 - JP 【台風直鑒】グアムの現在が悲惨すぎる・・・「6 月になるまで飛行機が飛ばない」「98%の違。	5/28/2023	Japan	2.41M	\$5.24K
	Oricon Style - JP 台風2号がグアム直撃、基大被害	5/28/2023	Japan	23.3M	\$2.43K
	2NN - JP 【台風2号】グアム直撃、空港閉鎖で韓国人観光客 3400人が足止め…外務省迅速対応チームが…	5/29/2023	Japan	675K	\$2.41K
X	アルファルファモザイク - Aifalfa Mosaix - JP <u>【地獄】 グァム合属で被災の女さん「ホテル追い</u> 出され飛行機飛ばない! 外落省同もしてくれない…	5/28/2023	Japan	1.41M	\$2.38K
77	<b>オタク.com — Otakomu - JP</b> <u>台風直撃のグアム、空</u> 羨が壊滅的な被害をうけ観 <u>光客が足止め中</u>	5/28/2023	Japan	559K	\$1.67K
8	goo ニュース - goo News - JP <u>韓国航空各社</u> 合風直撃のグアムに11機派遣へ 三帰国支援	5/29/2023	Japan	3.41M	\$1.6K
8	goo ニュース - goo News - JP <u>グアムで足止めの韓国人観光客 続々帰国=31 日完了へ</u>	5/30/2023	Japan	3.41M	\$1.59K
25	4 Travel - JP Hafa Adair	5/30/2023	Japan	4.58M	\$1.5K
新吉	Chunichi 台風2号がグアム直撃、基大被害 旅客機運休、 観光客は足止め	5/28/2023	Japan	7.67M	\$1.5K

#### Nikkei - JP May 28, 2023 Reach: 25,812,330 - MIV: \$8,501

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Yahoo! - JP May 28, 2023 Reach: 7,984,326 - MIV: \$180

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#### TOKYO Web - JP

May 28, 2023 Reach: 6,156,001 - MIV: \$1,278

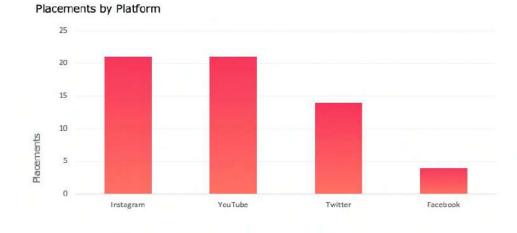
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### **Typhoon Information – SNS**

Social Focus - Platform Performance From May 28, 2023 to June 3, 2023



Name		Placements	Potential Reach	Engagement	Engagement Rate (%)	MIV (\$)
Ø	Instagram	21	448K	6.29K	7.7	13.9K
D	YouTube	21	652K	3.46K	11.2	45K
y	Twitter	14	4.67M	668	0.186	8.58K
f	Facebook	4	314K	277	0.022	2.5K



[Link]

-1-1

月曜日~木曜日 12PM-6PM





台風の影響で 'ーが浸水し。  中のグアム空/ に向けて24時間 を選めていま? 30に再開出来]	8488E7 F.	1-1			
\$1.22K	♡ 697		C 16		

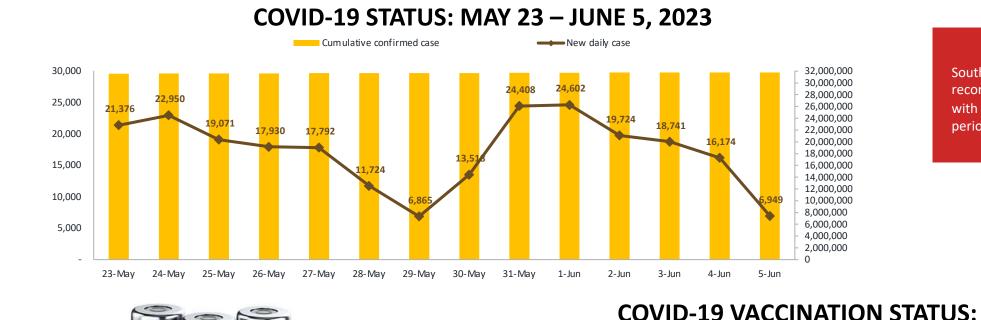


# SOUTH KOREA



## KOREA COVID-19 NEWS





RECEIVED 1<sup>ST</sup> DOSE

44,767,963

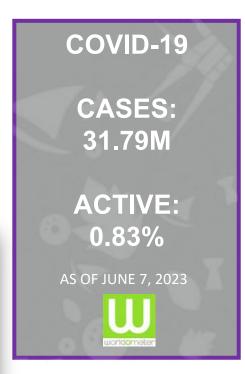
87.5% of total population

97.6% of 18 and older

97.7% of 60 and older

### HIGHLIGHT

South Korea's new coronavirus cases recorded under 7,000 on Monday along with the lift of mandatory quarantine period started this June.



FEB 26, 2021 – JUNE 5, 2023

**RECEIVED WINTER SEASON** 

BOOSTER

Has been halted since April 7

\*People who want to get vaccinated can be administered upon registration

RECEIVED 2<sup>ND</sup> DOSE

44,356,545

86.7% of total population

96.8% of 18 and older

96.7% of 60 and older

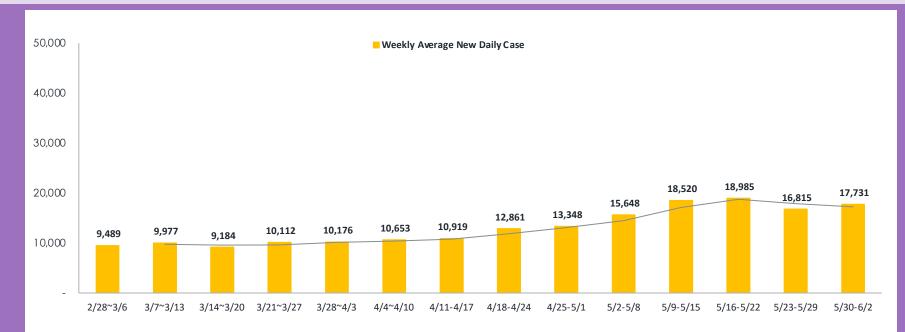
### as of 9 June 2023

Vaccine

## KOREA COVID-19 NEWS



### **COVID-19 STATUS: COMPARISON WEEK BY WEEK**



#### DAILY CASE

The number of daily confirmed cases is maintaining at a constant level with any particularity.

#### WEEKLY CASE

South Korea's weekly confirmed cases is slightly decreasing however maintaining its steady level.

#### MONTHLY CASE

COVID-19 situations has shown a stable appearance without an eminent rebound throughout May.

#### CURRENT SITUATION

With the mandatory 7 day self quarantine lifted, health authorities announced to continuously monitor confirmed cases to prevent possible surge of transmission.

### **MAY AIRLINE SCHEDULE**

#### • INCHEON - GUAM



\*Airline schedule is flexible, subject to change.

Airlines	Flight No.	Days	DEP Time	ARR Time	As of MAY 15	Seat Loss	As of JUN 05
K	KE421	DAILY (May 23-31: Canceled)	09:45	15:15	8,432	2,448	5,984
Korean Air	Korean Air KE423	DAILY (May 23-31: Canceled)	19:35	01:05+1	4,340	1,260	3,080
Jeju Air	7C3102	DAILY (May 23-31: Canceled)	10:40	16:05	5,859	1,701	4,158
Jeju Ali	7C3106	DAILY (May 23-Jun 30: Canceled)	20:20	02:00+1	5,859	1,701	4,158
Jin Air	LJ641	DAILY (May 23-31: Canceled)	09:15	14:45	5,859	1,701	4,158
JIII AII	LJ643	DAILY (May 23-31: Canceled)	08:35	14:10	5,859	1,701	4,158
T'way Air	TW303	DAILY (May 23-Jun 26: Canceled)	08:30	14:00	5,859	1,701	4,158
		TOTAL	42,067	12,213	29,854		

#### • BUSAN - GUAM

Airlines	Flight No.	Days	DEP Time	ARR Time	As of MAY 15	Seat Loss	As of JUN 05
Jeju Air	7C3154	DAILY (May 23-Jun 30: Canceled)	21:35	02:45+1	5,859	1,701	4,158
Jin Air	LJ647	DAILY (May 23-Jun 30: Canceled)	08:00	13:15	5,859	1,701	4,158
	TOTAL				11,718	3,402	8,316

### TOTAL OUTBOUND SEAT CAPACITY: 38,170 SEATS SEAT LOSS 15,615 (FROM 53,785 SEATS)



### JUNE AIRLINE SCHEDULE

#### • INCHEON - GUAM

\*Airline schedule is flexible, subject to change.

Airlines	Flight No.	Days	DEP Time	ARR Time	As of MAY 15	Seat Loss	As of JUN 05
	KE421	DAILY	09:45	15:15	8,160	0	8,160
Korean Air	KE423	DAILY (Jun 7-30: Canceled)	19:35	01:05+1	4,200	3,360	840
Jeju Air	7C3102	DAILY (Jun 1-30: Canceled, except Jun 3)	10:40	16:05	5,670	5,481	189
	7C3106	DAILY (Jun 1-30: Canceled)	20:20	02:00+1	5,670	5,670	0
	LJ641	DAILY**	09:15	14:45	6,078	3,621	2,457
Jin Air	LJ643	DAILY (Jun 1~: Canceled)	08:35	14:10	5,292	5,292	0
T'way Air	TW303	DAILY (May 23-Jun 26: Canceled)	08:30	14:00	5,670	4,914	756
		TOTAL	40,740	28,338	12,402		

\*\*LJ641: 2x weekly (Jun 1-18: Thu, Sun) / 4x weekly (Jun 19-27: Wed, Thu, Sat, Sun) / Daily (Jun 28~): Total 13 flights in June

• BUSAN - GUAM

Airlines	Flight No.	Days	DEP Time	ARR Time	As of MAY 15	Seat Loss	As of JUN 05
Jeju Air	7C3154	Canceled	21:35	02:45+1	5,670	5,670	0
Jin Air	LJ647	DAILY ( June 29 <sup>th</sup> ~ )	08:00	13:15	5,670	5,292	378
	TOTAL				11,340	10,962	378

### TOTAL OUTBOUND SEAT CAPACITY: 12,780 SEATS SEAT LOSS 39,300 (FROM 52,080 SEATS)



### SPECIFIC ISSUE UPDATE

### Korea drops COVID-19 isolation mandate, closes temporary testing centers



The government has lowered the national crisis level for Covid-19 from "serious" to "alert" as of May 31. Under the revision, people infected with Covid-19 are no longer required to isolate for 7 days.

Most of the restrictions people have faced daily have been lifted but the government will continue to provide financial support for vaccinations, treatment, and hospital admissions. The government will share details on the infection cases on a weekly basis instead of a daily basis from June 5.



### **TRAVEL TRADE UPDATE**

### YANGYANG AIRPORT FACES UNCERTAIN FUTURE AS SOLE AIRLINE FILES FOR RECEIVERSHIP



A state-funded Yangyang airport in Gangwon is at risk of being left vacant after Fly Gangwon, the sole airline that operates from the location, revealed its plans to file for court receivership due to the Covid-19 outbreak.

Airport officials announced that they will engage in close discussions with Korea Airports Corporation and the Ministry of Land, Infrastructure and Transport to explore viable solutions, including arranging alternative flights with other budget airlines at the airport.



### **MEDIA MONITORING – PRESS RELEASE ON MAY 18**





Guam Visitors Bureau appoints 11 influencers as '2023 GVB Korea Digital Ambassadors'



### MEDIA MONITORING – PRESS RELEASE ON MAY 26



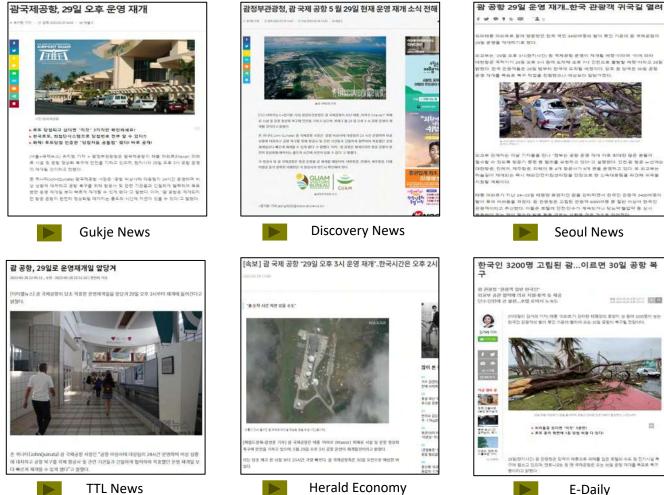




Guam International Airport to resume its operation on May 30 in earnest with full efforts to recover damages from Typhoon Mawar.



### MEDIA MONITORING – PRESS RELEASE ON MAY 28









Guam International Airport to resume its operation on May 29.



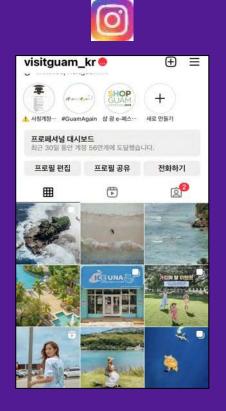
### MEDIA MONITORING – PRESS RELEASE ON JUNE 02



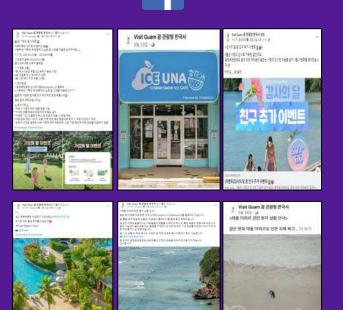
*Guam continues recovery efforts.* 





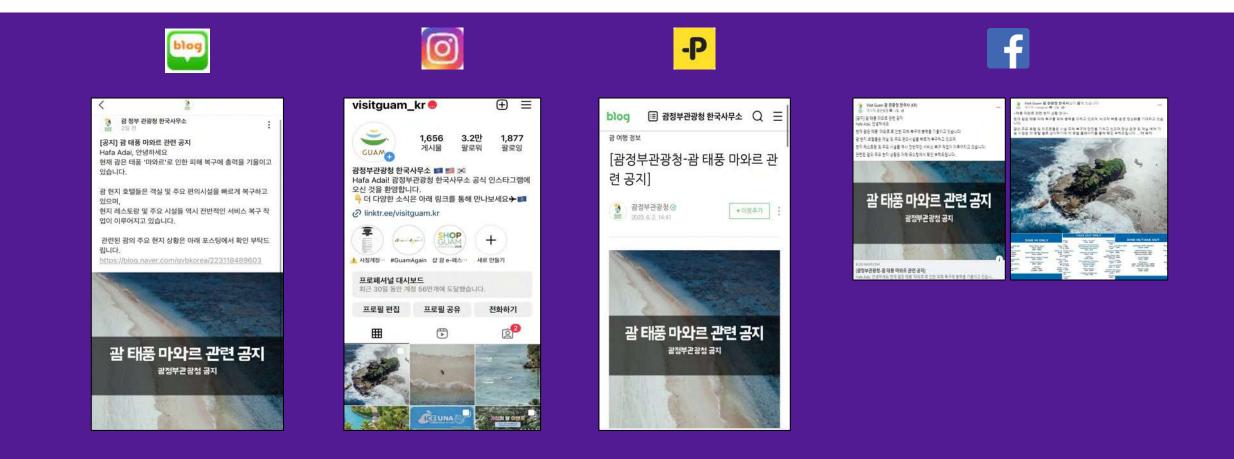






**SNS WEEKLY ACTIVITY: MAY 22 – MAY 26, 2023** #GUAMAGAIN #COLOR OF GUAM: MAY SNS EVENT





### **SNS WEEKLY ACTIVITY: MAY 29 – JUNE 2, 2023** #GUAMAGAIN #COLOR OF GUAM: TYPHOON MAWAR UPDATES



#### **GVB KOREA – JUNE Content Calendar**

#### Campaign Hashtag (GVB Korea will run SNS channels with new campaign hashtag in June, TBD)

Informe	ation/Notice/0	Card News	Guam's Scenery		G Reels	Event		
	Instagram Reels / Story		Naver Blog/Kakao		eed / Facebook	EVENT		
	slagiani keela		Nuver blog/ Kukuo	Insiagrann	June 1	June 2	June 3	
Week					THURSDAY	FRIDAY	SATURDAY	
1						Typhoon Mawar Update		
	June 4	June 5	June 6	June 7	June 8	June 9	June 10	
	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
Week 2		Restaurants in Guam Guam's Scenery GVB KR Digital Ambassador UGC	<b>Guam's Scenery</b> GVB KR Digital Ambassador UGC	Guam's Scenery GVB KR Digital Ambassador UGC	Guam's Scenery GVB KR Digital Ambassador UGC	<b>IG Reels</b> GVB KR Digital Ambassador UGC		
		june 12	Jone 13	june 14	<b></b> Jone 15	june îs	<b>- Jone 17</b> -	
	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
Week 3		Guam's Scenery GVB KR Digital	Instagram Event Mirroring	Guam's Scenery GVB KR Digital	Card News	<b>IG Reels</b> GVB KR Digital		
		Ambassador UGC	Instagram Event	Ambassador UGC	Restaurants in Guam	Ambassador UGC		
	June 18	June 19	June 20	June 21	June 22	June 23	June 24	
[	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
Week 4		Water Activities Guam's Scenery GVB KR Digital Ambassador UGC	<b>Guam's Scenery</b> GVB KR Digital Ambassador UGC	<b>Guam's Scenery</b> GVB KR Digital Ambassador UGC	<b>Card News</b> Must do activities in Guam	<b>IG Reels</b> GVB KR Digital Ambassador UGC		
	June 25	June 26	June 27	June 28	June 29	June 30		
[	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY		
Week 5		Hidden Gems in Guam Guam's Scenery	Guam's Scenery GVB KR Digital	<b>Guam's Scenery</b> GVB KR Digital	<b>Card News</b> Hotels in Guam	<b>IG Reels</b> GVB KR Digital		
		GVB KR Digital Ambassador UGC	Ambassador UGC	Ambassador UGC		Ambassador UGC		

\*Contents and schedules are subject to change depends on the situation.





## TAIWAN COVID-19 NEWS



## SERIOUS COVID-19 CASES UP 30% AS TAIWAN ENTERS 4<sup>TH</sup> OMICRON WAVE: CDC

#### Taipei, May 23 (CNA)

Taiwan reported a daily average of 204 moderate to severe COVID-19 cases from May 17-23, representing an increase of around 32 percent over the previous week's daily average of 154, the CC reported at a press conference.

CDC Deputy Director-General Tseng Shu-huai said the rising case numbers showed that Taiwan was entering its fourth wave of infections from Omicron subvariants, which is expected to peak sometime between mid and late June.

The CDC also confirmed Tuesday that from May 31, masks will no longer be required in ambulances

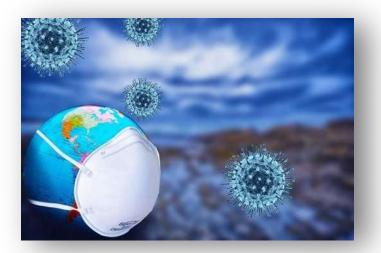
or long-term care facilities, though for a time being, they will still be mandatory in medical facilities, such as hospitals, clinics and pharmacies.



## FOURTH OMICRON WAVE CAUSES SPIKE IN TAIWAN COVID CASES

Taipei, May 23 (CNA)

- Taiwan's Centers for Disease Control said serious COVID cases are on the rise due to the Omicron XBB variant replacing BA 2.75 as the dominant virus strain, per a CDC press release.
- Due to a spike in cases, the public is still required to wear masks when going to medical institutions. The public is also encouraged to monitor their health as the CDC expects the fourth COVID Omicron wave to reach its peak at the end of June.
- Last week, the CDC said there were 129 confirmed local COVID-19 Omicron cases. Another 67 cases were imported from overseas.



as of 9 June 2023



### **Current Route in Operation:**

#### **China Airlines**

### CHINA AIRLINES

- See next page for June - August operations schedule

#### Eva Air



- TPE to Tokyo, Osaka, Seoul, Hanoi, BKK, Manila, Jakarta, Bali, Singapore, Ho Chi Minh City, LA, San Francisco, New York, Vancouver, London, Hong Kong, Paris (Daily)
- TPE to Seattle (five flights per week)
- TPE to Kuala Lumpur, Brisbane (four flights per week)

#### **Starlux Airlines**

### STARLUX

- Macau Daily
- Penang Daily
- Bangkok Daily
- Osaka Daily
- Tokyo Daily
- Kuala Lumpur Daily
- Ho Chi Minh City Daily
- Manila Monday, Wednesday, Saturday
- Singapore Daily

Operation	Schedule :

**CI** June



		Location								
	North America	Operation Schedule	Southeast Asia	Operation Schedule	Southeast Asia	Operation Schedule				
	Los Angeles	Daily	Bangkok	Daily	Ho Chi Minh City	Daily				
	Ontario	Daily	Singapore	Daily	Hanoi	Daily				
	San Francisco	Daily	Jakarta	Daily	Manila	Daily				
	Vancouver	Daily	Kuala Lumpur	Daily	Phnom Penh	3 flights/week				
	New York	4 flights/week	Penang	Daily	Yangon	3 flights/week				
,			Palau	4 flights/week	Bali	Daily				
			Chiang Mai	4 flights/week	Da Nang	2 flights/week				
			Cebu	5 flight/week						



### CI June Operation Schedule :



	Location										
Europe	Operation Schedule	Oceania	Operation Schedule	Northeast Asia	Operation Schedule	Northeast Asia	Operation Schedule				
Amsterdam	4 flights/week	Sydney	5 flights/week	Nagoya	Daily	Busan	5 flights/week				
Frankfurt	Daily	Melbourne	4 flights/week	Fukuoka	Daily	Okinawa	Daily				
London (Heathrow)	5 flights/week	Brisbane	4 flights/week	Osaka	Daily	Hokkaido	Daily				
Roma	3 flights/week			Tokyo(HND)	Daily	Takamatsu	4 flights/week				
Vienna	4 flights/week			Tokyo(NRT)	Daily	Hiroshima	4 flights/week				
				Seoul(ICN)	Daily						
				Seoul(CJU)	Daily						





## CI July Operation Schedule :



	Location								
North America	Operation Schedule	Southeast Asia	Operation Schedule	Southeast Asia	Operation Schedule				
Los Angeles	Daily	Bangkok	Daily	Ho Chi Minh City	Daily				
Ontario	Daily	Singapore	Daily	Hanoi	Daily				
San Francisco	Daily	Jakarta	Daily	Manila	Daily				
Vancouver	Daily	Kuala Lumpur	Daily	Phnom Penh	3 flights/week				
New York	4 flights/week	Penang	Daily	Yangon	3 flights/week				
		Palau	2 flights/week	Bali	Daily				
		Chiang Mai	4 flights/week	Da Nang	2 flights/week				
		Cebu	5 flight/week						





## CI July Operation Schedule :



	Location										
Europe	Operation Schedule	Oceania	Operation Schedule	Northeast Asia	Operation Schedule	Northeast Asia	Operation Schedule				
Amsterdam	4 flights/week	Sydney	5 flights/week	Nagoya	Daily	Busan	Daily				
Frankfurt	Daily	Melbourne	4 flights/week	Fukuoka	Daily	Okinawa	Daily				
London (Heathrow)	5 flights/week	Brisbane	5 flights/week	Osaka	Daily	Hokkaido	Daily				
Roma	3 flights/week			Tokyo(HND)	Daily	Takamatsu	4 flights/week				
Vienna	5 flights/week			Tokyo(NRT)	Daily	Hiroshima	4 flights/week				
Prague	2 flights/week			Seoul(ICN)	Daily	Hong Kong	Daily				
				Seoul(CJU)	Daily	Shanghai	Daily				





## CI August Operation Schedule :



	Location										
Europe	Operation Schedule	Oceania	Operation Schedule	Northeast Asia	Operation Schedule	Northeast Asia	Operation Schedule				
Amsterdam	4 flights/week	Sydney	5 flights/week	Nagoya	Daily	Busan	Daily				
Frankfurt	Daily	Melbourne	4 flights/week	Fukuoka	Daily	Okinawa	Daily				
London (Heathrow)	5 flights/week	Brisbane	5 flights/week	Osaka	Daily	Hokkaido	Daily				
Roma	3 flights/week			Tokyo(HND)	Daily	Takamatsu	4 flights/week				
Vienna	5 flights/week			Tokyo(NRT)	Daily	Hiroshima	4 flights/week				
Prague	2 flights/week			Seoul(ICN)	Daily						
				Seoul(CJU)	Daily						





### **Charter Flights Schedule for May and June**

	Мау									
Mon	Tue	Wed	Thu	Fri	Sat	Sun				
1	2	3	4	5	6	7				
		V				V				
8	9	10	11	12	13	14				
			V							
15	16	17	18	19	20	21				
V				V						
22	23	24	25	26	27	28				
	X				Х					
29	30	31								
		Х								

			June			
Mon	Tue	Wed	Thu	Fri	Sat	Sun
			1	2	3	4
						Х
5	6	7	8	9	10	11
			Х			
12	13	14	15	16	17	18
Х				V		
19	20	21	22	23	24	25
	V				V	
26	27	28	29	30		
		V				

Estimated flight resumption date : 6/16 (Fri)

\*The resumption is based on the reopening date/time of the beaches, restaurants, shopping mall, PIC hotel, fish eye marine

park, etc.

## TAIWAN COVID-19 NEWS



Regulat	Regulations on Entering Taiwan-1/3-Taiwan Nationals, Foreign Nationals (Starting Apr. 1, 2023 Taipei Time)							
Traveler Ty	/pe Histo	ry of Travel	No	Notes				
R.O.C. Departure from (Taiwan) any international Nationals port			Travelers who have experienced any COVID-19 symptoms should voluntarily contact quarantine stations. Such travelers should cooperate with health assessments and fol necessary instructions.					
Traveler Type			Credentials		Notes			
	Holders of 1. Oper		ans R.O.C. (Taiwan) Resident Certificate n to all purposes of entry ant workers must also hold re-entry permits	purposes of entry 19 symptoms should vol				
Foreign Nationals	Non-ARC holders	anno	onals of the visa-exempt entry scheme unced by Ministry of Foreign Affairs <sup>*note2</sup> lers who hold R.O.C. (Taiwan) Visa <sup>*note2</sup>	2.	necessary instructions. For Visa-exempt entry scheme, Landing Visa, e-Visa, or general Visa application, please visit <u>Bureau of Consular Affairs website</u> for details. For Travel Authorization Certificate for Nationals from Southeast Asian Countries (Conditional Visa-Free Entry) Application, please visit National Immigration Agency website. Spouses and children of Taiwan nationals may travel and transit through the Mini- three-links.			

**RESTRICTION TO CITIZENS/NON-CITIZENS ENTERING TAIWAN** 

## TAIWAN MARKET INTELLIGENCE



AIRLINES	GTO CONTACT	UPDATES
Sechina Airlines	6/2 Solomon Lee, • General • Manage	No updates for this week (up to June 2) after confirming with China Airlines Regarding the possibility of the resumption of direct flights to Guam, Mr. Lee said that due to the shortage of the fleet and manpower, it is still under evaluation.
<b>EVAAIR</b> 長榮航空	6/2 Gary Wang, Executive Vice President	No updates for this week (up to June 2) after confirming with Eva Air Regarding the resumption of direct flights to Guam, Mr. Wang said that at present, the company will focus on long routes and Northeast Asian routes, high-revenue destinations with cargo, transit and business needs, and the number of aircraft and crews is limited, so there is currently no plan to resume direct flights to Guam yet.
STARLUX 星宇航空	6/2 Joyce Pan, Manager	Charter flights from 5/23 – 6/12 has been canceled due to the damages caused by Typhoon Mawar (Please see next slide for scheduled flights) Regarding the resumption of the Guam flight, Mrs. Pan said that STARLUX has been discussing and will continue to be evaluated in the future.

## TAIWAN MARKET INTELLIGENCE



## NOTIFICATION PERIOD FOR SEVERE PNEUMONIA ADJUSTED FROM 24 HOURS TO 72 HOURS

The Centers for Disease Control and Prevention announced today (31) that the time limit for notification of the fourth category of notifiable infectious disease "severe specific infectious pneumonia" has been adjusted and relaxed from 24 hours to 72 hours, which will take effect immediately.

If a doctor finds a patient who meets the clinical conditions and testing conditions, he or she should report it within 72 hours according to the new regulations. After the notification, if the doctor evaluates the need for isolation treatment, he or she can be hospitalized for isolation treatment.

### 17 NEW CONFIRMED CADES OF MONKEYPOX (MPOX)

The Centers for Disease Control and Prevention announced today (30) that there were 17 new local cases of monkeypox (Mpox) in China, all of whom were males of their own nationality, 15 cases in northern counties and cities, and 2 cases in central areas, aged between their 20s and 40s. The onset date was between May 11 and May 26.

Due to symptoms such as fever, swollen lymph glands, blisters, and pustules, he was evaluated by a doctor and reported. Diagnosed today. After the epidemic investigation, 19 high-risk contacts were listed, and they have undergone self-health monitoring for 21 days. Since June 23 last year, my country has listed Mpox as a second-class statutory infectious disease. As of today, a total of 128 cases (116 local cases and 12 imported cases) have been diagnosed, of which 60 cases have recovered, 15 cases are still in hospital, 53 cases An example is in home independent health management.



### ASOA MONTHLY MEETING IN MAY

- Date: May 12
- Discussed coming activities including Food Taipei, Bio Asia, ITF, etc.
- IEAT Secretary General Peter Huang expressed that they hope the cooperate with ASOA members.
- IEAT also suggested raising ASOA's brand awareness by regularly inviting each state rep to introduce the business opportunities in their states to IEAT members.







### ASSOCIATION OF TOUR MANAGERS (ATM) – GUAM PRESENTATION

- Date: May 12
- Discussed coming activities including Food Taipei, Bio Asia, ITF, etc.
- IEAT Secretary General Peter Huang expressed that they hope the cooperate with ASOA members.
- IEAT also suggested raising ASOA's brand awareness by regularly inviting each state rep to introduce the business opportunities in their states to IEAT members.









### KAOSHIUNG INTERNATIONAL TRAVEL FAIR OPENING CEREMONY

- Date: June 2
- GTO attended the opening ceremony to support KATA.
- Photographed is GTO with Kaoshiung mayor Chi-Mai Chen and KATA members.
- Participated in lunch meeting and interacted with trade partners to maintain relationships.



### NR MONITOR

For the past week (May 27 – June 02), a total of 33 exposures are monitored including:

- TV Exposure: 4
- Online Exposure: 28
- Social Media: 1
- Positive News: 16
- Negative News: 17

These exposures are mainly about the 109 Taiwanese travelers stranded on Guam who have been brought back to Taiwan.

Positive news includes consumers' comments such as staying safe during the storm, the travel agent's compensation, and the ferry Starlux sent to take them back, etc.

Negative comments reported are about the consumers' experience on Guam, such as lack of food and medicine, room issues, additional cost, etc.

### 星宇包機載回!115名台灣客滯留關島6天終於回家



因為瑪娃颱風侵襲。蘭島國際機場受到影響而開閉,導致15名台灣旅客溝留當地,統計 在今(29)日下午由星宇航空派機將旅客接回台灣。

旅客們終於抵達桃園機場, 戰了一口氣。通去一個禮拜, 旅客們過得很煎熬, 動風導致 顯島機場關閉,所以百名旅客只能待在飯店,但是當地斷水、斷電這斷網路,旅行腼腆

#### 滞留近1個禮拜!星宇載109名關島旅客平安返台



桃園市 / 琊翊庭 楊諾宜 林志純 報導

瑪廷伽風優襲瞬島,原本爾閉的國際機場重新開放航班起降。先前被滑留的115名包爆旅 客終於回家了!星宇航空深遺的空機,在昨(29)日晚間7點35分左右。已經載著109名旅 客回到桃園機場!飛機降落的那一瞬間,大家還開心地大聲歡呼!



							EB
							Activity
							Service
			Social	Media			Shopping
			ine Conte		54		Attractions/Festival
		20	me come	nt Calenu			Restaurants
							Guam Scenery
							Accommodation
	1						Lucky Draw Event
ANT OF THE OWNER	CUMPAN		THE OP AN		1-Jun-23	2-Jun-23	3-Jun-23
Week 1	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					x	Just Guam Promotion Lucky Draw Event	Just Guam Promotion Lucky Draw Event
	4-Jun-23	5-Jun-23	6-Jun-23	7-Jun-23	8-Jun-23	9-Jun-23	10-Jun-23
Week 2	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	Just Guam Promotion Lucky Draw Event	Guam EIF Promotion	Guam Scenery 1	Restaurant - Fizz & Co.	x		Charter Flights Promotion
	King Guam World Tennis Tour Promotion						
	11-Jun-23	12-Jun-23	13-Jun-23	14-Jun-23	15-Jun-23	16-Jun-23	17-Jun-23
Week 3	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	Attractions - Two Lovers' Point		Accommodation - Guam Reef Hotel	Guam EIF Promotion	x	Restaurant - Mighty Purple Café	Charter Flights Promotion
,	18-Jun-23	19-Jun-23	20-Jun-23	21-Jun-23	22-Jun-23	23-Jun-23	24-Jun-23
Week 4	SUNDAY	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	Family Tour Promotion Lucky Draw Event	Family Tour Promotion Lucky Draw Event	Guam Scenery 2	Liberation Day Parade Promotion	Dragon boat festival Lucky Draw Event	Dragon boat festival Lucky Draw Event	Dragon boat festival Lucky Draw Event
					x		Charter Flights Promotion
	25-Jun-23	26-Jun-23	27-Jun-23	28-Jun-23	29-Jun-23	30-Jun-23	
Week 5	SUNDAY	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	Dragon boat festival Lucky Draw Event	Restaurant - Tony Roma's	Attractions - Taiofofo Fails	Shopping - Micronesia Mall	x	Guam Scenery 3	

# PHILIPPINES



## PHILIPPINES COVID-19 NEWS



#### **BIVALENT JABS NOW AVAILABLE**

MANILA, JUNE 5, 2023

With the bivalent vaccines against COVID-19 finally available in the country, the Department of Health (DOH) advised the eligible population to get a third booster job against COVID-19.

The DOH reported than over 390,000 bivalent vaccine doses donated by Lithuania arrived in the country late Saturday.

DOH officer-in-charge Maria Rosario Vergeire explained that the donated bivalent vaccines will help boost the Philippines' COVID-19 response by providing protection against the original COVID-19 strain, SARS-CoV-2, and Omicron subvariants BA.4 and BA.5.

DOH continues coordinating with the COVAX Facility to get additional doses of bivalent vaccines. Under DOH guidelines on the management and administration of the donated bivalent vaccines, those eligible to receive their third booster shots are health care workers (A1) and senior citizens (A2).

Eligible individuals may be vaccinated with the bivalent vaccines at least four to six months after getting their second booster shots.

## COVID-19 POSITIVITY RATE IN NCR DECLINES TO 22%

MANILA - Philippines

The positivity rate or the number of people testing positive for the coronavirus disease 2029 (Covid-19) in the National Capital Region (NCR) has decreased to 22 percent as of May 27.

On Monday, OCTA Research Group fellow Dr. Guido David said the figure was over a 3 percent decrease from the region's positivity rate of 25.7 percent from May 14 to 20.

The positivity rates also decreased in Batangas, Bulacan, Camarines, Cavite, Isabela, Laguna, Rizal, and Zambales. Positivity rates remained high in most of Luzon, stated Dr. Guido.





### COVID-19



ACTIVE: 0.33%

AS OF JUNE 5, 2023

## PHILIPPINES MARKET INTELLIGENCE





\*Until June 25, 2023 PAL is operating flights 4X a week. PAL to return to daily flight operations starting July 2023

#### Manila-Guam-Manila

• Tues, Thurs, Sat, & Sun PR110 Depart MNL 22:05 / Arrive GUM 03:55 PR111 Depart GUM / Arrive MNL

#### **Independence Day Seat Sale**

MNL to GUM	<b>ILO to GUM</b>	<b>DVO to GUM</b>	CEB to GUM
15 Aug – 20 Aug 2023	27 Jun – 11 Jul 2023	26 Jul - 09 Aug 2023	04 Nov – 12 Nov 2023
From US \$337*	From US \$613*	From US \$501*	From US \$444*
Round Trip   Economy	Round Trip   Economy	Round Trip   Economy	Round Trip   Economy

https://flights.philippineairlines.com/en-gu/flights-fromguam? gl=1\*kfqbq2\* gcl au\*OTg2OTY5OTE2LjE2Nzg3Njg2NTk.

\*Prices subject to change. Travel seasonality, blackout dates, terms & conditions apply.



#### Manila-Guam-Manila

• Daily

UA184 Depart MNL 22:35 / Arrive GUM 04:25 UA183 Depart GUM 19:15 / Arrive MNL 21:00

• Tues/Fri

UA192 (via Koror) Depart MNL 22:25 / Arrive GUM 06:10

#### Featured Daily Fairs for Flights from MNL to GUM

June 2023	July 2023	August 2023
From US \$723*	From US \$512	From US \$466*
Round Trip   Economy	Round Trip   Economy	Round Trip   Economy

https://www.united.com/en-ph/flights-from-manila-to-agana-guam

\*Prices have been available for round trips within the last 48 hours and may not be currently available. For Economy class, fares listed may be Basic Economy, which is our most restrictive fare option and subject to additional restrictions.

## PHILIPPINES MARKET INTELLIGENCE



## CHANGES IN PAL'S MANILA (NAIA) TERMINAL ASSIGNMENTS

Manila (Philippine Airlines, May 19)

All PAL International flights to use NAIA Terminal 1 starting June 16, 2023.

The transfer of all PAL international flights to NAIA Terminal 1 is part of the Manila International Airport Authority (MIAA) terminal reassignment initiative to ease passenger congestion at all terminals.

Please check the flight terminal assigned to your flight before proceeding to the airport, to ensure a hassle-free departure and arrival. Shuttle buses between Terminals 1 and 2 will be available for passengers with connecting flights in the other terminal.

Shuttle buses between Terminals 1 and 2 will be available for passengers with connecting flights in the other terminal.



## SEAT SALE ALERT: PHILIPPINE AIRLINES OFFERS P125 FLIGHTS UNTIL JUNE 25

Starting June 5, travelers an book a flight as low as P125 via Philippine Airlines. As part of its Independence Day Seat Sale, travelers not only have the options to purchase P125 one-way base fares domestically but also \$79 (P4,000) round trip base fares to international destinations this month.

The booking period for the promo is from June 5 to 25. The domestic travel period is from Feb. 1, 2024 onwards. For international travelers, meanwhile, the travel period includes South Korea and Guam from July 1 onwards; Hong Kong, Macau, China, Taiwan, and Southeast Asia from Sept. 1 onwards; Japan from Jan. 15 onwards; North America, Middle East, and Australia from Feb. 1 onwards.

To avail of the promo, visit the airline company's section on flight ticket details and click "book now" below your chosen destination.

This comes after Cebu Pacific's P88 offering on local one-way base fares as well as AirAsia's PISO sale on domestic and international flights in May.



## PHILIPPINES MARKETING ACTIVITIES



### SOCIAL MEDIA CAROUSEL POST

...



Visit Guam (PH) Published by Chrystel Ilano-Acuña @ - 1m - 3

Enjoy tax-free shopping, indulge in new flavors, and create new memories with breathtaking views in Guam, America's Hidden Gem.

#GuamAmericasHiddenGem #GuamUSA #VisitGuam #InstaTravel









## MARKETING ACTIVITY: GUAM: AMERICA'S HIDDEN GEM CAMPAIGN LAUNCH

## PHILIPPINES MARKETING ACTIVITIES

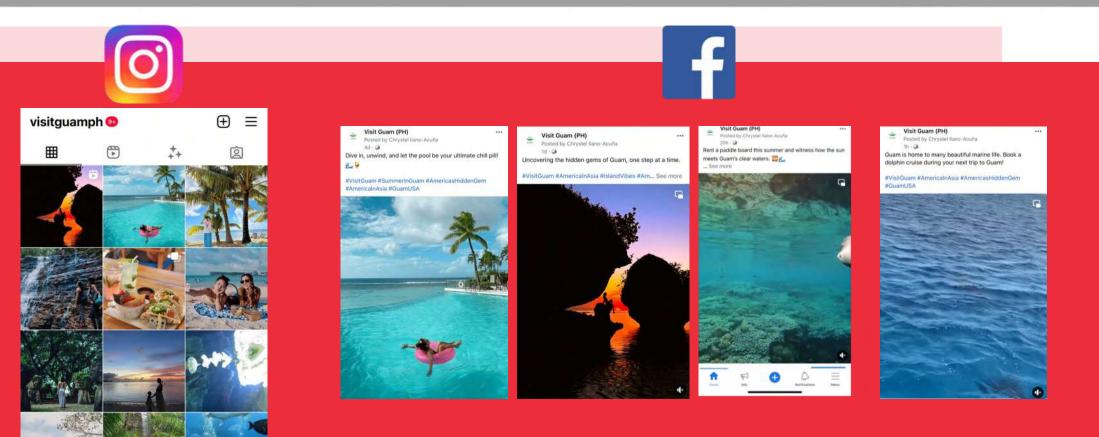


The Buzzsetter	Congressman Olivarez' FB Page	Manila Bulletin	Head Topics	Congressman Olivarez' FB Page
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## MARKETING ACTIVITY: PRESS RELEASE MONITORING

## PHILIPPINES MARKETING ACTIVITIES





## MARKETING ACTIVITY: SOCIAL MEDIA POST HIGHLIGHTS



						Sights/Attraction							
Social Media - June Content Calendar													
											June 1	June 2	June 3
							SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	_			Poolside		Guam Sunsets							
June 4	June 5	June 6	June 7	June 8	June 9	June 10							
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY							
	Dolphin Cruise		Paddle Boarding		Pride Month								
June 11	June 12	June 13	June 14	June 15	June 16	June 17							
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY							
PAL Independence Day Seat Sale		Trip to Guam		Guam Beaches		Guam's Uniqu Architecture							
June 18	June 19	June 20	June 21	June 22	June 23	June 24							
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY							
	Håfa Adai Spirit/Trip to Guam		Guam Sunsets		Poolside								
June 25	June 26	June 27	June 28	June 29	June 30								
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY							
Jetskiing		Guam Beaches		Golf in Guam									